



**LIMITED WARRANTY FOR WESTINGHOUSE  
PORTABLE GENERATORS AND INVERTERS;  
AND FEDERAL AND/OR CALIFORNIA  
EMISSIONS CONTROL WARRANTY**

**MWE INVESTMENTS, LLC**

**MWE INVESTMENTS, LLC'S RESPONSIBILITY**

MWE Investments, LLC warrants to the original purchaser that its Westinghouse line of generators will be free from defects in material and workmanship. Under normal use and maintenance from the date of purchase, MWE Investments, LLC agrees to repair or replace at MWE Investments, LLC's discretion, any defective product free of charge at any service provider within the below listed applications, time periods, limitations, and exclusions. THIS LIMITED WARRANTY IS EXTENDED TO THE ORIGINAL PURCHASER ONLY AND IS NOT TRANSFERABLE TO SUBSEQUENT OWNERS EXCEPT FOR EMISSION RELATED PARTS. Please consult the following Emission Control Warranty Statement for details regarding emission related parts.

**OWNER'S RESPONSIBILITY**

Your receipt for purchase including the date, model and serial number must be maintained and presented to a service provider for warranty service. Proof of purchase rests solely with you, the original purchaser.

To help ensure trouble free warranty coverage, we recommend that you register your Westinghouse generator. You may register on-line at [www.WestinghouseOutdoorPower.com/register-your-product/](http://www.WestinghouseOutdoorPower.com/register-your-product/), or by automated phone at 1-855-944-3571, or by filling out and returning to MWE Investments, LLC the registration card supplied with your generator. Choosing to register your product allows you to place your proof of purchase on file with us for safekeeping in case of future coverage and provides a direct link between you and MWE Investments, LLC if we find it necessary to contact you.

You must demonstrate reasonable care and use, and follow preventive maintenance, storage, fuel and oil usage as prescribed in the operator's manual for your Westinghouse generator. Should a product difficulty occur, it is your sole responsibility, at your expense, to deliver or ship your Westinghouse generator to a service provider for warranty repairs or replacements (which must occur within the applicable warranty period), and arrange for pick-up or return transportation charges of your generator after the repairs have been made. You can also contact MWE Investments, LLC directly to request replacement parts under warranty. For assistance in locating a service provider near you, you may contact MWE Investments, LLC's automated phone at 1-855-944-3571 or you may locate a service provider at [www.WestinghouseOutdoorPower.com](http://www.WestinghouseOutdoorPower.com). Should you require assistance, replacement parts under warranty, or have questions, email us at [service@wpowereq.com](mailto:service@wpowereq.com) or call 1-855-944-3571.

**Taking your product to be serviced by a repair shop that is not affiliated with Westinghouse will not void this warranty. Also, using third-party parts will not void this warranty.**

**PRODUCT WARRANTY APPLICATIONS AND PRODUCT WARRANTY PERIODS****Consumer Application**

For the purpose of this limited warranty "Consumer Application" means usage by the original purchaser for the purpose of personal residential household or recreational use.

- Repair expense (parts and labor) will be covered for a period of one (1) year from the date of purchase.
- Replacement parts will be covered for a period of three (3) years from the date of purchase.
- If proof of purchase is not available to establish the purchase date nor is the equipment registered as suggested herein, the date of manufacturing as recorded by MWE Investments, LLC will start the product warranty period.

**Commercial or Rental Applications**

For the purpose of this limited warranty "Commercial Application" means usage by the original purchaser for the purpose of income producing, business related use. Once a generator has been used for income producing and business related purposes, it shall thereafter be considered a "Commercial Application" and the following warranty will apply.

- Repair expense (parts and labor) will be covered for a period of one (1) year from date of purchase.
- If proof of purchase is not available to establish the purchase date nor is the equipment registered as suggested herein, the date of manufacturing as recorded by MWE Investments, LLC will start the product warranty period.

**NON-WARRANTABLE APPLICATIONS****THE MWE INVESTMENTS, LLC LINE OF GENERATORS IS EXPRESSLY NOT RECOMMENDED FOR NOR WARRANTED FOR THE FOLLOWING APPLICATIONS:**

Medical and Life Support Uses – This product is not recommended for and is NOT warranted for the use to power Medical and Life Support equipment or devices.

Prime Power – This warranty does not apply to generators used for Prime Power (primary source of power) in place of utility power where utility power service is present or where utility power service does not normally exist, regardless of whether a Consumer Application or Commercial Application is involved.

