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**INSTRUCTIONS FOR USE**

Washing machine

EN

**WM76S**

W3W.U

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## Dear Customer,

We thank you for purchasing this quality ASKO product.

We hope it meets all your expectations. Scandinavian design combines pure lines, everyday functionality, and high quality. These are the key characteristics of all our products, and the reason why they are highly appreciated across the globe.

We kindly recommend that you read these instructions before using the appliance for the first time. The instruction manual also includes information on how you can help protect the environment.

**The following symbols are used throughout the manual and they have the following meanings:**

### INFORMATION!

Information, advice, tip, or recommendation

### WARNING!

Warning – general danger

### ELECTRIC SHOCK!

Warning – danger of electric shock

### HOT SURFACE!

Warning – danger of hot surface

### DANGER OF FIRE!

Warning – Risk of Fire

Original instructions

**SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE!**



### **SAVE THESE INSTRUCTIONS FOR FUTURE REFERENCE!**

#### **⚠ WARNING!**

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following:

1. Read all instructions before using the appliance.
2. **Risk of Suffocation and Injury from Entrapment:** Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
3. **Do not operate appliance while away from the home.**
4. **⚠ WARNING: Risk of Fire** – Do not wash articles that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances, as they give off vapors that could ignite or explode.
5. Use only detergents and softeners for machine wash. The manufacturer may not assume responsibility for any damage and eventual discoloring of gaskets and plastic components as a consequence of incorrect use of bleach and/or coloring agents.
6. **⚠ WARNING: Risk of Fire** – Do not use detergents that contain solvents as this could lead to release of poisonous gases, damage to the washing machine, and risk of fire and explosion.

7. **⚠ WARNING: Risk of Fire** – Under certain conditions, hydrogen gas may be produced in a hot-water system that has not been used for 2 weeks or more. **HYDROGEN GAS IS EXPLOSIVE**. If the hot-water system has not been used for such a period, before using a washing machine, turn on all hot-water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is flammable, do not smoke or use an open flame during this time.
8. Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
9. Before the appliance is removed from service or discarded, remove the door to the drying compartment.
10. Do not reach into the appliance if the tub or agitator is moving.
11. Do not install or store this appliance where it will be exposed to the weather.
12. Do not tamper with controls.
13. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in the user-maintenance instructions or in published user-repair instructions that you understand and have the skills to carry out.
14. Do not use spare parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).

## Important safety instructions

15. **⚠ WARNING:** PROPOSITION 65 FOR CALIFORNIA RESIDENTS  
Cancer and Reproductive Harm – [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)
16. **⚠ WARNING:** This appliance must be properly grounded. This manual does not cover every possible condition and situation that may occur. Use common sense and caution when installing, operating, and maintaining any appliance.
17. **⚠ WARNING:** Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing. Service Personnel - Do not contact the following parts while the appliance is energized: Motor, Pump and Control unit.

## GROUNDING INSTRUCTIONS

### a) For a grounded, cord-connected appliance:

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**⚠ WARNING:** Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service representative or personnel if you are in doubt as to whether the appliance is properly grounded.

Do not modify the plug provided with the appliance: if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

### **b) For a grounded, permanently connected appliance:**

This appliance must be connected to a grounded metal, permanent wiring system, or an equipment-grounding conductor must be run with the circuit conductors and connected to the equipment-grounding terminal or lead on the appliance.

#### INFORMATION!

This manual does not cover every possible condition and situation that may occur. Use common sense and caution when installing, operating, and maintaining any appliance.

### **General**

**Carefully read the instructions for use before using the washing machine.**

**Instructions for use are available on website  
<https://auid.connectlife.io>**

**Please, do not use the washing machine without reading and understanding these instructions or use first.**

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

**Failure to observe the instructions for use or inappropriate use** of the washing machine may result in damage to the laundry or the appliance, or injury to the user. Keep the instruction manual handy, near the washing machine.

## Important safety instructions

**Your washing machine is intended solely for household use.** If the washing machine is used for professional, for-profit purpose or purpose exceeding normal use in a household, or if the washing machine is used by a person who is not a consumer, the warranty period shall be equal to the shortest warranty period required by relevant legislation.

Follow the instructions for correct installation of the washing machine and connection to the water and power mains (see chapter *Installation and connection*).

Any repair or maintenance tasks on the washing machine should only be done by trained experts. Unprofessional repair may result in an accident or major malfunction.

**The washing machine may only be used with the supplied power cord.**

To avoid danger, a **damaged power cord** may only be replaced by the manufacturer, a service technician, or an authorized person.

### WARNING!

The washing machine may not be connected to the power mains using an extension cord.

Do not connect the washing machine to power mains using an external switching device such as a program timer, or connect it to power mains that is regularly switched on and off by the power supply provider.

### WARNING!

In case of incorrect washing machine connection, incorrect use, or servicing by an unauthorized person, the user shall bear the cost of any damage as such damage shall not be covered by warranty.

### WARNING!

In case of a defect, only use approved spare parts by authorized manufacturers.

**Do not install the washing machine in a room where the temperature can drop to below 41°F (5°C),** as washing machine parts may be damaged in case of water freezing.

Place the washing machine on a level and stable solid (preferred on concrete) surface.

The ventilation openings in the base of washing machine must not be obstructed by a carpet.

**Before connecting the washing machine to the power mains, wait for at least 2 hours until it reaches room temperature.**

Do not connect the washing machine to an electrical outlet intended for an electric shaver or hair dryer.

**Before the first use of the washing machine, remove all transit bolts** (see chapter *Before using the appliance for the first time/ Transport protection*). Warranty shall be void in cases of such damage.

Connection to water and power supply has to be executed by an adequately trained technician or expert.

**To connect the washing machine to water supply,** make sure to use the supplied water supply hose and gaskets. Water pressure has to be between 14.5–145 PSI (0,1–1 MPa) (approximately 14–142 PSI (1–10 kp/cm<sup>2</sup>), 1-10 bar, 14.5–145 PSI (10–100 N/cm<sup>2</sup>)).

Always use a new water supply hose to connect the washing machine to water supply; do not reuse an old water supply hose.

The end of the water discharge hose should reach into a water drain line.

## Important safety instructions

Before the start of the washing cycle, press the door on the indicated spot until it locks into place. The door cannot be opened during washing machine operation.

**We recommend removing any impurities from the washing machine drum before the first wash** using the Universal wash (extra hot) program (see *Program table*).

Only use the washing machine for washing laundry, as described in the instruction manual. The machine is not intended for dry cleaning.

Only use agents for machine washing and care of laundry. We shall not be responsible for any damages or discoloration of gaskets and plastic parts resulting from incorrect use of bleaching or coloring agents.

Bleaches that contain chlorine can be replaced with oxygen-based bleaches. Otherwise, a neutralization cycle should be performed by running the Cotton program at the highest temperature. For best results, use hydrogen peroxide or oxygen-based detergents.

Excessive use of products containing chlorine compounds increases the risk of premature failure of appliance components. This depends on the concentration of chlorine, exposure time, and temperature.

Do not use colorants (dyes) or bleaching substances (substances for discoloration or removal of colorants) as they contain sulphuric compounds that could cause corrosion.

**After the washing cycle, close the water tap and pull out the washing machine plug from the power socket.**

Clean the pump filter whenever the symbol appears on the display unit.

**When descaling**, only use descaling agents with added anti-corrosion protection. (Only use non-corrosive descaling agents.) Follow the manufacturer's instructions. Finish the

descaling process with several rinse cycles or by running the (Drum Cleaning) (Drum Cleaning program) in order to remove any residual acid (e.g. vinegar etc.).

No silver ions are released during the washing program.

**The warranty does not cover consumables**, minor deviations in color, increased noise that results from appliance age and which does not affect the functionality of the appliance, and aesthetic defects on components, which do not affect the functionality and safety of the appliance.

The maximum amount of laundry in lbs/kg is indicated on the washing machine rating plate.

### **Danger of hot surface**

#### **HOT SURFACE!**

At higher washing temperatures, the door glass will heat up. Be careful to avoid burns. Make sure children do not play near the door glass.

### **Child safety**

#### **WARNING!**

**Children of less than 3 years should be kept away unless continuously supervised.**

**Children should be supervised to ensure that they do not play with the appliance.**

**Activate the Child lock.** See chapter *System settings*.

Before closing the washing machine door and running the program, make sure there is nothing except laundry in the drum (e.g. if a child climbed into the washing machine drum and closed the door from the inside).

## Important safety instructions

### WARNING!

#### **Keep the detergent and fabric softener out of reach of children.**

Should a child swallow detergent, give plenty to drink immediately, i.e., one or two glasses of milk or water. Do not try to induce vomiting. Seek medical advice immediately: The National Poison center phone number is 1-800-222-1222.

Always close the door and start the appliance as soon as you put in the detergent.

Always keep small children away from the machine when it is open. There may be some detergent residue left inside the machine.

If laundry detergent gets in someone's eyes, rinse them with plenty of water for at least 15 minutes.

#### **The washing machine is made in compliance with all relevant safety standards.**

This washing machine may be used by children aged 8 years and above and by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge, but only if they are supervised during the use of the washing machine, if they have been provided relevant instructions regarding safe use of the washing machine, and if they understand the hazards of inappropriate use.

Children shall not play with the appliance.

Children may not clean the washing machine or perform any maintenance tasks without supervision.

Always turn the power off to the machine when it is not in use.

#### **Water overflow protection**

If the water level in the appliance rises above the normal level, then the excessive water level protection will be activated. It

will shut off the water supply and start pumping out the water. If the water level does not decrease in 60 seconds, the program will be interrupted (see chapter *Errors: what to do?*).

### WARNING!

If the water level in the appliance rises above normal level, then the excess water level protection will be activated. It will shut off the water supply and start pumping out the water. The program is interrupted and an error is reported (see *Errors: what to do?*).

### **Transporting/Storage during the winter**

If you transport or store the appliance in vehicles or rooms that are not heated and where the temperature could drop to below freezing point, please do the following:

- Clean the drain pump filter. See chapter *Cleaning the filter*.
- Close the water supply to the washing machine, undo the water supply hose from the water supply tap, and wait until the water flows out of the tap and the hose.
- After the drain pump filter is emptied, there can still be a small amount of water in the machine. This, however, does not affect the quality and will not damage the appliance.
- If the washing machine is to be transported, the transport protection has to be re-installed before transport (see chapter *Transport protection*).

### **Electrical hazard warning during servicing**

#### ELECTRIC SHOCK!

Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing. Service Personnel – Do not contact the following parts while the appliance is energized: motor, pump and control unit.

# Important safety instructions

## **REGULATORY NOTICE** FCC (Federal Communications Commission)

### **FCC Declaration of conformity**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation.

### **Responsible Party - U.S. Contact Information**

Hisense USA Corporation  
(Distributor of ASKO brand)  
5995 Windward Pkwy, Alpharetta, GA 30005, USA  
Phone: +1-800-898-1879

### **FCC Statement:**

- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/ TV technician for help.
- This equipment should be installed and operated with a minimum distance of 20 cm between the radiator and your body.

# Before using the appliance for the first time

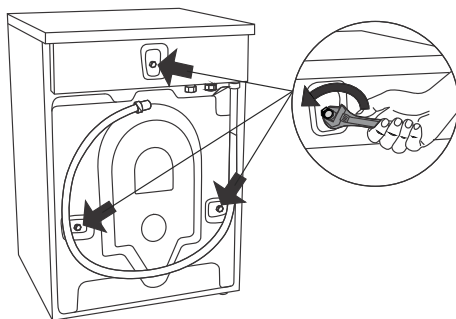
## Packing material

Remove all packaging. When removing the packaging, make sure not to damage the appliance with a sharp object.

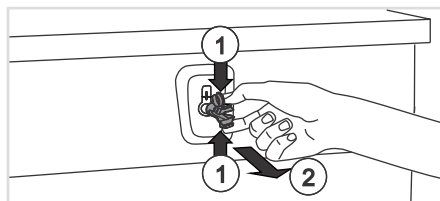
Please sort the materials in compliance with local waste management recommendations (see chapter *DISPOSAL*).

## Transport protection

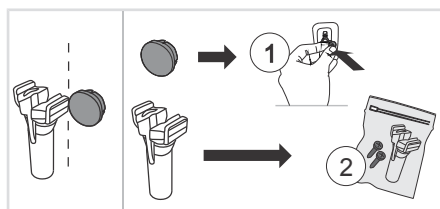
Before using the appliance, remove the three transport bolts and plastic plugs which protect the appliance during transport.



Use a 9/16" (15 mm) or 11/16" (17 mm) (depending on the model) wrench to loosen and remove the bolts as shown in the figures.



To remove the plastic plugs holding the bolts, squeeze them and (1) then pull them out (2).



Remove the caps from the plastic plugs. Push the caps into the holes (1), in which the plastic plugs were located. Save the bolts and plastic plugs (2) in case you have to move your washing machine again.

Art. No.	ID:
270698	Bolt
551188	Plastic cap (transport lock)

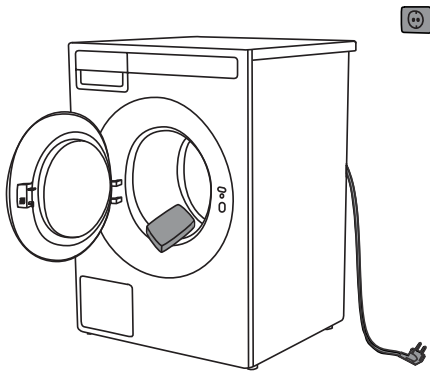
Please order three pieces of each item!

# Before using the appliance for the first time

## ⚡ INFORMATION!

If you wish to transport the washing machine, reinstall the bolts and plastic caps to lock the machine. This will prevent any damage to the machine due to vibrations during transport. If you have lost the transport bolts or plastic caps, replacements can be ordered at your dealer.

## Care and maintenance instructions



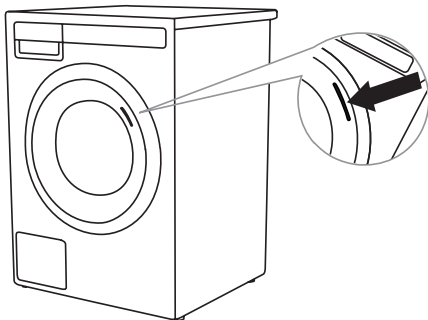
Disconnect the washing machine from the power mains and open the door. Clean the washing machine drum with a damp cloth and a mild detergent.

