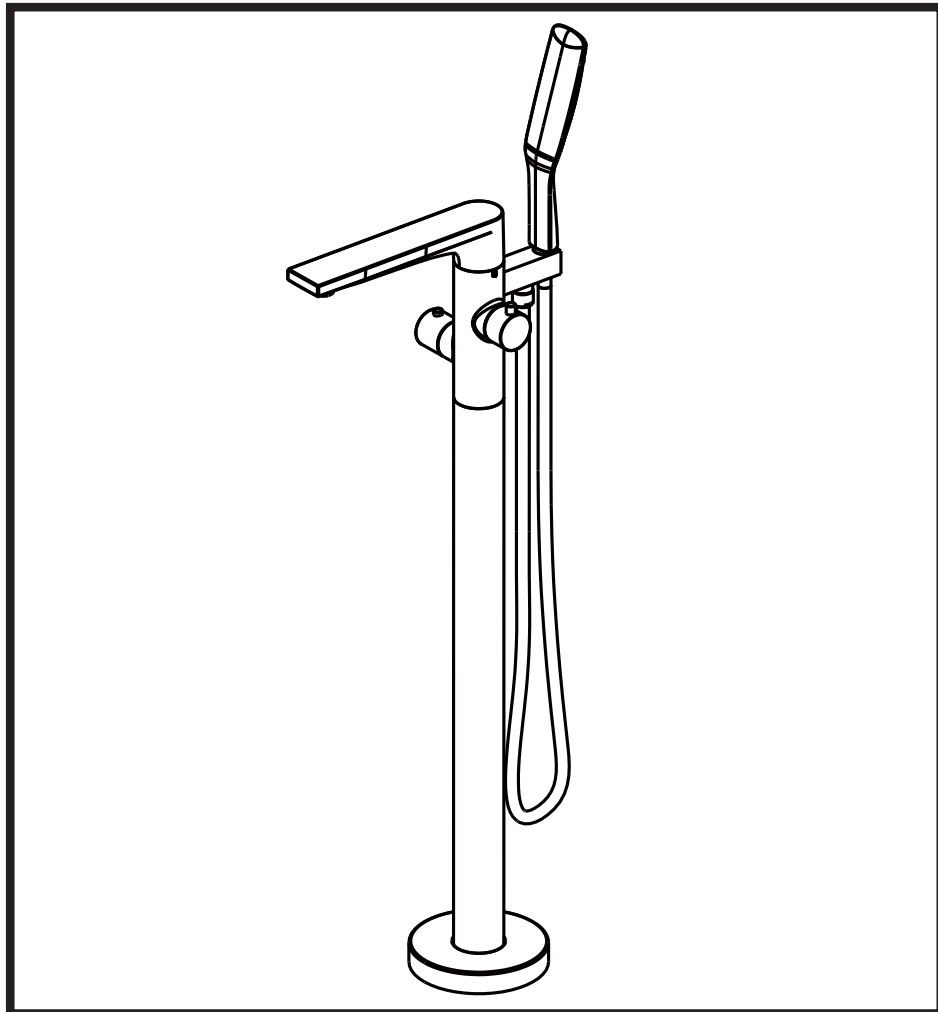


FORTIS

DESIGN ITALIANO



9 5 1 3 6 0 C V I B I A N A

Tub filler • Columna de banadera

English

Español

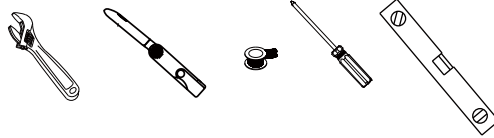
For information such as installation or care and warranty for this product, please contact your local Fortis distributor.

Para información sobre la instalación, o cuidar el producto y garantía, por favor llama a su distribuidor local de Fortis.

FOR FREE STANDING TUBFILLER FAUCET

Tools

- Adjustable wrench
- knife
- Pipe tape
- Phillips screwdriver
- Spirit level



Maintenance

Your new bathtub faucet is designed for years of trouble-free performance. Keep it looking new by cleaning it periodically with a soft cloth. Avoid abrasive cleaners, steel wool and harsh chemicals as these will dull the finish and void your warranty.

