

Product Warranty: Vanities, Islands, Mirrors, Vanity Tops & Butcher Block Tops

Hardware Resources believes in quality, integrity, and reliability. We uphold the highest standards of service and responsibility in the industry.

As such, Hardware Resources warrants all vanities, islands, mirrors, vanity tops, butcher block tops, and their components to be free from any defects in material and workmanship as long as the original consumer purchaser owns the products and if the original consumer purchased the products from an authorized distributor of Hardware Resources.

Hardware Resources cannot guarantee the quality or condition of products from distributors who do not agree to meet our high standards, and therefore, no warranty is provided for products from unauthorized sellers.

If a defect is found, Hardware Resources will send to the original purchaser a new replacement product or component at no charge. If a replacement is no longer available, Hardware Resources will offer a product that is comparable to the original product's purchased price or will refund to the original purchaser the current wholesale value of the defective product or component. This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant removal of the product nor installation of replacement new product.

This warranty does not apply when the item has been tampered with, misused, improperly installed, altered from the original design, or damaged through abuse or accident. Finishes for all vanities, mirrors, and islands are multi-layered, therefore, variations may occur, which add to the uniqueness of each item.

Natural stone countertops possess naturally occurring characteristics such as variations in grain and color, as well as mineral streaks and deposits and all are not considered a defect in the product. Cultured marble and quartz countertops are manufactured to resemble natural stone patterns, and as a result, variations in grain and color are not considered a defect in the product. Exact shading or grain of the vanity top cannot be guaranteed.

Butcher Block tops are manufactured of natural wood, and Hardware Resources cannot guarantee exact shading or grain of the wood. Naturally occurring characteristics such as variations in grain and/or color are not considered a defect in the product.

In the unlikely event that a defective vanity, island, mirror, vanity top, butcher block top, or component is encountered, please contact Customer Service at 800.463.0660. Please be able to provide a brief description and photographs of the defect.

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