Connect the washing machine to the power mains, close the washing machine door and run the self cleaning program. See chapter *STEP 5: Choose the program/Program table*.

## ⚠ WARNING!

Do not use any solvents or cleaning agents that could damage the washing machine (please observe the recommendations and warnings provided by the cleaning agent manufacturers).

## Opening the Door



The washing machine door is designed to open on the right side, with a visual indicator in the form of a sticker placed on the front of the door, clearly marking the spot for gripping and opening.

It can be removed depending on aesthetic preference.

## WARNING!

To reduce the risk of severe injury or death, follow all installation instructions.

## INFORMATION!

Remove all packaging. When removing the packaging, make sure not to damage the appliance with a sharp object.

## INFORMATION!

Cosmetic damage must be reported to your dealer within five days from the date of purchase. After unpacking the washer, thoroughly check the unit for cosmetic damage.

Before connecting the washing machine to the power mains, wait for at least 2 hours until it reaches room temperature.

## WARNING!

Save these instructions.

Read these instructions carefully and completely before you install the machine.

The installation should be carried out by a qualified person who is familiar with all local codes and ordinances for electrical and plumbing connections.

## Selecting the room

## WARNING!

Do not place the washing machine behind lockable or sliding door, or door with a hinge on the opposite side of the door hinge of the washing machine. Place it in the room in such a way that the washing machine door can be freely opened.

## INFORMATION!

The floor on which the washing machine is placed must have a concrete base. It should be clean and dry; otherwise, the washing machine may slide. Also, clean the bottom surface of adjustable feet.

## INFORMATION!

The washing machine must stand level and stable on a solid base.

# Installation and connection

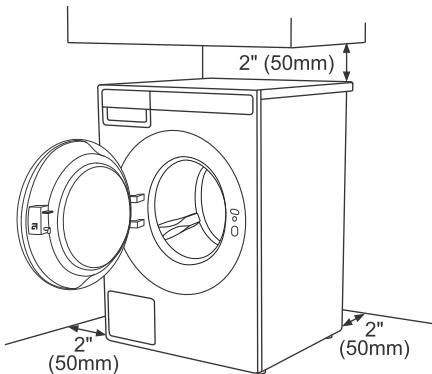
## Positioning the washing machine

The washing machine can be installed as a built-in or a free-standing unit.

### ⚠ INFORMATION!

When installing the washing machine, the wall outlet should be freely accessible.

## Necessary clearance around the washing machine for best performance

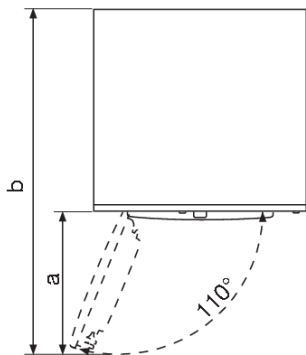


### ⚠ WARNING!

The washing machine may not be in contact with a wall or adjacent structures. For optimum washing machine operation, we recommend observing the clearances from the walls as indicated in the figure. In case of failure to observe the minimum required clearances, safe and correct washing machine operation cannot be ensured. Moreover overheating can also occur.

For safety reasons, maintain a minimum clearance of 1" (25 mm) between the back of the appliance and the wall, and at least 1 5/8" (40 mm) between the top of the appliance and any overhead structure.

## Opening the washing machine door (bird's-eye view)

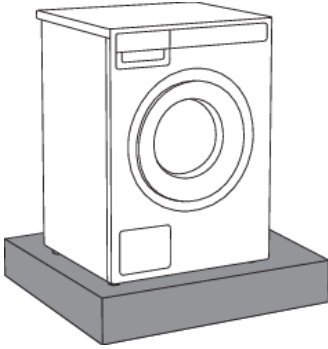


The washing machine door width (a) is 16 1/2" (420 mm).

The washing machine depth with the door open (b) is 38 3/4" (985 mm).

The washing machine door can be opened up to the angle of 110°.

## Placement on a pedestal

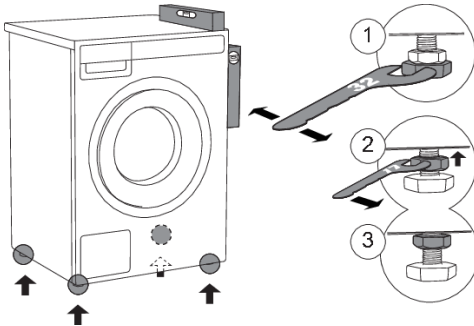


### 💡 INFORMATION!

If the appliance is installed on a platform or a similar structure, then the appliance must be fixed to it, to avoid the risk of falling. ASKO original accessories are available for this purpose, complete with mounting instructions.

## Adjusting the washing machine feet

Place the washing machine so that it is stable. It is important that the machine is level to prevent excessive vibrations during spin cycles. Each foot of the washer is adjustable, so you can level the washer on any surface. Once it is level, securely tighten the lock nuts on the feet to prevent excessive vibration during spin cycles.



1 Level the washing machine in all directions and traverse direction by rotating the adjustable feet (using a spanner no.1 1/4" (32mm)).

The feet allow levelling by +/- 3/8" (1 cm).

2 When the appropriate height of feet is set, use a wrench no.11/16" (17mm) to firmly tighten the lock nuts (counter nuts) towards the bottom of the machine ↑.

3 Tighten the jam nuts (counter nuts) to the end position.

### 💡 INFORMATION!

Incorrect levelling of the washing machine with the adjustable legs may cause vibration, appliance sliding across the room, and loud operation. Incorrect levelling of the washing machine is not subject to warranty.

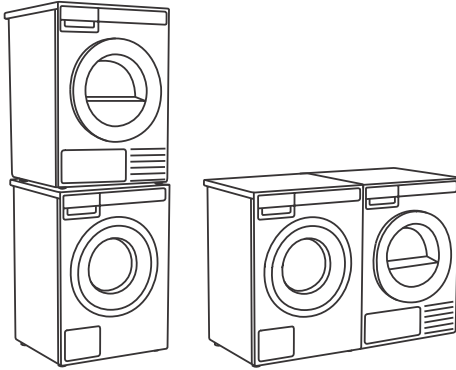
### 💡 INFORMATION!

Sometimes, unusual or louder noise may appear during washing machine operation; these are mostly the result of improper installation.

# Installation and connection

## Freestanding appliance

The washer can be placed next to the dryer. It is essential that the machine is leveled and the locknuts are tightened to prevent excessive vibration during spin cycles. Also be sure to leave a minimum of 1/2" (25mm) of space between the washer and the dryer.



The surface on which the appliance is placed should be clean and level.

The washing machine and the dryer can be placed next to each other.

To stack a dryer on top of a washing machine, use the front feet attachments and the tipping guard. See the next section below.

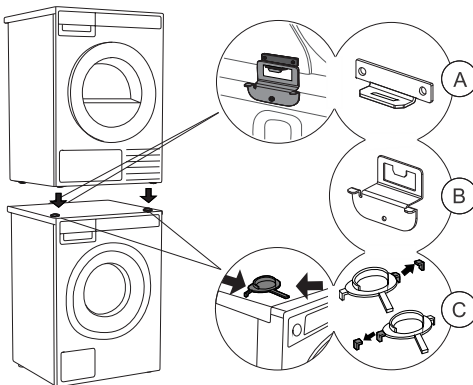
## Stacking an ASKO dryer on top of an ASKO washing machine

### ⚠ WARNING!

At least two people are required to install the tumble dryer on top of a washing machine.

### ⚠ WARNING!

ASKO washers should never be stacked on a counter or a dryer. You can, however, stack an ASKO dryer on an ASKO washer. Refer to your Dryer Use and Care Guide for instructions on how to do this.



To stack a dryer on top of a washing machine, use the front feet attachments (plastic footrests (C)) and the tipping guard (A+B), supplied in the dryer drum.

## 💡 INFORMATION!

For detailed instructions on how to install the ASKO tumble dryer on the ASKO washing machine, refer to the instructions provided with your ASKO tumble dryer.

## 💡 INFORMATION!

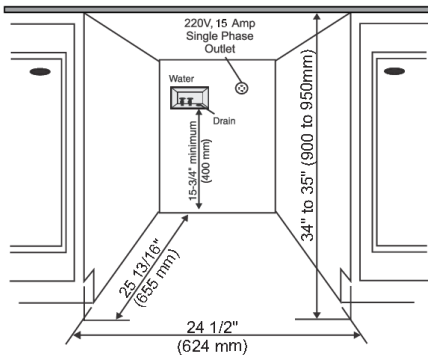
The tipping guard (A+B) corresponds to ASKO washing machines and cannot be installed on washing machines of other brands.

## 💡 INFORMATION!

The washing machine on which you wish to install the dryer must be able to bear the weight of the dryer (see washing machine's rating plate or technical information).

All ASKO washing machines can bear the weight of the dryer.

## Built-in



### ***Installation under the counter***

ASKO washers can be installed beneath a cabinet or worktop with a height of 35 1/2" to 37 1/2" (900 to 950 mm) or in a closet. There must be a gap of about 1/2" (12 mm) all around the machine including between the rear edge of the machine's top panel and the back wall. The opening width must be at least 24 1/2" (624 mm). Space must also be available for the fill and drain hoses. See the illustration for measurements and positions.

If the drain outlet is higher than 24" (610 mm), the connections will need to be recessed.



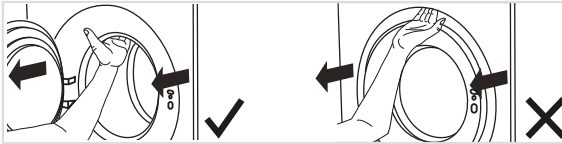
## 💡 INFORMATION!

Ensure that the washing machine door can be opened without hindrance after installation.

## ⚠ WARNING!

Failure to follow these instructions can negatively impact the appliance performance and may also result in failure of the appliance.

## Moving the washing machine and transport after installation



If you are moving the washing machine without packaging, open the washing machine door and pull the appliance by holding the washing assembly, as indicated in the figure.

## 💡 INFORMATION!

For any further moving of the appliance, use the transport protection (the washing machine drum has to be blocked). See chapter *Transport protection*.

# Installation and connection

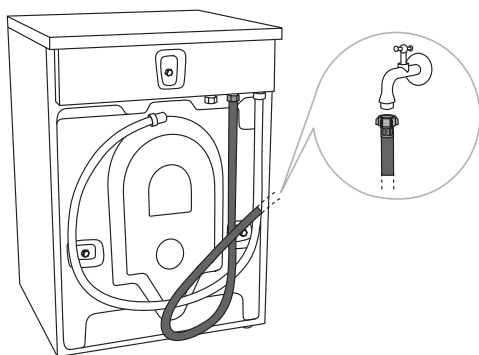
## Connection to water supply

### 💡 INFORMATION!

The water inlet hose is included inside the drum of the washing machine. Before use, it must be connected to the appliance and the water supply.

### 💡 INFORMATION!

The machine has to be connected to water supply by an adequately trained person.



### STANDARD CONNECTION

Use the water supply hose to connect the appliance. Water pressure has to be between 15–145 psi (approximately 0,1–1 MPa, 1–10 kp/cm<sup>2</sup>, 1–10 bar, 10–100 N/cm<sup>2</sup>).

If the hoses are newly installed, we recommend rinsing them to remove any impurities. Otherwise, these impurities could clog the filter in the water connection on the washing machine and thus cut off the water supply.

The water intake hose has to be fastened firmly enough for the hose to have a good seal. After connecting the hose, the seal must be checked for any leaks.

### 💡 INFORMATION!

Only use the water supply hose supplied with the appliance. Do not attempt to install any used hoses or hoses not supplied by ASKO.

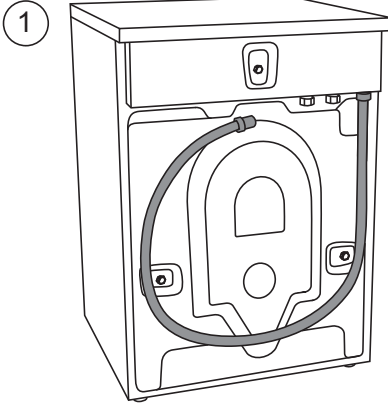
### 💡 INFORMATION!

If the connection on the supply hose is of different dimensions than the water tap (e.g. 3/4" (1,9 cm) → 1/2" (1,22 cm), use an adapter.

### 💡 INFORMATION!

When connecting the water supply hose, make sure to connect it in a way that allows adequate and unobstructed water supply.

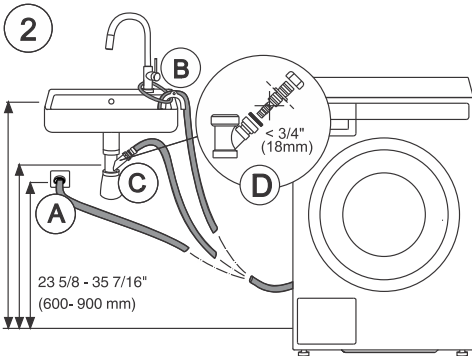
## Installing the drain hose



Upon delivery, the washing machine has a drain hose attached to the back wall (Figure 1), which must be connected to the drain.

### INFORMATION!

If the drain hose is not correctly attached, safe and correct washing machine operation cannot be ensured.



The drain hose can be installed in three ways (see Figure 2):

1 Into a wall drain with a siphon (A), which must be properly installed so that it can be cleaned;

2 Into a sink or bathtub (B). Use a string to attach the hose through the opening in the elbow so that it does not slip to the floor;

3 Directly into the sink drain (C). The diameter of the drain hose must be at least 1 5/8" (4 cm). The internal hose diameter should be at least 3/4" (18 mm) (D).

The end of the drain hose can be no more than 35 7/16" (900 mm) and at least 23 5/8" (600 mm) from the ground. The lower position (23 5/8" (60 mm)) is always recommended. Make sure the drain hose is not bent.

### INFORMATION!

If the hose is extended, the internal diameter of the coupling must not be less than 1/2" (12.2 mm).

