

MSZ-EF09/12/15/18NAW MSZ-EF09/12/15/18NAB MSZ-EF09/12/15/18NAS

This installation manual describes only for the indoor unit. Refer to the MXZ type manual for outdoor unit set up.

JG79Y047H03

#### **Required Tools for Installation**

Phillips screwdriver 5/32 in. (4 mm) hexagonal

wrench

Flare tool for R410A Gauge manifold for R410A Vacuum pump for R410A Charge hose for R410A Pipe cutter with reamer

### 1. BEFORE INSTALLATION

## 1-1. THE FOLLOWING SHOULD ALWAYS BE OBSERVED FOR SAFETY

- Be sure to read these safety precautions and instructions.
- Be sure to observe the warnings and cautions specified here.
- After reading this manual, be sure to store it with the OPERATING INSTRUCTIONS for future reference.
- Please report to your supply authority or obtain their consent before connecting this equipment to the power supply system.

### **WARNING** (Could lead to death or serious injury.)

Level

Scale

Utility knife or scissors

3 in. (75 mm) hole saw

Wrench (or spanner)

Torque wrench

■ Do not install the unit by yourself (user).

Improper or incomplete installation could cause fire, electric shock, injury due to the unit falling, or water leakage. Consult a qualified installer or the dealer from whom you purchased the unit.

■ Follow the instructions detailed in the installation manual.

Incomplete installation could cause fire or electric shock, injury due to the unit falling, or leakage of water.

■ When installing the unit, use appropriate protective equipment and tools for

Failure to do so could cause injury.

- Install the unit securely in a place that can bear the weight of the unit. If the installation location cannot bear the weight of the unit, the unit could fall causing injury
- Perform electrical work according to the installation manual and be sure to use an exclusive circuit. Do not connect other electrical appliances to the circuit. If the capacity of the power circuit is insufficient or there is incomplete electrical work, it could result in a fire or an electric shock.
- Ground the unit correctly.

Do not connect the ground wire to a gas pipe, water pipe, lightning rod or telephone ground. Defective grounding could cause electric shock.

- Do not damage the wires.
  - Damaged wires could cause fire.
- Be sure to shut off the main power when setting up the indoor P.C. board or wiring.

Failure to do so could cause electric shock.

- Use the specified wires to securely connect the indoor and outdoor units. Attach the wires firmly to avoid applying stress to the terminal block. Improper connection could cause fire.
- Do not install the unit in a place where flammable gas may leak. If gas leaks and accumulates around the unit, it could cause an explosion.
- Do not use intermediate connection of the power cord or the extension cord. Do not connect many devices to one AC outlet.

It could cause a fire or an electric shock.

- Use the parts provided or specified parts for the installation work. The use of defective parts could cause an injury or leakage of water due to a fire, an electric shock, the unit falling, etc.
- When plugging the power supply plug into the outlet, make sure that there is no dust, blockage, or loose parts both in the outlet and on the plug. Verify that the power supply plug is completely in the outlet.

If there is dust, blockage, or loose parts on the power supply plug or the outlet, it could cause electric shock or fire. If loose parts are found on the power supply plug, replace it.

- Securely attach the electrical cover to the indoor unit and the service panel to the outdoor unit.
  - If the electrical cover of the indoor unit and/or the service panel of the outdoor unit are not attached securely, dust, water, etc. could collect in the unit and could cause a fire or an electric shock.
- When installing, relocating, or servicing the unit, make sure that no substance other than the specified refrigerant (R410A) enters the refrigerant circuit. Any presence of foreign substance such as air can cause abnormal pressure rise and may result in explosion or injury. The use of any refrigerant other than that specified for the system will cause mechanical failure, system malfunction, or unit breakdown. In the worst case, this could lead to a serious impediment to securing product safety.
- Do not discharge the refrigerant into the atmosphere. Check that the refrigerant gas does not leak after installation has been completed. If refrigerant leaks during installation, ventilate the room.

If refrigerant comes in contact with a fire, harmful gas could be generated. If refrigerant gas leaks indoors, and comes into contact with the flame of a fan heater, space heater, stove, etc., harmful gases will be generated.

