

CARE & CLEANING NATIVESTONE®

To create our one-of-a-kind NativeStone Collection, skilled artisans hand form each piece with a sustainable blend of natural materials including renewable jute fiber, making NativeStone 40% lighter than standard concrete. The final step is an extensive sealing process, utilizing our exclusive NativeStone Shield, which binds to the concrete on a molecular level for a highly durable and stain resistant surface.

Each one-of-a-kind NativeStone piece tells its own story through subtle variations in tone and texture. It will gently acquire character marks over time, expressing its authentic beauty and individuality.

Day-to-day care & cleaning

It is easy to keep NativeStone looking great. Simply use mild, non-abrasive soaps and cleaners with a neutral pH, such as Simple Green. Avoid abrasive cleaners or harsh scrubbers that could speed up the degradation of your NativeStone sealer.

Rinse promptly after contact with acidic substances or harsh chemicals, such as lemons, wine, tomatoes, mustard, vinegar, hydrogen peroxide, ammonia, acetone, etc. Although our sealer will generally hold up to occasional contact with most of these products, **prompt rinsing will help to increase the lifespan of your sealer.**

Adhesives: Never use tape of any kind on NativeStone; it may damage the sealer.

Please use standard care and precautions with your NativeStone concrete product; concrete boasts exceptional durability but is still susceptible to damage. Sharp utensils like forks and knives may puncture the sealer. Heavy, hard objects can cause chipping. Note: **This is why it is critical that the coordinating bottom grid is used with kitchen sinks**; it will dramatically increase the lifespan of the kitchen sink's sealer.

In the unlikely event of damage, most issues can be easily repaired when addressed in a timely manner. Please <u>contact us</u> if you need assistance with selecting the appropriate repair materials.

All of our NativeStone Repair Kits are available for purchase at the following links:

- NativeStone Sink Repair Kit
- <u>NativeStone Bathtub Repair Kit</u>
- NativeStone Crack Repair Kit

When to Reseal your NativeStone

Like all sealed concrete, the sealer on your NativeStone product will need to be refreshed. If dark spots or discoloration appear on your wet NativeStone surface, the sealer has been penetrated. It should be resealed immediately with <u>NativeStone Shield</u>.

The estimated lifespan of the NativeStone sealer varies based on conditions and use; kitchen sinks generally need resealing every 1-3 years. lavatory sinks, bar sinks and bathtubs typically need resealing every 3-5 years.

This step will maintain the beauty and integrity of your NativeStone and is necessary for warranty maintenance.

Any questions? Contact us.