Installation Instructions / Warranty



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Ecostat / EcoMax Trim Kits

Axor Starck		Axor Montreux	
10375XX1	Ecostat	16810XX1	Ecostat
10379XX1	EcoMax	16815XX1	EcoMax
Axor Starck X		Axor Terrano - Cross Handle	
10385XX1	Ecostat	37375XX1	Ecostat
10386XX1	EcoMax	37379XX1	EcoMax
Axor Citterio - Cross Handle		Axor Terrano - Lever Handle	
39384XX1	Ecostat	37475XX1	Ecostat
39387XX1	EcoMax	37374XX1	EcoMax
Axor Citterio - Lever Handle		Axor Carlton - Cross Handle	
39385XX1	Ecostat	17475XX1	Ecostat
39386XX1	EcoMax	17379XX1	EcoMax
Axor Massaud		Axor Carlton - Lever Handle	
18743XX1	Ecostat	17375XX1	Ecostat
18747XX1	EcoMax	17374XX1	EcoMax
Axor Steel		Axor Phoenix - Cross Handle	
35375801	Ecostat	17384XX1	Ecostat
35379801	EcoMax	17387XX1	EcoMax
Axor Uno		Axor Phoenix - Lever Handle	
38475XX1	EcoStat	17385XX1	Ecostat
38379XX1	EcoMax	17386XX1	EcoMax
		EcoMax Upgrade Kit	
Installation Considerations		06800XX3	-

Installation Considerations

- For best results, Hansgrohe recommends that this trim kit be installed by a licensed, professional plumber.
- Prior to the installation of this trim kit, rough valve 15373181 or 15374181 must be installed. The finished wall must be complete.
- The water must be turned off at the main before beginning installation.
- The Ecostat[™] and Ecomax[™] thermoelements incorporate isolation stops and check valves.

These trim kits are compatible with the new style rough, manufactured after 10/2003. Note the more rectangular opening.



These trim kit are not compatible with the older-style rough, manufactured before 10/2003. The opening is too wide to be covered by the escutcheon.









39387XX1













3









17384XX1 17387XX1



Installation

Remove the flush insert and the o-rings. Do not discard the hex-head screws.

Cut the installation box so that it is nearly flush with the finished wall. Seal around the installation box with waterproof bathroom sealant.



Install the new o-rings included with the thermoelement. Install the thermoelement, using the saved hex-head screws. Turn on the water and check for leaks.



Install the trim carrier plate with the enclosed carrier screws.



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Install the trim sleeve with the indexing mark at the 12:00 position.

Push the escutcheon firmly over the carrier plate the sealing ring around the carrier plate will hold it in place. Install the stem extension with the screw.

Install and justify the handle.

indexing – mark



EcoMax™ Upgrade Kit 06800XX3

Installation Considerations

The EcoMax[™] upgrade kit contains an EcoMax[™] function block, trim sleeve, and screws. It is used to upgrade an existing Ecostat[™] installation.

Install the EcoMax™ Upgrade Kit

Turn the water off to the valve before proceeding. Do not use the stops on the thermoelement.

Remove the trim. Set it aside in a safe place.

Remove the Ecostat[™] thermoelement and the o-rings.



Install the EcoMaxTM thermoelement and o-rings Use the screws provided with the EcoMaxTM upgrade kit.

Turn on the water to the valve and check for leaks.

Replace the trim as shown in the previous instructions EXCEPT use the included EcoMax[™] trim sleeve.

Justify the handle.



Justify the handle

Tools required: small slot-head screwdriver, thermometer

Loosen, but do not remove, the set screw on the handle.

Turn the water on to one of the functions. Place the thermometer in the water stream. Turn the handle until the water is 100° F. Turn the water off, without moving the thermostatic mixer handle.

Remove the thermostatic mixer handle. Replace it so that the safety stop override button is at the 12:00 position. Tighten the set screw.

Reverse the Thermoelement

If the EcostatTM or EcoMaxTM outputs both hot and cold water, but the water does not mix, the supply lines may have been crossed, or the rough valve or thermoelement may have been installed upside down. This is easily remedied.

Turn the water off to the valve – **do not use the stops on the thermoelement.** Remove, reverse, and reinstall the entire thermoelement.

User Instructions

Turn the handle clockwise to make the water cooler, counter-clockwise to make it warmer.

The handle will stop at the 100° safety stop. To obtain water hotter than 100°, push the safety stop override button and continue turning the handle counter-clockwise.



stops

Using the isolation stops

Turn off the water using the isolation stops on the Ecostat or EcoMax instead of turning off the water to the whole house when making minor repairs to the shower.

Use an 8 mm allen wrench to turn the isolation valve clockwise to close the stop. Be sure to close both the hot and cold stops before removing the cartridge, etc. Turn a volume control valve on to depressurize the system and to confirm that the water is off.

The water must be turned off at the main before the entire thermoelement can be removed.

Set the High Temperature Limit Stop (optional)

IMPORTANT: Many municipalities have codes limiting the maximum discharge temperature of a shower valve to 110° F or less. Please know and follow all applicable local codes when setting the high temperature limit stop.

Tools Required: Thermometer 3 mm Allen wrench (included with trim kit)

Turn the hot and cold supplies to the valve on.

Turn the water on using the handle.

Use the 3 mm Allen wrench to loosen the set screw on the bottom of the handle. Remove the handle.



Remove the clip and stop ring from the thermostatic cartridge stem. Put them in a safe place.