- Use appropriate tools and piping materials for installation.
  - The pressure of R410A is 1.6 times higher than R22. Not using the appropriate tools and materials, or improper installation could cause the pipes to burst causing an injury.
- When pumping down the refrigerant, stop the compressor before disconnecting the refrigerant pipes.
  - If the refrigerant pipes are disconnected while the compressor is running and the stop valve is open, air could be drawn in and the pressure in the refrigeration cycle could become abnormally high, causing the pipes to burst.
- When installing the unit, securely connect the refrigerant pipes before starting the compressor.
  - If the compressor is started before the refrigerant pipes are connected and the stop valve is open, air could be drawn in and the pressure in the refrigeration cycle could become abnormally high, causing the pipes to burst.
- Fasten a flare nut with a torque wrench as specified in this manual. If fastened too tight, a flare nut could break and cause refrigerant leakage.
- Install the unit according to national wiring regulations.

### **CAUTION** (Could lead to serious injury when operated incorrectly.)

- Depending on the installation area, install a Ground Fault Interrupt (GFI) circuit breaker.
  - If the Ground Fault Interrupt (GFI) circuit breaker is not installed, an electric shock could occur
- Perform the drainage/piping work securely according to the installation manual. If there is defect in the drainage/piping work, water could drip from the unit, and damage household items.
- Do not touch the air inlet or the aluminum fins of the outdoor unit. This could cause injury.
- Do not install the outdoor unit where small animals may live. If small animals enter the unit and damage its electrical parts, it could cause a malfunction, smoke emission, or fire. Keep the area around the unit clean.
- Do not operate the air conditioner during interior construction and finishing work, or while waxing the floor.

Before operating the air conditioner, ventilate the room well after such work is performed. Otherwise, it may cause volatile elements to adhere inside the air conditioner, resulting in water leakage or scattering of dew.

### 1-2. SELECTING THE INSTALLATION LOCATION

- Where cool (or warm) air spreads over the entire room.
- On a rigid wall to reduce the possibility of vibration.
- Where it is not exposed to direct sunlight. Do not expose to direct sunlight also during the period following unpacking to before use.
- Where it can be easily drained.
- At a distance 3 ft. (1 m) or more away from a TV and radio. Operation of the air conditioner may interfere with Note: radio or TV reception. An amplifier may be required for the affected device.
- In a place as far away as possible from fluorescent and incandescent lights. In order to make the infrared remote control operate the air conditioner normally. The heat from the lights may cause deformation or the ultraviolet may cause deterioration.
- Where the air filter can be removed and replaced easily.
- Where it is away from the other heat or steam source.

Install the indoor unit high on the wall where air can distribute over the entire room.

### REMOTE CONTROLLER

- Where it is convenient to operate and easily visible
- Where children cannot easily touch it.

#### Select a position about 4 ft. (1.2 m) above the floor. Check that signals from the remote controller from that position are received by the indoor unit ('beep' or 'beep beep' receiving tone sounds). Then, attach remote controller holder to a pillar or wall and install wireless remote controller.

In rooms where inverter type fluorescent lamps are used. the signal from the wireless remote controller may not be

#### Note:

Avoid the following places for installation where air conditioner trouble is liable to occur.

- Where flammable gas could leak. Where there is an excessive amount of machine oil in the air
- Where oil is splashed or where the area is filled with oily smoke (such as cooking areas and factories, in which the properties of plastic could be changed and
- Salty places such as the seaside.
- Where sulfide gas is generated such as hot spring, sewage, waste water.
- Where there is high-frequency or wireless equipment.
- Where there is emission of high levels of VOCs, including phthalate compounds, formaldehyde, etc., which may cause chemical cracking.

#### 1-3. SPECIFICATIONS

### 1-3-1. POWER SUPPLY AND INDOOR/OUTDOOR WIRE CONNECTION

- Power should be taken from an exclusive branched circuit.
- Wiring work should be based on applicable technical standards.
- Wiring connections should be made following the diagram.
- Securely tighten screws.

#### Connecting wires and the ground wire

- Use solid conductor Min. AWG14 or stranded conductor Min. AWG14.
- Use double insulated copper wire with 600 V insulation.
- Use copper conductors only.
- \* Follow local electrical codes.

