

Questions and Answers

Warranty**What is the warranty?**

There is a one year warranty on the SpaLet bidet seats.

Install**Is a professional plumber required for installation?**

The bidet seats itself is very simple to install and much like a regular toilet seat with the addition of a water hose and tee connector. You can have a professional plumber do it, but many people prefer to install it themselves.

What type of power is needed?

AC120V GFCI outlet. The seat consumes 300W +/- 10%

What type of water pressure is needed?

Minimum Inlet Water Pressure is 9 psi/0.06MPa Flow Pressure

Maximum Inlet Water Pressure is 108 psi/0.75MPa Hydrostatic Pressure

How much power is consumed by the heated seat?

The heating power is 230W +/- 10%

Does this bidet seat fit my toilet?

The bidet seat fits most elongated toilets; please refer to the fit chart in the installation manual.

Do you need to buy anything else for installation?

Items needed for installation include standard household tools such as an adjustable wrench, Phillips and flat head screw driver.

Components**What comes with the product?**

The following parts are included in the product:

Side Panel Version:

- Seat unit (seat ring, seat lid and power cord)
- Mounting plate
- Manual
- Mounting bolts, brackets, and bushings (2 pieces each)
- Seat unit water supply hose (with 1 clip and 1 washer)

Remote Version:

- Seat unit (seat ring, seat lid and power cord)
- Mounting plate
- Manual
- Mounting bolts, brackets, and bushings (2 pieces each)
- Seat unit water supply hose (with 1 clip and 1 washer)
- Remote control
- Bracket
- Batteries
- Wood screw
- Plastic anchors

Is the remote included in the product?

The remote and batteries are included with the purchase of the 8012A AC 2.0 SpaLet bidet seat.

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Dimensions**What is the size of the seat opening?**

The inner diameter of the seat is 7-15/16"(202mm) wide and 11-1/4"(286mm) long.

How long is the power cord?

Effective length 39" or 1.0m.

Functions and Features**How does the self-cleaning nozzle work?**

Once the user presses the spray function, the automatic self-cleaning nozzle function rinses the nozzles prior to opening the nozzle shutter door and extending the nozzles. This function cleans the nozzle and surrounding area before and after use of the posterior washing, posterior washing – mild and feminine washing features.

What is a nozzle shutter?

The nozzle shutter is the door that covers the nozzles. This provides an additional level of hygiene by preventing waste or debris from contacting the nozzle tips.

What are the main features?

- Heated seat (5 of levels)
- Dual, adjustable, self-cleaning water sprays for independent front and back cleansing
- Adjustable water control settings: pressure (5 levels), temperature (5 levels), massage and oscillation
- Anti-bacterial protection applied to the seat, cover, nozzles and control panel

Does this SpaLet® bidet seat have PreMist?

No, the Advanced Clean 1.0 & 2.0 SpaLet® bidet seats do not have a PreMist function.

How long is the spray cycle?

Both the rear and front cleansing automatically stops after 2 minutes but can manually be stopped by pressing the Stop button at any time.

How much water is used during the spray cycle?

The spray volume used is as follows:

Remote (GRC)

- Front Cleansing Volume: 0.96-1.27 pint/min (0.45-0.6L/min) (6 adjustment levels)
- Rear Cleansing Volume: 0.42-1.27 pint/min (0.25-0.6L/min) (6 adjustment levels)

Side panel (GPC)

- Front Cleansing Volume: 0.96-1.27 pint/min (0.45-0.6L/min) (6 adjustment levels)
- Rear Cleansing Volume: 0.42-1.27 pint/min (0.25-0.6L/min) (3/5 adjustment levels)

How long is the drying cycle?

There is no dryer function on 8012A AC 2.0 & 8013A AC 1.0 seat models

How many different water temperature settings are available?

5 different levels of water temperature settings are available.

How many seat temperature settings are available?

5 different levels of water temperature settings are available.

How many water pressure settings are available?

6 different levels of water temperature settings are available on the remote version.

5 different levels of water temperature settings are available on the side panel version.

What are the different spray patterns?

There are 5 different spray patterns: Posterior, Posterior oscillation, Posterior massage, Bidet (Feminine), Bidet (Feminine) Oscillation.

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Functions and Features *(continued)*

What is Oscillation?

Oscillation spray moves the nozzles forwards & backwards continuously allowing for a wider area to be cleansed.

What is the temperature of the heated seat?

Depending on the use of the ECO mode, the temperature of the seat can vary. If High Efficiency Power Savings is being used the seat will be at room temperature and begin to power up only after the user initiates using the bidet seat. During regular use with or with ECO mode the temperature ranges from approx. 82°F-104°F (approx.2 8°C-40°C)

What is the temperature of the water?

The water temperature has a range of :

- OFF (Water temperature)
- Low-about 90°F (32°C)
- Mid-about 97°F (36°C)
- High-about 104°F (40°C)

Does this have an automatic seat? Slow close seat?

The Advanced Clean SpaLet® bidet seat does have a slow-close seat and lid for user convenience but does not have an automatic open/close lid.

How does the bidet work?

The user must sit on the seat to depress the seat sensor to allow the bidet functions to work. Then with the touch of a button, the self-cleaning nozzles extend from behind the nozzle shutter, under the seat to deliver soothing warm water for cleansing.