Safety Tips

- If you use soldering for the installation of the faucet, the seats, and washers will have to be removed before using flame. Otherwise, warranty will be void on these parts.
- Protect your eyes with safety glasses when cutting or soldering water supply line.
- Cover your drain to avoid losing parts.

Important Points

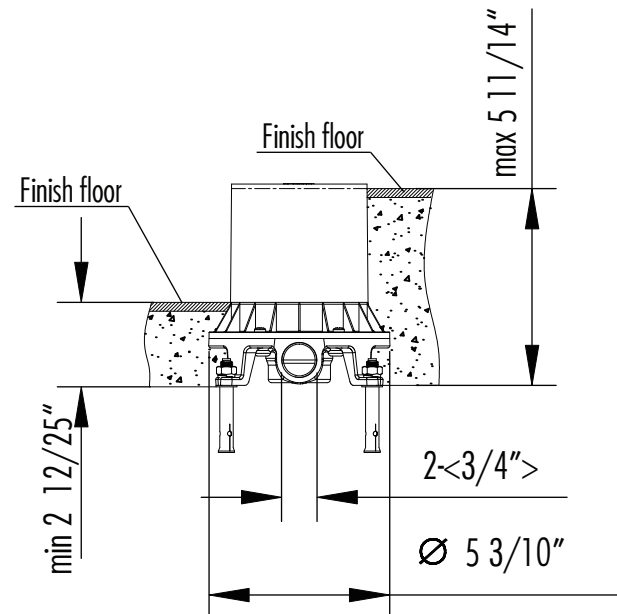
Prior to beginning installation, turn off the cold and hot water lines and open the old faucet to release built-up pressure. When installing your new faucet, turn the connector nuts finger-tight, then use one wrench to anchor the fitting and a second wrench to tighten the nut one additional turn. Connections that are too tight will reduce the integrity of the system. Wrap all threaded connections with Teflon tape available at your local hardware or plumbing supply store. Always wrap in a clockwise direction. The fittings should be installed by the State-licensed plumber.

Things You May Need

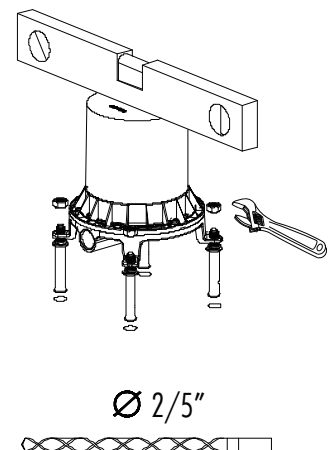
All installations can vary depending on how your previous faucet was installed. Necessary supplies to install your faucet are not all included; however, they are available wherever plumbing supplies are sold. When choosing your installation supplies, make sure they are IAPMO and/or CSA approved products.

Preparation/Assembly

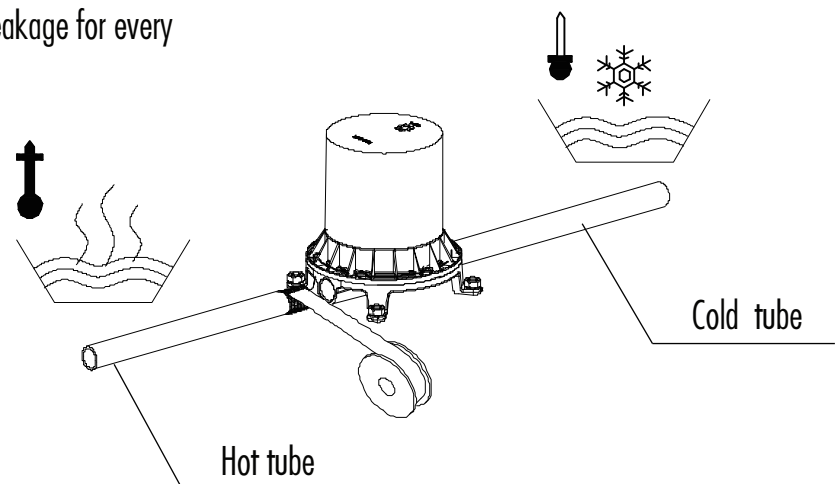
1 Shut off main water supply before installation. Then determine the depth of the embedded hole. Ensure the hole deep in between $2\frac{12}{25}$ " to $5\frac{11}{14}$ ".