**Exclusions:**

- Cosmetic defects such as paint, decals, etc.
- Costs of adjustments and normal preventive maintenance, such as routine oil changes, replacements of spark plugs, etc. as prescribed in the operator's manual for your Westinghouse generator.
- Failures caused by any contaminated fuels, oils, or lack of proper oil levels.
- Failures due to normal wear and tear, accident, misuse, abuse, negligence, or improper use. As with all mechanical devices, the MWE Investments, LLC engines need periodic part(s) service and replacement to perform as designed. This warranty will not cover repair when normal use has exhausted the life of a part(s) or engine.
- Failures caused by any external cause or act of God, including but not limited to, collision, theft, vandalism, riot, war, fire, freezing, lightning, earth-quake, windstorm, hail, water, flood, tornado, or hurricane.
- Damage related to rodent and/or insect infestation.
- Products that are modified in a manner that results in increased carbon monoxide emissions, or that results in the removal of carbon monoxide sensors, safety warnings, guards, or other parts that affect the safe or intended performance or use of the product.
- Any incidental, consequential or indirect damages caused by defects in materials or workmanship, or any delay in repair or replacement of the defective part(s).
- Failure due to misapplication.
- Telephone, cellular phone, facsimile, Internet access, or other communication expenses.
- Expenses related to "customer instruction" or troubleshooting where no manufacturing defect is found.
- Overnight freight or special shipping costs for replacement part(s).
- Overtime, holiday or emergency labor.
- Starting battery, fuses, light bulbs and engine fluids.

**DISCLAIMER OF IMPLIED WARRANTIES**

This limited warranty is in lieu of all other expressed or implied warranties, including any warranty of FITNESS FOR A PARTICULAR PURPOSE OR USE and any implied warranty of MERCHANTABILITY otherwise applicable to MWE Investments, LLC's line of generators. MWE Investments, LLC and its affiliated companies shall not be liable for any special, incidental or consequential damage, including lost profits. There are no warranties extended other than as provided herein. This limited warranty may be modified only by MWE Investments, LLC. Any implied warranties allowed by law shall be limited in duration to the terms of the express warranty provided herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights. You also have other rights from state to state. MWE Investments, LLC's ONLY LIABILITY SHALL BE THE REPAIR OR REPLACEMENT AS STATED ABOVE. IN NO EVENT SHALL MWE Investments, LLC BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF SUCH DAMAGES ARE A DIRECT RESULT OF MWE Investments, LLC's NEGLIGENCE. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights from state to state.

**FEDERAL AND/OR CALIFORNIA EMISSION CONTROL WARRANTY STATEMENT**  
**OUR WARRANTY RIGHTS AND OBLIGATIONS**

MWE Investments, LLC, the United States Environmental Protection Agency (EPA), and, for those products certified for sale in the state of California, the California Air Resources Board (CARB) are pleased to explain the emission control system (ECS) warranty on your 2024 – 2025 small off-road spark-ignited engine and equipment (the outdoor equipment). In California, new outdoor equipment must be designed, built and equipped to meet the state's stringent anti-smog standards (in other states, outdoor equipment must be designed, built, and equipped to meet the U.S. EPA small offroad, spark ignition engine regulations). MWE Investments, LLC must warrant the ECS on your outdoor equipment of the period of time listed below provided there has been no abuse, neglect or improper maintenance of outdoor equipment.

Your ECS may include parts such as the carburetor, fuel-injection system, the ignition system, catalytic converter, fuel tanks, fuel lines, fuel caps, valves, canisters, filters, vapor hoses, clamps, connectors, and other associated emission-related components.

Where a warrantable condition exists, MWE Investments, LLC will repair your outdoor equipment engine at no cost to you including diagnosis, parts and labor.

**MANUFACTURER'S WARRANTY COVERAGE:**

This emission control system is warranted for two years. If any emission-related part on your outdoor equipment is defective, the part will be repaired or replaced by MWE Investments, LLC.

**OWNER'S WARRANTY RESPONSIBILITIES:**

As the outdoor equipment owner, you are responsible for performance of the required maintenance listed in your owner's manual. MWE Investments, LLC recommends that you retain all receipts covering maintenance on your outdoor equipment, but MWE Investments, LLC cannot deny warranty solely for the lack of receipts or your failure to ensure the performance of all scheduled maintenance.

As the outdoor equipment owner, you should however be aware that MWE Investments, LLC may deny you warranty coverage if your outdoor equipment or a part has failed due to abuse, neglect, or improper maintenance or unapproved modifications.

