



## WARRANTY STATEMENT

### Thank you for choosing Hunter!

It's simple: We build our fans to last. We also believe that a superior fan deserves a superior warranty.

### What is covered?

Hunter offers the following warranty periods due to a defect in material or workmanship, as determined solely by Hunter.

#### Titan warranty:

##### Blade connecting system & blades – **Warranty Statement**

These components are covered for as long as the fan is operating at the original installation site or until seven (7) years after Hunter discontinues manufacturing your fan model. In the case that Hunter discontinues manufacturing your fan model, these components are covered for at least fifteen (15) years from the start of coverage.

##### All other components – **15 years if factory installed, otherwise 7 years**

Except as otherwise indicated in this warranty, all other components are covered for fifteen (15) years if the fan was installed by a Hunter Factory Authorized Installer. Otherwise these components are covered for seven (7) years.

User interface – five (5) years

Labor – one (1) year if factory installed

If your fan was installed by a Hunter Factory Authorized Installer, Hunter will cover reasonable labor costs for the first year for any repairs or replacements covered under this warranty. Otherwise labor is not included for any warranty work.

#### ECO warranty:

##### Blade connecting system & blades – **Warranty Statement**

These components are covered for as long as the fan is operating at the original installation site or until seven (7) years after Hunter discontinues manufacturing your fan model. In the case that Hunter discontinues manufacturing your fan model, these components are covered for at least ten (10) years from the start of coverage.

All other components – Ten (10) years if factory installed; otherwise five (5) years

Except as otherwise indicated in this warranty, all other components are covered for ten (10) years if the fan was installed by a Hunter Factory Authorized Installer. Otherwise these components are covered for five (5) years.

User interface – five (5) years

Labor – one (1) year if factory installed

If your fan was installed by a Hunter Factory Authorized Installer, Hunter will cover reasonable labor costs for the first year for any repairs or replacements covered under this warranty. Otherwise labor is not included for any warranty work.

### **Who is covered and when does coverage start?**

Hunter grants this warranty to the original purchaser and subsequent owners so long as the fan remains at the original installation site.

Warranty coverage begins when the fan is installed or twenty (20) days from when the fan was shipped to your location – whichever date is earlier.

### **How to obtain warranty service?**

If the fan is not operating properly, turn it off immediately. Proof of purchase and proof of the date of installation are required when requesting warranty service. If you registered your fan through Hunter's product registration process, Hunter may already have the necessary information to process your warranty request.

Contact Hunter Industrial online at [www.hunterindustrialfan.com/contact-us](http://www.hunterindustrialfan.com/contact-us) or by phone at 1-844-593-FANS (3267).

### **What will Hunter do for you?**

At Hunter's sole discretion, Hunter will offer one of the following options during the warranty period if Hunter determines that there is a defect in material or workmanship of one or more components:

- Repair or replace the defective component
- Repair or replace the entire fan
- Refund the price you paid for the fan.

If no replacement component or product can be provided for your fan, Hunter may provide a comparable or superior replacement component or product at its sole discretion. Hunter reserves the right to utilize quality refurbished components for warranty work.

Hunter may ask you to ship a defective component or product back to Hunter utilizing Hunter provided shipping labels with a particular return goods authorization number. Failure to ship a defective component or product back to Hunter within thirty (30) days of receipt of replacement grants Hunter the right to invoice you for the component or product.

When labor is covered by Hunter under the one-year Factory Authorized Installer program, Hunter, at its discretion, may utilize Hunter employees or qualified independent contractors to perform any of the warranty work at the fan installation site. All warranty work from independent contractors must be authorized by Hunter, or else Hunter will not be responsible for the related charges. Shipping charges are also covered by Hunter during the one-year Factory Authorized Installer program. You are responsible for packaging the fan or fan component in such a way to prevent damage during transport back to Hunter.

### **What do you need to do to keep this warranty?**

In addition to anything else stated in this warranty, you need to do the following:

- Have the fan installed by a Hunter Factory Authorized Installer or by a licensed electrical

contractor according to Hunter's installation instructions as well as according to all applicable federal, state and local laws, rules, codes, and regulations

- Perform periodic maintenance according to Hunter's specifications
- Follow Hunter's operating instructions
- Use only fan controls supplied or authorized by Hunter
- Report possible defects to Hunter within thirty (30) days of discovery
- Do not remove and reinstall the fan at another location
- Keep the fan operating in a safe environment free from exposure to chemicals, salt water, corrosive elements, and excessive heat, humidity, or wind.

### **What is excluded from this warranty?**

Labor Excluded. Unless specifically provided above, this warranty does not cover any costs or fees associated with the labor required to install, reinstall, disassemble, reassemble, remove, or replace a fan or fan component including related to shipping a fan or fan component back to Hunter.

There is no warranty coverage for the following: Fans that have been moved or reinstalled at a new location; fans purchased or installed outside the United States or Canada; fans for which proof of purchase and proof of installation has not been established; fans purchased from an unauthorized reseller; ordinary wear and tear; minor cosmetic blemishes; normal operating noises; adverse site conditions including excessive heat, humidity, wind, dust, or corrosive elements; refurbished fans; fans with removed or defaced serial numbers; defects reported more than thirty (30) days from when they were discovered; and fans that are damaged due to any of the following: improper installation, misuse, abuse, improper care, failure to follow Hunter instructions, accidental damage caused by the fan owner or related parties, modifications to the fan, improper or incorrectly performed maintenance or repair, improper voltage supply or power surge, use of improper parts or accessories, failure to provide maintenance to the fan, or acts of God (e.g. flood).



ORIGINAL PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR A CLAIM OF ANY KIND WITH RESPECT TO THIS PRODUCT SHALL BE THE REMEDIES SET FORTH HEREIN. HUNTER FAN COMPANY IS NOT RESPONSIBLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING LOST PROFITS, DUE TO PRODUCT FAILURE, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE. Some states/provinces/territories do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

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