### WARNING!

Do not extend the drain hose higher than 35 7/16" (900 mm) from the bottom of the unit.

# Installation and connection

## Connecting to the household power

### ELECTRIC SHOCK!

After installation, the washing machine should stand still for two hours before it is connected to the power mains.

Connect the appliance to a grounded power outlet. After installation, the wall outlet should be freely accessible. The outlet should be fitted with a ground contact (in compliance with the relevant regulations).

### Electrical connections

The machine is delivered ready-fitted with a plug and is intended for connection to an ASKO Dryer, which is equipped with a matching receptacle. The plug supplied with the washer can only be used with an ASKO Dryer. If the washer is used separately or with another dryer, it must be on a separate 208-240 V single-phase circuit.

If the machine is to be used in a wet area, the supply must be protected by a residual current device.

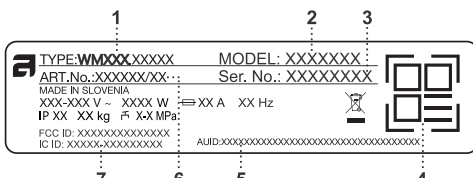
As supplied: 208–240 V, 60 Hz, 2000 W heating element, 15 A fuse required.

### ELECTRIC SHOCK!

Connection to a permanently wired supply point must be made only by a qualified electrician.

### Connection upon delivery

Information about your washing machine is indicated on the rating (type) plate.



The rating plate contains the following information:

- 1 - Model type: TYPE: WMXXXXXXX
- 2 - Model: MODEL: XXXXXXXX
- 3 - Serial number: Ser. No.: XXXXXXXX
- 4 - QR code
- 5 - AUID code: AUID:XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX
- 6 - Article number: ART.No.: XXXXXX/XX
- 7 - FCC ID & IC ID: FCC ID: XXXXXXXXXXXXXXXX, IC ID: XXXXXX/XXXXXXX

Additional technical specifications on the plate include: MADE IN SLOVENIA, XXX-XXX V ~ XXXX W, IP XX XX kg, X-X MPa, XX A XX Hz, and a fuse symbol.

- 1 - Model type
- 2 - Model
- 3 - Serial number
- 4 - QR code
- 5 - AUID code
- 6 - Article number
- 7 - FCC ID & IC ID

Use type A ground fault circuit interrupter

### ELECTRIC SHOCK!

We recommend using overvoltage protection to protect the appliance in case of a lightning strike.

### WARNING!

The washing machine may not be connected to the power mains using an extension cord.

## INFORMATION!

Do not connect the washing machine to an electrical outlet intended for an electric shaver or hair dryer.

## INFORMATION!

Any repair and maintenance pertaining to safety or performance should be done by trained experts.

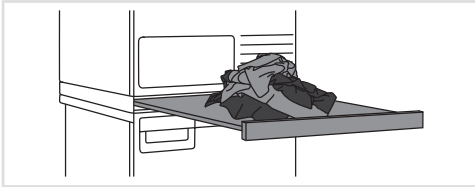
## DANGER OF FIRE!

To reduce the risk of fire, electric shock, or injury to persons, read the chapter "IMPORTANT SAFETY INSTRUCTIONS" before operating this appliance.

# Installation and connection

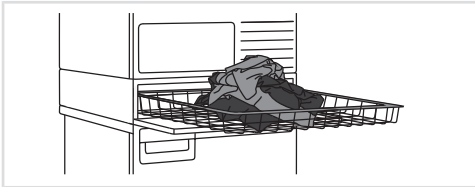
## ASKO Laundry Care - Hidden helpers (Hidden helpers)

The Hidden Helper (single shelf, basket, or ironing board) can be installed between the washing machine and the dryer, or on top of either appliance.



### SLIM - Single Shelf

Pull-out shelf. It can be used as an additional surface when folding clothes and sorting socks or for storage. It also makes loading and unloading your laundry much easier. It can be installed between your washer and dryer.



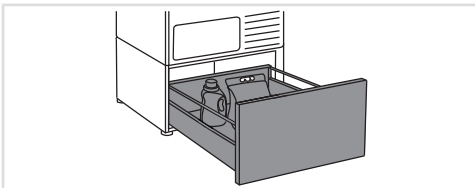
### BASKET

A large pull-out basket that is easily accessible via a push-pull door opening. Useful for removing laundry and carrying it to the wardrobe or workbench for ironing and folding.



### IRONING BOARD

The ironing board is a clever solution. It is always handy when you need to iron your clothes, and it can be easily, safely and invisibly stored away when not in use.



### A PEDESTAL DRAWER

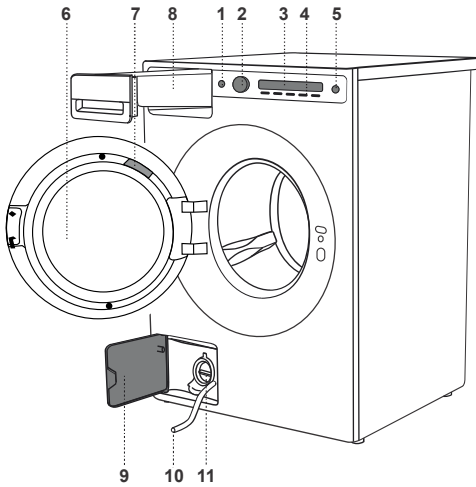
A useful storage drawer with a height of 11 3/4" (30 cm). Ideal for storing your detergent, softener, coat hangers, pegs, user manuals and other useful items in the laundry area.

The pedestal drawer is installed under the washing machine or the dryer.

Availability depending on market

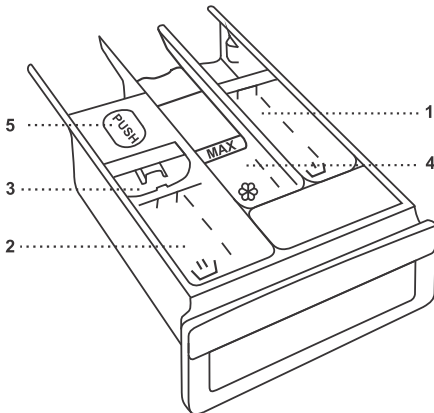
DENOMINATION	White ART. No.	Titanium ART. No.	Graphite black ART. No.
SLIM	HS60W - 746295	HS60T - 746296	HS60G - 746297
BASKET	HB150W - 746298	HB150T - 746299	HB150G - 746300
IRONING BOARD	HI150W - 746311	HI150T - 746312	HI150G - 746314
A PEDESTAL DRAWER	HP320W - 746315	HP320T - 746316	HP320G - 746317

# Washing machine description



1. Main switch for turning On/Off
2. Program selector knob
3. Display unit
4. Program selector buttons
5. Button (Start/Pause)
6. Washing machine door
7. Rating plate with information about the washing machine (on the inside of the washing machine door) with QR and AUID code
8. Detergent compartment
9. Drain filter cover
10. Water drain hose
11. Drain filter pump (installed behind the drain pump filter)

## Detergent compartment

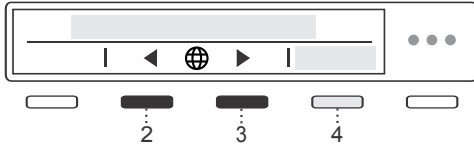


1. Prewash compartment
2. Compartment for main wash liquid detergent  
Use the foldable barrier (3).
3. Compartment for main wash powder detergent  
Do not use the foldable barrier (3).
4. Softener / conditioner compartment
5. Tab for detergent compartment removal

# Initial settings before use

When the machine is connected (see chapter *Installation and connection*) and turned on for the first time, first set the following settings:

## 1. Choose language (Language)



Use the buttons 2 and 3 to navigate the list of languages and select the desired language.

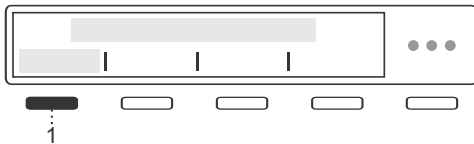
Confirm your selection by pressing 4 Save.

## WARNING!

After the language has been selected, the appliance informs you that it is necessary to remove all transport protection from the appliance. If you have already done so, continue setting up the appliance by pressing 4 Confirm.

After you have selected the language, rotate the button clockwise and select the setting to set the units of measurement.

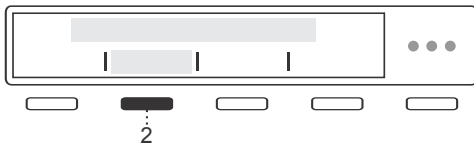
## 2. Unit settings



Temperature unit (Temperature unit)

By pressing 1 set the unit of measurement for temperature:

- Celsius **°C** or
- Fahrenheit **°F**.



Liquid unit

By pressing 2 set the unit of measurement for liquids:

- Millilitres **ml** or
- Tablespoons **tbsp.**



Weight unit

By pressing 3 set the unit of measurement for weight:

- Kilograms **kg** or
- Pounds **lbs.**

Confirm your selection by pressing 4 Save.

## 3. Water hardness



By pressing 2 and 3 choose the water hardness between the following options: Soft / Normal / Hard.

For more information, press 1 Information.

## How to determine the hardness of the water:

- use the test strip,
- contact your local water distributor.

Table for water hardness; see chapter *System settings/Water hardness*.

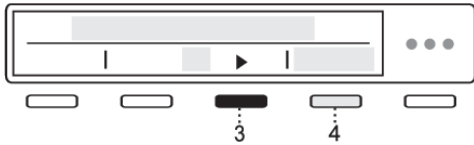
The amount of detergent also depends on the hardness of water. For details, see the detergent packaging. Please contact your local water supply company to check the water hardness in your area.

## 💡 INFORMATION!

Before the product is dispatched from the factory, every appliance is tested.

As a result, there may be some residual water left in the drain pump filter. This, however, does not affect the quality and will not damage the appliance.

## 4. Wi-Fi settings



You can turn on the Wi-Fi connection by pressing 3 and confirm your selection by pressing 4 Save.

If you have turned on the Wi-Fi connection, see setup procedure in the below chapter *How to enable Wi-Fi on the device?*.

If you do not want to set the Wi-Fi connection at this time, use the program selector knob to move forward.

**Your washing machine is now set up and ready to use.**

# Initial settings before use

## Appliance connection with the ConnectLife application

The ConnectLife app is an advanced smart home platform that enables seamless connectivity between people, devices, and services. With the ConnectLife app you can easily monitor and manage your smart devices, receive notifications directly to your smart device and update software (available functions depend on your appliance and region).

To connect your smart device to the ConnectLife platform, you need a home Wi-Fi network (2.4 GHz networks are supported) and a smart device with the app ConnectLife.

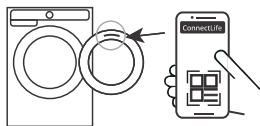


STEP 1: Download the ConnectLife app by scanning the included QR code or searching for it in your favorite app store.

STEP 2: Install the ConnectLife app and create an account.

STEP 3: In the ConnectLife app, go to the »Add device« menu and select the appropriate type of device. Then scan the QR code (it can be found on the rating plate of the appliance; you can also enter the AUID/SN number manually).

STEP 4: The application then guides you through the entire process of connecting the appliance to your smart device.



After a successful connection, the appliance can be operated remotely via the application.

### Useful tips for your smart device

#### ⚠ INFORMATION!

The QR code of the device required by the app during the installation process can be found on the rating plate of the appliance (see chapter: *Service*).

### How to enable Wi-Fi on the device?

1. Turn on the appliance. In the main menu, use the program selector knob to select *System settings*. Confirm your selection by pressing (4) Enter.
2. Turn the program selector knob to the right and select *Wi-Fi settings*. Confirm your selection by pressing (4) Enter.
3. If the *Wi-Fi system* is not switched on, turn it on by pressing (3).
4. Use the program selector knob to select *Connection setup*, and press (3) Enter. Then press (4) Next.
5. If you do not yet have the ConnectLife app installed on your smartphone (or any other smart device), install it now (scan the QR code on the screen), create your user account and login.
6.
  - In the ConnectLife app, open the add device menu.
  - Follow the instructions in ConnectLife.
    - Select the type of appliance.
    - Scan the QR code (it can be found on the rating plate of the appliance).
  - On the appliance, press (4) Next.
    - The 5 minute countdown will begin. During this time, connect the app to the appliance.

# Initial settings before use

- In the ConnectLife app, instructions will guide you through the process of entering the appropriate data for your appliance to connect to your home network.

## How to enable remote start of the appliance?

In the main menu, turn the program selector knob to the left to select *Remote start*. To activate, press the Start/Pause button (the door must be closed). The display will show *Remote start/Activated*.

The appliance is now ready for remote control through ConnectLife app.

## INFORMATION!

*Remote start* will remain active for the next 24 hours unless cancelled. During this time, the appliance can enter standby mode and switch off the display. If this happens, the logo will remain lit, which means that *Remote start* is still active.

## How to add another user or multiple users?

See chapter *How to enable Wi-Fi on the device?* and observe points 1 and 2.

Use the programme selector knob to select *Add device*, and press (3) *Enter*. As a new user, if you do not yet have the ConnectLife app installed, install it on your smart device.

- In the ConnectLife app, go to the Add device menu and follow the instructions.
- On the appliance, press (4) *Next*.
- - The 3 minute countdown will begin. During this time, connect the app to the appliance.
- You can then complete and confirm the setting in the app.

## How to remove the users?

How to remove a user (Remove device)?

See chapter *How to enable Wi-Fi on the device?* and observe points 1 and 2.

Use the program selector knob to select *Remove device*, and press (3) *Enter*. Press (4) *Ok*. Follow the instructions on the appliance screen.

## INFORMATION!

This step will remove all active users of the appliance. If you want to operate the appliance remotely again you will need to repeat the process of adding a user.

## Which Wi-Fi router can be used?

Only 2.4 GHz networks are supported. If the ConnectLife app cannot find your local network during the connection set-up process, check the following:

- your router is operating at the frequency of 2.4 GHz,
- your network is not hidden, and
- your signal is strong enough.

# Initial settings before use

## **Do you have more questions?**

Visit us at [www.connectlife.io](http://www.connectlife.io) or contact us at [hello@connectlife.io](mailto:hello@connectlife.io).