2 Put the embedded part into the hole, draw the location of the mounting holes. Make sure that the level of location of embedded with spirit level. Then remove the embedded part, drilling with $\varnothing 2\frac{2}{5}$ " drill and put the setscrew in the mounting holes and place the embedded part on the setscrew, tighten the screws with a adjustable wrench.

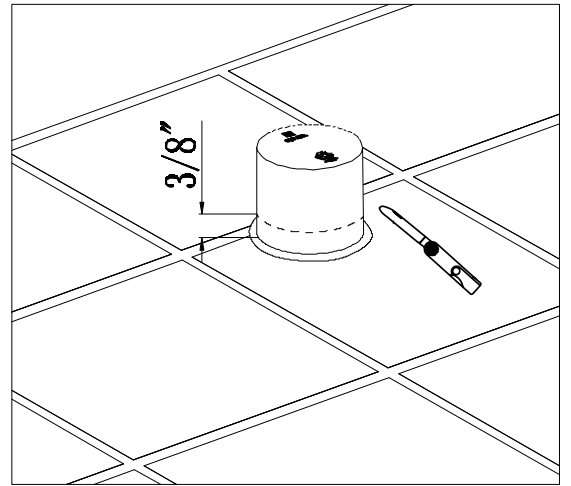


3 Connect the hot & cold tube: hot tube be Connected to the hot water inlet is marked "H", cold tube be Connected to the cold water inlet is marked "C". Turn on water supply to check if there is leakage for every components.

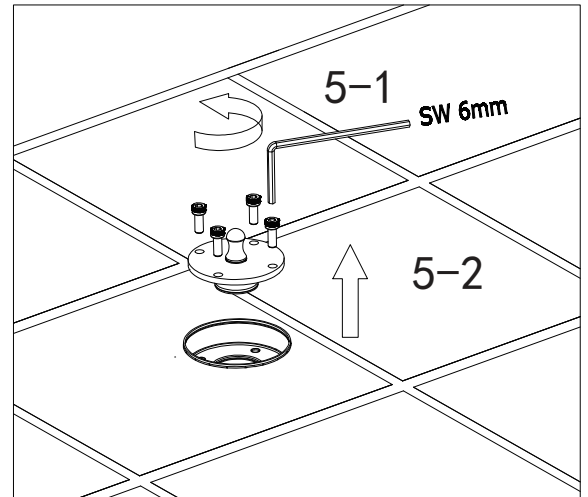


Preparation/Assembly

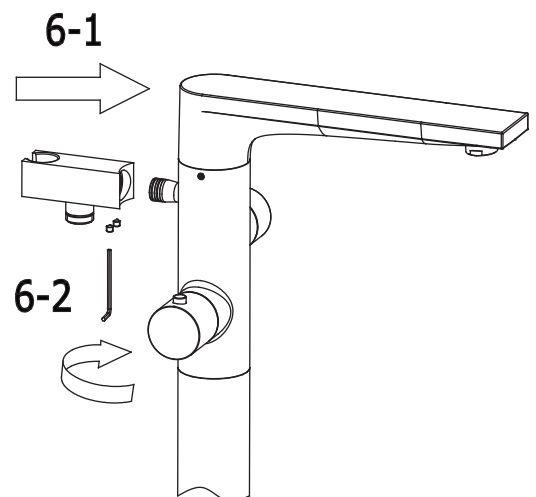
- 4** Cut the plastic shield so that it extends $3/8$ " above the surface of the finished floor.



- 5** Loosen the lock screws, set aside. Then remove the sealing test plug.

