

## COMMERCIAL GAS WATER HEATERS

# AOSmith®

500 Tennessee Waltz Parkway  
Ashland City, TN 37015

**AHRI CERTIFIED®**  
www.ahridirectory.org

GAS-FIRED



LISTED



Low Lead Content



WATER QUALITY



HLW

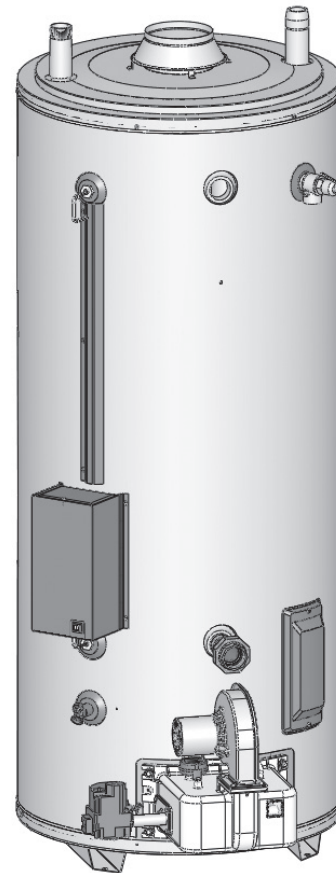
### MODELS

BTL 120, 154, 180, 198, 199,  
250(A), 275(A), 310(A), 366(A), 400(A)

Ultra Low NOx SERIES 200

INSTALLATION - OPERATION - SERVICE  
- MAINTENANCE - LIMITED WARRANTY

Complies with SCAQMD Low NOx Rule 1146.2



**WARNING:** If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- **WHAT TO DO IF YOU SMELL GAS:**
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

Thank you for buying this energy efficient water heater.  
We appreciate your confidence in our products.



### **WARNING**

Read and understand this instruction manual and the safety messages herein before installing, operating or servicing this water heater.

Failure to follow these instructions and safety messages could result in death or serious injury.

This manual must remain with the water heater.

PLACE THESE INSTRUCTIONS ADJACENT TO HEATER AND NOTIFY OWNER TO KEEP FOR FUTURE REFERENCE.


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# SAFE INSTALLATION, USE AND SERVICE

The proper installation, use and servicing of this water heater is extremely important to your safety and the safety of others.

Many safety-related messages and instructions have been provided in this manual and on your own water heater to warn you and others of a potential injury hazard. Read and obey all safety messages and instructions throughout this manual. It is very important that the meaning of each safety message is understood by you and others who install, use, or service this water heater.

	<p>This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.</p>
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	<p>DANGER indicates an imminently hazardous situation which, if not avoided, will result in injury or death.</p>
	<p>WARNING indicates a potentially hazardous situation which, if not avoided, could result in injury or death.</p>
	<p>CAUTION indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury.</p>
	<p>CAUTION used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, could result in property damage.</p>

All safety messages will generally tell you about the type of hazard, what can happen if you do not follow the safety message, and how to avoid the risk of injury.

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the State of California to cause cancer, birth defects, or other reproductive harm, and requires businesses to warn of potential exposure to such substances.

**WARNING:** This product contains a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm. This appliance can cause low level exposure to some of the substances listed in the Act.

# APPROVALS



# GENERAL SAFETY INFORMATION

## WARNING

### Fire or Explosion Hazard

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Avoid all ignition sources if you smell gas.
- Do not expose water heater controls to excessive gas pressure.
- Use only the gas shown on the water heater rating label.
- Maintain required clearances to combustibles.
- Keep ignition sources away from faucets after extended periods of non-use.



Read instruction manual before installing, using or servicing water heater.



## WARNING

### Fire Hazard

For continued protection against risk of fire:

- Do not install water heater on carpeted floor.
- Do not operate water heater if exposed to flooding or water damage.



## WARNING

### Fire and Explosion Hazard

- Use joint compound or Teflon tape compatible with propane gas.
- Leak test before placing the water heater in operation.
- Disconnect gas piping and main gas shutoff valve before leak testing.
- Install sediment trap in accordance with NFPA 54.



## WARNING

### Breathing Hazard - Carbon Monoxide Gas



- Install vent system in accordance with codes.
- Do not operate water heater if exposed to flooding or water damage.
- Do not operate if soot is present.
- Do not obstruct water heater air intake with insulating jacket.
- Do not place chemical vapor emitting products near water heater.
- Gas and carbon monoxide detectors are available.
- Special consideration must be taken with installations above 10,100' (3078m) for standard models.

Breathing carbon monoxide can cause brain damage or death. Always read and understand instruction manual.

## WARNING

### Fire and Explosion Hazard

- Do not use water heater with any gas other than the gas shown on the rating label.
- Excessive gas pressure to gas valve can cause serious injury or death.
- Turn off gas lines during installation.
- Contact a qualified installer or service technician for installation and service.



## CAUTION

### Property Damage Hazard

- All water heaters eventually leak.
- Do not install without adequate drainage.

## WARNING

### Electrical Shock Hazard



- Turn off power to the water heater before performing any service.
- Label all wires prior to disconnecting when performing service. Wiring errors can cause improper and dangerous operation.
- Verify proper operation after servicing.
- Failure to follow these instructions can result in personal injury or death.

## WARNING

**Jumping out control circuits or components can result in property damage, personal injury or death.**


- Service should only be performed by a qualified service technician using proper test equipment.
- Altering the water heater controls and/or wiring in any way could result in permanent damage to the controls or water heater and is not covered under the limited warranty.



Any bypass or alteration of the water heater controls and/or wiring will result in voiding the water heater warranty.



## GENERAL SAFETY INFORMATION

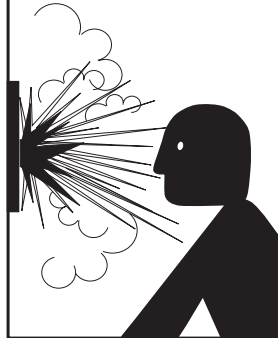


**⚠️ WARNING**

Read and understand this instruction manual and the safety messages herein before installing, operating or servicing this water heater.

Failure to follow these instructions and safety messages could result in death or serious injury.

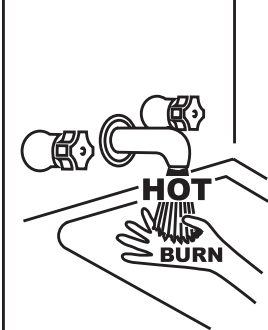
This manual must remain with the water heater.



**⚠️ WARNING**

**Explosion Hazard**

- Overheated water can cause water tank explosion.
- Properly sized temperature and pressure relief valve must be installed in the opening provided.



**⚠️ DANGER**

Water temperature over 125°F (52°C) can cause severe burns instantly resulting in severe injury or death.

Children, the elderly and the physically or mentally disabled are at highest risk for scald injury.

Feel water before bathing or showering.

Temperature limiting devices such as mixing valves must be installed when required by codes and to ensure safe temperatures at fixtures.

**CAUTION**

**Improper installation, use and service may result in property damage.**

- Do not operate water heater if exposed to flooding or water damage.
- Inspect anode rods regularly, replace if damaged.
- Install in location with drainage.
- Fill tank with water before operation.
- Properly sized thermal expansion tanks are required on all closed water systems.

Refer to this manual for installation and service.

**Verify the power to the water heater is turned off before performing any service procedures.**

## GENERAL SAFETY INFORMATION

### PRECAUTIONS

DO NOT USE THIS WATER HEATER IF ANY PART HAS BEEN EXPOSED TO FLOODING OR WATER DAMAGE. Immediately call a qualified service technician to inspect the water heater and to make a determination on what steps should be taken next.

If the unit is exposed to the following, do not operate heater until all corrective steps have been made by a qualified service technician.

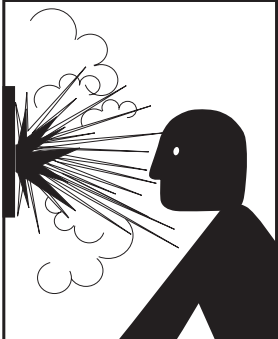
1. External fire.
2. Damage.
3. Firing without water.

### GROUNDING INSTRUCTIONS

This water heater must be grounded in accordance with the National Electrical Code and/or local codes. These must be followed in all cases.

This water heater must be connected to a grounded permanent wiring system; or an equipment grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the water heater, see Figure 20.

### HYDROGEN GAS FLAMMABLE



**⚠️ WARNING**

**Explosion Hazard**

- Flammable hydrogen gases may be present.
- Keep all ignition sources away from faucet when turning on hot water.

Hydrogen gas can be produced in a hot water system served by this water heater that has not been used for a long period of time (generally two weeks or more). Hydrogen gas is extremely flammable. To reduce the risk of injury under these conditions, it is recommended that a hot water faucet served by this water heater be opened for several minutes before using any electrical appliance connected to the hot water system. If hydrogen is present there will probably be an unusual sound such as air escaping through the pipe as the water begins to flow. THERE SHOULD BE NO SMOKING OR OPEN FLAME NEAR THE FAUCET AT THE TIME IT IS OPEN.



# INTRODUCTION

Thank You for purchasing this water heater. Properly installed and maintained, it should give you years of trouble free service.

## ABBREVIATIONS USED

Abbreviations found in this Instruction Manual include :

- ANSI - American National Standards Institute
- ASME - American Society of Mechanical Engineers
- AHRI - Air-Conditioning, Heating, and Refrigeration Institute
- NEC - National Electrical Code
- NFPA - National Fire Protection Association
- UL - Underwriters Laboratory
- CSA - Canadian Standards Association

## QUALIFICATIONS

### Qualified Installer or Service Agency

Installation and service of this water heater requires ability equivalent to that of a Qualified Agency (as defined by ANSI below) in the field involved. Installation skills such as plumbing, air supply, venting, gas supply and electrical supply are required in addition to electrical testing skills when performing service.