## **Remote software upgrade**

When you receive a software update notification, you can choose to update your software from the app menu in your settings. Upon confirmation, the update is performed, the appliance must be in standby mode during this time (more on standby mode in chapter *Table of consumption values*).

Check the software update options in the ConnectLife app.

This chapter includes several tips on how to prepare the laundry for washing.

Before using the washing machine, carefully remove any solid objects and particles from the textiles you intend to wash to prevent damage to the appliance or clogging of the pump filter. This includes (also check all pockets and flaps):

- solid objects (e.g., screws, clips, small stones, hay, etc.),
- food residues (e.g., bones, dried dough, etc.),
- dried particles of construction materials (e.g., mortar, sand, mud, etc.).

## ⚠ WARNING!

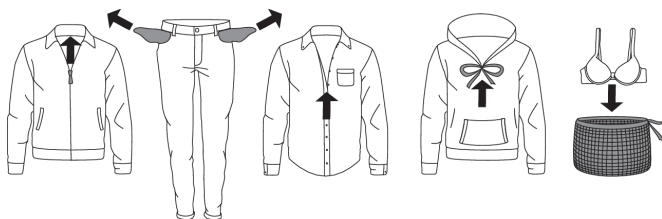
The manufacturer assumes no responsibility for malfunctions resulting from failure to follow these instructions, which may also affect the validity of the warranty. Furthermore, the manufacturer does not cover service costs in the event of foreign objects in the pump or pump cleaning.

## Laundry sorting

Sort the laundry according to:

- how soiled it is,
- color,
- material,
- recommended washing temperature.

## Clothing


























- Sort the laundry by type of fabric, color, soiling, and recommended washing temperature (see *Program table*).
- Wash the laundry that sheds a lot of fiber or lint separately from other laundry.
- Empty the pockets. Coins, nails etc. could damage the machine and the fabric.
- Close the buttons and zippers, tie any ribbons, and turn the pockets inside out; remove any metal clips that could damage the laundry and washing machine interior, or clog the drain.
- Turn delicate items inside out. This will decrease the risk of tear and color fading.
- Place very sensitive clothes and small items in a special-purpose laundry washing bag. (A dedicated textile bag can be purchased separately.)

# Tips before washing

## Laundry symbols

Observe the laundry symbols.

<b>Cotton Normal wash; Sensitive laundry;</b>			
	Max. washing temperature EX. HOT		Max. washing temperature WARM
			
	Max. washing temperature HOT		Hand wash only
			
<b>Bleaching</b>			
	Bleaching in cool water		Bleaching not allowed
<b>Dry cleaning</b>			
	Dry cleaning with all agents		Perchloroethylene R11, R113, petroleum
	Dry cleaning in kerosene, pure alcohol, and R113		Dry cleaning not allowed
<b>Ironing</b>			
	Hot ironing, max. HIGH temperature		Hot ironing, max. LOW temperature
	Hot ironing, max. MEDIUM temperature		Ironing not allowed
<b>Drying</b>			
	Drying on a flat surface		Drying at high temperatures
	Drying without prior spinning		Drying at low temperatures
	Drying on a clothes line or a hanger		Tumble drying not allowed

## Laundry types

### **Dyed cotton**

Laundry made of dyed cotton which is to be washed at 104 °F (40 °C) should be first washed at a temperature of 140 °F (60 °C) to remove the excess dye. If this is not done, there is danger of dye being washed out of such items. To maintain the colour of the fabric, use bleach-free detergent.

### **Unbleached linen**

Unbleached linen fabrics should be washed at 140 °F (60 °C) with a detergent free of bleach or optical bleaching agents. Heavily soiled linen laundry may be occasionally washed at higher temperatures, but do not do this too often as heat could ruin the shine and strength of linen laundry.

### **Wool**

These fabrics are intended for either machine or hand wash. The Wool/Hand Wash program is equally gentle or even gentler than an actual hand wash.

Wool in particular is sensitive to washing and similar procedures.

When selecting the Wool/Hand wash program use wool detergent and avoid using fabric softener.

If you do not wish to spin your clothes, select a setting without spinning (see chapter *STEP 6: Choosing the program settings*). However, most clothes are able to withstand a short spinning period. Top spinning speed available is 800 rpm.

### **Viscose and synthetic fibres**

Materials made of viscose and some synthetic fibers are highly sensitive, and require a lot of space in order not to crease. When washing fill the recommended load for the program and choose a program with spinning speed of no more than 1200 rpm.

## INFORMATION!

Viscose and acetates are fragile when wet.

## Saving time and energy

Save time by using Speed mode and save power with the Eco (ecological) washing mode (Green mode).

## Economy and efficiency

You can save a lot of energy by not using the programs operating at higher temperatures.

Select the Quick program if you wish to only refresh the laundry or use the Time program (Time program). This will save water and power.

Selecting the maximum spinning speed will reduce power consumption if you dry the clothes in a dryer or a drying cabinet.

# Tips before washing

## Detergents

### INFORMATION!

Detergents carrying the environment protection label are less harmful to the environment.

Only use detergents for machine washing.

When using thick liquid laundry care products, we recommend diluting them with water to prevent clogging the dispenser tray drain.

Liquid detergents are intended for washing programmes without a prewash cycle.

Only add the detergents in compliance with the recommendations by detergent manufacturers. Recommended amount of washing detergent at certain loads and water hardness levels are specified on the detergent packaging.

## Dosing accessories

To correctly dose detergents, especially liquid ones, use the accessories provided by the detergent manufacturer.

## Stains

If your clothes are soiled with stubborn stains (blood, eggs, coffee, grass etc.), they should be appropriately treated before the wash. Then, wash your laundry using the special programs (if your washing machine has them).

Before using special-purpose stain removers, try using the natural methods that do not harm the environment on less stubborn stains.

However, prompt action is required! Soak the stain with an absorbent sponge or a paper towel; then, rinse with cold (lukewarm) water – but never with hot water!

When using bleaches or stain removal agents, there is danger of rust (corrosion) and discoloration.

### WARNING!

**To protect the environment, we advise against using powerful chemicals.**

Do not use any chemical substances or agents; only use the stain removing detergents.

## Dyeing fabrics

If you want to dye fabrics in the machine, choose the Cotton program with the option to select the Super rinse function. Choose the temperature according to the dye manufacturer's recommendations. If you dye mixed fabrics, such as polyester/cotton, choose a low spinning speed.

After dyeing use the Drum Cleaning program. Use the usual amount of detergent.

When using bleaches or stain removal agents, there is danger of rust (corrosion) and discoloration.

### WARNING!

**To protect the environment, we advise against using powerful chemicals.**

## Tips before washing

If you wash at low temperatures and/or with liquid detergents, there is a risk of developing microorganisms and an unpleasant odor in the washing machine. Leave the washing machine door open after each wash to allow the appliance to dry. If you detect an unpleasant odor, run the Drum Cleaning programme.

To prevent and remove limescale deposits only use agents with added anti-corrosion protection. Observe the cleaning agent manufacturer's instructions. To remove limescale deposits, we recommend starting the Drum Cleaning programme. Add spirit vinegar (6.7 fl oz. (2 dl)).

We recommend avoiding washing very small amounts of laundry as this will lead to excessive use of energy and less optimal washing machine performance.

You can save energy and water by filling up the washing machine to the capacity specified by the manufacturer for each programme.

# Operating instructions - Washing step by step (1 – 8)

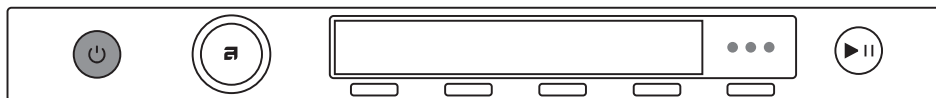
## STEP 1: Sort the laundry

See chapter *Tips before washing*.

### ⚡ INFORMATION!

Use a garment bag for undergarments containing an underwire. Empty the pockets. Coins, nails etc. could damage the machine and the fabric.

## STEP 2: Turn on the main switch

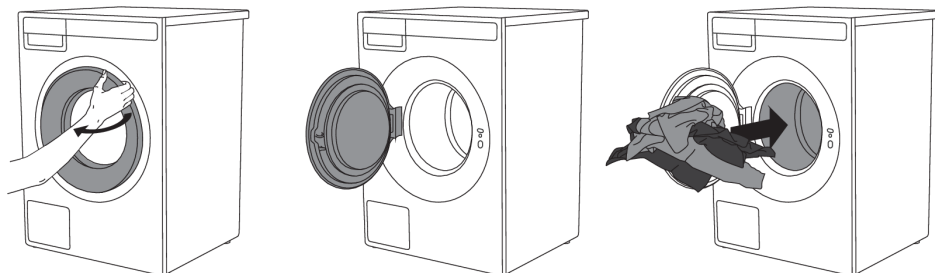


### On/Off

Press the  on/off button.

## STEP 3: Open the washing machine door and insert the laundry

Open the washing machine door by pulling the handle towards you.



Place the laundry into the washing machine drum.

Before doing so, make sure the drum is empty.

Do not overload the drum!

If the washing machine drum is too full, the laundry will not be washed as thoroughly.

## STEP 4: Add the detergent and the softener

Recommended amount of detergent is usually specified on the detergent packaging. When washing a smaller amount of laundry, the amount of detergent used can be decreased.

Observe manufacturers' recommendations regarding the type of detergent suitable for certain temperatures, load size, and water hardness.

# Operating instructions - Washing step by step (1 – 8)

## Powder detergent

### INFORMATION!

We recommend adding the powder detergent immediately before the washing cycle. Otherwise, make sure the detergent compartment is completely dry before adding the powder detergent, as otherwise, the powder detergent may cake before the start of the washing process.

## Liquid detergent

When using liquid detergent and softeners, follow the detergent manufacturer's recommendations. When using thick detergents, we always recommend using the laundry balls. In the detergent compartment, use the separator (3); see figure in the chapter Description of the washing machine *Washing machine description Detergent compartment*.

Add the liquid detergent to the compartment for the main wash (1).


## Laundry capsules, ball, or washing net

If you use laundry capsules, a ball, or a washing net, place it directly in the drum and select a program without prewash.

### INFORMATION!

An excessive amount of detergent will not improve washing results. Rather, it will lead to foaming and increase the environmental impact. We recommend using less detergent. Only increase the dosage if you are not satisfied with the washing results.

## Softener

Pour the softener into the detergent compartment, into the compartment with the symbol . Observe the recommendation on the softener packaging.

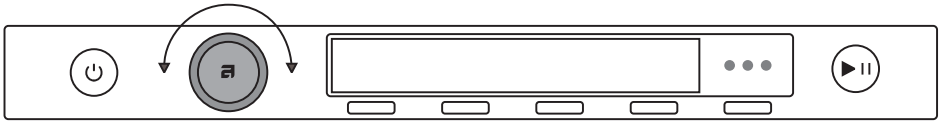
### INFORMATION!

Do not fill the softener compartment over the max. indication (maximum indicated level). Otherwise, the softener will be added to the washing machine drum too soon, leading to a less optimal washing effect.

# Operating instructions - Washing step by step (1 – 8)

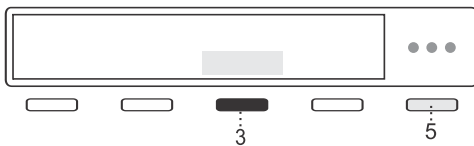
## STEP 5: Choose the program

Choose the program by rotating the Program selector knob in either direction.



Choose the program depending on the type and soil level of laundry (see chapter *Tips before washing*).

Estimated program duration will appear on the display.



With the selected program, you can press key 5 and then key 3 Information to display a brief description of the program and the maximum load.

Extra program settings can also be selected for each program. See *STEP 6: Choosing the program settings*.

## Program table

Program	Capacity	Spin Speed (rpm)	Description
<b>Normal Cotton</b> Cold – Extra hot	Full load	MAX	Program for normal, regular, or typical use for washing up to a full load of normally soiled cotton clothing. <i>Testing Method for US DOE Requirements/Ontario Requirements/NRCan Requirements Test Result from 10CFR Part 430 Subpart B Appendix J2 / CSA C360-13</i>
<b>White laundry</b> Cold – Extra hot	1/2 load	MED	This program is used for washing white laundry. Select lower temperature for less soiled and higher temperature for heavily soiled garment.
<b>Colored laundry</b> Cold – Hot	1/2 load	MED	This program is used for washing colored laundry using special purpose detergents for colored laundry. We recommend turning dark garments inside out.
<b>Mix/Synthetics</b> Cold – Hot	1/2 load	MED	The MIX/Synthetic program is adapted for clothing made of synthetic and mixed fibers or viscose and for easy care of cotton laundry.
<b>Delicates</b> Cold – Warm	1/2 load	MED	Program for delicate clothing made of synthetic and mixed fibres, and for simple care of cotton or viscose. It may also be used for pillows, quilted jackets and similar items, as it uses a lot of water. Carefully read the washing instructions. If the outer layer has a membrane, do not use a conditioner. Washing temperature can be set up to 104°F (40 °C), and spinning speed can be set up to 1000 rpm.

