

Elkay® Stainless Steel Sink Care and Cleaning Instructions

Your Elkay® stainless steel sink is designed to give you a lifetime of service. For your convenience, we've outlined our recommended care and cleaning instructions.

General Cleaning

Prior to cleaning your stainless steel sink, confirm your sink model and finish. If you need help finding this information, please:

- Visit the Elkay Help Center: <https://helpcenter.elkay.com/hc/en-us/sections/360000408813-Care-and-Cleaning>
- Contact Elkay Customer Care: email custcare@elkay.com or call 800-476-4106
- Scan the QR code below

Daily cleaning of your stainless steel sink is recommended to avoid build-up of soap or mineral deposits, which may adversely impact the product's appearance. Use an ordinary mild detergent to wash the sink, rinse, and then dry with a soft cloth.

DO

- DO clean your Elkay stainless steel sink prior to first use.
- DO wash and dry your sink after each use.
- DO use a bottom grid or rinsing basket to protect your sink.
- DO run cold water in the sink when pouring boiling water inside it.

DO NOT

- DO NOT use soap pads, steel wool or wire brushes on or within your sink; the particles can adhere to the sink surface and will eventually rust. If an abrasive pad must be used, we recommend you use blue Scotch-Brite® No-Scratch pads. Others will scratch and dull the surface.
- DO NOT use dish mats, as these can trap soap and dirt, hindering cleanliness and harboring harmful bacteria.
- DO NOT use cleaners containing ammonia, chlorides (bleach) or other harsh chemicals. If exposed to bleach, your stainless steel sink should be rinsed immediately to prevent corrosion.
- DO NOT store open containers of household cleaners and chemicals containing chlorides beneath the sink: bleach, acid, drain cleaner and toilet bowl cleanser. Vapor emission may cause corrosion and pitting to the exposed stainless steel and other metals, such as water supply lines.
- DO NOT leave standing water or liquids, such as coffee or tea, in your sink; doing so may result in unwanted stains.

Stainless Steel Sink Maintenance and Repair

Light scratches are normal for stainless steel sinks; over time, these light scratches will blend into the uniform finish pattern.

Maintenance and repair guidelines for Elkay stainless steel sinks are dependent upon finish type. Finish-specific recommendations are outlined below. For each finish, begin with Step 1; if unsuccessful, move to the next recommended step.

❖ Lustertone® Classic and Lustertone Iconix® Ground Finishes

Recommended cleaning kit: LK34

For stains or light scratches, we suggest use of a mildly aggressive cleaner, such as Shiny Sinks® Plus or Flitz®. For stubborn stains and more noticeable scratches, we recommend use of a more aggressive cleaner, such as Bar Keepers Friend®. Ensure the cleaner is rubbed in the direction of the sink grain lines and the sink completely dried when finished.

- Step 1. Powder with sponge
- Step 2. Paste with sponge
- Step 3. Green Scotch-Brite Pad with powder or paste working with grain
- Step 4. Black sanding screen with powder or paste working with grain

❖ Crosstown®, Dayton® and Celebrity® Satin Finishes

Recommended cleaning kit: LK34*

**Note: DO NOT use strong abrasive cleaner in the kit, use powder cleaner ONLY.*

For stains or light scratches, we suggest use of a mildly aggressive cleaner, such as Shiny Sinks Plus or Flitz. For stubborn stains and more noticeable scratches, we recommend use of a more aggressive cleaner, such as Bar Keepers Friend. Ensure the cleaner is rubbed in the direction of the sink grain lines and the sink completely dried when finished.

- Step 1. Powder with sponge
- Step 2. Paste with sponge
- Step 3. Blue Scotch-Brite Pad with powder or paste working with grain

❖ Asana® Polished High Glass Mirror Finish

Recommended cleaning kit: LKCLKIT

We suggest the use of mild liquid dishwashing detergent to clean the sink; rinse thoroughly and dry with a soft cloth. DO NOT use an abrasive cleanser or cloth, as it will permanently scratch the finish.

- Step 1. Mild liquid dishwashing detergent with sponge
- Step 2. Dry with soft cloth

The outlined steps above are dependent upon water quality. Failure to follow the recommended care and cleaning instructions will void product warranty.

❖ Home Remedies

For major grime and/or stains, we recommend the below home remedies. Prior to use, test your preferred solution on an unseen area to determine potential effects on finish.

- Vinegar/water solution: Mix ½ cup white vinegar with ½ cup water. Dip a soft cloth into the solution and then rub in the direction of the grain lines. Once finished, rinse the solution and dry with soft cloth to prevent damage to sink finish.
- Baking soda/toothbrush mixture: Apply a small amount of baking soda and water to a toothbrush, then rub gently in the direction of the grain lines. Once finished, rinse thoroughly and dry with soft cloth to prevent damage to sink finish.

DO NOT allow any part of your stainless steel sink to soak in either home remedy.

For additional information, please visit elkay.com or contact Elkay Customer Care: call (800) 476-4106 or email custcare@elkay.com.