#### Power supply cable and ground wire

- Use solid or stranded conductor Min. AWG14.
- Use copper conductors only.
- \* Follow local electrical codes.

When the indoor unit is powered from the outdoor unit, depending on local code, a disconnect switch needs to be installed to a power supply circuit.

### 1-3-2. REFRIGERANT PIPES

- To prevent condensation, insulate the two refrigerant pipes.
- Refrigerant pipe bending radius must be 4 in. (100 mm) or more.

### 

Be sure to use the insulation of specified thickness (table on the right). Excessive insulation may cause incorrect installation of the indoor unit, and too little insulation may cause condensate to form.

- · The unit has flared connections on both indoor and outdoor
- Remove the valve cover from the outdoor unit, then connect
- Refrigerant pipes are used to connect the indoor and outdoor
- Be careful not to crush or over bend the pipe in pipe bending.

#### **Electrical specifications**

MODEL		MSZ-EF09NA	MSZ-EF12NA	MSZ-EF15NA	MSZ-EF18NA	
INDOOR UNIT						
Power supply (V, PHASE, Hz)		208/230, 1, 60				
Min. Circuit Ampacity	(A)	1.0				
Fan motor (F.L.A.)	(A)	0.67				

Pipe	Outside diameter	Minimum wall thickness	Insulation thickness	Insulation material	
		inch (mm)			
For liquid	1/4 (6.35)	0.0315 (0.8)	5/16 (8)	Heat resistant foam plastic 0.045 Spe-	
For gas	3/8 (9.52)	0.0315 (0.8)	5/16 (8)		
	1/2 (12.7)	0.0315 (0.8)	5/16 (8)	cific gravity	

### 1-4. INSTALLATION DIAGRAM

#### **ACCESSORIES**

Check the following parts before installation. <Indoor unit>

(1)	Installation plate	1
(2)	Attachment screws for the installation plate 4 × 25 mm	5
(3)	Wireless remote controller	1
(4)	Felt tape (For left or left-rear piping)	1
(5)	Remote controller holder	1
(6)	Screws for the remote controller holder 3.5 × 16 mm (Black)	2
(7)	Battery (AAA) for (3)	2
(8)	Air cleaning filter	2
(9)	Soft dry cloth (NAB type only)	1

#### FIELD-SUPPLIED PARTS

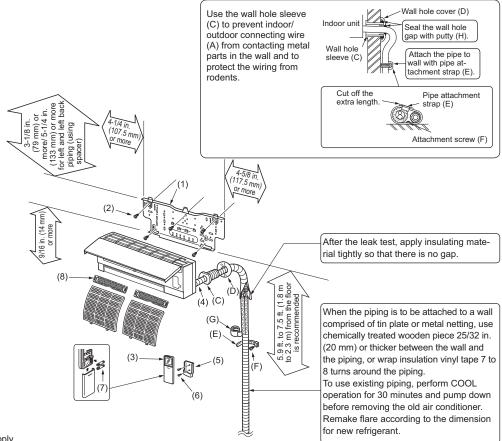
(A)	Indoor/outdoor unit connecting wire *1, *2	1
(B)	Extension pipe	1
(C)	Wall hole sleeve	1
(D)	Wall hole cover	1
(E)	Pipe attachment strap	2 to 5
(F)	Screw for (E) 4 × 20 mm	2 to 5
(G)	Piping tape	1
(H)	Putty	1
(1)	Drain hose (or soft PVC hose, 19/32 in. [15 mm] inner diameter or hard PVC pipe VP16)	2 to 5
(J)	Refrigerant oil	1
(K)	Power supply cord *1	1

#### Note:

- \*1 Place indoor/outdoor unit connecting wire (A) and power supply cord (K) at least 3 ft. (1 m) away from the TV antenna wire.
- \*2 Left or left-rear piping

Use the indoor/outdoor unit connecting wire (conduit pipe) (A) with 19/32 in. (15 mm) or less. (Recommendation: SW144)

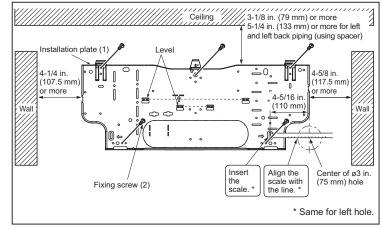
Units should be installed by licensed contractor according to local code requirements.