# Operating instructions - Washing step by step (1 – 8)

Program	Capacity	Spin Speed (rpm)	Description
<b>Wool/Hand wash</b> Cold – Warm	1/4 load	MIN	Gentle washing program for washing wool, silk, and clothes that require manual washing. Maximum temperature is 104°F (40 °C). This program has a short spinning cycle. Top spinning speed available is 1200 rpm. <b>Do not use fabric softener with this program!</b>
<b>Universal wash</b> Cold – Extra hot	Full load	MAX	Use the Universal wash program to wash towels, sheets, underwear, bed linen, etc. Select a lower temperature for less soiled laundry and a higher temperature for heavily soiled clothes.
<b>Sportswear</b> Warm - Hot	1/2 load	MED	This program is suitable for washing clothing with a membrane, waterproof clothing, and breathable clothing that requires simple care. It is suitable for sportswear made of mixed materials. It combines low temperature with gentle tumbling. <b>Do not use fabric softener with this program!</b>
<b>Outerwear</b> Cold – Warm	1/2 load	MIN	The program is suitable for washing winter jackets, coats and all outerwear that is heavily soiled.
<b>Time program</b> Cold – Hot	1/4 load	MED	Use the Time program to set the program time, from 20 minutes to 2 hours. Be sure to choose the time and temperature appropriate to the degree of soiling of the laundry.
<b>Jeans</b> Cold – Warm	1/2 load	MED	Program for washing jeans. Due to a higher water level and an extra rinse, there will be no traces of detergent on the jeans. It uses low temperature and 1200 rpm.
<b>Shirts/Blouses</b> Cold – Hot	1/2 load	MED	This program washes the collars and cuffs without wrinkling them. The wash takes place at a low temperature, with a greater amount of water and gentle tumbling.
<b>Bedding/Towels</b> Warm - Extra hot	1/2 load	MED	This program is used to wash bedding, pillows, and larger items. Weekly wash of your bedding will remove skin residue and mites.
<b>Down</b> Cold – warm	1/2 load	MED	Use this program to wash blankets, coats, vest or jackets. Insert garments into the machine so that they do not touch the rubber seal or the glass.
<b>Steam Refresh</b>	1/4 load	/	The program allows clothes to be softened and disinfected. Steam refresh reduces or eliminates the need for ironing. After steam refresh the laundry may be slightly damp or contain minor traces of water.
<b>Waterproofing</b>	1/2 load	MIN	For impregnating garments with special agents that increase water resistance.

# Operating instructions - Washing step by step (1 – 8)

Program	Capacity	Spin Speed (rpm)	Description
<b>Rinse</b>	Full load	MAX	The program is suitable for laundry that only needs rinsing, and for cleaning cloths or mops.
<b>Spinning</b>	Full load	MAX	Use the program when you only wish to spin the laundry.
<b>Drain</b>		/	If you only wish to pump out the water from the washing machine, choose the Drain program.
<b>Drum Cleaning</b>		/	This programme is used for cleaning the drum and removing the residue of detergent and bacteria. To select the programme, rotate the program selector knob to the left or to the right to the Drum clean (Cleaning programme) position. Other extra functions cannot be selected. The drum must be empty. <b>Do not add detergent or softener!</b> You can add some spirit vinegar (approx. 2 dl) or sodium bicarbonate (1 tablespoon or 15 g) for effective descaling. We recommend that you use the program at least once a month.

## ⚡ INFORMATION!

In terms of energy and water consumption, programmes that operate at lower temperatures and last longer are generally the most efficient.

## ⚡ INFORMATION!

Noise and residual moisture content are affected by the spinning rate: the higher the spinning rate in the spin cycle, the higher the noise and the lower the residual moisture content.

### Recommendations for detergents under Regulation (EU) No. 1015/2010

Program	Detergent			
	Universal	For colored laundry	For delicate laundry and wool	Special
Normal Cotton	✓	✓		
White laundry	✓			✓
Colored laundry	✓	✓		
Mix/Synthetics	✓	✓		
Delicates			✓	✓
Wool/Hand wash			✓	✓
Universal wash	✓	✓		
Sportswear		✓	✓	✓
Outerwear		✓	✓	✓
Time program	✓	✓		
Jeans		✓	✓	

# Operating instructions - Washing step by step (1 – 8)

Program	Detergent			
	Universal	For colored laundry	For delicate laundry and wool	Special
Shirts/Blouses		✓	✓	
Bedding/Towels	✓	✓		
Down		✓	✓	
Steam Refresh				
Waterproofing		✓	✓	✓
Rinse				
Spinning				
Drain				
Drum Cleaning				

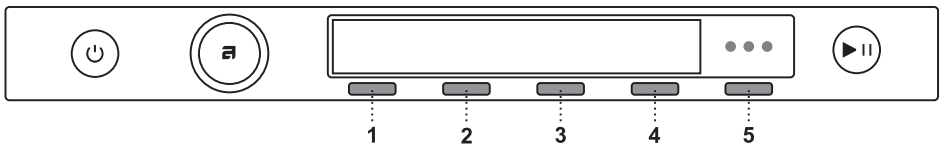
✓ Choice of options

## STEP 6: Choosing the program settings

Using the program settings, the washing programs can be further adjusted to your wishes.

Some programme settings that were selected remain saved after the wash has finished, and you can change them afterwards.

Selected program settings will remain stored after the end of the washing cycle and may be changed subsequently (except for delayed start which is not stored after the wash is complete).



1. Washing mode (Mode)
2. Temperature
3. Spin
4. Dose
5. Extra functions

Choose the program settings before pressing the **Start**/Pause button.

When a washing program is in progress, program settings cannot be changed.

## ⚙️ INFORMATION!

Press and hold the button below the program setting to display information about that program setting.

# Operating instructions - Washing step by step (1 – 8)

## INFORMATION!

Some settings may not be available on washing programs.

Following are the program settings that may be selected using the buttons 1 to 4:

### Washing mode (Mode)

The following washing modes are available:

- Default mode  
(Basic setting)
- (Eco) Green mode  
(Wash that saves energy; lower water consumption).
- Speed mode  
(Time-saving wash; shorter washing times, higher water and energy consumption).  
In the Cotton program, we recommend a half-load.

### Temperature

The actual available temperature options, will depend on the selected program.

The following temperatures are available for the selected program:

Cold / Warm / Hot / Extra hot

WASH	TEMPERATURE	WASH / RINSE
Cold	/	No heating
Warm	105 °F / 40 °C	Warm / Cold
Hot	140 °F / 60 °C	Hot / Cold
Extra hot	194 °F / 90 °C	Extra hot / Cold

### Spin

The following spinning rates are available for the selected program: max. (rpm) /... / no Drain (max. rpm = depends on the model).

Default setting is Max rpm; it depends on the selected program (spin rate can be changed – reduced or increased (only in some models)).

The actual available spin speed will depend on the selected washing program.

## INFORMATION!

With the No drain option, the program will not include a spin cycle, and the water from the last rinse will remain in the washing machine. The laundry will stay in the water from the last rinse, which will prevent creasing. If you have selected the No Drain option, you have to select the Drain or Spinning program after the end of the washing program to pump the water out from the machine before you open the washing machine door.

# Operating instructions - Washing step by step (1 – 8)

## Manual assist

There are several different ways to dispense detergent:

- Manual dose,
- Manual assist,

With the Manual Assist function, the washing machine will recommend the optimum amount of detergent according to the selected settings.

Recommended amount of detergent depends on the water hardness, the selected wash program, and the amount of laundry.

After activating the Manual Assist function, you can select the dirt level of the laundry (3 levels are available). Once you have selected the dirt level, press button 4 (OK). Then, press the Start button, and the washing machine will begin calculating the appropriate amount of detergent. The recommended amount will be displayed on the display.

Left: Concentrated amount of detergent. Right: Non-concentrated amount of detergent. Add the recommended amount of detergent to the dosing container (in the main wash compartment) and press the Start button to begin washing.

For more program settings, press the button (5) and then confirm the selection with the (1) More options button. Turn the knob to select the desired setting. Press the button (3) to confirm the setting.

The following program settings are available:

## Steam disinfection

Steam disinfection is a low temperature disinfection cycle.



Before the start of the main wash, steam is supplied to the washing machine to disinfect your clothes.

Confirm the selection by pressing 3.

## Prewash

To use prewash before the main wash, choose the Prewash option. Use of this setting is recommended for heavily soiled laundry or for laundry with stubborn surface stains.

You can select prewash by pressing 3. Confirm the selection by pressing 4 OK.

Add the prewash detergent into the prewash compartment  and the main wash detergent into the main wash compartment  of the detergent compartment (see chapter »*DETERGENT COMPARTMENT*«).

## High water level

The High Water Level option increases the amount of water used during the main wash and rinsing phases and is available with certain programs.

This setting enables more thorough washing and rinsing for heavily soiled laundry, better care of larger or delicate fabrics, and more effective removal of stains and detergent residues.

Confirm the selection by pressing 3. Confirm the selection by pressing 4 OK.

## Super rinse

Choose between **turning on** or **turning off** the Super rinse.

# Operating instructions - Washing step by step (1 – 8)

The setting helps to ensure that the clothes are rinsed thoroughly without leaving behind any detergent residue or dirt. This is recommended for persons with highly sensitive skin and/or in areas with very soft water. The setting allows for double extra rinsing.

Confirm the selection by pressing 3. Confirm the selection by pressing 4 OK.

## Rinse and hold

The setting does not include a final spin cycle. If **enabled** (On), the laundry remains in the final rinse water after the wash is completed, awaiting your next selected step.

You can resume in the following ways:

Unlock the door: the machine drains the water and stops the program.

Spin and finish: spinning is carried out and the wash is completed.

The purpose of the setting is to prevent the garments from developing a bad smell, as it allows you to complete the program after several hours when the user determines how to resume and complete the spin cycle.

Confirm the selection by pressing 3. Confirm the selection by pressing 4 OK.

## Anti crease

To prevent creasing, select the Anti-crease function (gentle tumbling). This function is recommended for delicate laundry.

Confirm the selection by pressing 3. Confirm the selection by pressing 4 OK.

It will be carried out after the washing cycle.

## Delay start

Choose the delayed start setting when you wish the washing program to start after a certain period of time.

You can choose a start delay time from **30 minutes** to 6 hours in 30-minute steps, and then from 6 hours to 24 hours in 1-hour steps.

Press the **Start/Pause** button to start. When the countdown reaches zero, the selected washing program will start automatically.

If you do not take any action for 5 minutes, the display will turn off.

By pressing the On/Off button you can reactivate it. The display will show the countdown to the start of the washing cycle.

The display will activate 1 minute before the start of the washing cycle.

After the countdown, washing time will be indicated on the display.

If you want to cancel the delayed start and initiate the washing process immediately, press Skip (Skip). When the Delayed start is already set, it can be cancelled by pressing the Start/Pause button for 3 seconds to return to initial selection.

## INFORMATION!

If you have set the delayed start function and you are using liquid detergent, we do not recommend choosing a program with a pre-wash cycle.

# Operating instructions - Washing step by step (1 – 8)

## Add to favorite

To add the selected program to your favorites, confirm your selection by pressing 3.

Next to the selected program, the following icon will light up ♥. The program will be stored.

You can store up to 6 favorite programs.

- **Removing a favorite program**

When all 6 slots are taken, it is not possible to set a new program.

To add a new favorite program, you need to delete an existing one beforehand.

To remove a favorite program, select the program you want to remove. Select the setting *Add to favorite* and confirm the removal of the favorite program by pressing 3 Remove. The program will be removed.

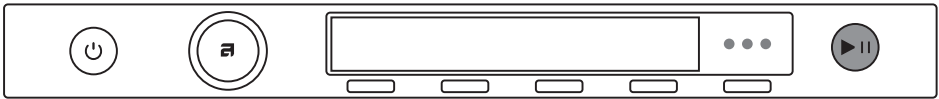
To select System settings, turn the program selector knob all the way to the right and confirm the selection by pressing 4 *Enter*.

If no action is taken for 5 minutes, the display will switch to standby mode (Stand by).

To activate the display, press the On/Off button or open the washing machine door.

## STEP 7: Start the wash

Close the washing machine door and press the **Start/Pause** button.



▶ Start (pressed briefly – start/resume)

|| Pause (short press of the button - pause)

Cancel (press and hold the button for 3 seconds)

## Time remaining

Depending on the selected program, the anticipated washing time will be displayed in hours and minutes.

The actual washing time will depend on the selected program, load, type of laundry, spin speed etc.

The actual washing time may be longer or shorter than initially displayed.

The remaining time will be updated during the program duration, depending on the actual amount of laundry and amount of water pumped into the machine. The last remaining time update takes place before the final spinning cycle.

In case of uneven distribution of laundry, the time on the display will flash and it will not count down. Once the laundry is evenly redistributed, the washing time will continue and it will stop flashing.

## Adding or removing laundry after the start of the program

To add or remove laundry during the progress of a washing program, use the Start/**Pause** button to stop the program and then select Add clothes.

# Operating instructions - Washing step by step (1 – 8)

The door may be opened when the water is pumped from the machine (but not completely pumped out). Then, add or remove the laundry. Close the door and resume the program. Press **Start/Pause**.

The program will resume from the point at which it was interrupted.

If the door cannot be opened, it is possible that the temperature in the machine is too high, and you won't be able to add the laundry.

Also, if the door cannot be opened, it is possible that the program has been running for too long and any laundry added at that point would not be efficiently washed.

## Pausing, stopping or changing the program

To pause the program, briefly press the **Start/Pause** button.

To resume the program, press the **Start/Pause** button again.

To stop the washing program, press the **Start/Pause** button and hold it for 3 seconds.

Select Stop program. The program is cancelled and the water is pumped out of the machine if necessary. Only then can you open the washing machine door. Use the program selector knob to select a new program, add detergent if necessary, and press **Start/Pause**.

## ⚠ INFORMATION!

If the temperature in the drum is very high, then cooling procedure starts before program is canceled.

By pressing On/Off the Washing program can be interrupted.

The washing machine will switch off.

After the appliance is switched back on, press the **Start/Pause** button to resume the program.

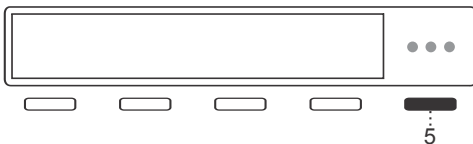
## ⚠ INFORMATION!

Do not open the detergent compartment while the appliance is operating.

## ⚠ INFORMATION!

In some cases the door may be locked although no program is in progress (e.g. in case of an error). To unlock the door, press the **Start/Pause** button and hold it for a while.

## Cycle counter



Display of the number of cycles performed.  
Press and hold key 5 inside the program for 3 seconds.

# Operating instructions - Washing step by step (1 – 8)

## STEP 8: End of program

After the end of the washing program the display will indicate that the program has been successfully finished.

You can open the door.

If you have additionally selected the Anti crease function, gentle tumbling will continue after the end of the washing program in order to prevent creasing.

Open the door towards you and remove the laundry from the washing machine.

Make sure the washing machine drum is empty.

If you do not take any action within 5 minutes after the end of the program, the display will switch off to standby mode in order to save power.

The display will light up again if you press any of the buttons or rotate the program selector knob.

