STANDARD MAINTENANCE AND TROUBLESHOOTING

REPLACING THE CARTRIDGE

1. Shut off the water supply to the faucet.
2. Turn on the faucet briefly to relieve any pressure inside the faucet.
3. Move the faucet handle to the " OFF" position.
4. Unscrew lever handle C and remove sleeve.
5. Remove the screw B using an allen key.
6. Pull the lever base A from the body .
7. Unscrew the cap D.
8. Unscrew the cartridge lock nut E.
9. Lift ceramic disk cartridge F from the body and replace it with new cartridge. Ensure the two lugs on bottom of the cartridge sit properly in the allocated holes at the base of the body.
10. Re-assemble faucet in reverse order.
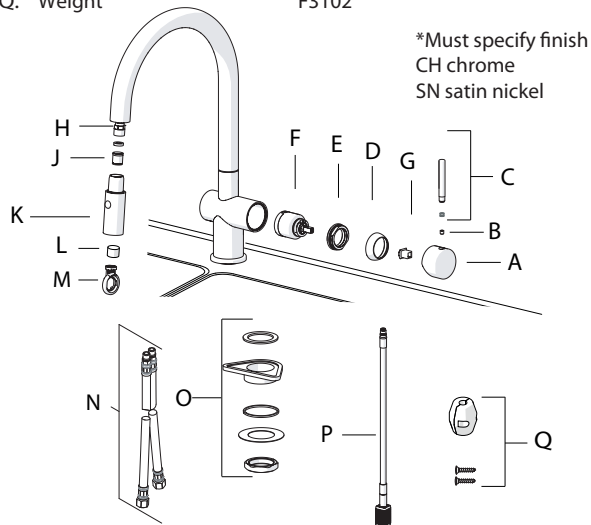11. Test for leakage.

GENERAL MAINTENANCE

Clean aerator periodically for any buildup .
Do not use harsh detergents, solvents, chemical agents, metallic sponges, etc. that could harm the surface and damage the finish.
Clean only with a soft sponge and soapy water.

SPARE / REPLACEMENT LIST

A+B+C+G	Handle assembly	F3801*
D.	Cap	F3802*
E.	Lock nut	F3803
F.	Cartridge	F3804
H.	Pull out hose	F3813
J+K+L	Pull out spray assembly	F3812*
J.	Check Valve 1.75 gpm	F3706
L.	Aerator	F3814
M.	Key for aerator	F2907
N.	Supply hoses	F3809
O.	Mounting hardware kit	F3810
P.	Pull out supply hose	F3811
Q.	Weight	F3102

*Must specify finish
CH chrome
SN satin nickel

LIMITED LIFETIME WARRANTY

Franke Kitchen Systems,LLC extends the following warranty to the original purchaser of its faucets effective January 1, 2003.

All faucets installed in a private residence will carry a limited lifetime warranty on all mechanical parts to be free of manufacturing defects in material and workmanship under normal usage. All chrome finishes carry a limited lifetime warranty; all other finishes are warranted for five (5) years form the original date of purchase.

Marine and Outdoor Installation: Franke faucets are NOT warranted for Marine and Outdoor installations.

This warranty applies only to the original owner, providing the product has been installed in accordance with our installation instructions, used as recommended and in a normal residential application. In the event of a warranty claim, the owner will be required to provide proof of purchase - save sales receipt. This warranty covers all components which make the product operational. Franke, at its option, may repair or replace the product or components necessary to restore the product to good working condition. Franke reserves the right to inspect the installation prior to the actual replacement of the product or component part. This warranty does not cover misuse or abuse, accidental damages, scuffs or scratches, improper installation, abnormal usage, negligence or damage caused by improper maintenance or cleaning. Normal wear of parts is excluded from the warranty. Damage caused by impurities or acts beyond our control are not covered. Any product or part which has been repaired or altered in any manner outside of Franke's factory, unless previously authorized in writing by Franke, will void warranty. **Any replacement excludes transportation and any labor re-installation costs.** This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage or other consequential damage, and Franke accepts no liability for such damages.

The Franke warranty is limited to the above conditions and to the warranty period specified herein and is exclusive. Franke DISCLAIMS all other warranties, expressed or implied, including IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR AS PARTICULAR PURPOSE. This warranty gives you specific legal rights that may vary from state to state.

