

Product Warranty: Decorative Wood & Moulding

Hardware Resources believes in quality, integrity, and reliability. We uphold the highest standards of service and responsibility in the industry.

As such, Hardware Resources warrants all Decorative Wood and Moulding to be free from any defects in material and workmanship as long as the original consumer purchaser owns the products, if the original consumer purchased the products from an authorized distributor of Hardware Resources. Hardware Resources cannot guarantee the quality or condition of products from distributors who do not agree to meet our high standards, and therefore, no warranty is provided for products from unauthorized sellers.

This warranty is valid for up to 1 year from the time of original purchase. Hardware Resources will send the original consumer purchaser, without charge, new replacement product of equal size and species to replace any defective wood or moulding product subject to this warranty.

This warranty is a warranty of replacement only. Hardware Resources specifically does not warrant removal of the defective product nor installation of the new one. This warranty does not cover the finish work on the new product, product that has been incorrectly installed, exposed to extreme temperatures or humidity, or otherwise used in any manner contrary to their intended purpose. Moulding sold in less than carton quantity is subject to damage in shipping and is not eligible for a warranty claim.

In the unlikely event that a defective Decorative Wood or Moulding is encountered, please contact Customer Service at 800.463.0660. Please be able to provide a brief description and photographs of the defect.

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