**ANSI Z223.1 2012 Sec. 3.3.85:** “Qualified Agency” - “Any individual, firm, corporation or company that either in person or through a representative is engaged in and is responsible for (1) the installation, testing or replacement of gas piping or (2) the connection, installation, testing, repair or servicing of appliances and equipment; that is experienced in such work; that is familiar with all precautions required; and that has complied with all the requirements of the authority having jurisdiction.”

If you are not qualified (as defined by ANSI above) and licensed or certified as required by the authority having jurisdiction to perform a given task do not attempt to perform any of the procedures described in this manual. If you do not understand the instructions given in this manual do not attempt to perform any procedures outlined in this manual.

## PREPARING FOR THE INSTALLATION

1. Read the "General Safety Information" section, pages 4-5 of this manual first and then the entire manual carefully. If you don't follow the safety rules, the water heater will not operate properly. It could cause DEATH, SERIOUS BODILY INJURY AND/OR PROPERTY DAMAGE.

This manual contains instructions for the installation, operation, and maintenance of the gas-fired water heater. It also contains warnings throughout the manual that you must read and be aware of. All warnings and all instructions are essential to the proper operation of the water heater and your safety. Since we cannot put everything on the first few pages, **READ THE ENTIRE MANUAL BEFORE ATTEMPTING TO INSTALL OR OPERATE THE WATER HEATER.**

2. The installation must conform with these instructions and the local code authority having jurisdiction. In the absence of local codes, the installation must comply with the current editions of the National Fuel Gas Code, ANSI Z223.1/NFPA 54 or CAN/CSA-B149.1 the Natural Gas and Propane Installation Code. All documents are available from the Canadian Standards Association, 8501 East Pleasant Valley Road, Cleveland, OH 44131. NFPA documents are also available from the National Fire Protection Association, 1 Batterymarch Park, Quincy, MA 02269.
3. If after reading this manual you have any questions or do not understand any portion of the instructions, call the local gas utility or the manufacturer whose name appears on the rating plate.
4. Carefully plan the place where you are going to put the water heater. Correct combustion, vent action, and vent pipe installation are very important in preventing death from possible carbon monoxide poisoning and fires.

Examine the location to ensure the water heater complies with the “Locating the Water Heater” section in this manual.

5. For California installation this water heater must be braced, anchored, or strapped to avoid falling or moving during an earthquake. See instructions for correct installation procedures. Instructions may be obtained from California Office of the State Architect, 400 P Street, Sacramento, CA 95814.

# FEATURES AND COMPONENTS

## CONTROLS

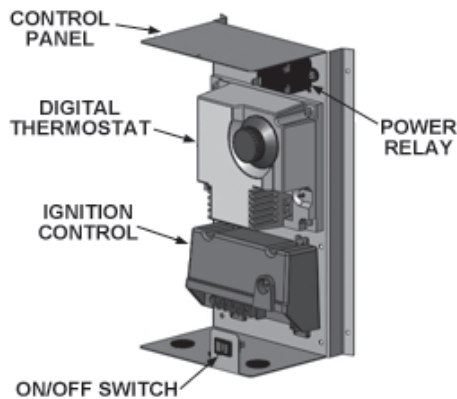


FIGURE 1.

## THE ELIMINATOR (SELF-CLEANING SYSTEM)

These units include The Eliminator (Self-Cleaning System) installed in the front water inlet, see Figure 2. The Eliminator inlet tube can only be used in the front water inlet connection. Do not install the Eliminator inlet tube in either the top or back inlet water connection. The Eliminator must be oriented correctly for proper function. There is a marked range on the pipe nipple portion of the Eliminator, that must be aligned with the top of the inlet spud. A label above the jacket hole has an arrow that will point to the marked portion of the pipe nipple if the orientation is correct. If the arrow does not point within the marked range on the pipe nipple, adjust the pipe nipple to correct. A pipe union is supplied with the Eliminator to reduce the probability of misaligning the Eliminator accidentally while tightening the connection to the inlet water supply line. Improper orientation of the Eliminator can cause poor performance of the heater and can significantly reduce outlet water temperatures during heavy draws.



**Note:** The Eliminator may have 1, 3 or 7 cross tubes.

**FIGURE 2.**

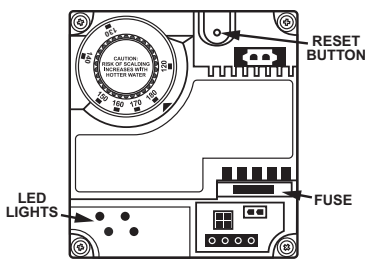
**HIGH LIMIT SWITCH**

The digital thermostat (Figure 3) contains the high limit (energy cutout) switch. The high limit switch interrupts burner gas flow should the water temperature reach 203°F (95°C).

In the event of high limit switch operation, the water heater cannot be restarted unless the water temperature is reduced to approximately 120°F (49°C). The high limit reset button on the front of the control then needs to be depressed.

Continued manual resetting of high limit control, preceded by higher than usual water temperature is evidence of high limit switch operation.

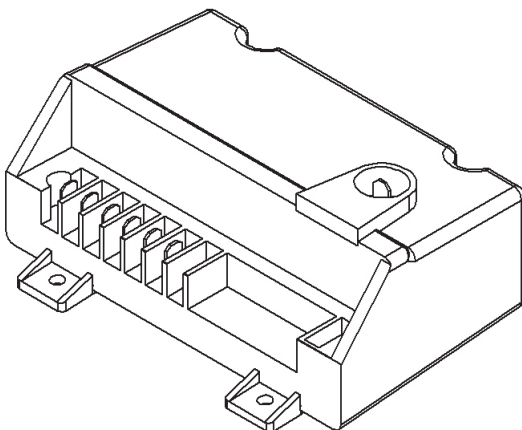
Contact your dealer or service agent if continued high limit switch operation occurs.



**DIGITAL THERMOSTAT  
FIGURE 3.**

**ELECTRONIC IGNITION CONTROL**

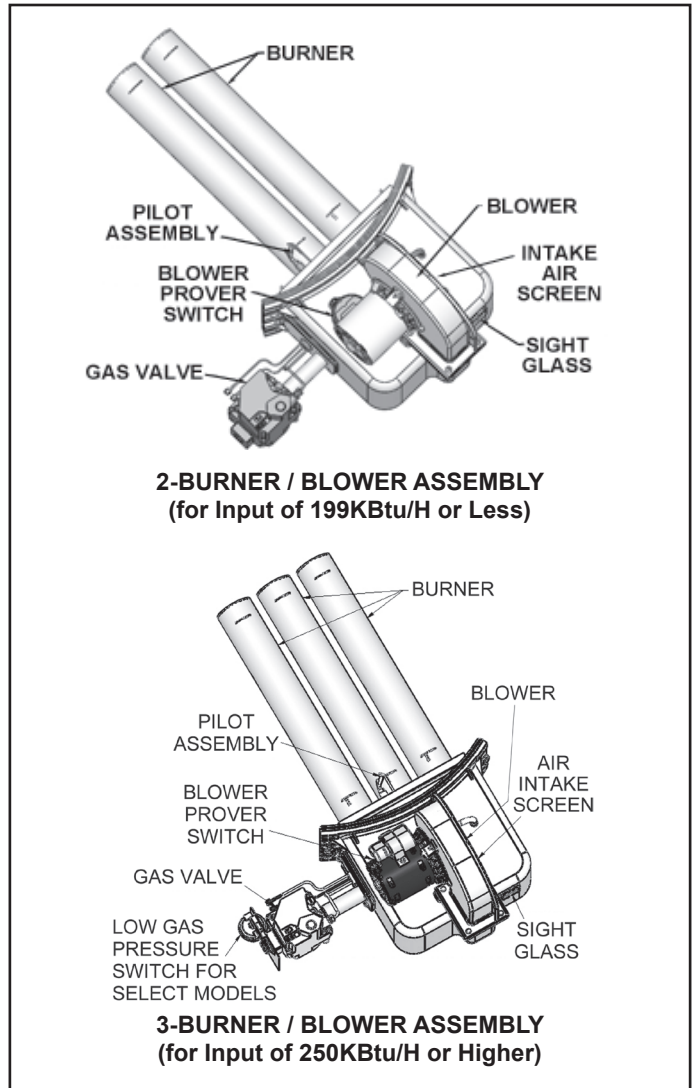
Each heater is equipped with an ignition control. The solid state ignition control (Figure 4), ignites the burner by utilizing an intermittent spark-to-pilot igniter. Spark and pilot gas ON until lightoff or trial for ignition ends. If pilot fails to light, pilot gas and spark OFF (100% shutoff). After 5 minutes delay, a new trial for ignition is initiated. This sequence continues until lightoff or "Call for Heat" is removed.



**IGNITION CONTROL  
FIGURE 4.**

**BLOWER/BURNER ASSEMBLY**

The fan-assisted combustion system includes a spark-to-pilot igniter, 100% premix stainless steel burners, and prejets for input rate and precision air/gas ratio control.



**FIGURE 5.**

The intake air screen is attached to the inlet of the combustion blower. Inspect the intake air screen every six months. The intake air screen should be cleaned of any buildup of debris or foreign material.

