



WARRANTY

KITCHEN PRODUCT WARRANTY

Whitehaus Collection® products carry a full warranty against manufacturing defects and workmanship.

Whitehaus Collection® products are warrantied for normal use only and exclude defect or damage caused by or resulting from misuse, abuse, neglect, scratches, dents, abrasives, chemicals or improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person). This warranty does not apply to replacement of components where damage is caused by normal wear and tear, dirt, limescale, aggressive air and water conditions, harsh or abrasive cleansers or materials. A copy of the end-user's original receipt is required as Proof of Purchase to file a Warranty claim. Dealer's purchase order number or Whitehaus Collection® invoice number will not be accepted as Proof of Purchase. If a product is found to be defective, the limit of damage is the cost of the defective material. Whitehaus Collection® reserves the right to discontinue or modify any product or product warranty. This warranty is non-transferable. Whitehaus Collection® is not liable for consequential damage, labor, loss, or expense of any nature whatsoever.

Whitehaus Collection® Stainless Steel Sinks: Whitehaus Collection® Stainless Steel sinks (except Decorative Prep sinks) and Utility Series sinks are warrantied to be free of manufacturing defects of both material and workmanship for a period of 5 years. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser, and is not covered by the manufacturer's warranty.

Noah Plus Collection Stainless Steel sinks special finishes (Brass, Copper, Gunmetal, Matte Black) are not covered under warranty.

Whitehaus Collection® Fireclay Sinks: Whitehaus Collection® Fireclay sinks carry a limited warranty to be free of manufacturing defects of both material and workmanship. Whitehaus Collection® Fireclay sinks also carry a 10 year warranty against fading and staining of the glaze. Harm caused by improper cleaning, maintenance or installation are the sole responsibility of the purchaser and are not covered by the manufacturer's warranty. Any cracks and chips due to misuse, damage or improper installation whether performed by a plumber, contractor, service provider, or unqualified person may not be covered under manufacturer's warranty.



Whitehaus Collection® Decorative Prep Sinks: Whitehaus Collection® and Decorative Prep sinks in stainless steel, copper and brass are warranted to be free of manufacturing defects of both material and workmanship for a period of 5 years. These handmade sinks are a living finish material, that is by nature, uneven and may vary in color and pattern to where it never stops changing. Therefore, the finish and handmade variations may not be claimed under manufacturer's warranty. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer's warranty.

Whitehaus Collection® Kitchen Faucets: Whitehaus Collection® Kitchen Faucets and Pot Fillers carry a limited warranty to be free of manufacturing defects of material and workmanship (such as the casting of the faucet). Internal mechanical/components (such as diverters, O-rings, cartridges, side spray, and pull-out hoses) are warranted for a period of 5 years from date of original retail purchase. The limited warranty does not apply to finished components installation, maintenance, modifications, repair, abuse, misuse, neglect or replacement of components where damage is caused by normal wear and tear. This limited warranty does not cover and Whitehaus Collection® shall not be responsible for any labor charges, injuries, incidental or consequential damages. Whitehaus Collection® Chrome/Polished Stainless Steel and Brushed Nickel/Brushed Stainless Steel finishes are warranted for 5 years. Special finishes* are warranted for 1 year and living finishes carry a 90 day warranty.

Whitehaus Collection® Point of Use: Whitehaus Collection® Instant Water dispensers and Forever Hot® Tanks are warranted to be free of manufacturing defects on both material and workmanship for a period of 1 year. All finishes for Instant Water Dispensers are warranted for 1 year.

Whitehaus Collection® Kitchen Accessories: Whitehaus Collection® Garbage Disposal, Grids, Colanders, Basket Strainers, Touchless Faucet Aerator, and Soap Dispensers all carry a 1 year warranty against manufacturer's defects. Accessories in Chrome and Brushed Nickel finishes have a 1 year warranty. All other special finishes* carry a 90 day warranty.

Whitehaus Collection® Replacement Parts: Whitehaus Collection® Replacement Parts are FINAL SALE and carry a 90 day warranty.

***Faucet Special Finishes:** Brass, Antique Brass, Polished Brass, Copper, Antique Copper, Pewter, Polished Nickel, Satin Chrome, Gun Metal, and Oil Rubbed Bronze. Please be advised that all special finishes within Whitehaus Collection®'s product offering may vary due to the nature of raw materials during finishing process. All special finishes will blend but may not be exact.

BATHROOM PRODUCT WARRANTY

Whitehaus Collection® products carry a full warranty against manufacturing defects and workmanship.

