

SilicaTec Limited Warranty

Hansgrohe, Inc. ("Hansgrohe") warrants to the original residential consumer purchaser, its SilicaTec sinks to be free from manufacturing defects in materials and workmanship for the Warranty Period defined below. Our exclusive materials are highly resistant to stains, scratches and other forms of wear, and can be easily cleaned and maintained to look new for many years.

This warranty is limited to SilicaTec sinks manufactured by Hansgrohe that are purchased in the United States or Canada, and installed in either the United States or in Canada.

WHO IS COVERED BY THE WARRANTY

This limited warranty extends to the original residential consumer purchaser only and is non-transferable. Hansgrohe neither assumes nor authorizes any person to create for it any other obligation or liability in connection with this product.

LENGTH OF WARRANTY

This limited warranty starts on the date of purchase and extends for as long as you own the product and the home in which the product is originally installed ("Warranty Period").

REMEDIES UNDER THIS WARRANTY

With respect to any defective product during the Warranty Period, Hansgrohe will, in its sole discretion, either repair or replace the product. To qualify for warranty service, the sink must be:

- Installed and used in a residential, non-commercial residence
- Installed according to our installation instructions without any modifications
- Maintained, used, and cleaned regularly as recommended
- Not damaged from misuse, neglect, or exposure to harsh chemicals, sharp objects or impacts, fire, heat sources over 535°F, or scrubbing with abrasive pads

Covered claims may include:

- Surface blemishes from factory
- Thermal cracking
- Color inconsistencies
- Warping or routing imperfections

Claims not covered:

- Incorrectly drilled holes
- Scratches and scuff marks
- Freight damages
- Installation damages
- Cuts, nicks, and gouges
- Accessories, connected materials and products, or related products not manufactured by Hansgrohe
- Any Hansgrohe SilicaTec sink sold for display purposes

Chips, scratches, and stains are not deemed to be manufacturing defects and may appear under normal use over a period of time. Please clean your sink regularly according to our care instructions to help maintain its original appearance.

LIMITATION OF SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

TO THE EXTENT PERMITTED BY APPLICABLE LAW, HANSGROHE SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES INCLUDING LABOR CHARGES TO REPAIR, REPLACE, INSTALL OR REMOVE THIS PRODUCT, OR SHIPPING AND PACKAGING COSTS FOR THE RETURN OF THE PRODUCT FOR WARRANTY SERVICE, OR FOR ANY LOSS OR DAMAGE TO ANY PERSON OR PROPERTY WHATSOEVER RESULTING FROM THE DEFECTIVE SINK, ARISING OUT OF BREACH OF THIS LIMITED WARRANTY.

Some provinces and some states do not allow the exclusion or limitation of special, incidental or consequential damages, so these limitations and exclusions may not apply to you.

This limited warranty gives you specific legal rights and you may also have other rights, which vary from state to state and from province to province. **Note to residents of the State of New Jersey:** The provisions of this document are intended to apply to the fullest extent permitted by the laws of the State of New Jersey.

TO OBTAIN WARRANTY PARTS OR INFORMATION

Contact your Hansgrohe retailer, or contact Technical Service at:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800-334-0455

In requesting warranty service, you will need to provide:

1. The sales receipt or other evidence of the date and place of purchase.
2. A description of the problem.
3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to:

Hansgrohe, Inc.
1492 Bluegrass Lakes Parkway
Alpharetta, GA 30004
Toll-free 800-334-0455

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

PRODUCT INSTRUCTIONS AND QUESTIONS

Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of this product. If you have questions at any time about the use, installation or performance of your Hansgrohe product, or this limited warranty, please write us or call us toll-free at 800-334-0455.