### **WARNING!**

After the washing cycle, close the water tap and pull out the washing machine plug from the power socket.

# Appliance settings

## System settings

Enter the *System settings* by rotating the program selector knob in the main menu all the way to the right.



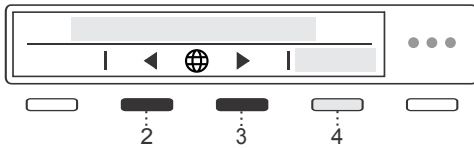
Confirm your selection by pressing 4 *Enter*.

**Press the 1 *Exit* in any setting to return to the main menu.**

Certain settings allow a short description to be displayed by pressing 4 *Information*.

Then, use the program selector knob to scroll through the list of settings that can be changed.

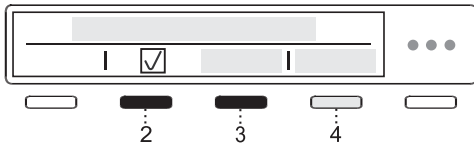
## Choose Language



By pressing 2 or 3 you can navigate the list of languages.

Confirm your selection by pressing 4 *Save*.

## Lock

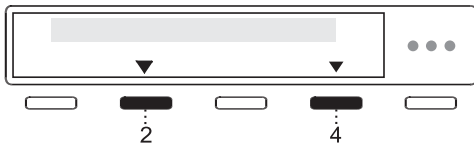


This setting disables the on-screen buttons to prevent children from accidentally starting or changing the cycle.

You can Lock the appliance by pressing 2 or 3. For further information, press 4 *Information*.

Choose between **turning on** or **turning off** the lock.

By pressing 4 *Information* brief information about the setting will appear on the display unit.



When this option is on, you can activate and deactivate it by pressing 2 and 4 and hold them for 3 seconds.

When the lock is activated, no other function can be selected.

After 1 minute of inactivity on the appliance, the lock will activate automatically.

## Water hardness

Choose water hardness between the following settings: soft / normal / hard.

Confirm the selection by pressing 2 or 3.

Water hardness can be measured with the measuring strip. Check the information on water hardness with your local water supply company or authority.

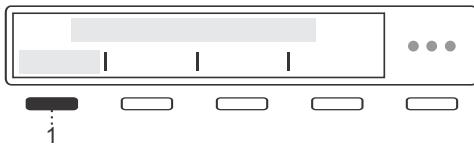
Water hardness is determined using the following scales: the German water hardness scale (°dH) and the French water hardness scale (°fH).

Water hardness	Hardness levels			
	°dH (°N)	m mol/l	°fH(°F)	p.p.m.
1 – soft	< 8.4	< 1.5	< 15	< 150
2 – normal	8.4 - 14	1.5 - 2.5	15 - 25	150 - 250
3 – hard	> 14	> 2.5	> 25	> 250

If the water hardness exceeds 50 °dH (89 °fH), we recommend the connection of an external water softener.

Contact the local water utility, or measure the water hardness using the supplied test strip, to check the water hardness in your area.

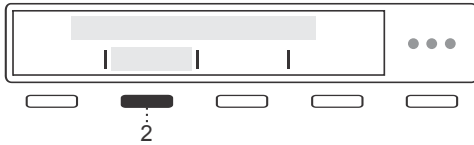
## Unit settings



Temperature unit (Temperature unit)

By pressing 1 set the unit of measurement for temperature:

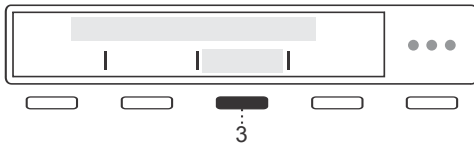
- Celsius **°C** or
- Fahrenheit **°F**.



Liquid unit

By pressing 2 set the unit of measurement for liquids:

- Millilitres **ml** or
- Tablespoons **tbsp**.



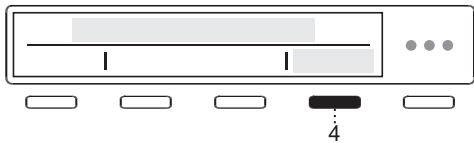
Weight unit

By pressing 3 set the unit of measurement for weight:

- Kilograms **kg** or
- Pounds **lbs**.

Confirm your selection by pressing 4 Save .

## Program management

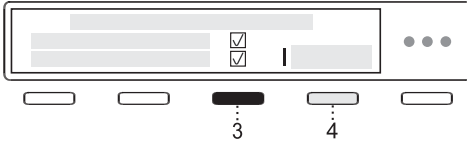


The Main menu includes the entire set of programs that you can choose using the Program selector knob.

This setting allows only the selected programs to be displayed in the main menu.

Press 4 *Enter* to display a set of programs.

# Appliance settings



Use the program selector knob to choose between programs. Confirm your selection by pressing 3. This defines whether the program will be displayed in the main menu.

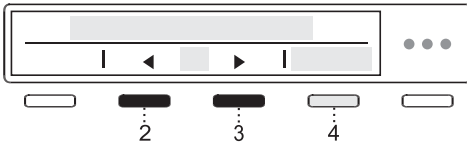
Symbol  will appear next to the selected program.

When you have selected a set of programs, confirm the change by pressing 4 *Save*.

If you have not made any changes, press 4 *Exit*.

Only programs marked with  will appear on the display unit.

## Display brightness

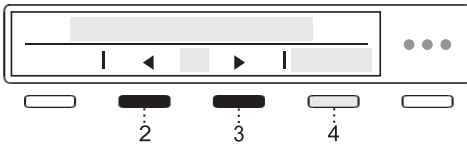


You can set the **Brightness** of the display.

By pressing 2 or 3 you can adjust the display brightness from 1 to 5.

Confirm your selection by pressing 4 *Save*.

## Sound volume

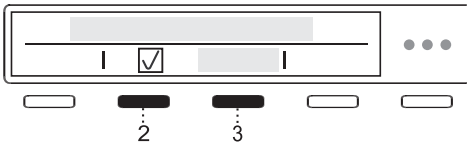


By pressing 2 or 3 you may choose the acoustic signal volume.

During selection, the acoustic signal will be played with the currently highlighted volume.

Confirm your selection by pressing 4 *Save*.

## Display logotype



By pressing 2 or 3 you can choose between **switching the logo On/Off**.

On = display the logo at switch-on

Off = do not display the logo at switch-on

## Wi-Fi settings

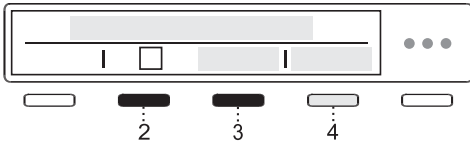


For settings, press 4 *Enter*.

Refer to the setting procedure in the chapter *Before first use How to enable Wi-Fi on the device?*.

To return to "System settings" press 4 *Exit*.

## Shop mode



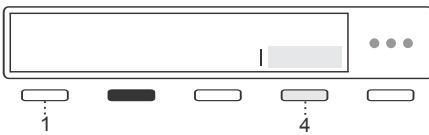
The machine simulates the display and operation of a standard cycle for demonstration purposes. This setting can only be activated in retail stores.

By pressing 2 or 3 you can choose between **turning on** or **turning off**.

For further information, press 4 *Information*.

The setting allows you to inspect the washing simulation without the machine running.

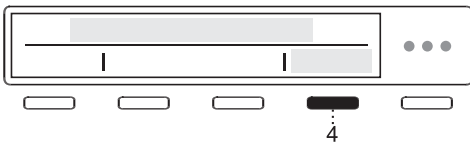
## Errors (Failure read-out)



The last three errors shown to the user are listed in the failure read-out menu.

For more information see chapter *Errors: what to do?*.

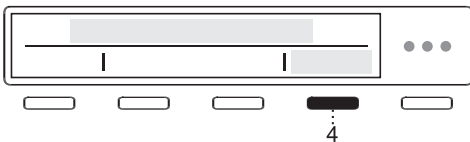
## Reset program list



By pressing 4 *Enter* you will access the Reset program list, which means that all favorite programs will be deleted. Other settings will not be affected.

Confirm the reset by pressing 4 *OK*.

## Factory default settings



By pressing 4 *Enter* you access Factory settings, which means the settings will return to their original values (your personal settings and all favorite programs will be deleted).

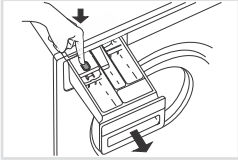
Confirm the reset by pressing 4 *OK*.

# Cleaning and Maintenance

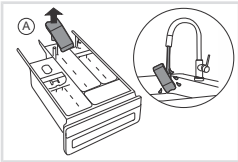
## Cleaning the dispenser tray

### ELECTRIC SHOCK!

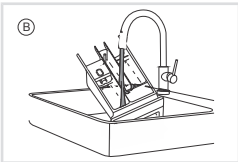
Always disconnect the washing machine from the power mains before cleaning.



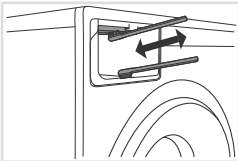
**1** Press the tab to completely remove the detergent compartment from its housing.



**2** Rinse and thoroughly clean the tray. You may also remove the cap from the plug in the conditioner compartment (A). Clean any residue from the cap and tube.



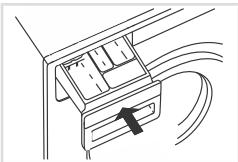
Clean the detergent compartment (B) interior.  
Replace the cap on the plug.



**3** Use a brush to clean the nozzles on the upper side of the detergent compartment housing.

After a washing program, nozzles that clean the interior of the dispenser are automatically switched on (only available in some models).

Use a brush to clean the lower part of the detergent compartment housing.



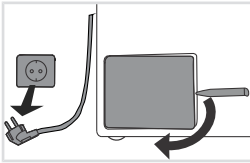
**4** Replace the detergent dispenser into its housing.  
Close the detergent compartment!

### INFORMATION!

Do not wash the detergent compartment in the dishwasher!

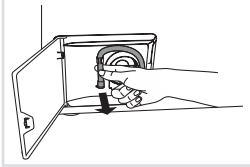
## Cleaning the filter

The washing machine has a filter that will retain smaller objects such as coins, buttons, hair etc.



**1** Before cleaning, drain the water from the washing machine using the Drain program, and disconnect the washing machine from the power mains.

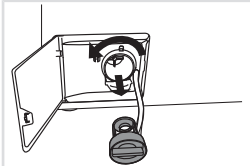
Open the pump filter cover using appropriate tools (emergency door opening tool is located on the back side of the dispenser).



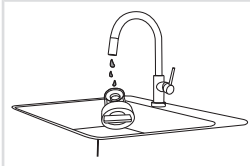
**2** Release the water drain hose from the holder.



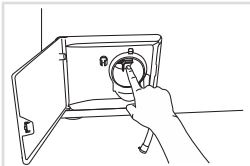
**3** Before cleaning the filter, drain the water from the washing machine by placing the end of the water drain hose over a large shallow container and opening the cap on the water drain hose.



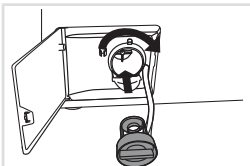
**4** Gradually rotate the filter in the counter-clockwise direction and pull it out.



**5** Clean the filter thoroughly under running water.



**6** Remove all objects and impurities from the filter housing and the impeller.



**7** Replace the filter as shown in the figure and fasten it by rotating in the clockwise direction. For a good seal, the filter seal surface should be clean.

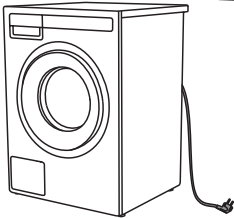
Reattach the drain hose and close the lid.

# Cleaning and Maintenance

## 💡 INFORMATION!

We recommend regular cleaning of the pump filter once a month. When washing very fleecy, very dirty or old laundry, do it more often.

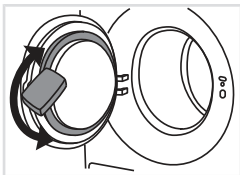
## Cleaning the exterior of the appliance



Clean the exterior of the appliance and the display using a soft, damp cotton cloth and water. Do not use solvents or abrasive cleaners, as they may damage the appliance. (Please follow the recommendations and warnings provided by the cleaning product manufacturers.)

## 💡 INFORMATION!

Do not clean the machine with a jet of water!



After every wash, wipe the rubber door gasket and remove any objects that may have become stuck in the gasket to extend its useful life.

## Preventing odors

Modern detergents often allow washing clothes at low temperatures. This means that residue may accumulate in the washing machine, which in turn could cause odors.

To avoid bad odors, we recommend running the Drum Cleaning program once per month. Use a small amount of powder detergent, without any laundry.

## If you have hard water

If you are washing with hard water (high limescale content), a greyish-white coating may appear on the washing machine drum. Remove this coating by pouring alcohol vinegar (pickling vinegar) into the washing machine drum (approx. 2 dl) or sodium bicarbonate (1 tablespoon or 15 g) and select any program in which the temperature reaches 90 °C or the Drum cleaning program. See chapter *STEP 5: Program table*.

Repeat the process as necessary.

Disturbances from the environment (e.g. the power grid) may result in various error reports (see table below: Fault/Error). In such case:

- Switch off the appliance, wait for at least 1 minute, switch on the appliance again and repeat the washing program.
- If the error persists, call an authorized service center.
- Most **interferences** during operation can be resolved by the user (see table below: Fault/Error).
- **Repairs** may only be carried out by an adequately trained person.
- Repair or any warranty claim resulting from incorrect connection or use of the washing machine shall not be covered by the warranty. In such cases, the costs of repair shall be charged to the user.

## INFORMATION!

The warranty does not cover the errors or failures resulting from disturbances from the environment (lightning strike, power grid failures, natural disasters etc.).

**The following lists all the errors that the user can see on the user interface.**

Problem/error	Cause	What to do?
<b>Washing machine door does not open.</b>	Water level too high.	Drain the water using the Drain program or the Spinning program(Spinning). See chapter STEP 5/ <i>Program table</i> .
	Water temperature in the washing machine is too high.	Wait for the water temperature to drop and pump out the water. If you still cannot open the door, use the emergency door opening tool (see chapter <i>Errors: what to do?/Manual opening of washing machine door</i> ).
<b>The machine will not start.</b>	Power supply failure.	Press the OK button to resume the program.
<b>Washing program is not in progress.</b>	Washing machine door is not properly closed.	Firmly press on the washing machine door until you hear two clicks when it is closed.
	There is no voltage in the power outlet.	Check if the plug is connected to the power outlet and whether there is electric current (or voltage) in the outlet.
	Delayed start function has been selected.	To cancel the delayed start function, press the OK button for three seconds.

