

CARE & MAINTENANCE INSTRUCTIONS

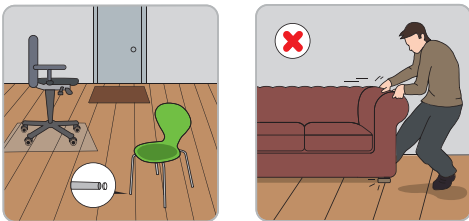
These instructions apply to all Build Surfaces floors .

1. PROTECT

Build Surfaces Laminate is an easy-care, wear-resistant floor with a long lifespan and a hygienic hard surface.

To protect your floor, we recommend the following actions:

- Place a suitable doormat at your entrance(s) to absorb dirt and/or moisture. Sand and dirt can have the effect of “sandpaper” and may cause premature wear and tear or scratches.
- Place felt pads under the legs of chairs and tables to avoid scratches.
- Equip other furniture and heavy objects with felt pads for safe moving.
- Clear plastic mats must be used under office chairs with wheels.



Indoor temperature and relative air humidity

The Build Surfaces Laminate floor is produced from wood material that reacts on changes in the indoor climate. The ideal indoor climate for a laminate floor is a relative humidity between 40% and 60% and a temperature between 65°F and 77°F (18°C and 25 °C).

Static electricity

Build Surfaces Laminate is a partially insulating floor covering. If the relative humidity in the room is kept at around RH 50% or more then this will reduce the floor’s ability to develop static charges.

2. CLEAN

Build Surfaces laminate floors are extremely easy to clean. In very little time and with minimal effort you can enjoy a clean and beautiful floor for many years.

Dry cleaning methods

For daily cleaning, we recommend that you use a soft brush, vacuum cleaner with no beater bars or a dry dust mop. Microfiber mops are ideal.

Wet cleaning methods

When cleaning with water, a well wrung-out cloth and lukewarm water are recommended. Avoid using too much water.



Don'ts :

- Never use steam cleaners on a Build Surfaces Laminate floor
- Never use highly concentrated soap solutions on the floor
- Do not use organic detergents, they will leave a thin film of grease on the surface, resulting in visible footprints. Only synthetic detergents are recommended.
- Do not wax, varnish or polish the floor

3. STAINS/ DAMAGE REPAIR

Stubborn stains can be cleaned as shown in the table below:

Stains	Remove with
Blood	Wring-out cloth
Coffee, tea, chocolate, juice, milk, wine, beverages, grease	Wring-out cloth, lukewarm water and a small amount of synthetic detergent
Rubber, oil, tar, shoe polish, soot, nail varnish, lipstick, drawing ink, colour pencil, chalk, paint	Methylated spirit/white spirit/acetone (these solvents are not to be used in V-grooves!)
Wax from candles, chewing gum	Allow to harden, scrape off carefully using a plastic scraper, clean remains with acetone

Never use steel wool or other abrasive cleaning methods on a Build Surfaces Laminate floor.

Damages such as tears and cuts in the surface can be repaired with a laminate flooring repair kit. Seriously damaged floorboards should be completely replaced.

4. WARRANTY

By following the above instructions, you will extend the longevity of your laminate floor and ensure the validity of the warranty. We refer to our [warranty conditions](#) or [warranty policy](#) for more info.