### 2. INDOOR UNIT INSTALLATION

#### 2-1. ATTACHING THE INSTALLATION PLATE

- Find a stud in the wall to attach installation plate (1) horizontally by tightening the fixing
- To prevent installation plate (1) from vibrating, be sure to install the attachment screws in the holes indicated in the illustration. For added support, additional screws may also be installed in other holes.
- When the indoor unit is to be attached to a concrete wall using recessed bolts, secure installation plate (1) using 7/16 in. x 13/16 in. · 7/16 in. x 1 in. (11 mm × 20 mm · 11 mm × 26 mm) oval hole (17-3/4 in. [450 mm] pitch).
- If the recessed bolt is too long, change it for a shorter one (field-supplied).



### Wall ø3 in. 6/32-9/32 in (75 mm) (5-7 mm) Outdoor side

### 2-2. DRILLING

- 1) Determine where the holes will be located on the wall.
- 2) Drill a ø3 in. (75 mm) hole. The outdoor side should be 6/32 to 9/32 in. (5 to 7 mm) lower than the indoor side.
- 3) Insert wall hole sleeve (C)

## 2-3. CONNECTING WIRES FOR INDOOR UNIT

#### Note:

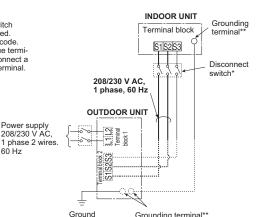
When the indoor unit is powered from the outdoor unit, depending on local code, a disconnect switch needs to be installed to a power supply circuit.

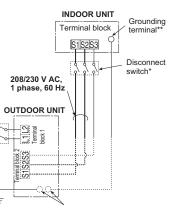
- 1) Remove the panel assembly. (Refer to 4-1.)
- 2) Place the upper part of the indoor unit on the installation plate.
- 3) Remove corner box R and electrical cover.
- 4) Remove display P.C. board holder, conduit cover and conduit plate.
- 5) Attach straight joint (for rear piping) / elbow joint (for right, left, or downward piping) to  $conduit\ plate\ with\ lock\ nut.\ The\ thread\ of\ the\ installed\ straight\ joint\ /\ elbow\ joint\ appearing$ inside should be less than 3/8 in. (10 mm). (Fig. 1) Elbow joint should appear less than 1-3/16 in. (30 mm) outside. (Fig. 2)
- 6) Process the end of ground wire (Fig. 3). Connect it to the ground terminal of electrical parts box.
- 7) Process the end of indoor/outdoor unit connecting wire (A) (Fig. 3). Attach it to the terminal block. Be careful not to make mis-wiring. Attach the wire to the terminal block securely so that its core cannot be seen, and no external force affects the connecting section of the terminal block.
- 8) Firmly tighten the terminal screws. After tightening, verify that the wires are tightly fastened.
- 9) Reinstall conduit plate, conduit cover and display P.C. board holder.
- 10) According to the piping direction, remove the shaded part of the corner box L (Fig. 4) or corner box R (Fig. 5). Reinstall electrical cover, corner box and front panel.

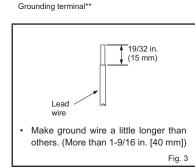
### Remark: \* A disconnect switch should be required. Check the local code

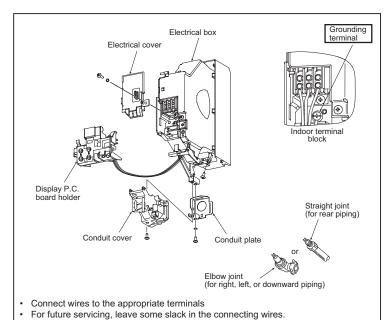
Use a ring tongue terminal in order to connect a ground wire to terminal

