



GE APPLIANCES
a Haier company



SmartHQTM
SERVICE

Transform Appliance Diagnostics with SmartHQTM Service

Taking Appliance Diagnostics to New Heights

Experience unparalleled efficiency in appliance diagnostics with SmartHQTM Module, designed for modern technicians striving for excellence in maintenance and customer service.

Our Customers in 2023

- ✓ Reduced diagnostic time by 80% with over 131,000 Diagnostic Tests completed.
- ✓ Diagnosed 90,000 Fault Codes, ensuring first-time fixes.
- ✓ Achieved quick support with 94,000+ sessions on manuals and parts searches.
- ✓ Kept customers' appliances updated with 30,000 software updates.

Advanced Features



Real-Time Fault Detection



Comprehensive Diagnostic Library



Seamless Connectivity



Offline Capability



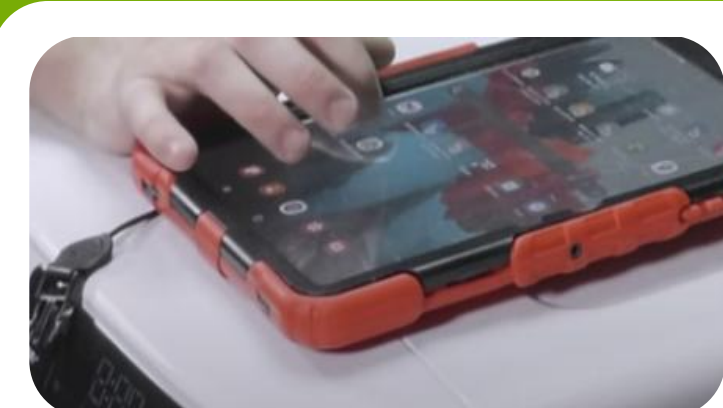
Streamlined Documentation



Instant Parts Purchase



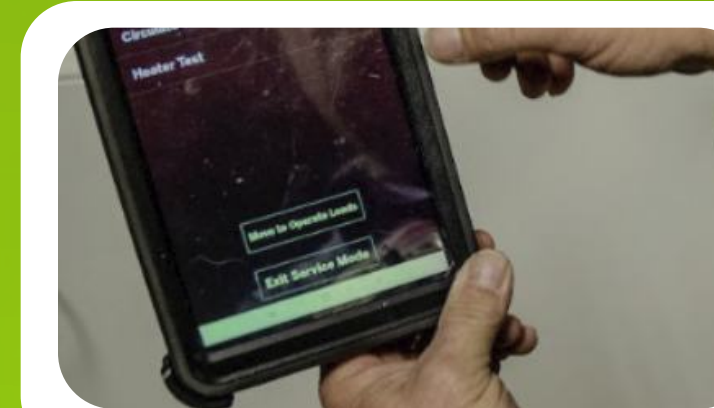
How SmartHQTM Service Works



1. Connect



2. Diagnose



3. Resolve

Transform your appliance diagnostics today! Visit smarthqpro.com/service