# INSTALLATION CONSIDERATIONS

## ROUGH IN DIMENSIONS

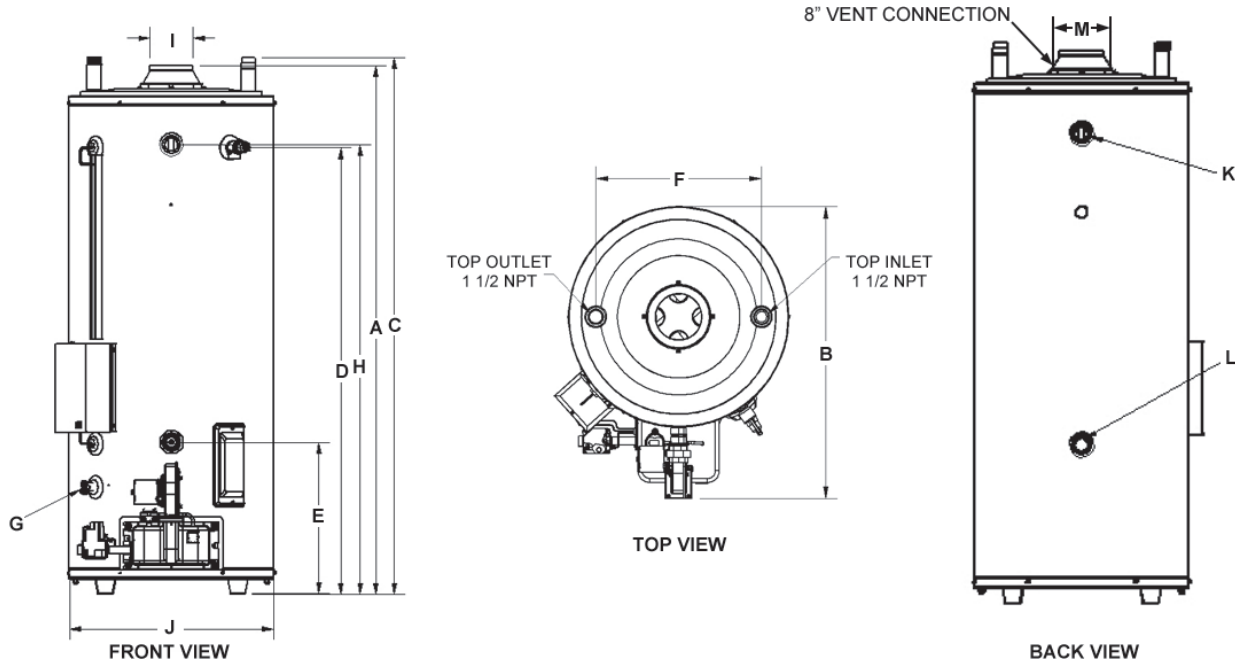


FIGURE 6.

TABLE 1. ROUGH-IN-DIMENSIONS

MODEL DIM.	BTL-120, 154, 180, 198		BTL-199, 250(A), 275(A)		BTL-310(A), 366(A), 400(A)	
	inches	cm	inches	cm	inches	cm
A	633/4	161.93	713/4	182.25	713/4	182.25
B	37	93.98	37	93.98	37	93.98
C	65	165.1	73	185.42	73	185.42
D	523/4	133.99	603/4	154.31	603/4	154.31
E	203/4	52.71	201/2	52.07	201/2	52.07
F	21	53.34	21	53.34	21	53.34
G	3/4 NPT		3/4 NPT		3/4 NPT	
H	53	134.62	61	154.94	61	154.94
I	6	15.24	6	15.24	6	15.24
J	273/4	70.49	273/4	70.49	273/4	70.49
K	1 1/2 NPT		1 1/2 NPT		1 1/2 NPT	
L	1 1/2 NPT		1 1/2 NPT		1 1/2 NPT	
M	-	-	8	20.3	8	20.3
Approx. Shipping Weight STD	650	295	750	341	810	367
Approx. Shipping Weight ASME	N/A	N/A	800	363	860	390

TABLE 2. RECOVERY CAPACITIES, BASED ON 80% THERMAL EFFICIENCY

Model	Input Kbtuh	Input Kw	U.S. Gal.	Liters	Eff. %	U.S. Gallons/hr and Liters/hr at Temperature Rise Indicated																																	
						°F		36		40		50		54		60		70		80		90		100		108		110		120		126		130		140			
						°C		20		22		28		30		33		39		40		44		50		56		60		61		67		70		72		78	
BTL-120	120	35	81	307	80	GPH	320	288	230	213	192	165	160	144	128	115	107	105	96	91	89	82	LPH	1212	1091	872	808	727	623	606	545	485	436	404	397	364	346	336	312
						GPH	411	370	296	274	246	211	205	185	164	148	137	134	123	117	114	106	LPH	1555	1399	1120	1037	933	800	777	700	622	560	518	509	466	444	431	400
BTL-154	154	45	81	307	80	GPH	480	432	346	320	288	247	240	216	192	173	160	157	144	137	133	123	LPH	1818	1636	1309	1212	1091	935	909	818	727	654	606	595	545	519	503	467
						GPH	531	478	382	354	319	273	265	239	212	191	177	174	159	152	147	137	LPH	2009	1808	1447	1340	1206	1033	1005	904	804	723	670	658	603	574	556	517
BTL-180	180	53	81	307	80	GPH	531	478	382	354	319	273	265	239	212	191	177	174	159	152	147	137	LPH	2009	1808	1447	1340	1206	1033	1005	904	804	723	670	658	603	574	556	517
						GPH	531	478	382	354	319	273	265	239	212	191	177	174	159	152	147	137	LPH	2009	1808	1447	1340	1206	1033	1005	904	804	723	670	658	603	574	556	517
BTL-199	199	58	100	378	80	GPH	667	600	480	445	400	343	333	300	267	240	222	218	200	191	185	171	LPH	2524	2272	1818	1683	1515	1298	1262	1136	1010	909	841	826	757	721	699	649
						GPH	734	660	528	489	440	377	367	330	293	264	245	240	220	210	203	189	LPH	2777	2499	1999	1851	1666	1428	1388	1250	1111	1000	926	909	833	793	769	714
BTL-250(A)	250	73	100	378	80	GPH	827	744	595	551	496	425	413	372	331	298	276	271	248	236	229	213	LPH	3130	2817	2254	2087	1878	1610	1565	1409	1252	1127	1043	1024	939	894	867	805
						GPH	976	879	703	651	586	502	488	439	391	352	325	320	293	279	270	251	LPH	3696	3326	2661	2464	2217	1901	1848	1663	1478	1330	1232	1209	1109	1056	1023	950
BTL-310(A)	310	91	86	325	80	GPH	1040	936	749	694	624	535	520	468	416	375	347	340	312	297	288	268	LPH	3938	3544	2835	2625	2363	2025	1969	1772	1575	1418	1313	1289	1181	1125	1091	1013
						GPH	976	879	703	651	586	502	488	439	391	352	325	320	293	279	270	251	LPH	3696	3326	2661	2464	2217	1901	1848	1663	1478	1330	1232	1209	1109	1056	1023	950

TABLE 3. GAS AND ELECTRICAL CHARACTERISTICS



Model	Gas Type	Gas Supply Pressure		Volts / Hz	Amperes
		Minimum	Maximum		
120 THRU 275(A)	Natural	3.5" W.C. (0.87 kPa)	14" W.C. (3.48 kPa)	120/60	<5
310(A) THRU 400(A)	Natural	4.5" WC (1.12 KPA)	14" W.C. (3.48 kPa)	120/60	<5



## LOCATING THE WATER HEATER

<b>CAUTION</b>
<b>Property Damage Hazard</b>
<ul style="list-style-type: none"> <li>• All water heaters eventually leak.</li> <li>• Do not install without adequate drainage.</li> </ul>

When installing the heater, consideration must be given to proper location. Location selected should be as close to the stack or chimney as practicable, with adequate air supply and as centralized with the piping system as possible.

<b>WARNING</b>
<b>Fire or Explosion Hazard</b>
<ul style="list-style-type: none"> <li>• Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.</li> <li>• Avoid all ignition sources if you smell gas.</li> <li>• Do not expose water heater controls to excessive gas pressure.</li> <li>• Use only the gas shown on the water heater rating label.</li> <li>• Maintain required clearances to combustibles.</li> <li>• Keep ignition sources away from faucets after extended periods of non-use.</li> </ul>
 <p style="text-align: center;">Read instruction manual before installing, using or servicing water heater.</p> 

There is a risk in using fuel burning appliances such as gas water heaters in rooms, garages or other areas where gasoline, other flammable liquids or engine driven equipment or vehicles are stored, operated or repaired. Flammable vapors are heavy and travel along the floor and may be ignited by the heater's igniter or main burner flames causing fire or explosion. Some local codes permit operation of gas appliances in such areas if they are installed 18" or more above the floor. This may reduce the risk if location in such an area cannot be avoided.

Do not install this water heater directly on a carpeted floor. A fire hazard may result. Instead the water heater must be placed on a metal or wood panel extending beyond the full width and depth by at least 3 inches in any direction. If the

heater is installed in a carpeted alcove, the entire floor shall be covered by the panel.

The heater shall be located or protected so it is not subject to physical damage by a moving vehicle.

Flammable items, pressurized containers or any other potential fire hazardous articles must never be placed on or adjacent to the heater. Open containers or flammable material should not be stored or used in the same room with the heater.

The heater must not be located in an area where it will be subject to freezing.

Locate it near a floor drain. The heater should be located in an area where leakage from heater or connections will not result in damage to adjacent area or to the lower floors of the structure.

When such locations cannot be avoided, a suitable drain pan should be installed under heater. Such pans should be fabricated with sides at least 2" deep, with length and width at least 2" greater than diameter of heater and must be piped to an adequate drain. Pan must not restrict combustion air flow.

### CLEARANCES

This water heater is approved for installation on combustible flooring in an alcove with minimum clearance from combustion construction as indicated in Figure 7 and Table 4.

In all installations the minimum combustible clearances from vent piping shall be 6" (15.2 cm). Vent piping passing through a combustible wall or ceiling must be a continuous run (no joints) and retain 6" (15.2 cm) clearance unless an approved reducing thimble is used.

When the water heater is installed directly on carpeting, the water heater shall be installed on a metal or wood panel extending beyond the full width and depth of the water heater by at least 3 in (76.2 mm) in any direction or, if the water heater is installed in an alcove or closet, the entire floor shall be covered by the panel. The panel must be strong enough to carry the weight of the heater when full of water.

A service clearance of at least 24" (61 cm) should be maintained from serviceable parts.

