

**WAMM®: We All Make Mistakes®!**

With our pledge to superior customer service for all of your shower enclosure needs, we offer the WAMM® program. Make a mistake and give us a call. Offer applies to head rails, bottom tracks, and thresholds that have been cut incorrectly. Our customer service team will work with you to resolve your issues.

Offer applies to a one-time replacement per original customer for the initial installation.

**H2OFF® Clear Glass Technology**

We warranty H2OFF® shower glass coating to be free from material manufacturing defects to the original purchaser for FIVE (5) YEARS (**Limited 5 Year Warranty**). H2OFF® is a polymer coating that bonds to the glass, protects from harmful contaminants and makes cleaning the shower glass easier. It is applied to the inside surface of all Marina™, Lagoon™ and Cove Collection Shower and Tub doors-not available for Tides Collection.

We recommend cleaning with a soft cloth or sponge. For best results, squeegee the enclosure dry after each use. Use of abrasive products, such as abrasive cleaners and scouring pads will void this warranty.

**WARRANTY**

Craft+Main™ Shower Doors & Enclosures are warranted to be free of any defects in material and workmanship for FIVE (5) YEARS (**Limited 5 Year Warranty**) for the original purchaser from date of purchase, subject to the limitations in this document. Original proof of purchase is required. FGI Industries, Ltd. will at its election, repair, replace or make appropriate adjustment where FGI Industries, Ltd.'s inspection discloses any such defects occurred through normal usage within warranty period.

**LIMITATIONS**

All warranty replacements will be in the original style and color if available or a similar color and style if the original has been discontinued or is not available. If you have any questions or concerns about our product or the warranty program, please call the numbers provided. Any product reported to the authorized dealer or to FGI Industries, Ltd. as being defective within the warranty period that is determined to be defective will have parts supplied or if deemed necessary the enclosure will be replaced (with a product of equal value).

Costs for freight associated with shipping of replacement product/parts might be charged to customer. In no event will FGI Industries, Ltd. be liable for the cost of repair or replacement of any installation materials. FGI Industries, Ltd. is not responsible for removal or installation costs. Damages due to improper handling, installation or maintenance are not considered manufacturing defects and are not covered by this warranty.

This Limited Warranty does not apply to products that have been damaged, or which fail, as a result of causes other than manufacturing defects (such as but not limited to improper installation; lack of or improper care or maintenance; exposure to elements including corrosive products, environments, or water; alteration; abuse or misuse). This warranty does not cover damage to finishes.

Replacement or repaired parts will be shipped at no cost to customer via ground freight only. Any expedited methods of shipments are at customer's expense.

This Limited Warranty shall be void unless any failure or non-conformance is discovered before the expiration of this warranty, and is reported to FGI Industries, Ltd. in writing, accompanied by the original proof of purchase, within 30 days of discovery. In no event shall the liability of FGI Industries, Ltd. exceed the purchase price of the product.

**HARDWARE**

We warranty shower doors and enclosures frames to be free from material manufacturing defects to the original purchaser for FIVE (5) YEARS (**Limited 5 Year Warranty**). Warranty for Matte Black and Oil Rubbed Bronze finish shall be limited to TWO (2) YEARS. (Please refer to our **WEAR PARTS LIST** that are excluded from warranty coverage).

**COMMERCIAL LIMITATIONS**

This warranty excludes all industrial, commercial and business usage. The warranty period for products installed for commercial applications or used in commercial ventures, including but not limited to motels, hotels, casinos, student housing, condos, apartments, offices, and fitness centers, is a ONE (1) YEAR Limited Warranty from the date of purchase for shower doors, bathtub doors, shower enclosures, with all other terms of this warranty applying except the duration of the warranty. FGI Industries, Ltd. hereby disclaims all warranties for products sold as dealer or store displays.

**DISCLAIMER of LIABILITY**

CRAFT + MAIN™ assumes no liability for improper assembly or installation of this product.

Warranty is valid within the United States and Canada only.

This is the FGI Industries, Ltd. exclusive written warranty for these product

Contact us at: [customerservice.us@FGI-Industries.com](mailto:customerservice.us@FGI-Industries.com)

888.620.3667

#### **RESIDENTIAL INSTALLATIONS**

##### **[ALL CRAFT + MAIN™ SHOWER AND TUB DOORS]**

###### **FINISH: FIVE (5) YEAR / TWO (2) YEAR**

FGI Industries, Ltd. warrants shower door, tub door and shower enclosure finish in Silver and Brushed Nickel finishes to be free from defects in workmanship and materials under normal residential use for FIVE (5) YEARS. The warranty for any part in Oil Rubbed Bronze or Matte Black finish shall be limited to TWO (2) YEARS.

###### **HARDWARE**

###### **Pivot Blocks, Pins, all Adjusters, Bushings, Brackets: ONE (1) YEAR**

FGI Industries, Ltd. warrants shower door, tub door and shower enclosure hardware (i.e. pivot blocks, pins, all adjusters, bushings) to be free from defects in workmanship and materials under normal residential use for ONE (1) YEAR.

###### **Handles: FIVE (5) YEAR / TWO (2) YEAR**

FGI Industries, Ltd. warrants shower door, tub door and shower enclosure handles in Silver and Brushed Nickel finishes to be free from defects in workmanship and materials under normal residential use for FIVE (5) YEARS. The warranty for handles in Oil Rubbed Bronze or Matte Black finish shall be limited to TWO (2) YEARS.

##### **[MARINA™(MRHG) HINGE DOOR & INLINE PANEL / MARINA™ CUSTOM SHOWER AND TUB DOORS]**

###### **HARDWARE**

- Hinges: THREE (3) YEARS Silver/Brushed Nickel / TWO (2) YEARS Oil Rubbed Bronze/Matte Black
- Headers: FIVE (5) YEARS Silver/Brushed Nickel / TWO (2) YEARS Oil Rubbed Bronze/Matte Black
- U-Channel: FIVE (5) YEARS Silver/Brushed Nickel / TWO (2) YEARS Oil Rubbed Bronze/Matte Black

###### **This warranty DOES NOT COVER the following:**

- Vinyl
- Magnets
- Glass
- Rollers
- Guides

This warranty covers one time free of charge replacements of all defects at the time of installation. LABOR CHARGES AND/OR DAMAGE INCURRED DURING INSTALLATION, REPAIR, OR REPLACEMENT, AS WELL AS ANY OTHER KIND OF ANCILLARY COST, LOSS OR DAMAGE ARE EXCLUDED.

#### **WARRANTY REGISTRATION**

To receive warranty coverage for your purchase, you must complete and submit the warranty registration form found on our website within two (2) weeks of installation, or provide valid proof of purchase detailing the date and location of your purchase at the time of the warranty claim.

###### **U.S. CUSTOMERS:**

<https://craftandmain.com/warranty/>

###### **CANADIAN CUSTOMERS:**

[www.craftandmain.ca/179-2](http://www.craftandmain.ca/179-2)

Contact us at: [customerservice.us@FGI-Industries.com](mailto:customerservice.us@FGI-Industries.com)

888.620.3667