



HARD SURFACE MAINTENANCE INSTRUCTIONS

Mohawk Hard Surface floor coverings are engineered to be easily maintained, while providing years of durable service. The following guidelines will save time and money maintaining Mohawk Hard Surface flooring.

CLEANING AGENTS: We recommend Mohawk Floor Care Essentials specially formulated for Hardwood & Laminate or Luxury Vinyl Flooring. Call 800.2. MOHAWK (800.266.4295) to find a retailer near you. Do not use products that contain ammonia, wax, detergents, bleach, polish, vinegar, oil soap, abrasives or leave a residue. To determine if a product will leave a residue, place a couple of drops diluted according to manufacturer's guidelines on a glass dish. Allow it to completely dry. Did it leave a residue? If so, it will leave a residue on your floor. Residue will dull the luster of the flooring, leaving streaks or traces of foot prints across your floor. If this occurs, you will need to follow instructions under Corrective Cleaning Procedures. *Mohawk warranties do not cover damage due to improper cleaning agents or methods.

SUPPLIES:

Mohawk FloorCare Essentials
Microfiber Cloths
Microfiber Mop with spare interchangeable mop heads.
Soft Bristled Broom or Vacuum (non-rotating brush or beater bar)
Interior/Exterior Mats

PREVENTATIVE CARE GUIDELINES: An effective maintenance program begins with preventative care and spot cleaning as required. Reducing the amount of dirt, grit and moisture being tracked onto your flooring and taking care of spills as they occur, will reduce the amount of time required for routine cleaning.

General Floor Protection:

Never flood mop your floor.
Do not use steam mops, or power scrubbers to clean your floor.
Keep pet nails trimmed to minimize scratches.
Use non-staining felt or plastic floor protectors at least one inch in diameter under furniture.
Protect from direct sunlight.
Protect from spiked heels or athletic shoes.
Replace rubber casters with soft neoprene casters. Routinely clean caster to remove grit.
Exercise caution with area rugs over radiant floor heat. They act as insulators to trap heat next to your floor.
Lay a piece of plywood to "walk" heavy appliances and furniture across floor to avoid dents and gouges.
Do not use rubber mats, as they may stain your floor.
Routinely clean and inspect vacuum wheels, brush and head for foreign objects.

HARD SURFACE MAINTENANCE INSTRUCTIONS- cont'd

Exterior Mats: should be placed at all exterior entrances. Exterior mats should be constructed of dual fibers: soft fibers capable of absorbing moisture and coarse fibers to remove dirt and grime from shoe soles. Begin by purchasing two sets of exterior mats for each exterior entrance. Place one mat into service at all exterior entrances to reduce the amount of dirt, grit and moisture tracked into the home. During routine cleaning remove the first mat for cleaning and replace with second mat. Routine cleaning of exterior mats prevents them from becoming a soil source.

Interior Mats: should be placed at all interior entrances to capture any residual dirt, grit or moisture not removed by exterior mats. They should be constructed of breathable, non-staining back with an absorbent fiber. Remember to routinely clean the face and underneath interior mats so they don't become a secondary source of soil and allow soil and grit to become trapped underneath that can abrade the finish of your flooring.

Spot Removal: should be performed immediately. Using a microfiber cloth and FloorCare Essentials, work from the outside of the stain towards the center. Take care to wipe the surface thoroughly. Do not allow liquids to stand or remain on the surface of the flooring to reduce spotting.

Spills: use an absorbent cloth to remove as much of the liquid as possible. Using a microfiber cloth and FloorCare Essentials, mist the microfiber cloth and rub the area working from the outside of the area towards the center. Take care to wipe the surface thoroughly. Do not allow liquids to stand or remain on the surface of the flooring to reduce spotting.

General Floor Protection:

The amount of daily usage will determine how often cleaning is required. Sweep as necessary with a soft bristled broom. Care must be taken if using a vacuum cleaner. Do not use a vacuum with a "beater bar". Routinely check the head, brushes and the wheels to insure there are no foreign objects embedded that may scratch or cut the surface of the flooring.

Mist the microfiber mop head with the selected cleaner and damp mop the floor. If using Mohawk FloorCare Essentials, lightly mist the area and use a microfiber mop to clean the floor. Pay close attention to your microfiber mop head. Once it becomes soiled, replace with a fresh one. Launder the soiled mop heads when finished without fabric softener. Fabric softener residue will cause the floors to streak with their next use. Allow floor to completely dry before replacing interior mats.

Corrective Cleaning Procedures:

The following guidelines may be used to remove cleaner residue from your flooring. It may not be effective against all residues.

Mix 1/4 cup of non-sudsing household ammonia with 1 quart of water in a mist bottle. Mist the microfiber mop head and mop the floor. It may take several attempts to completely remove the residue.

These guidelines are general recommendations for the care and maintenance of your Mohawk Hard Surface floor covering. Should you require additional assistance, call Mohawk Hard Surface Technical Services at: 888-387-9881, option 3 or you can email us at Mohawk_Tech@Mohawkind.com