**TABLE 4. MINIMUM CLEARANCES TO COMBUSTIBLE OR NON-COMBUSTIBLE CONSTRUCTION**

Model	"A" Right Side	"B" Left Side	"C" Back	"D" Ceiling
All	0"	0"	0"	12"
	0 cm	0 cm	0 cm	30.5 cm

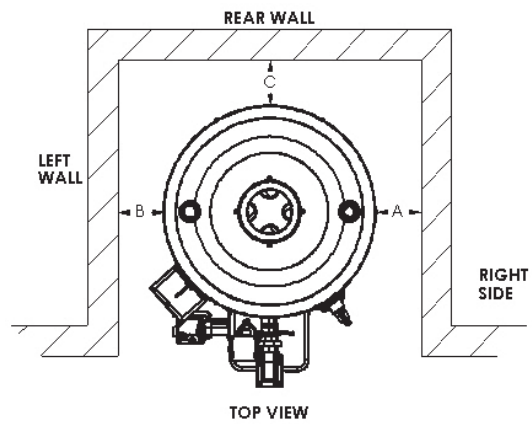
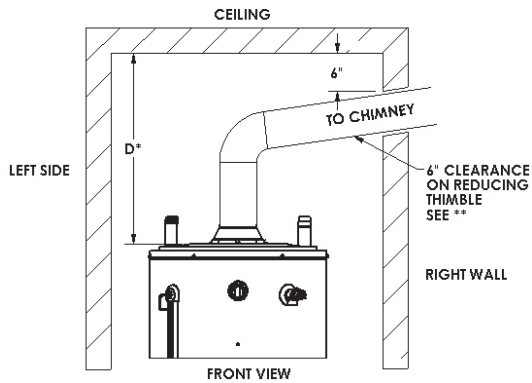


FIGURE 7.

## NSF LEG KIT

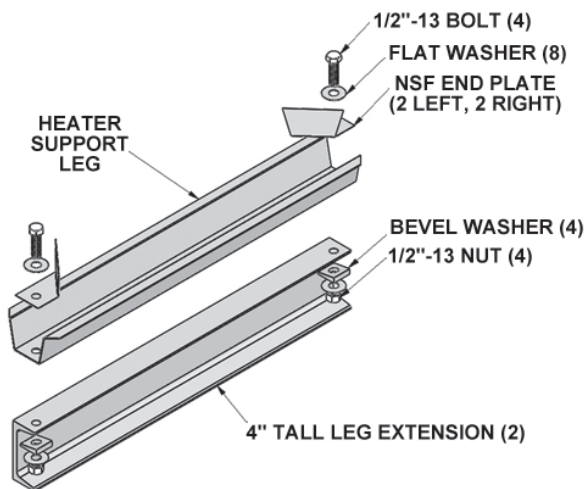


FIGURE 8.

The NSF Leg Kit (part number 9008883005) is needed only for applications that must conform to NSF/ANSI Standard 5. The installed height of the water heater will increase by 4" (10.2 cm) when the leg kit is installed. Follow these steps to install the Leg Kit. Use caution to prevent damage to the unit when installing the Leg Kit

1. Lift, tilt or lay the unit on its side to access the bottom of the legs.
2. Position the extension under leg aligning the holes in the leg extension with the holes in the leg. Assemble the bolt, bevel washers, flat washers, and nut through the aligned holes in the leg and leg extension as shown in Figure 8.
3. Once in place, tighten the nut and bolt assembly. Torque to 70 ft.lbs (9.67 kgf-m).
4. Insure that all four nut and bolt assemblies are torqued to the specified value before placing the unit on the floor.

## INSULATION BLANKET

<b>WARNING</b>	
<b>Breathing Hazard - Carbon Monoxide Gas</b>	
	<ul style="list-style-type: none"> <li>• Do not obstruct water heater air intake with insulating blanket.</li> <li>• Gas and carbon monoxide detectors are available.</li> <li>• Install water heater in accordance with the instruction manual.</li> </ul>
Breathing carbon monoxide can cause brain damage or death. Always read and understand instruction manual.	

Insulation blankets are available to the general public for external use on gas water heaters but are not necessary with these products. The purpose of an insulation blanket is to reduce the standby heat loss encountered with storage tank heaters. The water heaters covered by this manual meet or exceed the Energy Policy Act standards with respect to insulation and standby heat loss requirements, making an insulation blanket unnecessary.

Should you choose to apply an insulation blanket to this heater, you should follow these instructions. See the Features and Components section of this manual for identification of components mentioned below. Failure to follow these instructions can restrict the air flow required for proper combustion, potentially resulting in fire, asphyxiation, serious personal injury or death.

- **DO NOT** apply insulation to the front of the combustion chamber flange plate to insure that the spark igniter, flame sensor, and sightglass remain uncovered.
- **DO NOT** cover the gas control valve or the Temperature-Pressure Relief Valve.
- **DO NOT** apply insulation within 5" (13 cm) of the blower, to insure the safe operation of the blower assembly.
- **DO NOT** apply insulation on the control box that encloses the thermostat, ignition control, and variable frequency drive.
- **DO NOT** cover the instruction manual. Keep it on the side of the water heater or nearby for future reference.
- **DO** obtain new warning and instruction labels from the manufacturer for placement on the blanket directly over the existing labels.
- **DO** inspect the insulation blanket frequently to make certain it does not sag, thereby obstructing combustion air flow.

## HARD WATER

Where hard water conditions exist, water softening or the threshold type of water treatment is recommended. This will protect the dishwashers, coffee urns, water heaters, water piping and other equipment.

See the Maintenance Section in this manual for sediment and lime scale removal procedures.

## CIRCULATION PUMPS

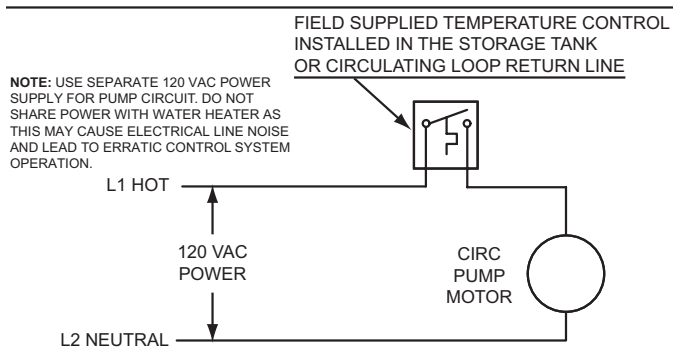
A circulating pump is used when a system requires a circulating loop or there is a storage tank used in conjunction with the water heater. See Water Piping Diagrams in this manual for installation location of circulating pumps.

See the Circulation Pump Wiring Diagrams (Figure 9.) in this manual for electrical hookup information. Install in accordance with the current edition of the National Electrical Code, NFPA 70 or the Canadian Electrical Code, CSA C22.1.

Stainless steel circulating pumps are recommended for use with commercial water heaters.

Some circulating pumps are manufactured with sealed bearings and do not require further lubrication. Some circulating pumps must be periodically oiled. Refer to the pump manufacturer's instructions for lubrication requirements.

CIRCULATING PUMP WIRING DIAGRAM  
STORAGE TANK OR BUILDING RECIRCULATION



CIRCULATING PUMP WIRING DIAGRAM  
DISHWASHER LOOP WITH TOGGLE SWITCH

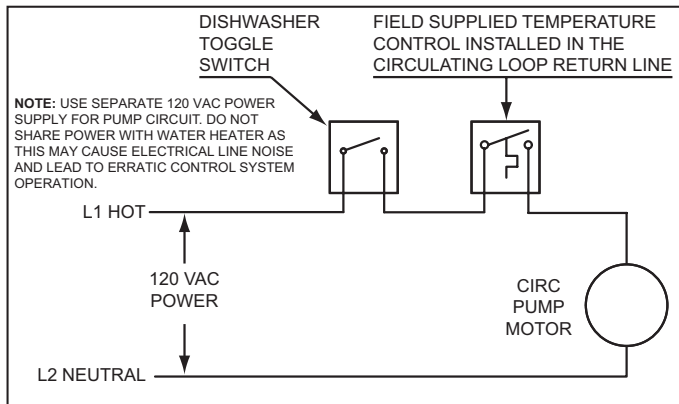

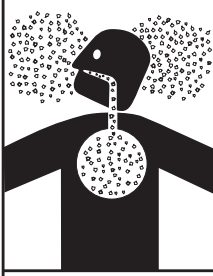


FIGURE 9.

HIGH ALTITUDE INSTALLATIONS

	! WARNING
	Fire and Explosion Hazard
	<ul style="list-style-type: none"> <li>• Under no circumstances should the input exceed the rate shown on the water heater's rating label.</li> <li>• Overfiring could result in fire or explosion.</li> <li>• Gas and carbon monoxide detectors are available.</li> </ul>

	! WARNING
	Breathing Hazard - Carbon Monoxide Gas
	<ul style="list-style-type: none"> <li>• Under no circumstances should the input exceed the rate shown on the water heater's rating label.</li> <li>• Special consideration must be taken with installations above 10,100' (3078m) for standard models.</li> <li>• Overfiring could result in damage to the water heater and sooting.</li> <li>• Gas and carbon monoxide detectors are available.</li> </ul> <p style="text-align: center; font-weight: bold;">Breathing carbon monoxide can cause brain damage or death. Always read and understand instruction manual.</p>

The water heaters covered by this manual are certified for use without modification for an altitude of 10,100 feet (3,078 m). Consult the factory for installation at altitudes over 10,100 feet (3,078 m).

Some gas utility companies derate their gas for altitude, making it unnecessary to install high altitude orifices. Call the local gas or utility company to verify BTU content.

Due to the input rate reduction at high altitudes, the output rating of the water heater is also reduced and should be compensated for in the sizing of the equipment for applications.

# INSTALLATION REQUIREMENTS

## GAS SUPPLY SYSTEMS

Low pressure building gas supply systems are defined as those systems that cannot under any circumstances exceed 14" W.C. (3.49 kPa) (1/2 PSI Gauge). These systems do not require pressure regulation. Measurements should be taken to insure that gas pressures are stable and fall within the requirements stated on the water heater rating plate. Readings should be taken with all gas burning equipment off (static pressure) and with all gas burning equipment running at maximum rate (dynamic pressure). The gas supply pressure must be stable within 1.5" W.C. (0.37 kPa) from static to dynamic pressure to provide good performance. Pressure drops that exceed 1.5" W.C. (0.37 kPa) may cause rough starting, noisy combustion or nuisance outages. Increases or spikes in static pressure during off cycles may cause failure to ignite or in severe cases damage to appliance gas valves. If your low pressure system does NOT meet these requirements, the installer is responsible for the corrections.