# Errors: what to do?

Problem/error	Cause	What to do?
<b>Washing time is longer than anticipated (the time is regularly updated on the display unit).</b>	Low inlet water temperature.	Program duration can be up to 60% longer than initially anticipated in the normal progress.
	UKS* (*unbalance system) stability system engaged due to unevenly distributed laundry.	Program time is extended due to the need to redistribute the laundry in the drum.
	Low mains voltage.	Washing machine needs more time because the power mains voltage is too low.
	Power supply failure.	Program time is extended by the duration of the power supply failure.
<b>Display does not light up.</b>	There is no voltage in the appliance.	Check if the plug is connected to the power outlet and whether there is electric current (or voltage) in the outlet.
<b>The wording on the display unit is not in your language.</b>	You have not selected your preferred language yet.	Choose the appropriate language (see System settings <i>Choose Language</i> ).
<b>Wet laundry ("unbalance" will appear on display)</b>	A small amount of laundry will often be unevenly distributed.	Loosen and redistribute the laundry and select the Drain program or the Spinning program (Spinning). Increase the amount of laundry in the washing machine and restart the program (see <i>STEP 7/ STEP 7: Start the wash</i> ).
<b>There are traces of grease (or grease rolls) on the clothes.</b>	The laundry was very greasy.	Wash the laundry again. When your laundry is this heavily soiled, add more washing powder or use a liquid detergent in combination with a more powerful (longer) program.
<b>There are still stains on the laundry.</b>	You used bleach-free liquid detergent or powder detergent for colored laundry.	Use a detergent that contains non chlorine bleach.
	You selected an unsuitable program.	Use special stain removers.
<b>There are white residues of washing powder on the laundry.</b>	This is not due to poor rinsing by your washing machine, but rather due to phosphate-free detergents which contain ingredients (zeolites) for water softening. These ingredients may be deposited on the laundry.	Immediately rinse the laundry again. Use liquid detergents that do not contain zeolites. Try removing any residues with a brush.

Problem/error	Cause	What to do?
<b>There is powder detergent left in the main wash compartment of the detergent compartment.</b>	Water pressure not high enough.	Clean the filter on the water supply hose.
	Some washing powders may stick strongly to the detergent compartment if it is empty.	Choose High water level or Extra rinse (see <i>STEP 6: Choosing the program settings</i> ). Wipe the detergent compartment before adding the powder detergent.
<b>There is fabric softener left in the fabric softener compartment of the detergent compartment.</b>	The plug cap is not positioned correctly or it is clogged.	Make sure the plug cap in the softener compartment of the detergent compartment is positioned correctly. Clean the plug cap (see chapter <i>Cleaning and Maintenance/ Cleaning the dispenser tray</i> ).
<b>Odor in the washing machine drum.</b>	Residues of fabric, washing detergent, and fabric softener in the filter.	Check if the filter is clean.
	Development of germs and bacteria.	Choose the Drum cleaning program (see <i>STEP 5/ Errors: what to do?</i> ).
<b>Machine is moving during operation.</b>	Feet not adjusted correctly.	Level the feet (see chapter <i>Installation and connection/ Adjusting the washing machine feet</i> ).
	Transport bolts not removed.	Remove the transport bolts (see chapter <i>Before using the appliance for the first time/ Transport protection</i> ).
<b>Machine is moving during spinning.</b>	Unevenly distributed laundry or not enough laundry.	The washing machine will automatically decrease the spin speed if vibration is too strong. Increase the amount of laundry in the washing machine and restart the program (see: <i>STEP 7: Start the wash</i> ).
<b>Noisy (loud) drain pump</b>	The drain pump filter is clogged. Filter housing and drain pump impeller are clogged.	Make sure the drain pump filter is clean. Make sure the filter housing is clean. See chapter <i>Cleaning and Maintenance Cleaning the filter</i> .

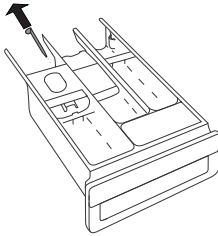
# Errors: what to do?

## Manual opening of washing machine door

### **ELECTRIC SHOCK!**

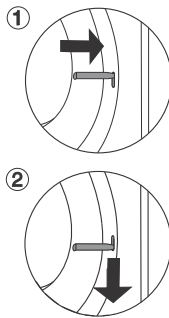
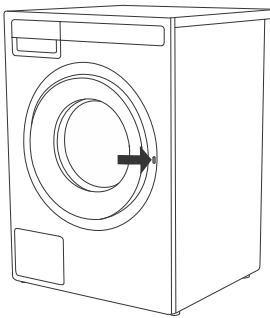
The washing machine door may be opened **manually** if the appliance is not connected to the power mains and if the water has been pumped out of the machine.

- A. Choose the program Spinning or Drain to drain the water from the machine. If this does not work, water has to be drained from the washing machine drum manually. See chapter *Cleaning and Maintenance/Cleaning the filter*.
- B. Make sure the main switch is off and that the plug is disconnected from the power outlet.
- C.



Take the emergency door opening tool (found at the back of the detergent compartment) and insert it into the emergency door release opening on the right-hand side of the washing machine door latch.

- D. Press the key (key=the emergency door opening tool) downwards (all the way, until you hear a click) to unlock the washing machine door. When the door is unlocked, open it by pulling towards you.



### **INFORMATION!**

If the washing machine door still cannot be opened, call a service technician.

## Failure display

Press and hold the INFO (4) button to view the error description on the display. Switch off the washing machine and turn it back on.

**The following errors may appear on the display (depending on the model):**

Error	Indication on the display unit and problem description	What to do?
E0	Incorrect settings	Restart the program. If the error reoccurs, call a service technician.
E1	Temperature sensor failure	Inlet water too cold. Repeat the washing program. If the appliance reports this error again, call a service technician.
E2	Door lock error	<p>Example 1: The door is closed, but an error appears</p> <ul style="list-style-type: none"> <li>• Check that the door is properly closed. Switch off the appliance using the ON/OFF button,</li> <li>• switch the appliance back on and wait for approximately 10 seconds. The door lock will reset automatically.</li> </ul> <p>Example 2: The door cannot be closed.</p> <ul style="list-style-type: none"> <li>• Switch off the appliance and disconnect it from the mains,</li> <li>• use a flat screwdriver and open the door (see the previous chapter: "<i>Manual opening of washing machine door, section C</i>").</li> <li>• when the door is released, close the door,</li> <li>• connect the appliance to the mains supply and continue with the steps from Example 1.</li> </ul> <p>If the error reoccurs call a service technician.</p>
E3	Water filling error	<p>Check the following:</p> <ul style="list-style-type: none"> <li>• is the water inlet valve open,</li> <li>• is the filter on the water inlet hose clean,</li> <li>• is the water supply hose deformed (clipped, clogged etc.),</li> <li>• is the pressure in the water mains between 0.1 and 1 MPa (1–10 bar),</li> <li>• is the height of the drain hose is at the proper level (see chapter <i>Installing the drain hose</i>),</li> </ul> <p>and then press the OK button to resume the program. If the error reoccurs call a service technician</p>
E6	Water heating error	Restart the program. If the error reoccurs, call a service technician.
E7	Water draining error	<p>Check the following:</p> <ul style="list-style-type: none"> <li>• is the pump filter clean,</li> <li>• is the drain hose clogged,</li> <li>• is the drain clogged,</li> </ul>

# Errors: what to do?

Error	Indication on the display unit and problem description	What to do?
		<ul style="list-style-type: none"> <li>• if the drain hose is placed below the maximum and above the minimum height (see chapter <i>Installation and connection/ Connecting the water drain hose</i>),</li> <li>• if you have used too much detergent (a larger amount of foam may form in the drum),</li> <li>• and remove any objects and debris from the filter housing and rotor.</li> </ul> <p>then, press the Exit button again. If the error reoccurs, call a service technician.</p>
<b>E7.1</b>	Water drain system alert	Alert about reduced water flow in the pumping stage. Check how to clean the pump filter (see chapter <i>Cleaning and Maintenance/ Cleaning the filter</i> ).
<b>E7.2</b>	Excessive amount of detergent	Too much detergent may cause excessive foaming in the drum.
<b>E9</b> <b>E9.1</b>	Water leak detected in the washing machine area	<p>Turn off the washing machine and turn it back on. Inspect the exterior of the appliance. If you do not observe any leaks, you can continue to use the washing machine.</p> <p>Close the water valve and see chapter <i>Installation and connection/ Connecting the water drain hose</i> or call the service center.</p>
<b>E10</b> <b>E10.1</b>	Water level sensor error	<p>Unplug the power cord from the outlet; then, plug the power cord back into the outlet and switch on the washing machine. Vent the appliance. Do this by draining and cleaning the washing machine filter and cleaning the wall-mounted trap. If the error reoccurs call a service technician.</p>
<b>E11</b>	Overflow	<p>If there is water in the drum that exceeds a certain level, and an error is reported on the display unit, the washing program will be interrupted and water will be pumped out of the washing machine. Restart the program. If the error reoccurs, call a service technician.</p> <p>If there is water in the drum that exceeds a certain level, and an error is reported on the display unit, while the washing machine continues to add water, close the water tap and call a service technician.</p>
<b>E12</b>	Motor error / motor control error	Restart the program. If the error reoccurs, call a service technician.
<b>E13</b>	Unevenly distributed laundry	Imbalance detected. Manually redistribute the laundry (stuck or tangled laundry) and repeat the washing program. If the error reoccurs, call the service center.

Error	Indication on the display unit and problem description	What to do?
<b>E22</b> <b>E22.1</b>	Error while locking the door	Door is closed, but it cannot be locked. Switch off the washing machine. Switch it back on and restart the washing program. If the error reoccurs call a service technician.
<b>E23</b> <b>E23.1</b>	Error while unlocking the door	Door is closed, but it cannot be unlocked. Turn off the washing machine, then turn it back on. If the error reoccurs, call the service center. To open the door, see chapter <i>STEP 7: Start the wash</i> .
<b>E24</b>	Error while unlocking the door	Door lock error. Restart the appliance; if the error reoccurs, call the service center.
<b>E26</b>	Error while locking the door	Exceeded the locking current. Restart the appliance; if the error reoccurs, call the service center.
<b>E36</b>	Communication UI and PMCU Error in UI** and PMCU communication.	Turn off the appliance and turn it back on. If the error reoccurs, call a service technician.
<b>E37</b>	PMCU/UI** software versions are not compatible	Call a service technician.
<b>E40</b>	Warning from the system for detecting extended washing machine voltage fluctuation – 180 V > U > 260 V	A prolonged drop of voltage do below 180 V, or voltage in excess of 260 V was detected, which can affect the washing machine operation. Check the power supply network to which your washing machine is connected.
<b>E48</b>	Appliance cannot be connected to the network.	The error only affects the option to remotely control (Remote control) your washing program. it does not affect the washing process on other programs. Call a service technician.
	Warning - Drum cleaning program	<ul style="list-style-type: none"> <li>• clean the dosing container,</li> <li>• clean the water supply hose, detergent dispenser, and rubber door gasket,</li> <li>• clean the pump filter (see chapter <i>Cleaning the filter</i>) and</li> <li>• run the cleaning program (Drum cleaning) (see chapter <i>Program table</i>).</li> </ul> <p>This programme is used for cleaning the drum and removing the residue of detergent and bacteria. To select the programme, rotate the program selector knob to the left or to the right to the Drum clean (Cleaning programme) position. Other extra functions cannot be selected.</p> <p>The drum must be empty. <b>Do not add detergent or softener!</b> You can add some spirit vinegar (approx. 2 dl) or sodium bicarbonate (1 tablespoon or 15 g) for effective descaling. We recom-</p>

# Errors: what to do?

Error	Indication on the display unit and problem description	What to do?
		mend that you use the program at least once a month or whenever the warning appears.
	Preparation for unlocking the door.	Wait for the process to finish. If no errors are shown after the process, a new cycle can be run.

\*\* UI = (User Interface)

Unevenly distributed laundry or lumps of laundry in the washing machine drum can cause problems such as vibration and noisy operation. The washing machine detects such problems and the UKS\* (\*stability control system) will be activated.

Smaller loads (e.g. one towel, one sweater, one bathrobe etc.) or clothes made of materials with special geometrical properties are virtually impossible to distribute evenly across the washing machine drum (slippers, large items etc.). This results in several attempts to redistribute the laundry, which in turn leads to longer program duration. In extreme cases of unfavorable conditions, the program can be completed without the spinning cycle.

The UKS\* (\*stability control system) allows stable operation and a longer washing machine useful life.

If the problems persist despite observing the advice above, call an authorized service technician.

## INFORMATION!

**Noise and vibration** – make sure the appliance is levelled using the adjustable legs and that the jam nuts are securely tightened.

## INFORMATION!

The warranty does not cover consumables, minor deviations in color, increased noise that results from appliance age and which does not affect the functionality of the appliance, and aesthetic defects on components, which do not affect the functionality and safety of the appliance.

## INFORMATION!

The warranty does not cover the errors or failures resulting from disturbances from the environment (lightning strike, power grid failures, natural disasters etc.).

## Limited Warranty – Residential and Professional Appliances

This Limited Warranty covers parts and labor, except as set forth in this Limited Warranty. Service must be provided by an authorized ASKO service company. YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. This Limited Warranty is valid only when the ASKO Product is used in the country in which it was purchased. Proof of original purchase date is required to obtain service under this Limited Warranty. This warranty only applies to the original purchaser and is non-transferable.

### **Residential ASKO Products Used Exclusively for Household/Personal Purposes:**

Two (2) Years limited Warranty – Any warranty service claims for residential ASKO Products must be filed with ASKO within two (2) years from date of purchase. Service will be provided during normal business hours. ASKO Dishwashers eligible under 2024-2025 5-Year Warranty Promotion must be registered via [us.asko.com](http://us.asko.com) website within ninety (90) days of the date of purchase.