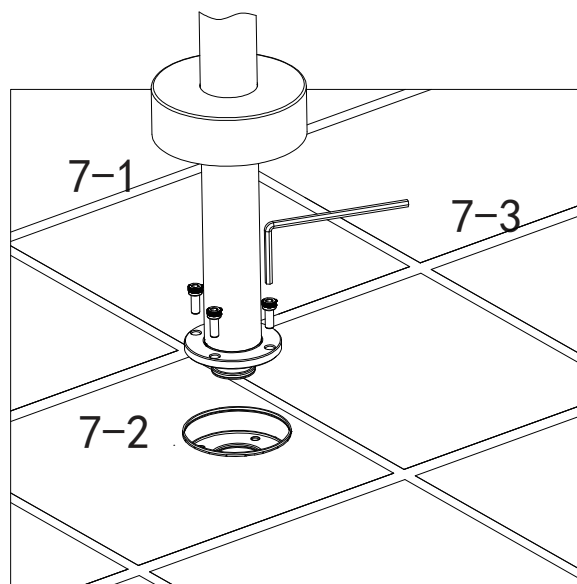


- 6** Get the faucet and shower holder from the box, make sure the shower holder is placed to the right place, then tighten the setscrew with an Allen wrench.

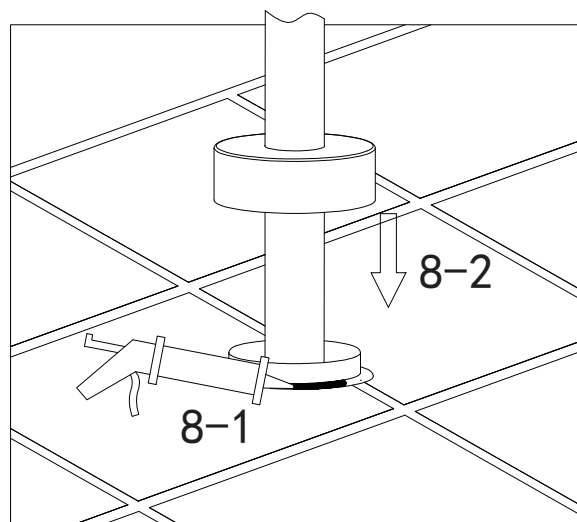


Preparation/Assembly

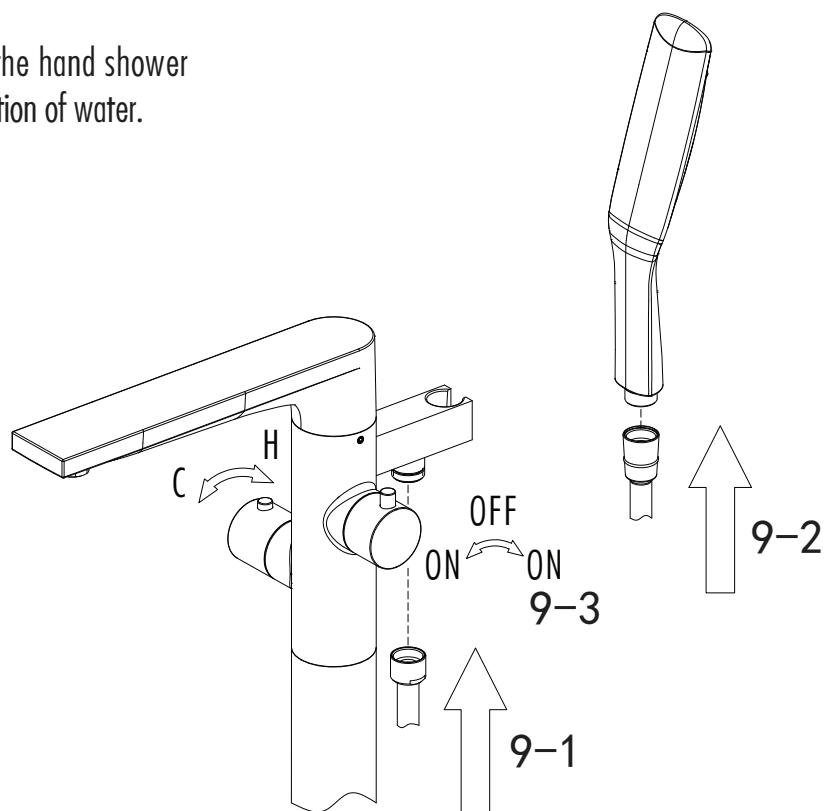
- 7** Get the faucet from the packing and push up the escutcheon. Connecting the faucet with the embedded part. Then adjust the direction of faucet and tighten the screws using an 6 mm Allen wrench.