High Pressure building supply systems use pressures that exceed 14" W.C. (3.49 kPa) (1/2 PSI Gauge). These systems must use field supplied regulators to lower the gas pressure to less than 14" W.C. (3.49 kPa) (1/2 PSI Gauge). Appliances require gas regulators that are properly sized for the water heater input and deliver the rating plate specified pressures. Gas supply systems where pressure exceeds 5 PSI (34.5 kPa) often require multiple regulators to achieve desired pressures. Systems in excess of 5 PSI building pressure should be designed by gas delivery professionals for best performance. Water heaters connected to gas supply systems that exceed 14" W.C. (3.49 kPa) (1/2 PSI Gauge) at any time must be equipped with a gas supply regulator.

## GAS PRESSURE REQUIREMENTS

All models require a minimum gas supply pressure as shown in Table 3 on page 8. The minimum supply pressure is measured while gas is flowing (dynamic pressure). The supply pressure (dynamic) should never fall below that indicated in Table 3 page 8. The supply pressure should be measured with all gas fired appliances connected to the common main firing at full capacity. If the supply pressure drops more than 1.5" W.C. (0.37 kPa) as gas begins to flow to the water heater then the supply gas system including the gas line and/or the gas regulator may be restricted or undersized. See Supply Gas Regulator section and Gas Piping section of this manual.

The gas control valve on all models has a maximum gas supply pressure limit of 14" W.C. (3.48 kPa). The maximum supply pressure is measured while gas is not flowing (static pressure).

## SUPPLY GAS REGULATOR

The maximum allowable gas supply pressure for this water heater is 14 inches W.C. (3.48 kPa). Install a positive lock-up gas pressure regulator in the gas supply line if inlet gas pressure can exceed 14 inches W.C. (3.48 kPa) at any time. Regulators must be sized/used according to manufacturer's specifications.

If a positive lock-up regulator is required follow these instructions:

1. Positive lock-up gas pressure regulators must be rated at or above the input Btu/hr rating of the water heater they supply.
2. Supply gas regulators shall have inlet and outlet connections not less than the minimum supply gas line size for the water heater they supply. See Table 7 on page 24.
3. Positive lock-up gas pressure regulator(s) should be installed no closer than 3 feet (1 meter) and no farther than 8 feet (2.4 meters) of equivalent length from the water heater's inlet gas connection.
4. After installing the positive lock-up gas pressure regulator(s) an initial nominal supply pressure setting of 7.0" W.C. (1.74 kPa) while the water heater is operating is recommended and will generally provide good water heater operation.

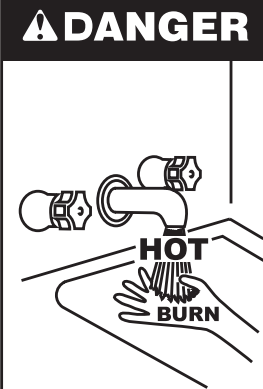
Some addition adjustment maybe required later to maintain a steady gas supply pressure.

5. When installing multiple water heaters in the same gas supply system it is recommended that individual positive lock-up gas pressure regulators be installed at each unit.

## POWER SUPPLY

The water heaters covered in this manual require a 120 VAC, 1Ø (single phase), 60Hz, 15 amp power supply and must also be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70 or the Canadian Electrical Code, CSA C22.1.

## WATER TEMPERATURE CONTROL AND MIXING VALVES



**⚠ DANGER** Water temperature over 125°F (52°C) can cause severe burns instantly resulting in severe injury or death.

Children, the elderly and the physically or mentally disabled are at highest risk for scald injury.

Feel water before bathing or showering.

Temperature limiting devices such as mixing valves must be installed when required by codes and to ensure safe temperatures at fixtures.

Water heated to a temperature which will satisfy clothes washing, dish washing, and other sanitizing needs can scald and cause permanent injury upon contact. Short repeated heating cycles caused by small hot water uses can cause temperatures at the point of use to exceed the water heater's temperature setting by up to 20°F (11°C).

Some people are more likely to be permanently injured by hot water than others. These include the elderly, children, the infirm and the physically/mentally disabled. Table 5 shows the approximate time-to-burn relationship for normal adult skin. If anyone using hot water provided by the water heater being installed fits into one of these groups or if there is a local code or state law requiring a certain water temperature at the point of use, then special precautions must be taken.

In addition to using the lowest possible temperature setting that satisfies the demand of the application a Mixing Valve should be installed at the water heater (see Figure 10) or at the hot water taps to further reduce system water temperature.

Mixing valves are available at plumbing supply stores. Consult a Qualified Installer or Service Agency. Follow mixing valve manufacturer's instructions for installation of the valves.

**TABLE 5.**

Water Temperature °F (°C)	Time for 1st Degree Burn (Less Severe Burns)	Time for Permanent Burns 2nd & 3rd Degree (Most Severe Burns)
110 (43)	(normal shower temp.)	
116 (47)	(pain threshold)	
116 (47)	35 minutes	45 minutes
122 (50)	1 minute	5 minutes
131 (55)	5 seconds	25 seconds
140 (60)	2 seconds	5 seconds
149 (65)	1 second	2 seconds
154 (68)	instantaneous	1 second

(U.S. Government Memorandum, C.P.S.C., Peter L. Armstrong, Sept. 15, 1978)



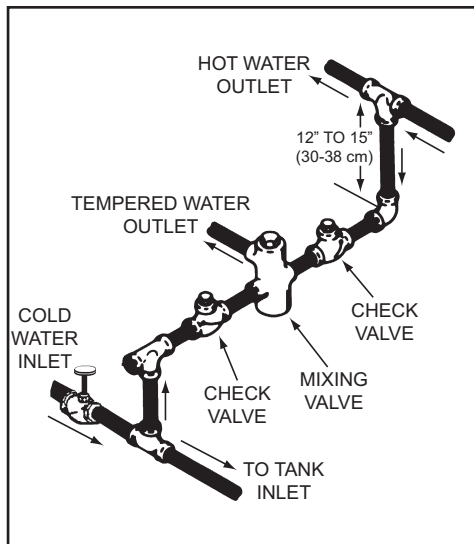


FIGURE 10.

## DISHWASHING MACHINES

All dishwashing machines meeting the National Sanitation Foundation requirements are designed to operate with water flow pressures between 15 and 25 pounds per square inch (103 kPa and 173 kPa). Flow pressures above 25 pounds per square inch (173 kPa), or below 15 pounds per square inch (103 kPa), will result in improperly sanitized dishes. Where pressures are high, a water pressure reducing or flow regulating control valve should be used in the 180°F (82°C) line to the dishwashing machine and should be adjusted to deliver water pressure between these limits.

The National Sanitation Foundation also recommends circulation of 180°F (82°C) water. The circulation should be just enough to provide 180°F (82°C) water at the point of take-off to the dishwashing machine.

Adjust flow by throttling a full port ball valve installed in the circulating line on the outlet side of the pump. Never throttle flow on the suction side of a pump. See Water Piping Diagrams in this manual.

## CLOSED WATER SYSTEMS

Water supply systems may, because of code requirements or such conditions as high line pressure, among others, have installed devices such as pressure reducing valves, check valves, and back flow preventers. Devices such as these cause the water system to be a closed system.

## THERMAL EXPANSION

As water is heated, it expands (thermal expansion). In a closed system the volume of water will grow when it is heated. As the volume of water grows there will be a corresponding increase in water pressure due to thermal expansion. Thermal expansion can cause premature tank failure (leakage). This type of failure is not covered under the limited warranty. Thermal expansion can also cause intermittent Temperature-Pressure Relief Valve operation: water discharged from the valve due to excessive pressure build up. This condition is not covered under the limited warranty. The Temperature-Pressure Relief Valve is not intended for the constant relief of thermal expansion.

A properly sized thermal expansion tank must be installed on all closed systems to control the harmful effects of thermal

expansion. Contact a local plumbing service agency to have a thermal expansion tank installed.

See Water Line Connections on page 21 and Water Piping Diagrams starting on page 35.

## TEMPERATURE-PRESSURE RELIEF VALVE

	<h1>WARNING</h1>
	<h3>Explosion Hazard</h3>
	<ul style="list-style-type: none"> <li>• Temperature-Pressure Relief Valve must comply with ANSI Z21.22- CSA 4.4 and ASME code.</li> <li>• Properly sized temperature-pressure relief valve must be installed in opening provided.</li> <li>• Can result in overheating and excessive tank pressure.</li> <li>• Can cause serious injury or death.</li> </ul>

This water heater is provided with a properly rated/sized and certified combination Temperature-Pressure Relief Valve (T&P valve) by the manufacturer. The valve is certified by a nationally recognized testing laboratory that maintains periodic inspection of production of listed equipment of materials as meeting the requirements for Relief Valves for Hot Water Supply Systems, ANSI Z21.22 • CSA 4.4, and the code requirements of ASME.

If replaced, the new T&P valve must meet the requirements of local codes, but not less than a combination Temperature-Pressure Relief Valve rated/sized and certified as indicated in the above paragraph. The new valve must be marked with a maximum set pressure not to exceed the marked hydrostatic working pressure of the water heater (150 psi = 1,035 kPa) and a discharge capacity not less than the water heater Btu/hr or kW input rate as shown on the water heater's model rating label.

NOTE: In addition to the factory installed Temperature-Pressure Relief Valve on the water heater, each remote storage tank that may be installed and piped to a water heating appliance must also have its own properly sized, rated and approved Temperature-Pressure Relief Valve installed. Call the toll free technical support phone number listed on the back cover of this manual for technical assistance in sizing a Temperature-Pressure Relief Valve for remote storage tanks.