You are responsible for presenting your outdoor equipment to a service center or an MWE Investments, LLC distribution center as soon as the problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

If you have any questions regarding your warranty rights and responsibilities or to locate a service center near you, you should contact an MWE Investments, LLC Service Representative at 1-855-944-3571 or contact MWE Investments, LLC at the following address: Service Department MWE Investments, LLC 777 Manor Park Drive Columbus Ohio 43228 or [service@wpowereq.com](mailto:service@wpowereq.com)

**DEFECTS WARRANTY REQUIREMENTS**

MWE Investments, LLC warrants to the ultimate purchaser and each subsequent purchaser that the outdoor equipment engine is designed, built and equipped so as to conform with all applicable regulations; and free from defects in materials and workmanship that cause the failure of a warranted part, and is identical in all material respects to that part as described in the application for certification.

The warranty period begins on the date the outdoor equipment is delivered to the ultimate purchaser or first placed into service.

Subject to certain conditions and exclusions as stated below, the warranty on emission-related parts is as follows:

1. Any warranted part that is not scheduled for replacement as required maintenance in the written instructions supplied is warranted for the warranty period stated above. If the part fails during the period of warranty coverage, the part will be repaired or replaced by MWE Investments, LLC according to subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the period.
2. Any warranted part that is scheduled only for regular inspection in the written instructions supplied is warranted for the warranty period stated above. Any such part repaired or replaced under warranty will be warranted for the remaining warranty period.
3. Any warranted part that is scheduled for replacement as required maintenance in the written instructions supplied is warranted for the period of time before the first scheduled replacement date for that part. If the part fails before the first scheduled replacement, the part will be repaired or replaced by MWE Investments, LLC according to subsection (4) below. Any such part repaired or replaced under warranty will be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
4. Repair or replacement of any warranted part under the warranty provisions herein must be performed at a warranty station or service center at no charge to the owner.
5. Notwithstanding the provisions herein, warranty services or repairs will be provided at all of our distribution centers that are franchised to service the subject engines or equipment.
6. The outdoor equipment owner will not be charged for diagnostic labor that is directly associated with diagnosis of a defective, emission-related warranted part, provided that such diagnostic work is performed at a warranty station.

7. MWE Investments, LLC is liable for damages to other engine or equipment components proximately caused by a failure under warranty of any warranted part.
8. Throughout the outdoor engine and equipment warranty period stated above, MWE Investments, LLC will maintain a supply of warranted parts sufficient to meet the expected demand for such parts.
9. Any replacement part may be used in the performance of any warranty maintenance or repairs and must be provided without charge to the owner. Such use will not reduce the warranty obligations of MWE Investments, LLC.
10. Add-on or modified parts that are not exempted by the Air Resources Board may not be used. The use of any nonexempted add-on or modified parts by the ultimate purchaser will be grounds for disallowing a warranty claim. MWE Investments, LLC will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.

**WARRANTED PARTS:**

The repair or replacement of any warranted part otherwise eligible for warranty coverage may be excluded from such warranty coverage if MWE Investments, LLC demonstrates that the outdoor equipment has been abused, neglected, or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for repair or replacement of the part. That notwithstanding, any adjustment of a component that has a factory installed, and properly operating, adjustment limiting device is still eligible for warranty coverage. Further, the coverage under this warranty extends only to parts that were present on the outdoor equipment purchased.

The following emission warranty parts are covered (if applicable):

1. Fuel Metering System
  - Cold start enrichment system (soft choke)
  - Carburetor and internal parts (or fuel injection system)
  - Fuel pump
  - Fuel tank
2. Air Induction System
  - Air cleaner
  - Intake manifold
3. Ignition System
  - Spark plug(s)
  - Magneto or electronic ignition system
4. Exhaust System
  - Catalytic converter
  - SAI (Reed valve)
5. Miscellaneous Items Used in Above System
  - Vacuum, temperature, position, time sensitive valves and switches
  - Connectors and assemblies
6. Evaporative Control
  - Fuel hose
  - Fuel hose clamps
  - Tethered fuel cap

**QUESTIONS:**

If you have any questions regarding your emissions warranty rights and responsibilities you should contact MWE Investments, LLC at:

Phone: 855-944-3571

Fax: 262-522-1451

Email: [service@wpowereq.com](mailto:service@wpowereq.com)

Address: Service Department Westinghouse  
777 Manor Park Drive Columbus, Ohio 43228



[www.WestinghouseOutdoorPower.com](http://www.WestinghouseOutdoorPower.com)

**Service Hotline: (855) 944-3571**

**777 Manor Park Drive  
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