



## WaterTrust Pro Series 10 Year Limited Warranty

### Limited Warranty Coverage

Pentair **WaterTrust Pro Series** are warranted to be free from defects in material and/or workmanship under normal use and service for ten (10) years with some limitations.

#### What's included in the 10 years warranty?

- Resin & Media tanks will carry ten (10) years.
- Brine tanks will carry ten (10) years.
- Valve body carry ten (10) years.
- By-pass, tubes & Connectors supplied with the systems carry ten (10) years.

#### Limited warranty:

- Electronics board will carry five (5) years.
- Motors, cables & power supply will carry five (5) years.
- Water meter turbine will carry five (5) years.
- Ion exchange resin media five (5) if used with water of known composition and limitations indicated by the manufacturer.
- Seals & wear parts and filtration media will carry two (2) years.

Any replacement product(s) provided by Pentair pursuant to this Limited Warranty will be warranted only for the remainder of the original limited warranty period or thirty (30) days from the date of shipment, whichever is longer.

#### What's not covered by the Limited Warranty

- Defects or problems not reported to Pentair during the applicable warranty period.
- Any products manufactured by other companies that are used in connection with Pentair product.
- Problems resulting from the alteration, modification, misuse, abuse, neglect, improper care, maintenance, or negligent use, including but not limited to unprotected outdoor installation of any Pentair product.
- Problem resulting by usage of the product to treat water with contaminants above the limits of application for the specific technology, including but not limited to the usage of softeners with inlet water chlorine content above 1ppm without a carbon pretreatment or inlet iron & manganese above 1 ppm without iron filter pretreatment.

#### Procedure for Obtaining Limited Warranty Coverage

In order to obtain the benefits of this Limited Warranty, defective part(s) and/or product(s) must be returned to Pentair as soon as possible after discovery of the defect, but not later than the expiration date of the warranty period provided in this Limited Warranty. The Technical Service Department at Pentair will issue a Warranty Return Authorization (WRA) number for the defective part(s) or product(s) which must be clearly marked on the outside of the package being returned. Packages must be shipped freight prepaid, along with a letter stating the part number, serial number, if any, the date of purchase of the item which is claimed to be defective, and a brief description of the problem detected. Pentair is not responsible under this Limited Warranty for any cost incurred for shipping or transportation in connection with the return of the part(s) or product(s).

*Repair or Replacement:* Upon receipt of the product and warranty claim, Pentair will verify the reported failure and determine if the part(s) or product(s) is/are covered by this Limited Warranty. If this Limited Warranty applies, Pentair will, at its option, repair or replace the part(s) or product(s).

*No Liability for Consequential Damages:* Unless otherwise required by applicable law, Pentair shall not be liable for any damages whatsoever (including without limitation, loss time, inconvenience, expenses such as telephone calls, labor or material charges incurred in connection with the removal or replacement of the part(s) or product(s), special, incidental, consequential, or indirect damages for personal injury, loss of business profits, business interruption, loss of business information, or any other pecuniary loss) arising out of the use of or inability to use the defective part(s) or product(s), even if Pentair has been advised of the possibility of such damages. Pentair entire liability under any provision of this Limited Warranty shall be limited to the amount actually paid for the part(s) or product(s).

*NOTE:* Because some states/jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, the above limitation or exclusion may not apply.

#### No Other Warranties:

Pentair specifically disclaims all other warranties, either express or implied, including, but not limited to implied warranties of merchantability and fitness for a particular purpose, with regard to the part(s), product(s) and/or any accompanying written materials. This limited warranty gives you specific legal rights. You may have other rights that vary from state/jurisdiction to state/jurisdiction.