Further information
For any further information about our products, about the installation of them or about the guarantee, please contact our customer service department:

Franke Kitchen Systems
800 Aviation Parkway
Smyrna, TN 37167, USA
Phone: 800-626-5771
Email: ks-customerservice.us@franke.com

INSTALLATION MANUAL

ACTIVE NEO
FF3900 - FF3980

MAKE IT WONDERFUL **FRANKE**

Flow Rate   1.75 GPM at 45 PSI
Recommended Water Pressure   30-75 PSI
Max. Water Pressure   145 PSI
Recommended Hot Water Temp.   120°-140° F
Hole Size For Faucet   1 3/8"

Certifies this faucet complies with ASME A112.18.1 / CSA B125.1
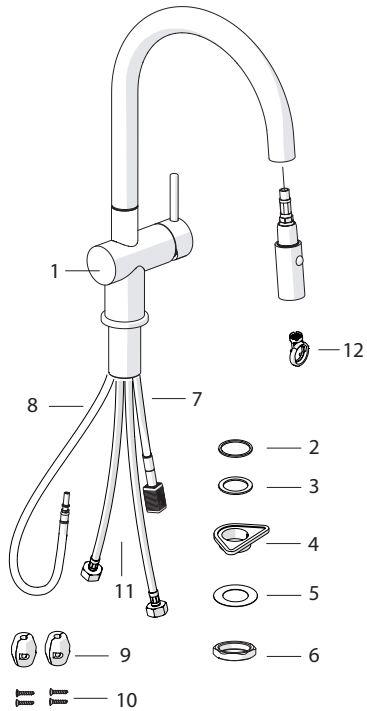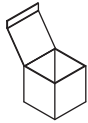& NSF 61, NSF 372 and AB1953

NOTE:
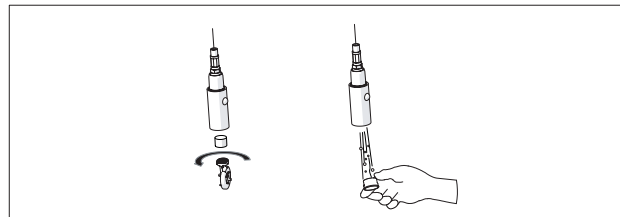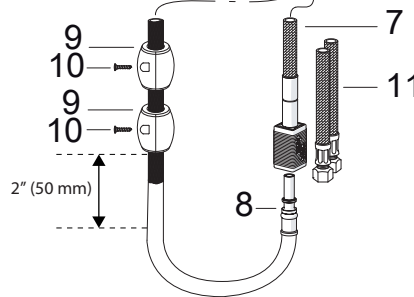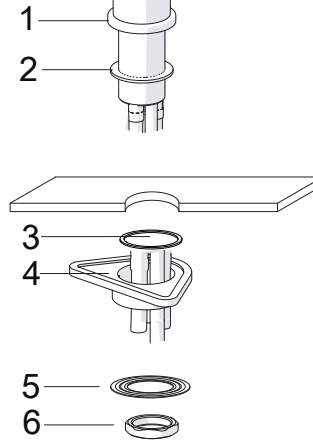**Contact us immediatly if you see inconsistencies.**
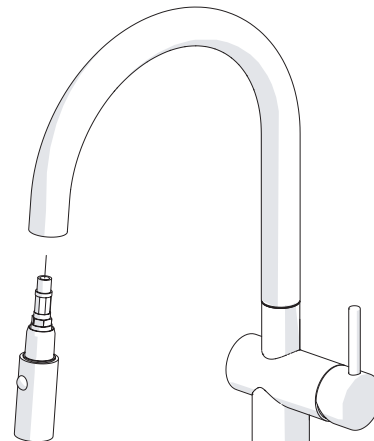**Phone: (1- 800-626-5771)**
website: www.frankeksd.com
email: ks-customerservice.us@franke.com

CONTENTS IN BOX

1	Faucet assembly
2	Rubber washer
3	Rubber washer
4	Plastic flange
5	Fixing plate
6	Fixing nut
7	Pull out supply hose
8	Pull out hose
9	Weights
10	Screws
11	Supply hoses
12	Key for aerator

2" (50 mm)

INSTALLATION INSTRUCTIONS

1. Remove all contents from the package and check for completeness.

2. Turn off water supply.

3. Cut a mounting hole 1 3/8 diameter (35mm) in the desired position in counter top or sink (if one isn't available).

4. Place the rubber washer (2) over the hole.
ATTENTION: The washer should be sitting between the countertop and faucet base.
DO NOT use putty or other sealant at this location.

NOTES:
Solid surface installation: The countertop mounting surface needs to be flat and free of debris otherwise the faucet may not sit properly. For tile installations, avoid installing faucet near or on top of grout lines. This may cause a weak joint between the faucet and the counter and could cause leaks.

5. Install the mounting hardware to the base of the faucet body in the following order - rubber washer (3) plastic flange (4) and fixing plate (5) as ilustrated

6. Tighten with the fixing nut (6) on the base of base of the body (1).

7. Connect the pull out hose (8) to the pull out supply hose (7) using the quick connect fitting. Slide the quick connect fitting sleeve to the "open" position, insert the hose fitting into the connector. You should hear a "click". Slide the sleeve to the "lock" position, you should hear another "click". This will ensure the fitting is sealed and locked.

8.Place the weights (9) on the pull out hose (8) with the screws (10) approximately 2" (50mm) above the bend in the bottom of the spray hose.

9. Connect the flexible supply hoses (11) to the water supply in the house.

10. Remove the aerator using the aerator key, turn on water, flush the faucet for any debris and check for leaks.
Reinstall the aerator and ensure everything is functioning properly.