For safe operation of the water heater, the Temperature-Pressure Relief Valve must not be removed from its designated opening nor plugged. The Temperature-Pressure Relief Valve must be installed directly into the fitting of the water heater designed for the relief valve. Install discharge piping so that any discharge will exit the pipe within 6 inches (15.2 cm) above an adequate floor drain, or external to the building. In cold climates it is recommended that it be terminated at an adequate drain inside the building. Be certain that no contact is made with any live electrical part. The discharge opening must not be blocked or reduced in size under any circumstances. Excessive length, over 30 feet (9.14 m), or use of more than four elbows can cause restriction and reduce the discharge capacity of the valve.

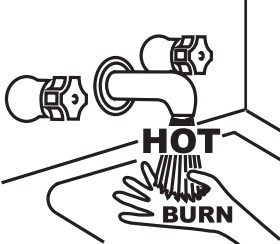


No valve or other obstruction is to be placed between the Temperature-Pressure Relief Valve and the tank. Do not connect discharge piping directly to the drain unless a 6" (15.2 cm) air gap is provided. To prevent bodily injury, hazard to life, or property damage, the relief valve must be allowed to discharge water in adequate quantities should circumstances demand. If the discharge pipe is not connected to a drain or other suitable means, the water flow may cause property damage.

<b>CAUTION</b>
<b>Water Damage Hazard</b>
<ul style="list-style-type: none"> <li>• Temperature-Pressure Relief Valve discharge pipe must terminate at adequate drain.</li> </ul>

**T&P Valve Discharge Pipe Requirements:**

- Shall not be smaller in size than the outlet pipe size of the valve, or have any reducing couplings or other restrictions.
- Shall not be plugged or blocked.
- Shall not be exposed to freezing temperatures.
- Shall be of material listed for hot water distribution.
- Shall be installed so as to allow complete drainage of both the Temperature-Pressure Relief Valve and the discharge pipe.
- Must terminate a maximum of six inches above a floor drain or external to the building. In cold climates, it is recommended that the discharge pipe be terminated at an adequate drain inside the building.
- Shall not have any valve or other obstruction between the relief valve and the drain.

<b>⚠ DANGER</b>	<ul style="list-style-type: none"> <li>• Burn hazard.</li> <li>• Hot water discharge.</li> <li>• Keep clear of Temperature-Pressure Relief Valve discharge outlet.</li> </ul>
	

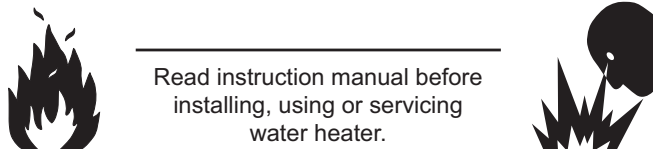
The Temperature-Pressure Relief Valve must be manually operated at least twice a year. Caution should be taken to ensure that (1) no one is in front of or around the outlet of the Temperature-Pressure Relief Valve discharge line, and (2) the water manually discharged will not cause any bodily injury or property damage because the water may be extremely hot. If after manually operating the valve, it fails to completely reset and continues to release water, immediately close the cold water inlet to the water heater, follow the draining instructions in this manual, and replace the Temperature-Pressure Relief Valve with a properly rated/sized new one.

**NOTE:** The purpose of a Temperature-Pressure Relief Valve is to prevent excessive temperatures and pressures in the storage tank. The T&P valve is not intended for the constant relief of thermal expansion. A properly sized thermal expansion tank must be installed on all closed systems to control thermal expansion,

see Closed Water Systems and Thermal Expansion on page 13.


If you do not understand these instructions or have any questions regarding the Temperature-Pressure Relief Valve call the toll free number listed on the back cover of this manual for technical assistance.

**COMBUSTIBLE MATERIAL STORAGE**

<b>⚠ WARNING</b>
<b>Fire or Explosion Hazard</b>
<ul style="list-style-type: none"> <li>• Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.</li> <li>• Avoid all ignition sources if you smell gas.</li> <li>• Do not expose water heater controls to excessive gas pressure.</li> <li>• Use only the gas shown on the water heater rating label.</li> <li>• Maintain required clearances to combustibles.</li> <li>• Keep ignition sources away from faucets after extended periods of non-use.</li> </ul>
 <p>Read instruction manual before installing, using or servicing water heater.</p>

Keep water heater area clear and free of combustible materials, gasoline and other flammable vapors and liquids.

**CONTAMINATED AIR**


<b>⚠ WARNING</b>	
<b>Breathing Hazard - Carbon Monoxide Gas</b>	
	<ul style="list-style-type: none"> <li>• Install water heater in accordance with the Instruction Manual and NFPA 54 or CAN/CSA-B149.1.</li> <li>• To avoid injury, combustion and ventilation air must be taken from outdoors.</li> <li>• Do not place chemical vapor emitting products near water heater.</li> </ul>
<p>Breathing carbon monoxide can cause brain damage or death. Always read and understand instruction manual.</p>	

Corrosion of the flue ways and vent system may occur if air for combustion contains certain chemical vapors. Such corrosion may result in failure and risk of asphyxiation.

Combustion air that is contaminated can greatly diminish the life span of the water heater and water heater components such as igniters and burners. Propellants of aerosol sprays, beauty shop supplies, water softener chemicals and chemicals used in dry cleaning processes that are present in the combustion, ventilation or ambient air can cause such damage.

Do not store products of this sort near the water heater. Air which is brought in contact with the water heater should not contain any of these chemicals. If necessary, uncontaminated air should be obtained from remote or outdoor sources. The limited warranty is voided when failure of water heater is due to a corrosive atmosphere. (See limited warranty for complete terms and conditions).

## AIR REQUIREMENTS

<b>⚠ WARNING</b>	
<b>Breathing Hazard - Carbon Monoxide Gas</b>	
	<ul style="list-style-type: none"><li>• Install water heater in accordance with the Instruction Manual and NFPA 54 or CAN/CSA-B149.1.</li><li>• To avoid injury, combustion and ventilation air must be taken from outdoors.</li><li>• Do not place chemical vapor emitting products near water heater.</li></ul>
Breathing carbon monoxide can cause brain damage or death. Always read and understand instruction manual.	

For safe operation an adequate supply of fresh uncontaminated air for combustion and ventilation must be provided.

An insufficient supply of air can cause recirculation of combustion products resulting in contamination that may be hazardous to life. Such a condition often will result in a yellow, luminous burner flame, causing sooting of the combustion chamber, burners and flue tubes and creates a risk of asphyxiation.

Do not install the water heater in a confined space unless an adequate supply of air for combustion and ventilation is brought in to that space using the methods described in the Confined Space section that follows.

Never obstruct the flow of ventilation air. If you have any doubts or questions at all, call your gas supplier. Failure to provide the proper amount of combustion air can result in a fire or explosion and cause property damage, serious bodily injury or death.

### UNCONFINED SPACE

An Unconfined Space is one whose volume IS NOT LESS THAN 50 cubic feet per 1,000 Btu/hr (4.8 cubic meters per kW) of the total input rating of all appliances installed in the space. Rooms communicating directly with the space, in which the appliances are installed, through openings not furnished with doors, are considered a part of the unconfined space.

Makeup air requirements for the operation of exhaust fans, kitchen ventilation systems, clothes dryers and fireplaces shall also be considered in determining the adequacy of a space to

provide combustion, ventilation and dilution air.

### Unusually Tight Construction

In unconfined spaces in buildings, infiltration may be adequate to provide air for combustion, ventilation and dilution of flue gases. However, in buildings of unusually tight construction (for example, weather stripping, heavily insulated, caulked, vapor barrier, etc.) additional air must be provided using the methods described in the Confined Space section that follows.

### CONFINED SPACE

A Confined Space is one whose volume IS LESS THAN 50 cubic feet per 1,000 Btu/hr (4.8 cubic meters per kW) of the total input rating of all appliances installed in the space.

Openings must be installed to provide fresh air for combustion, ventilation and dilution in confined spaces. The required size for the openings is dependent on the method used to provide fresh air to the confined space AND the total Btu/hr input rating of all appliances installed in the space.

### Exhaust Fans

Where exhaust fans are installed, additional air shall be provided to replace the exhausted air. When an exhaust fan is installed in the same space with a water heater, sufficient openings to provide fresh air must be provided that accommodate the requirements for all appliances in the room and the exhaust fan. Undersized openings will cause air to be drawn into the room through the water heater's vent system causing poor combustion. Sooting, serious damage to the water heater and the risk of fire or explosion may result. It can also create a risk of asphyxiation.

### Louvers and Grilles

The free areas of the fresh air openings in the instructions that follow do not take in to account the presence of louvers, grilles or screens in the openings.

The required size of openings for combustion, ventilation and dilution air shall be based on the "net free area" of each opening. Where the free area through a design of louver or grille or screen is known, it shall be used in calculating the size of opening required to provide the free area specified. Where the louver and grille design and free area are not known, it shall be assumed that wood louvers will have 25% free area and metal louvers and grilles will have 75% free area. Non motorized louvers and grilles shall be fixed in the open position.

## FRESH AIR OPENINGS FOR CONFINED SPACES

The following instructions shall be used to calculate the size, number and placement of openings providing fresh air for combustion, ventilation and dilution in confined spaces. The illustrations shown in this section of the manual are a reference for the openings that provide fresh air into confined spaces only. DO NOT refer to these illustrations for the purpose of vent installation. See Venting Installation on page 18 for complete venting installation instructions.

### OUTDOOR AIR THROUGH TWO OPENINGS

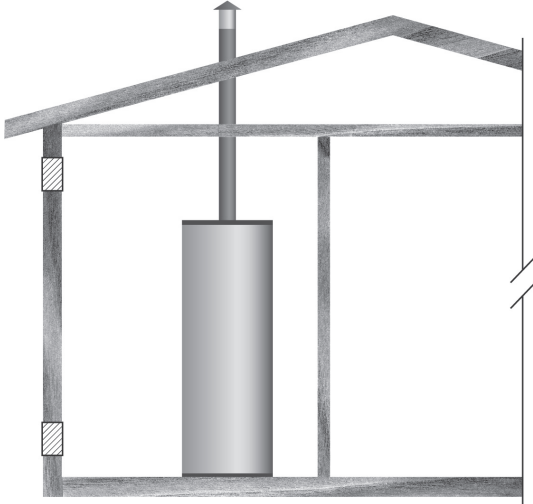


FIGURE 14.