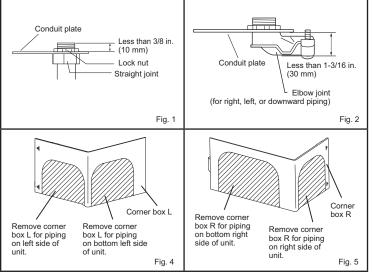
Power supply 208/230 V AC,











### 2-4. PIPE FORMING AND DRAIN PIPING

#### 2-4-1. PIPE FORMING

- Place the drain hose below the refrigerant piping
- Make sure that the drain hose is not crowded or bent.
- Do not pull the hose when applying the tape.
- When the drain hose passes the room, be sure to wrap it with insulation material (field-supplied).

#### Note:

Make sure not to damage the cover of refrigerant pipe when attaching it back on with screws

#### Left or left-rear piping

#### Note:

Be sure to reattach the drain hose and the drain cap if the piping is being installed on left or bottom left of unit, otherwise, water could drip down from the drain hose

- 1)Place the refrigerant piping and the drain hose together, then firmly apply felt tape (4) from the end.
- Felt tape (4) overlap width should be 1/3 the tape width. Use a bandage stopper at the end of felt tape (4).
- 2) Pull out the drain cap at the back right of the indoor unit. (Fig. 1)
  - Hold the convex section at the end and pull the drain cap.
- 3) Pull out the drain hose at the back left of the indoor unit. (Fig. 2)
- Hold the claw marked by the arrows and pull out the drain hose forward.
- 4) Put the drain cap into the section to which the drain hose is to be attached at the rear of the indoor unit. (Fig. 3)
  - · Insert a screwdriver into the hole on the cap and insert the cap fully into the drain pan.
- 5) Insert the drain hose fully into the drain pan at the back right of the indoor unit. (Fig. 4) Check if the hose is hooked securely to the projection of its inserting part at the
- drain pan. 6) Insert the drain hose into wall hole sleeve (C), and attach the upper part of indoor unit onto the installation plate (1). Then, shift the indoor unit completely to the left to make
- placing the piping in the back of the unit easier. 7) Cut out a piece of cardboard from the shipping box, roll it up, hook it onto the back rib,
- and use it as a spacer to lift the indoor unit. (Fig. 5) 8) Connect the refrigerant piping with the extension pipe (B).
- 9) Attach the lower part of the indoor unit into the installation plate (1).

### Rear or bottom piping 2) Insert the piping and the drain hose into the wall hole sleeve (C), and attach the upper Remove corner box R for 3) Check if the indoor unit is attached securely on the installation plate (1) by moving the piping on bottom side of unit

- 1) Place the refrigerant piping and the drain hose together, then firmly apply piping tape (G) from the end.
- part of the indoor unit on the installation plate (1).
- unit to left and right
- 4) Attach the lower part of the indoor unit into the installation plate (1).

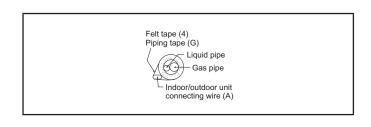
#### Right piping Note:

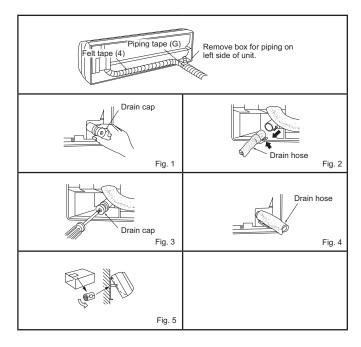
Before performing the following, make sure that wiring is completed, and the conduit cover is installed. (Refer to 2-3.)

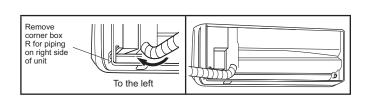
- 1) Place the refrigerant piping and the drain hose together, shift them to left side of the unit, and then firmly apply piping tape (G) from the end.
- 2) Insert the piping and the drain hose into the wall hole sleeve (C), and attach the upper part of the indoor unit on the installation plate (1).
- 3) Check if the indoor unit is attached securely on the installation plate (1) by moving the unit to left and right.
- 4) Attach the lower part of the indoor unit into the installation plate (1).

