

## TROUBLESHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Does not flush	a. Water supply valve closed. b. Supply line blocked.	a. Open valve and allow water to fill tank. b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble. Also, see Fluidmaster maintenance. (see Step 13)
Poor or sluggish flush	c. Flush valve chain too loose or disconnected. d. Sand or debris lodged in water control.	c. Readjust chain length as required. d. Shut off water supply. Remove cap and clean as per Step 13.
Toilet leaks	a. Bowl water level too low.	a. Check that refill tube is connected to water control and inserted into tank overflow without being kinked or damaged.
Toilet does not shut off	b. Supply valve partly closed.	b. Open supply valve fully. Be sure that proper supply tube size is used.
	c. Partially clogged trapway and/or drain pipe and/or vent.	c. Remove obstruction. Consult a plumber if necessary.
	d. Supply pressure too low.	d. Normal supply pressure must be at least 20 psi.
	a. Poor supply line connection.	a. Review Step 9 of installation procedure.
	b. Poor bowl to tank/floor connection.	b. Review Step 4 through 7 of installation procedure.
	a. Flush valve chain too tight, holding flush valve open. b. Flush valve seat and/or flapper worn or deformed. c. Sand or debris lodged in water control.	a. Readjust chain length as needed. Review Step 10. b. Shut off water supply. Replace flush valve. c. Shut off water supply. Remove cap and clean per Step 13.

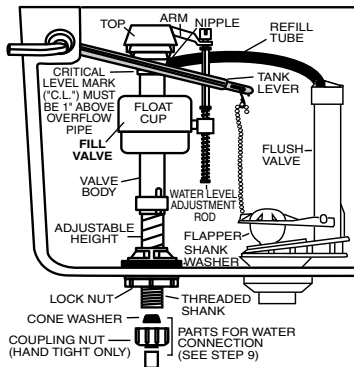
Please refer to the Installation Instructions for detailed corrective actions.

**WARNING:** Use of in tank cleaning products voids warranty as they may damage parts and cause leakage that may lead to property damage.

Repair parts are determined by toilet tank number which can be found marked inside tank.

**NOTE:** "XXX" represents color or trim finish options. Specify when ordering.

PART NO.	DESCRIPTION	TANK NUMBER			
		4202.101	4202.500	4202.016	4202.151
7381031-XXX0A	TRIP LEVER - STANDARD LEFT HAND	✓	✓	✓	✓
034783-XXX0A	BOLT CAP KIT	✓	✓	✓	✓
7381125-400.0070A	FLUIDMASTER 400A VALVE	✓	✓	✓	✓
7381146-402.0070A	FLUSHVALVE ASSEMBLY - 3 INCH (INCLUDES FLAPPER)		✓		
7381193-201.0070A	FLAPPER ASSEMBLY - 3 INCH		✓	✓	
7301021-0070A	TANK COUPLING KIT #253	✓	✓	✓	✓
735134-400.XXX	TANK COVER - 12" ROUGH	✓	✓	✓	✓
7381146-406.0070A	FLUSHVALVE ASSEMBLY (HET) - 3 INCH (INCLUDES FLAPPER)	✓			
7381146-405.0070A	FLUSHVALVE ASSEMBLY (HET) - 3 INCH (INCLUDES FLAPPER)				✓
738570-100.0070A	REFILL TUBE	✓	✓	✓	✓
7381146-401.0070A	FLUSHVALVE ASSEMBLY - 3 INCH (INCLUDES FLAPPER)			✓	
7381193-203.0070A	FLAPPER ASSEMBLY (HET) - 3 INCH	✓			✓



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For further assistance please call: *In the USA* (800) 442-1902 [www.americanstandard-us.com](http://www.americanstandard-us.com), *In Canada* (800) 387-0369 [www.americanstandard.ca](http://www.americanstandard.ca)