



## LIMITED LIFETIME WARRANTY

**STEAM GENERATOR MUST BE REGISTERED WITHIN 90 DAYS OF DELIVERY DATE TO ACTIVATE WARRANTY. VISIT [WWW.STEAMSPA.COM/REGISTER](http://WWW.STEAMSPA.COM/REGISTER).**

### Limited Lifetime Warranty for SteamSpa Steambath Generators

SteamSpa warrants that every SteamSpa Generator will be free from defects in materials and workmanship for its lifetime. SteamSpa will repair or replace (at its option) a generator which fails to conform to this warranty. Scratches and other finish/surface defects must be reported within 5 days of delivery date. Failure to do so will result in assuming such damages were a result of negligence, misuse, or improper installation.

**Note:** If in the judgment of SteamSpa the defect is not covered by this warranty, the costs of any in-home service as well as the costs of repair or replacement together with all freight charges will be the responsibility of the claimant.

### Terms & Conditions

This warranty does not apply product that is or has been: Used in any non-residential setting. Damaged by lightning, electrical storms or electrical surges or spikes. Damaged by reason of local water conditions. Installed or operated other than in accordance with the SteamSpa supplied installation, operation and maintenance manual. SteamSpa warrants that its SteamSpa CONTROLS, ESSENTIAL COMPONENTS AND ACCESSORIES, installed in the United States or Canada including without limitation: Control Panels, Lights, Steam Heads, Aromatherapy Oil Pump, Drain Head, Shower Speakers, and Drip Pan (collectively, SteamSpa Controls and Accessories), are free from defects in materials and workmanship for one year from the date of purchase by the original consumer purchaser. SteamSpa will repair or replace (with equivalent unit) SteamSpa Controls and Accessories if they fail to conform to this limited warranty. All warranty work will be performed without charge when the SteamSpa Control and Accessory is returned to the location designated by SteamSpa within one year of the date of purchase. To obtain warranty service, call 1-866-588-8008.

This warranty will be considered null and void by SteamSpa for the following reasons: Improper installations or use of generator; service to equipment by unauthorized personnel; installation that restricts access for service; condition of local water supply; using a residential unit in a non-residential or commercial capacity; installed or operated other than in accordance with the applicable SteamSpa supplied installation manual; non-payment of repairs not covered under warranty; installation not following National/Local Plumbing and/or Electrical codes and standards; installation or repair performed by an unlicensed and/or uninsured contractor; installation not including inlet water filtration; regular changing of filter (every 6 months); modification to any part of the unit and/or accessories; use of non-SteamSpa repair parts. This warranty applies only to generators purchased on or after January 2015.

**Please be advised failure to comply with any of the following will VOID the warranty.**

1. The User must register product within 90 days of delivery. See [www.SteamSpa.com/register](http://www.SteamSpa.com/register).
2. Installation must be performed by a licensed professional.
3. A quick connect & release system must be used for reliable periodic maintenance.
4. An inline water filter must be installed to prevent mineral deposit and build up.
5. Filter cartridge must be replaced no later than every 6 months.

Limited 90 days return policy for Shower Seats, Fog Free Mirrors, and Towel Warmers. SteamSpa warrants that its SHOWER SEATS, FOG MIRRORS & TOWEL WARMERS are free from defects in materials and workmanship for 90 days from the date of purchase by the original consumer purchaser. SteamSpa will replace the Item due to manufacturing or material defects.

### Legal Exclusion - Warranty Valid in USA & Canada

SteamSpa will not be liable in any way for any contingent liability or incidental or consequential damages resulting from the sale, installation or use of its products. Users are responsible for suitability of the products for their application. Damage resulting from improper specification or application or other operating conditions beyond SteamSpa's control is not under warranty. SteamSpa will exercise reasonable efforts in rendering service under this warranty but shall not be liable for any damage arising out of delays; this warranty only covers the repair and/or replacement of SteamSpa product as specified by the warranty.

This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state. We agree that all disputes concerning our obligations hereunder shall be resolved by the state of New York in the county of Kings and we consent the exclusive jurisdiction of the state and federal courts sitting in Kings County in the state of New York.

SteamSpa does not guarantee that a local service person will be available for in-home service. Unit may have to be removed and reinstalled at the owner's expense. An EVA (Evaluation Number) must be obtained from the factory and used on any correspondence or packages sent to the factory.

5701 NW 35 Avenue, Miami, FL, 33142 | Tel: 1-800-856-0172 | Fax: 1-866-560-1060  
[www.SteamSpa.com](http://www.SteamSpa.com) | email: [info@SteamSpa.com](mailto:info@SteamSpa.com)

Rev.7 This warranty is in effect as of May, 2019. This warranty supersedes all previous warranties and/or claims both stated and implied. This warranty is subject to change without notice.