The confined space shall be provided with two permanent openings, one commencing within 12 inches (300 mm) of the top and one commencing within 12 inches (300 mm) of the bottom of the enclosure. The openings shall communicate directly with the outdoors. See Figure 14.

Each opening shall have a minimum free area of 1 square inch per 4,000 Btu/hr (550 mm<sup>2</sup> per kW) of the aggregate input rating of all appliances installed in the enclosure. Each opening shall not be less than 100 square inches (645 cm<sup>2</sup>).

### OUTDOOR AIR THROUGH ONE OPENING

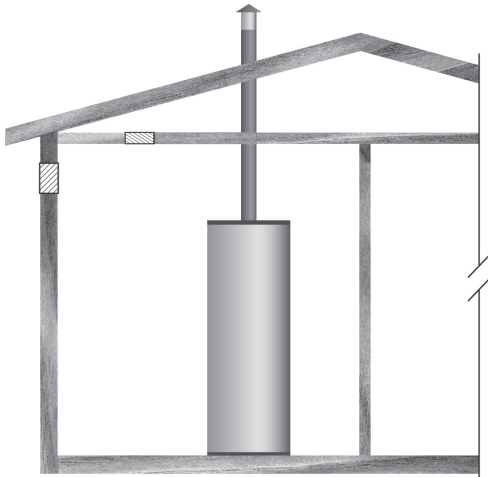


FIGURE 15.

Alternatively a single permanent opening, commencing within 12 inches (300 mm) of the top of the enclosure, shall be provided. See Figure 14. The water heater shall have clearances of at least 1 inch (25 mm) from the sides and back and 6 inches (150 mm) from the front of the appliance. The opening shall directly communicate with the outdoors or shall communicate through a vertical or horizontal duct to the outdoors or spaces that freely communicate with the outdoors and shall have a minimum free area of the following:

1. 1 square inch per 3000 Btu/hr (733 mm<sup>2</sup> per kW) of the total input rating of all appliances located in the enclosure, and
2. Not less than the sum of the areas of all vent connectors in the space.

### OUTDOOR AIR THROUGH TWO HORIZONTAL DUCTS

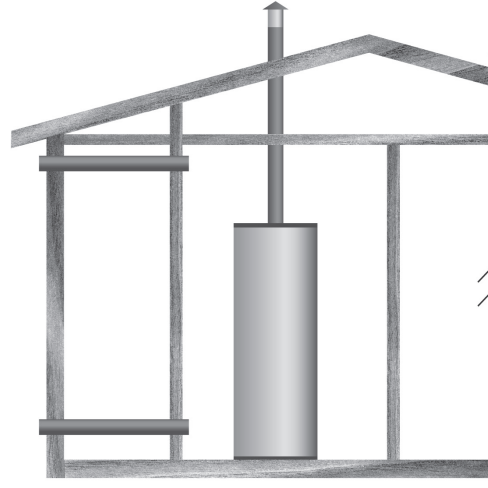


FIGURE 16.

The confined space shall be provided with two permanent horizontal ducts, one commencing within 12 inches (300 mm) of the top and one commencing within 12 inches (300 mm) of the bottom of the enclosure. The horizontal ducts shall communicate directly with the outdoors. See Figure 16.

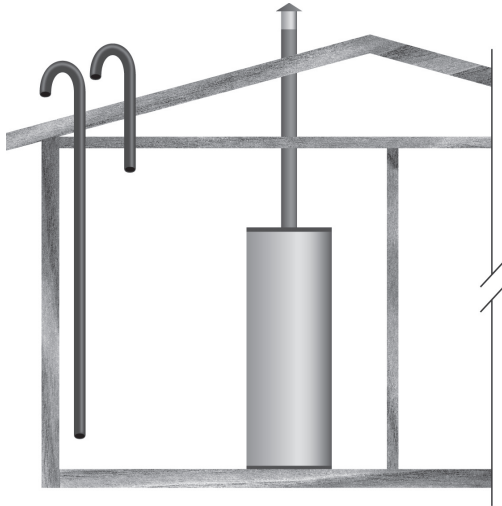
Each duct opening shall have a minimum free area of 1 square inch per 2,000 Btu/hr (1100 mm<sup>2</sup> per kW) of the aggregate input rating of all appliances installed in the enclosure.

When ducts are used, they shall be of the same cross sectional area as the free area of the openings to which they connect. The minimum dimension of rectangular air ducts shall be not less than 3 inches (7.6 cm).

## OUTDOOR AIR THROUGH TWO VERTICAL DUCTS

The illustrations shown in this section of the manual are a reference for the openings that provide fresh air into confined spaces only.

**DO NOT** refer to these illustrations for the purpose of vent installation. See Venting Installation on page 18 for complete venting installation instructions.



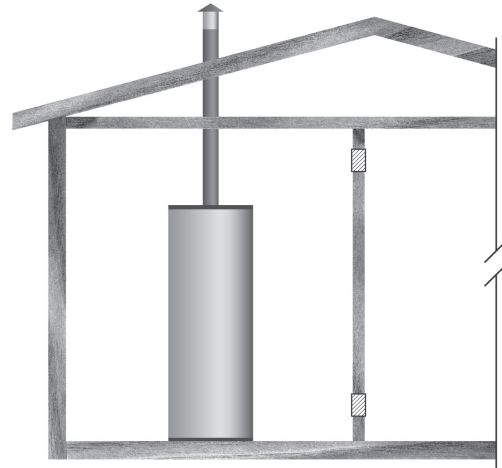
**FIGURE 17.**

The confined space shall be provided with two permanent vertical ducts, one commencing within 12 inches (300 mm) of the top and one commencing within 12 inches (300 mm) of the bottom of the enclosure. The vertical ducts shall communicate directly with the outdoors. See Figure 17.

Each duct opening shall have a minimum free area of 1 square inch per 4,000 Btu/hr (550 mm<sup>2</sup> per kW) of the aggregate input rating of all appliances installed in the enclosure.

When ducts are used, they shall be of the same cross sectional area as the free area of the openings to which they connect. The minimum dimension of rectangular air ducts shall be not less than 3 inches.

## AIR FROM OTHER INDOOR SPACES



**FIGURE 18.**

The confined space shall be provided with two permanent openings, one commencing within 12 inches (300 mm) of the top and one commencing within 12 inches (300 mm) of the bottom of the enclosure. See Figure 18.

Each opening shall communicate directly with an additional room(s) of sufficient volume so that the combined volume of all spaces meets the criteria for an Unconfined Space.

Each opening shall have a minimum free area of 1 square inch per 1,000 Btu/hr (2200 mm<sup>2</sup> per kW) of the aggregate input rating of all appliances installed in the enclosure. Each opening shall not be less than 100 square inches (645 cm<sup>2</sup>).

# VENTING INSTALLATION

## VENTING

THE INSTRUCTIONS IN THIS SECTION ON VENTING MUST BE FOLLOWED TO AVOID CHOKED COMBUSTION OR RECIRCULATION OF FLUE GASES. SUCH CONDITIONS CAUSE SOOTING OR RISKS OF FIRE AND ASPHYXIATION.

This heater is not approved for direct vent installation.

Heater must be protected from freezing downdrafts.

Remove all soot or other obstructions from the chimney that will retard a free draft.

Type B venting is required with these heaters. For typical venting application see TECHNICAL DATA VENTING on pages 19 and 20.

This water heater must be vented in compliance with all local codes, the current revision of the National Fuel Gas Code (ANSI-Z223.1) and with the Category I Venting Tables.

If any part of the vent system is exposed to ambient temperatures below 40°F (4.4°C) it must be insulated to prevent condensation.

- Do not connect the heater to a common vent or chimney with solid fuel burning equipment. This practice is prohibited by many local building codes as is the practice of venting gas fired equipment to the duct work of ventilation systems.

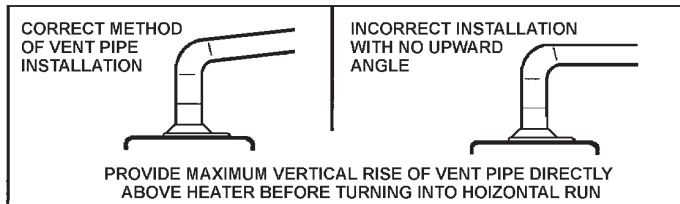


FIGURE 11.

FIGURE 12.

- Where a separate vent connection is not available and the vent pipe from the heater must be connected to a common vent with an oil burning furnace, the vent pipe should enter the smaller common vent or chimney at a point above the large vent pipe.

## MULTIPLE HEATER MANIFOLD

Figure 13 and tables on pages 19 and 20 should be used for horizontally manifolded two or more heaters.

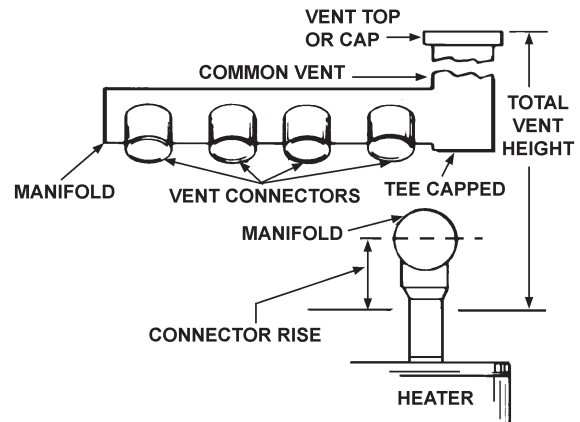


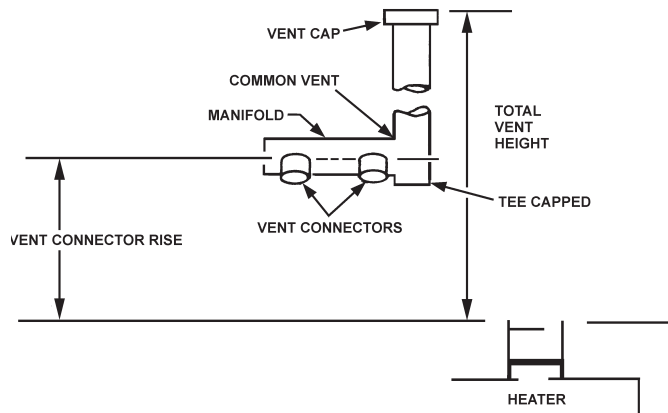
FIGURE 13.