Whitehaus Collection® products are warranted for normal use only and exclude defect or damage caused by or resulting from misuse, abuse, neglect, scratches, dents, abrasives, chemicals or improper installation/care/maintenance (whether performed by a plumber, contractor, service provider, or unqualified person). This warranty does not apply to replacement of components where damage caused by normal wear and tear, dirt, limescale, aggressive air and water conditions, harsh or abrasive



cleansers or materials. A copy of the end-user's original receipt is required as Proof of Purchase to file a Warranty claim. Dealer's purchase order number or Whitehaus Collection® invoice number will not be accepted as Proof of Purchase. If a product is found to be defective, the limit of damage is the cost of the defective material. Whitehaus Collection® reserves the right to discontinue or modify any product or product warranty. This warranty is non-transferable. **Whitehaus Collection® is not liable for consequential damage, labor, loss, or expense of any nature whatsoever.**

Whitehaus Collection® Stainless Steel Sinks:Whitehaus Collection® Stainless Steel sinks (except Decorative Basin sinks) are warrantied to be free of manufacturing defects of both material and workmanship for a period of **5 years**. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser, and is not covered by the manufacturer's warranty.

Noah Plus Collection Stainless Steel special finishes (Brass, Copper, Gunmetal, Matte Black) are not covered under warranty.

Whitehaus Collection® Britannia and Isabella Lavatory Sinks: Whitehaus Collection® Vitreous Lavatory sinks carry a limited warranty to be free of manufacturing defects of both material and workmanship. Harm caused by improper cleaning, maintenance or installation are the sole responsibility of the purchaser and are not covered by the manufacturer's warranty. Any cracks and chips due to misuse, damage, or improper installation, whether performed by a plumber, contractor, service provider, or unqualified person, may not be claimed under manufacturer's warranty.

Whitehaus Collection® Decorative Basin Sinks:Whitehaus Collection® Decorative Basin sinks in stainless steel, copper and brass are warrantied to be free of manufacturing defects of both material and workmanship for a period of **5 years**. These handmade sinks are a living finish material, that is by nature, uneven and may vary in color and pattern to where it never stops changing. Therefore, the finish and handmade variations may not be claimed under manufacturer's warranty. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer's warranty.

Whitehaus Collection® Bath Faucets:Whitehaus Collection® Bath Faucets and carry a limited warranty to be free of manufacturing defects of material and workmanship (such as the casting of the faucet). Internal components (such as O-rings, cartridges and supply lines) are warrantied for a period of **5 years**. The limited warranty does not apply to damages caused by improper installation, maintenance, modifications, repair, abuse, misuse, neglect or replacement of components where damage is caused by normal wear and tear. This limited warranty does not cover, and Whitehaus Collection® shall not be responsible for, any labor charges, injuries, incidental or consequential damages. Whitehaus Collection® Chrome/Polished Stainless Steel and Brushed Nickel/Brushed Stainless Steel finishes are warrantied for **5 years**. Special finishes* are warrantied for **1 year** and living finishes carry a **90 day** warranty.

Whitehaus Collection® Waterhaus Bath Faucet Special Finishes: Waterhaus Brushed and Polished Stainless Steel finishes are warrantied for 5 years. Special finishes (Brass, Copper, Gunmetal) are covered under warranty for a period of 1 year.



Whitehaus Collection® Magic Flush® Toilets:Whitehaus Collection® toilets are warrantied to be free of manufacturing defects of both material and workmanship for a period of **5 years**. Internal components (such as parts for valve assembly) are warrantied for **1 year**. Harm caused by improper cleaning, maintenance or installation is the sole responsibility of the purchaser and is not covered by the manufacturer’s warranty. Whitehaus Collection® warranty does not extend to any consequential damage, labor, loss, or expense of any nature whatsoever.

Whitehaus Collection® Medicinehaus and Musichaus Medicine Cabinets:Whitehaus Collection® Medicinehaus and Musichaus medicine cabinets carry a limited warranty to be free of manufacturing defects of material and workmanship. Electronic components (such as the FM radio, built-in speakers, electric outlet, and defogger) are warrantied for a period of **1 year**. The limited warranty does not apply to damages caused by improper installation, maintenance, modifications, repair, abuse, misuse, neglect or replacement of components where damage is caused by normal wear and tear. This limited warranty does not cover, and Whitehaus Collection® shall not be responsible for, any labor charges, injuries, incidental or consequential damages.

Whitehaus Collection® Bath Accessories:Whitehaus Collection® Drains and Traps, LED Mirrors, Touchless Faucet Aerator, Hand-held Bidet Sprayer Set, and Soap Dispensers carry a **1 year** warranty against manufacturer's defects. Accessories in Chrome and Brushed Nickel finishes have a **1 year** warranty. All other special finishes* carry a **90 day** warranty.

Whitehaus Collection® Replacement Parts: Whitehaus Collection® Replacement Parts are **FINAL SALE** and carry a **90 day** warranty.

***Faucet Special Finishes:** Brass, Antique Brass, Polished Brass, Copper, Antique Copper, Polished Copper, Pewter, Polished Nickel, Satin Chrome, Gun Metal, Oil Rubbed Bronze, White and Black. Please be advised that all special finishes within Whitehaus Collection®’s product offering may vary due to the nature of raw materials during finishing process. All special finishes will blend but may not be exact.





INFORMATION

[About Us](#)

[F.A.Q.](#)

[Warranty](#)

[Care & Maintenance](#)

[State of California Proposition
65](#)

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