How long does the heated seat stay warm?

You can set the seat to be warm all the time by NOT using the ECO function. If you use the eco power saving mode it shuts the water and seat heater off for 8 hours then restores the power. If High Efficiency Power savings is used it turns the water and seat heater off until the product is back in use.

Explain the eco function, how does it work?

It reduces power consumption by turning off the water and seat heater for 8 hours. The power settings are automatically restored after 8 hours. To use this feature press the ECO button on the remote or side panel. There is also a secondary High Efficiency Power Savings that shuts the water and seat heater off between uses by pressing the water temp & power savings buttons for 2 seconds or more; a light indicator flashes once activated.

How much electricity does this consume?

The Advanced Clean® 1.0 and 2.0 has a rated power consumption of 300W +/- 10%.

How does the heated water supply work, where do I get the warm water from?

The Advanced Clean® has a water heating element and a tank reservoir. That means you install the seat to the toilet, connect the water supply line and the seat does the work to heat the water and keep it warm in the reservoir. This cycle is repeated as the bidet seat is used.

How long does the heated water last for?

This product uses a warm water reservoir which holds 0.6 L of water which is estimated around 35 seconds of operation. Consistent use beyond the original 35 seconds will have diminished heat as cold water refills the tank reservoir. The seat will need time to reheat the water ~10 minutes if all warm water is completely consumed.

Where does the water come from that the bidet function uses?

The clean water comes from the incoming water supply line. Tank water is NOT used for the bidet function.

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Functions and Features *(continued)*

Does this toilet have a nightlight?

No, the 8012A AC 2.0 & 8013A AC 1.0 bidet seats do not have a nightlight.

Is there a child lock out feature?

There is no specific child lock out feature but we do have a seat sensor that must be depressed to operate the bidet function. The bidet will not operate unless both the sensor is engaged and a user initiates a cleansing cycle simultaneously.

What side is the panel control on for the 8013A 1.0 bidet seat?

The control panel is situated to your right side when sitting down and is connected to the seat for the 8013A AC 1.0 bidet seat. This cannot be relocated or changed.

How to Use

How do you adjust the nozzles for a better aim?

Our Spalet® bidet seat has 5 levels of nozzle position adjustment. These are easily changed by pressing the nozzle position arrows on the user-friendly control panel or remote.

What type of maintenance is required/recommended?

- Cleaning of the seat can be achieved by using a cloth and a non chlorinated cleaner
- Changing or cleaning the nozzle tips: On the Side Panel seat press the 'seat temp' & 'water temp' buttons at the same time for 2 seconds to extend the nozzles then pull the nozzle tips out. Push the tips back onto the nozzles once cleaned. Remote version press the 'Nozzle Cleaning' button for 2 seconds to extend the nozzles then pull the nozzle tips out. Push the tips back onto the nozzles once cleaned
- Cleaning the nozzle shutter
- Cleaning the Deodorizer Screen: Disconnect the power supply, shut the water valve off, remove the seat, pull the screen from under the seat out, clean the screen with a small brush or toothbrush, re-install the screen, re-install the seat, plug the seat in, turn on the water supply
- Winterizing the seat: Only needed if the seat will not be used and the temperature of the house is lowered. Unplug the unit, turn off the water supply, depress the seat sensor or sit on the seat and activate the wash cycle to drain the tank, press the seat release button to remove from the toilet, remove the strainer on the left side of the unit, tilt the seat and completely drain the water from the seat, reattached the strainer, remove the drain plug located on the bottom of the seat, tilt the seat forward and drain, reinstall the drain plug, reinstall the seat
- Changing the batteries in the remote version

Is this product suitable for children?

When small children are using this product, ensure that the proper operating procedures are followed at all times to ensure the user's safety.

Can you customize the settings?

Yes, you can customize your cleaning experience by adjusting the water control settings, water pressure settings (6 levels), water temperature settings (6 levels) plus the massage and oscillation features to maximize your cleansing experience.

Can you save the customized settings?

No, You cannot save customized user settings as in user 1, user 2 but the settings will stay the same until they are manually changed.

How do I clean this product?

You can clean the seat by using soft cloth and non-chlorinated cleaner.

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How to Use *(continued)***Do I have to mount the remote?**

No, You do not have to mount the remote if you do not have an accessible wall to mount this on but it is recommended to do so for ease of use if a wall is located within arms reach of the toilet.

Can you turn off the deodorizer?

Yes, you can turn the deodorizer off by pressing the STOP and Bidet buttons simultaneously for 2 seconds.

How long does the deodorizer run for?

Deodorizing starts when a person sits on a seat and will run for 5 seconds once the user stands up and releases the seat sensor.

How long should I use a bidet?

Duration of the spraying function can last up to 2 minutes and the user can stop the spray cycle at any time by pushing stop. The cycle will automatically stop at 2 minutes but can be extended up to 6 minutes using the massage function or pressing the spray cycle again. Duration for individual use will vary depending on personal cleansing needs.

Other**Where is it manufactured?**

The Advanced Clean 1.0 & 2.0 seats are manufactured in China.

What is the weight limit for this SpaLet® bidet seat?

The seat is approved up to 264 pounds.

Could you use it outside North America?

This product is designed for use in the USA and Canada. Please refer to the product specifications chart in the installation manual for electrical and water requirements.