### **Residential ASKO Products Not Used Exclusively for Household/Personal Purposes or used Commercially or used in Marine, Mobile or Aeronautical Applications:**

One (1) Year limited Warranty – Any warranty service claims for ASKO Products not used exclusively for household and personal use, or used commercially or used in marine, mobile, or aeronautical applications must be filed with ASKO within one (1) year from date of purchase. Service will be provided during normal business hours.

### **Professional ASKO Products Used In Residential or Commercial Applications:**

Two (2) Years limited Warranty – Any warranty service claims for residential ASKO Products must be filed with ASKO within two (2) years from date of purchase. Service will be provided during normal business hours.

## Items excluded from warranty

### **This limited warranty does not cover:**

1. Replacement parts or repair labor if the ASKO Product is used in a manner that is inconsistent with published user or operator instructions and/or installation instructions.
2. Service calls to correct the installation of the ASKO Product, to instruct you on how to use the ASKO Product, to replace or repair house fuses, or to correct house wiring or plumbing.
3. Consumable items and parts, such as filters.
4. Damage resulting from accident, alteration, misuse, abuse, negligence, fire, flood, natural disasters, improper use, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by ASKO, as well as any attempted repair by other than authorized ASKO service companies.
5. Cosmetic damage, including scratches, dents, chips or other damage to the finish of the ASKO Product, unless such damage results from defects in materials or workmanship and is reported to ASKO within 5 days from date of purchase.
6. Pickup and delivery. The ASKO Product is intended to be repaired in your home.
7. Repairs to parts or systems resulting from unauthorized modifications made to the ASKO Product.
8. Expenses for travel and transportation for product service if the ASKO Product is located in a remote area where service by an authorized ASKO service company is not available.
9. The removal and reinstallation of the ASKO Product if it is installed in an inaccessible location or is not installed in accordance with ASKO's published installation instructions.
10. Replacement parts or repair labor on ASKO Products with original model/serial numbers that have been removed, altered or cannot be easily determined.

# Service and warranty

## Disclaimer

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. EXPRESSLY DISCLAIMED ARE ALL OTHER EXPRESS AND IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow exclusion or limitations regarding warranty rights. This Limited Warranty gives you specific legal rights and you may have other rights that vary from jurisdiction to jurisdiction. Attempted repair by any person other than an authorized ASKO service company will void this Limited Warranty.

### Limitation of liability

IN NO EVENT SHALL ASKO OR THE MANUFACTURER AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES AND AFFILIATES BE LIABLE FOR CONSEQUENTIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR SPECIAL DAMAGES. IN NO EVENT SHALL ASKO OR THE MANUFACTURER AND THEIR RESPECTIVE PARENTS, SUBSIDIARIES AND AFFILIATES BE LIABLE FOR DAMAGES OTHER THAN ACTUAL DAMAGES AND IN NO EVENT FOR DAMAGES IN EXCESS OF THE PRICE PAID FOR THE ASKO PRODUCT AS TO WHICH A CLAIM IS MADE. Some jurisdictions do not allow the exclusion or limitation of incidental, consequential or other damages, so these limitations and exclusions may not apply to you. This Limited Warranty gives you specific legal rights. You also may have other rights that vary from jurisdiction to jurisdiction.

## ASKO Customer Care

Read the chapter *Errors: what to do?* before contacting the service department. If you have encountered a problem that you cannot resolve, please contact your nearest dealer.

### Address ASKO:

5995 Windward Pkwy, Alpharetta,  
GA 30005, USA, +1-800-898-1879

### Service/support:

USA [us.asko.com](http://us.asko.com), +1-800-898-1879

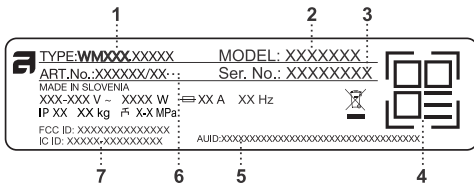
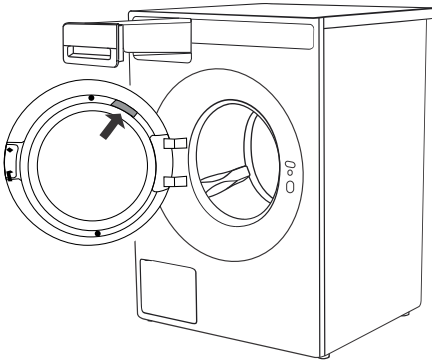
CANADA [ca.asko.com](http://ca.asko.com), +1-800-561-7265, [service@distinctive-online.com](mailto:service@distinctive-online.com)

MEXICO [asko.com/mx](http://asko.com/mx), +52-800-400-4372, [atencional-cliente@sub-zeromx.com](mailto:atencional-cliente@sub-zeromx.com)

## Service after expiration of limited warranty

For information about obtaining parts and labor after expiration of this Limited Warranty or arising outside the scope of this Limited Warranty, please contact ASKO Customer Care.

## Before calling customer service



See chapters *Cleaning the filter*, and *Errors: what to do?* and see if you can resolve the problem yourself.

When you contact the service center, please state your model number (2) and type (1) and the serial number (3) of the washing machine.

The model, type, and serial number are indicated on the rating (type) plate located on the interior side of the washing machine door.

The QR and AUID codes are also located on the rating plate.

- 1 - Model type
- 2 - Model
- 3 - Serial number
- 4 - QR code
- 5 - AUID code
- 6 - Article number

## ⚠ INFORMATION!

Report any malfunction to your local call center; all information can be found in the enclosed warranty statement. Contact details of your authorized service center are available in the warranty statement supplied with the appliance and on the website by scanning the QR code on the rating plate (see chapter *Before calling customer service*).

## ⚠ INFORMATION!

Some simple faults described in the chapter *Errors: what to do?* can be fixed by the user himself by taking into account the instructions without risk to their own safety and without affecting the warranty conditions.

## ⚠ WARNING!

In case of a failure, only use approved spare parts by authorized manufacturers.

## ⚠ WARNING!

Repair or any warranty claim resulting from incorrect connection or use of the washing machine shall not be covered by the warranty. In such cases, the costs of repair shall be charged to the user.

## INFORMATION!

Functional spare parts for the ASKO washing machine you purchased will be available for 15 years. During this time, original spare parts will be available to ensure the correct operation of your appliance.

A list of spare parts and repair tips in accordance with the current Ecodesign Directive can be found by scanning the QR code located on the inside of the door of the washing machine.

Or on the following link: <https://auid.connectlife.io>

Technical data	
Height	33 1/2" - 850 mm
Width	23 1/2" - 595 mm
Depth	22 1/2" - 572 mm
Drum capacity	2.11 cu.ft. (60 L)
Rated power	See the rating plate
Heater power	See the rating plate
Water pressure	14.5–145 PSI (0,1–1 MPa) 14–142 PSI (1–10 kp/cm <sup>2</sup> ) 14.5–145 PSI (10–100 N/cm <sup>2</sup> )
Washing drum and tub material	Stainless steel
Housing material	Hot-dip galvanized and powder coated sheet metal, or stainless steel sheet (depending on model)
Water connection	59 1/16" (1,5 m), reinforced rubber hose
Drain hose	63" (1,6 m), polypropylene hose

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# Technical information

Radio equipment type	
(depending on the model)	HL3215STG, HLW3215-TG, HLW3215-TG01
<b>Wi-Fi</b>	
Operating frequency range	2.4000 GHz - 2.4835 GHz
Maximum output power	≤10 dBm/MHz (EIRP) (Antenna gain <10 dBi)
Maximum antenna gain	Gain: 0 dBi
<b>Bluetooth</b>	
Operating frequency range	2.400 GHz - 2.4835 GHz
Carrier output	6 dBm (≤ 10 dBm)
Emission type	F1D

## Declaration of conformity

The company declares that the device with the **ConnectLife** function complies with the essential requirements and other relevant provisions of Directive 2014/53/EU. The detailed Declaration of Conformity can be found at the web address <https://auid.connectlife.io> on your device page under additional documents.

## Wi-Fi Network Requirements and Recommendations

### 1. Access Point and Coverage

- Standard **2,4 GHz Band Wi-Fi network IEEE 802.11b/g/n** required,
- use a **stable router or access point** with adequate signal strength (minimum **-60 dBm**) at the appliance installation location,
- avoid excessive channel overlap; use non-overlapping 2,4 GHz channels (1, 6, or 11) and 20 MHz channel width,
- Wi-Fi network capacity must be dimensioned appropriately in multi-appliance installations.

### 2. Security and Encryption

- Network must use **WPA2-PSK (AES)** or WPA/WPA2 encryption,
- open (unencrypted) networks are not supported,
- appliance and mobile device must be connected to the **same SSID during initial setup**,
- continuous internet connection is required for operation of remote features.

### 3. Unsupported Network Types

- Networks with **captive portals** (browser-based login pages) or public Wi-Fi networks (hotel, guest hotspot with login, etc.),
- networks requiring **proxy servers or VPN tunnels**,
- networks with strict MAC filtering (unless appliance MAC is manually whitelisted),
- networks enforcing client-based default-deny access control (unless appliance is manually granted access).

# Table of consumption values

Program		Temperature	Capacity	Program duration (h:min) <sup>1</sup>	Energy consumption (kWh/cycle) <sup>1</sup>	Water consumption (US gal/l cycle) <sup>1</sup>	Residual moisture content (%) <sup>1</sup>	Spin speed - default LCD (rpm) <sup>1</sup>
ii	<b>Normal Cotton</b>	<b>cold</b>	Full load	00:31	0.08	5,81/22	32	MAX
	<b>Normal Cotton</b>	<b>warm</b>	Full load	00:38	0.11	5,81/22	32	MAX
iii	<b>Normal Cotton</b>	<b>hot</b>	Full load	00:59	0.24	5,81/22	32	MAX
iv	<b>Mix/Synthetics</b>	<b>warm</b>	1/2 load	02:33	0.44	11,36/43	35	MED
v	<b>Time program</b>	<b>warm</b>	1/4 load	00:45	0.20	4,49/17	60	MED
vi	<b>Normal Cotton</b>	<b>extra hot</b>	Full load	01:24	0.86	6,87/26	32	MAX

ii The **cold** program at the rated capacity for this program

iii One cotton program at the nominal temperature of **hot** or higher, at the nominal capacity for this program

iv One program for textiles other than cotton or a textile blend, at the nominal capacity for this program

v One program for quick washing of lightly soiled laundry, at the nominal capacity for this program

vi One program for heavily soiled textiles, at the nominal capacity for this program

<sup>1</sup> Due to the influence of water pressure, hardness, and inlet temperature, the type, quantity, and soiling of the laundry, the detergent used, power supply, and selected functions, the actual values may differ from the specified values.

The above table includes several examples of the use of energy, water, and time for several different program settings. Actual consumption or duration may vary depending on the water pressure, water hardness, water inlet temperature, room temperature, weight and type of load, changes in power supply, and selected options or settings. In the examples specified here, the draining is set to Normal and no additional options are selected.

Maximum or nominal load applies to laundry prepared pursuant to the IEC 60456 standard.

# Table of consumption values

## Adjustment of the displayed washing time

Advanced technology allows the appliance to sense the amount of laundry and add the required amount of water during the washing process. Depending on the washing load, washing time can be longer or shorter and the time displayed will be adjusted accordingly.

Moreover, displayed washing time may change due to differences in inlet water temperature. At low inlet water temperatures, washing time can be longer; at higher temperatures, it can be shorter.

Unevenly distributed laundry or lumps of laundry in the washing machine drum can cause problems such as vibration and noisy operation. The appliance can sense such lumps and will try to redistribute the laundry. Smaller loads (e.g. one towel, one sweater, one bathrobe etc.) or clothes made of materials with special geometrical properties are virtually impossible to distribute evenly across the washing machine drum (slippers, large items etc.). This results in several attempts to redistribute the laundry, which in turn leads to longer program duration.

# Table options

Program	Temperature	Washing mode			Options					
		Default - Normal	(Eco) Green mode	Speed mode	Prewash	Super rinse	High water level	Rinse and hold	Anti-crease	Start delay
Normal Cotton	cold	✓						✓		✓
White laundry	warm	✓	✓	✓	✓	✓	✓	✓	✓	✓
Colored laundry	warm	✓	✓	✓	✓	✓	✓	✓	✓	✓
Mix/Synthetics	warm	✓	✓	✓	✓	✓	✓	✓	✓	✓
Delicates	warm	✓				✓	✓	✓	✓	✓
Wool/Hand wash	warm	✓		✓		✓	✓	✓	✓	✓
Universal wash	cold	✓	✓	✓	✓	✓	✓	✓	✓	✓
Sportswear	warm	✓		✓	✓	✓	✓	✓	✓	✓
Outerwear	warm	✓		✓	✓	✓	✓	✓	✓	✓
Time program	warm	✓					✓	✓	✓	✓
Jeans	warm	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shirts/Blouses	warm	✓	✓	✓	✓	✓	✓	✓	✓	✓
Bedding/Towels	warm	✓	✓	✓	✓	✓	✓	✓	✓	✓
Down	warm	✓		✓	✓	✓	✓	✓	✓	✓
Steam Refresh		✓								✓
Waterproofing		✓					✓			✓
Rinse		✓				✓	✓	✓	✓	✓
Spinning		✓						✓	✓	✓
Drain		✓								✓
Drum Cleaning		✓								✓

✓ Choice of options

cold Cold wash

# DISPOSAL

**Packaging** is made of environmentally friendly materials that can be recycled, disposed of, or destroyed without any hazard to the environment. To this end, packaging materials are labelled appropriately.



**The symbol** on the product or its packaging indicates that the product should not be treated as normal household waste. Take the product to an authorized collection center for waste electric and electronic equipment processing.

When **disposing** of the appliance at the end of its useful life, remove all power cords, and destroy the door latch and switch to prevent the door from locking or latching (child safety).

Correct **disposal** of the product will help prevent any negative effects on the environment and health of people, which could occur in case of incorrect product removal. For detailed information on removal and processing of the product, please contact the relevant municipal body in charge of waste management, your waste disposal service, or the store where you bought the product.



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