



Redi Poxy Product Warranty

LIMITED WARRANTY

Subject to the conditions and limitations stated below, TILE REDI USA, LLC. ("TILE REDI") warrants that the products manufactured by TILE REDI International Incorporated will be free from manufacturing defects and will not break down or deteriorate under normal usage for a period of one (1) year from the date of purchase when installed in accordance with the written specifications of TILE REDI and industry standard guidelines.

DISCLAIMER

THIS LIMITED WARRANTY IS GIVEN IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED. THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES BASED ON SAMPLES OR ORAL STATEMENTS, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE OF THIS DOCUMENT. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR A PARTICULAR PURPOSE ARE EXCLUDED.

EXCLUSIVE REMEDY

The sole and exclusive remedy for a breach of this limited warranty is replacement of the TILE REDI product that is proven to be defective*. In the event this sole and exclusive remedy fails of its essential purpose, the liability of TILE REDI is limited to the return of the original purchase price.

EXCLUSIONS

TILE REDI is not responsible for workmanship not in accordance with the instructions of TILE REDI and industry standard guidelines. Cracking due to structural movement, excessive deflection or other failure in the substrate is also not covered.

TILE REDI IS NOT LIABLE FOR ANY INCIDENTAL DAMAGES OR CONSEQUENTIAL DAMAGES, INCLUDING LOSSES DUE TO DELAYS, INCURRED BY THE PURCHASER OR ANY OTHER PARTY.

* **NOTE:** Efflorescence is a normal condition of portland cement mortars and is not a defective condition.

NO ASSIGNMENT

This limited warranty is not transferable or assignable.

HOW TO MAKE A CLAIM

To make a claim under this limited warranty, you must notify TILE REDI in writing within thirty (30) days of the discovery of the alleged manufacturing defect. At the option of TILE REDI, you may be required, as a condition of this limited warranty, to provide proof of product purchase and use.

Address your claim to:

TILE REDI USA, LLC.
4450 NW 126th AVE, SUITE 101
Coral Springs, FL 33065 USA
Attn.: Technical Support Department

TECHNICAL INFORMATION


Technical assistance and information is available by calling the TILE REDI Technical Service Line:

Toll Free: 800-232-6156
Telephone: 954-323-0125
Fax: 954-344-8064

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