

VIRTU USA

Serenity Collection

LIMITED WARRANTY

VIRTU USA warranty on the Serenity Collection Soaking Tubs covers all defects in materials and manufacturing for a period of 2 years.

This limited warranty starts on the original purchase date and is only offered to the original purchaser. Products must be purchased from an authorized VIRTU USA dealer.

Products must be installed by a licensed contractor. Incorrectly installation, damages due to negligence, misuse, thermal shocks, cigarette burns, fires, natural disasters and other accidents of similar nature are not covered under this warranty. Any alterations to the products will automatically void the warranty, unless otherwise approved an authorized by VIRTU USA representative.

VIRTU USA reserves the right to repair, replace or refund the product. For repairs, VIRTU USA will send an authorized specialist to repair the product on site. For replacements, a product of equal value or higher value will be exchanged with the defective or damaged product. Any labor costs and other expenses arising from the replacement of a VIRTU USA product are not covered by the warranty.

All claims must be filled directly with VIRTU USA within the warranty period.