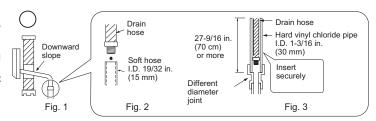
### 2-4-2. DRAIN PIPING

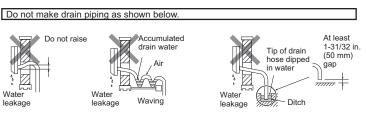
- If the extension drain hose has to pass through a room, be sure to wrap it with insulation (field-supplied).
- The drain hose should point downward for easy drain. (Fig. 1)
- If the drain hose provided with the indoor unit is too short, connect it with a field-supplied
- When connecting the drain hose to a hard vinyl chloride pipe, be sure to insert it securely into the pipe. (Fig. 3)







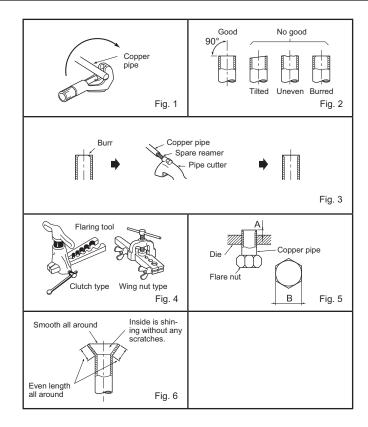




#### 2-5. FLARE CONNECTION

- 1) Cut the copper pipe as straight as possible with a pipe cutter. (Fig. 1, 2)
- 2) Remove all burrs from the cut section of the pipe, ensuring that precautions are taken to avoid getting metal shavings into the piping. (Fig. 3)
- 3) Remove flare nuts attached to indoor and outdoor units, then put them on pipe.
  4) Flaring work (Fig. 4, 5). Firmly hold copper pipe in the dimension shown in the table. Select A inch (mm) from the table according to the tool you use.
- 5) Check
  - · Compare the flared work with Fig. 6.
  - If flare is defective, cut off the section and repeat procedure.

Pipe diam- eter inch (mm)	B inch (mm)	A inch (mm)			Tightening torque	
		Clutch type tool for R410A	Clutch type tool for R22	Wing nut type tool for R22	ft-lb (kgf•cm)	N•m
ø1/4 (6.35)	21/32 (17)	0 to 0.02 (0 to 0.5)	0.04 to 0.06 (1.0 to 1.5)	0.06 to 0.08 (1.5 to 2.0)	10 to 13 (140 to 180)	13.7 to 17.7
ø3/8 (9.52)	7/8 (22)				25 to 30 (350 to 420)	34.3 to 41.2
ø1/2 (12.7)	1-1/32 (26)			0.08 to 0.10 (2.0 to 2.5)	36 to 42 (500 to 575)	49.0 to 56.4
ø5/8 (15.88)	1-5/32 (29)				54 to 58 (750 to 800)	73.5 to 78.4



### 2-6. PIPE CONNECTION

- Fasten flare nut with a torque wrench as specified in the table (refer to 2-5.)
- When fastened too tight, flare nut may eventually break and cause refrigerant leakage.
- Be sure to wrap insulation around the piping. Direct contact with the bare piping may result in burns or frostbite.

#### Indoor unit connection

Connect both liquid and gas pipings to indoor unit.

- Apply a thin coat of refrigeration oil (J) on the flared ends of the pipes. Do not apply refrigeration oil on screw threads. Excessive tightening torque will result in damage on the screw.
- To connect, first align the center, then tighten the first 3 to 4 turns of flare nut.
- Use tightening torque table above as a guideline for indoor unit side joints, and tighten using two wrenches. Excessive tightening damages the flare section

### Outdoor unit connection

Connect pipes to stop valve pipe joint of the outdoor unit following the same procedure detailed in Indoor unit connection.

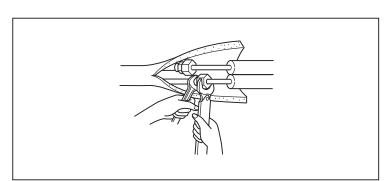
For tightening, use a torque wrench or spanner.