- 8** Seal the floor around the plastic shield with waterproof sealant, push down the escutcheon to the floor.



- 9** Connect the hose and the hand shower, then rest the hand shower in the holder. Turn on on-off valve to test the situation of water.



Steps 7-9

FORTIS

DESIGN ITALIANO

LIMITED LIFETIME WARRANTY FOR RESIDENTIAL PRODUCTS

FORTIS provides the following warranties for its products to the original purchaser in a residential application.

MECHANICAL WARRANTY: FORTIS provides a Limited Lifetime Warranty to all mechanical parts to be free from all manufacturing defects in materials and workmanship under normal use for as long as the original purchaser owns their home.

FINISH WARRANTY: FORTIS provides a Limited Lifetime Warranty on all Fortis products to the original purchaser against manufacturing defects in materials and workmanship. In the event of any defect in the product breaches the foregoing warranties, FORTIS, at its option, will replace any part or finish that proves to be defective in material and/or workmanship, under normal installation, use and service. Repair or replacement of the product is the exclusive remedy.

For any remedy under this warranty, FORTIS, is to be notified describing the problem. In order to notify FORTIS and receive assistance or service under this warranty, the original purchaser may:

1. **Contact by Phone:** For a consumer service representative, call 1-877-280-5940

2. **Contact by Mail:** Write consumer service department to the below address:

FORTIS, Inc.,
Customer Service Department 1571
North Main Road Newfield, NJ 08344
(877) 280-5940

3. **Contact by Email:** Email Fortis customer service: customerservice@fortisfaucet.com

4. **Contact your Distributor:** Notify the location or distributor from which the product was purchased.

Upon contacting FORTIS, you will need to provide:

- FORTIS product model number
- A description of the problem
- Your contact information [Name, Address, Phone Number]
- Approximate Date of Purchase

In addition to the information above, to obtain a warranty repair or replacement, you will need to provide:

- The faulty part or product (carefully packed)
- Proof-of-purchase (original sales receipt) from the original consumer purchaser

FORTIS, Inc.,
Customer Service Department 1571
North Main Road Newfield, NJ 08344
(877) 280-5940

Please allow 7 to 14 business days warranty processing.

EXCLUSIONS: This warranty does NOT cover and FORTIS will NOT pay for:

- Conditions, malfunctions or damage not resulting from defects in material or workmanship
- Conditions, malfunctions or damage resulting from any of the following:
 - Normal wear and tear, improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration
 - The use of abrasive or caustic cleaning agents or "no-rinse" cleaning products, or the use of the product in any manner contrary to the product instructions

- Conditions in the home such as excessive water pressure or corrosion
- Labor and other expenses related to disconnection, deinstallation, or return of the product for warranty service (including but not limited to proper packaging and shipping costs) or for installation or reinstallation of the product

- Accessories, connected to materials and products, or related products not manufactured by FORTIS.
- Any FORTIS product sold for display purposes.

WARRANTY FOR COMMERCIAL APPLICATIONS:

If the FORTIS product is installed in a commercial application, the above mechanical warranty shall be limited for a period of (10) years and the above finish warranty shall be limited for a period of (5) years from the date of the purchase of the product. Repair or replacement parts are warranted only for the period remaining under the initial warranty. The same exclusions apply as above residential application policy.

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DESIGN ITALIANO

GARANTÍA LIMITADA DE POR VIDA PARA PRODUCTOS DE USO RESIDENCIAL

FORTIS ofrece al comprador original las siguientes garantías para sus productos utilizados para instalaciones residenciales.

GARANTÍA PARTES MECÁNICAS: FORTIS ofrece para todos los componentes mecánicos una Garantía Limitada de por vida que cubre los defectos de fabricación en los materiales y elaboración, en condiciones de uso normales, hasta que el comprador original sea propietario del inmueble donde se instala el producto.