Turn the thermostatic mixer stem with your fingers, clockwise to make the water cooler, counterclockwise to make the water warmer. Turn the stem until the water coming out is the desired maximum high temperature – 110° in most areas.

Reinstall the stop ring so that it is against the stop. Reinstall the clip.

Justify and reinstall the handle.

Replacement Parts



1a 1b 1c 1d 1f 1j 1k 1n 2 2b 2c 2	Citterio cross handle Citterio lever handle Starck handle Steel handle Terrano handle, lever Terrano handle, cross Uno handle Carlton handle, cross Carlton handle, cross Carlton handle, lever Phoenix handle, lever Montreux handle Massaud handle Escutcheon, square Escutcheon, round Escutcheon, Montreux Escutcheon, Massaud	39994XX1 39391XX1 10391XX1 35391801 37391XX1 37994XX1 38391XX1 17994XX1 17391XX1 96631XX1 96791XX1 16594XX1 18097000 96749XX0 96452XX0 98648XX0 98678000
5	EcoMax [™] sleeve	96635XX0

4a	Ecostat [™] cartridge	94282000		
4b	EcoMax™ cartridge	96633000		
5	check valve	95033000		
6	isolation stop	95036000		
7	seals	96364000		
8	seals	95037000		
9	seals	96636000		
10	carrier plate	96447000		
11	carrier plate screw	96454000		
12	handle adapter	97108000		
XX = color				

00 = chrome

09 = chrome/gold

42 = platinum

80 = steel

81 = satinox

82 = brushed nickel

83 = polished nickel

93 = polished brass

Cleaning Recommendation for Hansgrohe Products

Modern faucetry and shower products utilize a combination of materials to comply with the needs of the market with regard to design and functionality.

To avoid damage, it is necessary to use some caution when cleaning. Damage caused by improper treatment is not covered under the Hansgrohe warranty.

Cleaning Materials for Faucets and Showers

- To remove lime scale, use only products made specifically for that purpose. Always follow the manufacturer's instructions when using.
- Do not use cleaners that contain hydrochloric, formic, acetic, or phosphoric acids, as these will cause considerable damage to finishes and to plastic components.
- Never mix cleaning materials.
- Never use cleaners containing abrasives. Do not use abrasive cleaning cloths, pads, or sponges.

Cleaning Procedures

- Clean your faucets and shower products as and when required. Regular cleaning will prevent scale buildup and water spotting.
- Follow the label instructions. Do not allow any cleaner to remain on the product for longer than necessary.
- When using spray cleaners, spray first onto a sponge or cloth do not spray directly onto the product.
- After cleaning, rinse thoroughly with clear water to remove any cleaner residue.

Important

- Soap and shampoo residue can also cause damage to the product. Rinse well with clean water after use.
- If the surface is already damaged, harsh cleaning materials will cause further damage.

Limited Lifetime Consumer Warranty

This product has been manufactured and tested to the highest quality standards by Hansgrohe, Inc. ("Hansgrohe"). This warranty is limited to Hansgrohe products which are purchased by a consumer in the United States after March 1, 1996, and installed in either the United States or Canada.

WHO IS COVERED BY THE WARRANTY

This warranty extends to the original consumer purchaser only.

WHAT IS COVERED BY THE WARRANTY

This warranty covers only your Hansgrohe manufactured product. Hansgrohe warrants this product against defects in material or workmanship as follows: Hansgrohe will repair at no charge for parts only or, at its option, replace any product or part of the product which proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe is unable to provide a replacement and repair is not practical or cannot be timely made, Hansgrohe may elect to refund the purchase price in exchange for the return of the product.

LENGTH OF WARRANTY

Replacement or repaired parts of products will be covered for the term of this warranty as stated in the following two sentences. If you are a consumer who purchased the product for use primarily for personal, family, or household purposes, this warranty extends for as long as you own the product and the home in which the product is installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this warranty extends only (i) for 1 year, with respect to Interaktiv and Retroaktiv products, and (ii) for 5 years, with respect to AXOR, ShowerPower and Pharo products.

THIS WARRANTY DOES NOT COVER, AND HANSGROHE WILL NOT PAY FOR:

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration, or (2) the use of abrasive or caustic cleaning agents or "no rinse" cleaning products, or the use of the product in any manner contrary to the product instructions.
- C. Labor or other expenses for the disconnection or return of the product for warranty service, or for installation or reinstallation of the product.

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D. Accessories or related products not manufactured by Hansgrohe.

TO OBTAIN WARRANTY SERVICE

Contact your Hansgrohe retailer, or write to Technical Service at:

Hansgrohe Inc. 1492 Bluegrass Lakes Parkway Alpharetta GA 30004

Or, call Hansgrohe toll-free at (800) 334-0455.

In requesting warranty service, you will need to provide

- 1. The sales receipt or other evidence of the date and place of purchase.
- A description of the problem.
- Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to Hansgrohe Inc. 1492 Bluegrass Lakes Parkway, Alpharetta, Georgia 30004, Attention: Technical Service, if required by Hansgrohe.

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

EXCLUSIONS AND LIMITATIONS

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. HANSGROHE NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

HANSGROHE SHALL NOT BE LIABLE TO PURCHASER OR ANY PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY (INCLUDING MERCHANTABILITY).

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may have other rights which vary from State to State.

You may be required by law to give us a reasonable opportunity to correct or cure any failure to comply before you can bring any action in court against us under the Magnuson-Moss Warranty Act.

PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of the product. If you have questions at any time about the use, installation, or performance of your Hansgrohe product, or this warranty, please call or write to us at the toll-free number and address printed above.

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