



Commercial Hardware ♦ Residential Locks ♦ Bath Accessories ♦ Builders Hardware

Product Warranties – Single Family Dwellings

Developer of Record Warranty

LIMITED WARRANTY

Pamex Inc. warrants its products against defects in workmanship, materials, or operation subject to ordinary wear and tear as it pertains to particular installations. Pamex Inc. does not warrant against defects due to improper installation or maintenance, and will not accept responsibility or liability should our products be used in instances for which they were not designed.

All returned products must meet the following criteria to receive credit: return shipping charges prepaid to Pamex Inc. within one year after our delivery thereof to the original purchaser including a prior written authorization.

Should returned items be determined defective, Pamex Inc. reserves the right to either repair or replace the product in question.

Pamex Inc. is not liable for incidental or consequential damages. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

Pamex Inc. reserves the right to make changes in designs and specifications or to make additions or improvements on its products without notice and without incurring any obligation to incorporate them on products previously manufactured.

LIFETIME MECHANICAL WARRANTY

Pamex Inc. extends a full lifetime mechanical warranty to the original user of Pamex products against defects in material and workmanship as long as the original homeowner occupies the residential premises upon which the product was originally installed.

This warranty DOES NOT INCLUDE: abused or misused products, or products used in commercial applications.

5-YEAR FINISH WARRANTY

Pamex Inc. extends a full 5-year warranty to the original user of Pamex Inc. against tarnishing as long as the original homeowner occupies the residential premises upon which the product was originally installed.

This warranty DOES NOT INCLUDE: abused or misused products, or products used in commercial applications. Upon return of a defective product to Pamex Lock, we reserve the right to replace or repair it.

A finish deterioration occurring from the use of paints, solvents or other chemicals is not a defect in the finish and is not covered by this warranty.

BATH ACCESSORIES & DOOR HARDWARE WARRANTY

Pamex warrants its bath accessories and door hardware products against defects in manufacture for one year from the date of purchase.

PRODUCT RETURN POLICY

All returned products must meet the following criteria to receive credit: return shipping charges prepaid to Pamex Inc. from Home Developer of Record within one year after escrow closeout written (RMA) authorization.

Should returned items be determined defective, Pamex Inc. reserves the right to either repair or replace the product in question.

PAMEX INC.

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