GARANTÍA ACABADOS: FORTIS ofrece al comprador original para todos los productos FORTIS una Garantía Limitada de por vida que cubre los defectos de fabricación en los materiales y la elaboración.

En caso de que un producto no fuera conforme a los parámetros de las mencionadas garantías debido a algún defecto, FORTIS, a su exclusiva discreción, sustituirá el componente o el acabado defectuoso en el material y/o la elaboración en normales condiciones de instalación, uso y mantenimiento. La única solución admitida será la reparación o la sustitución del producto.

Para hacer valer cualquier tipo de cobertura prevista por la garantía el usuario deberá enviar la solicitud a FORTIS junto con una descripción completa del problema. Para notificar a FORTIS y recibir asistencia o un servicio en conformidad a la presente garantía, el comprador original podrá:

1. **Llamar por teléfono:** para ponerse en contacto con un representante del servicio de atención al cliente al número 1-877-280-5940

2. **Por correo:** Escribir a la oficina del servicio de atención al cliente a la siguiente dirección:

FORTIS, Inc.,
Customer Service Department 1571
North Main Road Newfield, NJ 08344
(877) 280-5940

3. **Por email:** Email del servicio de atención al cliente FORTIS: customerservice@fortisfaucet.com

4. **Contactar a nuestro distribuidor:** Comunicar el lugar o el distribuidor donde ha sido comprado el producto.

Después de haberse puesto en contacto con FORTIS, deberán indicar:

- El número del modelo del producto FORTIS
- Una descripción del problema
- Las informaciones para contactarlos (nombre, dirección, número de teléfono)
- Fecha de compra aproximada

Para poder recibir asistencia para la reparación o sustitución en garantía, además de las informaciones anteriormente mencionadas, deberán enviar lo siguiente:

- El componente o producto defectuoso (cuidadosamente embalado)
- El comprobante de compra (recibo de compra original) que el comprador original del producto posee.

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Para la elaboración de la solicitud de aplicación de la garantía serán necesarios de 7 a 14 días laborales.