### **WARNING**

When installing the unit, securely connect the refrigerant pipes before starting the compressor

### 2-7. INSULATION AND TAPING

- Cover piping joints with pipe cover.
- For outdoor unit side, insulate the piping, including valves
- 3) Apply piping tape (G) starting from the connection on the outdoor unit.
- When piping has to be installed through a ceiling, closet or where the temperature and humidity are high, use additional field-supplied insulation to prevent condensation.



## 3. PURGING PROCEDURES, LEAK TEST, AND TEST RUN

### 3-1. PURGING PROCEDURES AND LEAK TEST

Refer to the procedures indicated in the installation manual of the outdoor unit.

### 3-2. TEST RUN

- Insert power supply plug into the power outlet and/or turn on the breaker
- 2) Press the E.O. SW once for COOL, and twice for HEAT operation. Test run will be performed for 30 minutes. If the left lamp of the operation indicator blinks every 0.5 seconds, inspect the indoor/ outdoor unit connecting wire (A) for mis-wiring. After the test run, emergency mode (set temperature 75°F [24°C]) will start.
- 3) To stop operation, press the E.O. SW several times until all LED lamps turn off. Refer to operating instructions for details.



Emergency operation switch (E.O. SW)

### Checking the remote (infrared) signal reception

Press the OFF/ON button on the remote controller (3) and listen for an audible indicator from the indoor unit. Press the OFF/ON button again to turn the air conditioner off.

Once the compressor stops, the restart preventive device operates so the compressor will not operate for 3 minutes to protect the air conditioner.

### 3-3. AUTO RESTART FUNCTION

This product is equipped with an auto restart function. When the power supply is cut off during operation, such as during blackouts, the function automatically starts operation in the previous setting once the power supply is resumed. (Refer to the operating instructions for details.)

### Caution:

After test run or remote signal reception check, turn off the unit with the E.O. SW or the remote controller before turning off the power supply. If this procedure is not performed, the unit will automatically begin operation when power supply is resumed.

### To the user

- After installing the unit, explain to the user about auto restart function.
- If auto restart function is unnecessary, it can be deactivated. Consult the service representative to deactivate the function. Refer to the service manual for details.

## 3-4. EXPLANATION TO THE USER

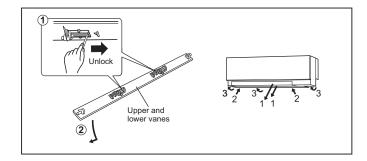
- Using the OPERATING INSTRUCTIONS, explain to the user how to use the air conditioner (the remote controller, removing the air filters, placing or removing the remote controller from the remote controller holder, cleaning methods, precautions for operation, etc.)
- Recommend that the user read the OPERATING INSTRUCTIONS carefully.

## 4. RELOCATION AND MAINTENANCE

# 4-1. REMOVING AND INSTALLING THE PANEL ASSEMBLY

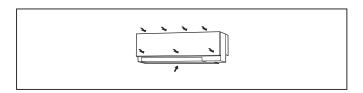
#### Removal procedure

- 1) Unlock the upper and lower vanes as shown in ① and ② using a thin instrument. Then, remove the horizontal vanes.
- 2) Remove the 2 screws which fix the panel assembly.
- 3) Remove the panel assembly. Be sure to remove its bottom right end first.



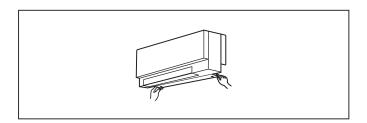
#### Installation procedure

- 1) Install the panel assembly following the removal procedure in reverse.
- Be sure to press the positions as indicated by the arrows in order to attach the assembly completely to the unit.
- 3) Install the horizontal vanes.



### 4-2. REMOVING THE INDOOR UNIT

Remove the bottom of the indoor unit from the installation plate. When releasing the corner part, release both left and right bottom corner part of indoor unit and pull it downward and forward as shown in the figure on the right.



## 5. PUMPING DOWN

Refer to the procedures indicated in the installation manual of the outdoor unit.

### **A** WARNING

When pumping down the refrigerant, stop the compressor before disconnecting the refrigerant pipes. The compressor may burst if air etc. get into it.

