

PRODUCT WARRANTY:

Windon Bay faucets have been manufactured to our high quality standards and workmanship. **The warranty covers defects in materials and/ or workmanship to the original purchaser/home owner (warranty is not transferable to another person).** The faucet is warranted to remain drip-free during normal use. All parts and finishes will be free from manufacturing defects. With the exception of items listed below, this product has a limited warranty against defects in materials or workmanship for a period of 1 year from the date of purchase. The warranty is voided if the product is found to be misused or the following cleaning instructions were not followed. Damage due to accidents or installation is not warranted.

1. Faucet valve cartridges have a limited warranty for a period of 25 years from the date of purchase. This date is stamped on the valve cartridge.
2. Product finish has a limited warranty for a period of 25 years from the date of purchase. Failure to follow the cleaning instructions listed below voids all finish warranty. Damage due to accidents or installation is not warranted.

This warranty covers replacement of cartridges, parts and finish only. It does not include labor charges and/or damage incurred during installation. Windon Bay will provide free of charge all parts and cartridges found to be covered under the warranty; any part that proves defective in material and/or workmanship under normal installation, use and service. Finish warranty is not covered if finish is exposed to extreme use of cleaners containing abrasives and alcohol, extreme cleaning, extreme chemical use, or any damage due to abuse or neglect (Oil Rubbed Bronze and Matte Black finish is warranted for 1 year).

**Please see cleaning instructions provided with each faucet. This warranty excludes all industrial, commercial, and business usage of faucets and only pertains to single dwelling residential use. Faucets used for other than single dwelling residential use are covered by a 1-year limited warranty from the date of purchase.