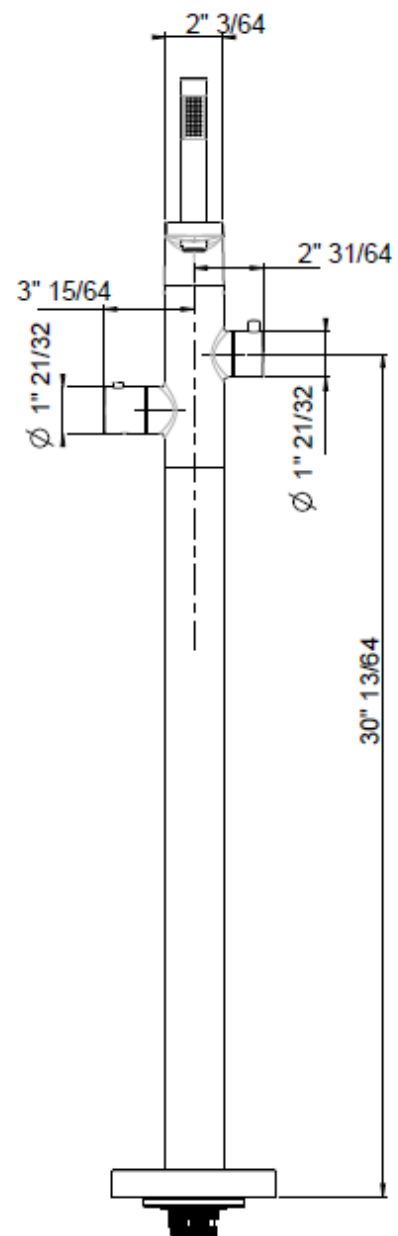
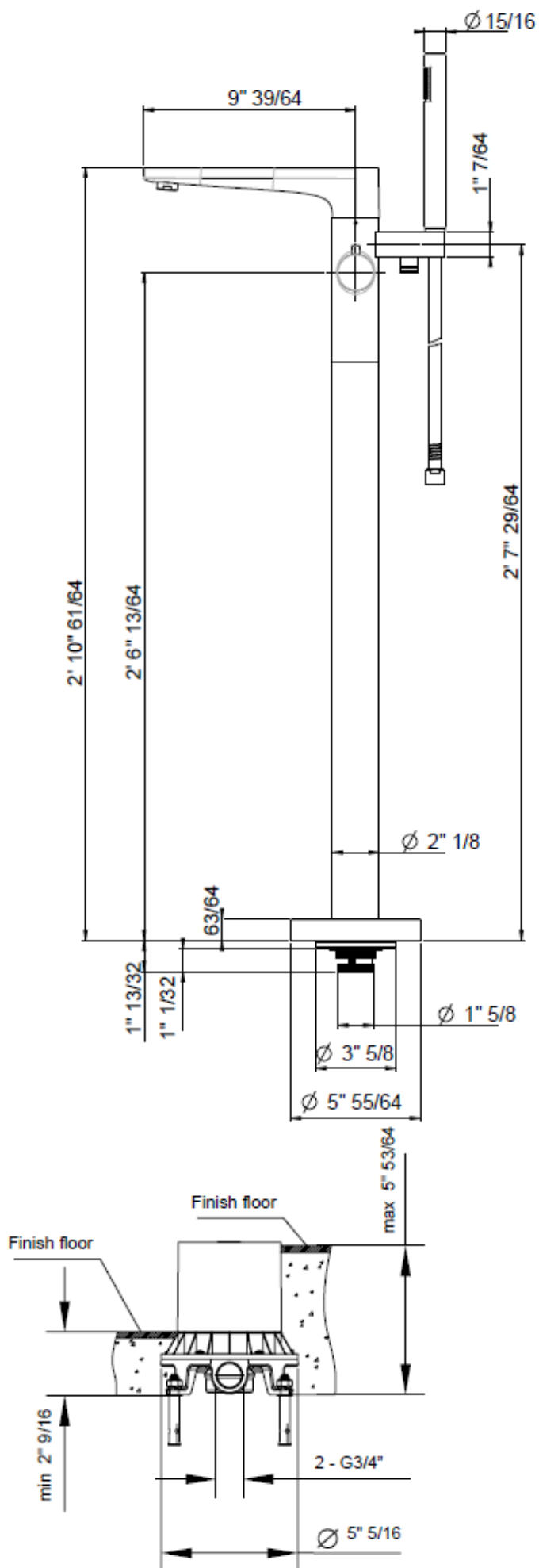
EXCEPCIONES: La presente garantía NO cubre y FORTIS NO pagará por:

- Las condiciones, los malfuncionamientos o los daños que no sean debidos a defectos de material o elaboración
- Las condiciones, los malfuncionamientos o los daños debidos a uno de los siguientes casos:
 - Normal desgaste, instalación incorrecta, mantenimiento incorrecto, uso impropio, abuso, negligencia, accidente o alteración
 - Uso de agentes abrasivos o productos de limpieza corrosivos o que no necesitan enjuague, o uso impropio del producto contrario a las indicaciones
 - Condiciones del inmueble producidas por excesiva presión del agua o corrosión
- Mano de obra y otros gastos relativos a la desconexión, desmontaje o restitución del producto por se vicios de garantía (incluso el embalaje adecuado y los costos de expedición) o por la instalación o el desmontaje del producto.

- Accesorios, relacionados con los materiales y productos, o relativos a productos no fabricados por FORTIS.
- Los productos FORTIS vendidos exclusivamente con fines de exposición.

GARANTÍA PARA USOS COMERCIALES:

En caso de que el producto FORTIS sea instalado en una unidad comercial, la garantía para las partes mecánicas anteriormente indicada será limitada a un periodo de (10) años y la garantía para los acabados será limitada a un periodo de (5) años desde la fecha de compra del producto. Las reparaciones y las piezas de repuesto están cubiertas por la garantía sólo por el periodo restante de la garantía original. La misma excepción es válida, como se indica anteriormente, para las normas aplicables al uso en unidades residenciales.



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FORTIS, Inc. - 1571 Main Road New field, NJ
Phone Number 1-877-55-FORTIS

www.fortisfaucet.com
support@fortisfaucet.com

for technical support call
856.881.7890