**TABLE 6. TECHNICAL DATA VENTING**

**TYPE B GAS VENT**  
**Multiple Gas Fired Tank-Type Heaters**

When venting multiple tank type heaters using Type B vent pipe, follow the installation diagram (figure 13) and tables below which give sizing and data based upon NFPA 54/ANSI Z223. 2006.



Model BTL-120			Total Vent Height (Feet)							
Input: 120,000 Btu/hr			6	8	10	15	20	30	50	100
Vent connector size: 6 inches			Vent Connector Diameter (Inches)							
	Input Btu/hr	Rise								
	120,000	1 ft.	6	6	5	5	5	5	5	5
	120,000	2ft.	5	5	5	5	5	5	5	5
	120,000	3ft.	5	5	5	5	5	5	5	5
Number of 120 Heaters	Combined Input in Thousands of Btu/hr	Manifold and Common Vent Diameter (Inches)								
2	240,000	7	7	6	6	6	6	6	6	6
3	360,000	8	8	7	7	7	6	6	6	6
4	480,000	9	9	9	8	8	7	7	7	6
Model BTL-154			Total Vent Height (Feet)							
Input: 154,000 Btu/hr			6	8	10	15	20	30	50	100
Vent connector size: 6 inches			Vent Connector Diameter (Inches)							
	Input Btu/hr	Rise								
	154,000	1 ft.	6	6	6	6	6	6	6	6
	154,000	2ft.	6	6	6	6	6	6	6	6
	154,000	3ft.	6	6	6	6	6	6	6	6
Number of 154 Heaters	Combined Input in Thousands of Btu/hr	Manifold and Common Vent Diameter (Inches)								
2	308,000	7	7	6	6	6	6	6	6	6
3	462,000	8	8	7	7	7	6	6	6	6
4	616,000	9	9	9	8	8	7	7	7	6
Model BTL-180, 198 & 199			Total Vent Height (Feet)							
Input: 180,000 and 199,000 Btu/hr			6	8	10	15	20	30	50	100
Vent connector size: 6 inches			Vent Connector Diameter (Inches)							
	Input Btu/hr	Rise								
	180,000	1 ft.	7	7	6	6	6	6	6	6
	199,000	1 ft.	7	7	7	6	6	6	6	6
	180,000	2ft.	6	6	6	6	6	6	6	6
	199,000	2ft.	7	7	6	6	6	6	6	6
	180,000	3ft.	6	6	6	6	6	6	6	6
	199,000	3ft.	6	6	6	6	6	6	6	6
Number of Heaters	Combined Input in Thousands of Btu/hr	Manifold and Common Vent Diameter (Inches)								
2	360,000	8	8	8	7	7	7	6	6	6
	398,000	8	8	8	7	7	7	6	6	6
3	540,000	10	9	9	9	8	8	7	7	7
	597,000	10	9	9	9	8	8	7	7	7
4	720,000	12	12	10	10	9	9	8	8	8
	796,000	12	12	10	10	9	9	8	8	8
Model BTL-250(A)			Total Vent Height (Feet)							
Input: 250,000 Btu/hr			6	8	10	15	20	30	50	100
Vent connector size: 6 inches			Vent Connector Diameter (Inches)							
	Input Btu/hr	Rise								
	250,000	1 ft.	8	8	7	7	7	6	6	6
	250,000	2ft.	7	7	7	7	6	6	6	6
	250,000	3ft.	7	7	7	7	6	6	6	6
Number of 250 Heaters	Combined Input in Thousands of Btu/hr	Manifold and Common Vent Diameter (Inches)								
2	500,000	9	9	9	8	8	7	7	7	7
3	750,000	12	12	10	10	10	9	8	8	8
4	1,000,000	14	14	12	12	10	10	9	9	9

**TABLE 6. TECHNICAL DATA VENTING (Continued)**

<b>Model 275</b>										
<b>Input: 275,000 btu/hr</b>			<b>Total Vent Height (Feet)</b>							
<b>Vent connector size: 6 inches</b>			6	8	10	15	20	30	50	100
	<b>Input Btu/hr</b>	<b>Rise</b>	<b>Vent Connector Diameter (Inches)</b>							
	275,000	1 ft.	8	8	8	7	7	6	6	6
	275,000	2 ft.	8	8	7	7	7	6	6	6
	275,000	3 ft.	7	7	7	7	7	6	6	6
<b>Number of Heaters</b>	<b>Combined Input (Btu/hr)</b>		<b>Manifold and Common Vent Diameter (Inches)</b>							
2	550,000		10	10	9	9	8	8	7	7
3	825,000		14	12	12	10	10	9	9	8
4	1,100,000		14	14	14	12	12	12	10	9
<b>Model 310</b>										
<b>Input: 310,000 btu/hr</b>			<b>Total Vent Height (Feet)</b>							
<b>Vent connector size: 6 inches</b>			6	8	10	15	20	30	50	100
	<b>Input Btu/hr</b>	<b>Rise</b>	<b>Vent Connector Diameter (Inches)</b>							
	310,000	1 ft.	-	8	8	8	7	7	6	6
	310,000	2 ft.	8	8	8	7	7	7	6	6
	310,000	3 ft.	8	8	8	7	7	7	6	6
<b>Number of Heaters</b>	<b>Combined Input (Btu/hr)</b>		<b>Manifold and Common Vent Diameter (Inches)</b>							
2	620,000		12	10	10	9	9	8	8	7
3	930,000		14	14	12	12	10	10	9	9
4	1,240,000		16	14	14	14	12	12	10	9
<b>Model 366</b>										
<b>Input: 366,000 btu/hr</b>			<b>Total Vent Height (Feet)</b>							
<b>Vent connector size: 6 inches</b>			6	8	10	15	20	30	50	100
	<b>Input Btu/hr</b>	<b>Rise</b>	<b>Vent Connector Diameter (Inches)</b>							
	366,000	1 ft.	-	-	-	8	8	7	7	6
	366,000	2 ft.	-	-	8	8	8	7	7	6
	366,000	3 ft.	-	8	8	8	7	7	6	6
<b>Number of Heaters</b>	<b>Combined Input (Btu/hr)</b>		<b>Manifold and Common Vent Diameter (Inches)</b>							
2	732,000		12	12	12	10	9	9	8	8
3	1,098,000		14	14	14	12	12	12	10	9
4	1,464,000		16	16	16	14	14	12	12	10
<b>Model 400</b>										
<b>Input: 390,000 btu/hr</b>			<b>Total Vent Height (Feet)</b>							
<b>Vent connector size: 6 inches</b>			6	8	10	15	20	30	50	100
	<b>Input Btu/hr</b>	<b>Rise</b>	<b>Vent Connector Diameter (Inches)</b>							
	390,000	1 ft.	-	-	-	-	8	7	7	6
	390,000	2 ft.	-	-	-	8	8	7	7	6
	390,000	3 ft.	-	-	8	8	8	7	7	6
<b>Number of Heaters</b>	<b>Combined Input (Btu/hr)</b>		<b>Manifold and Common Vent Diameter (Inches)</b>							
2	780,000		12	12	12	10	10	9	9	8
3	1,170,000		16	14	14	14	12	12	10	9
4	1,560,000		16	16	16	14	14	14	12	10

# WATER HEATER INSTALLATION

## WATER LINE CONNECTIONS

The water piping installation must conform to these instructions and to all local code authority having jurisdiction. Good practice requires that all heavy piping be supported.

Read and observe all requirements in the following sections before installation of the water piping begins:

1. Water Temperature Control and Mixing Valves on page 12.
2. Dishwashing Machines on page 13.
3. Temperature-Pressure Relief Valve on page 13.
4. Closed Systems and Thermal Expansion on page 13.
5. For multiple water heater installations see Water Piping Diagrams beginning on page 35.

### Water (potable) Heating And Space Heating

1. All piping components connected to this unit for space heating applications shall be suitable for use with potable water.
2. Toxic chemicals, such as those used for boiler treatment, shall NEVER be introduced into this system.
3. This unit may NEVER be connected to any existing heating system or component(s) previously used with a non-potable water heating appliance.
4. When the system requires water for space heating at temperatures higher than required for domestic water purposes, a tempering valve must be installed. Please refer to Water Piping Diagrams beginning on page 35 of this manual for suggested piping arrangements.
5. These water heaters cannot be used in space heating applications only

### Thermometers (not Supplied)

Thermometers should be obtained and field installed as shown in the installation diagrams.

Thermometers are installed in the system as a means of detecting the temperature of the outlet water supply.

### Water Piping Diagrams

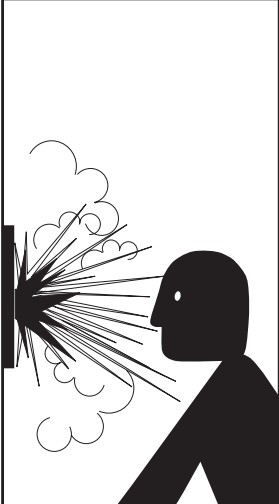
This manual provides detailed water piping diagrams for typical methods of application for the water heaters, see Water Piping Diagrams beginning on page 35.

The water heater may be installed by itself, or with a separate storage tank. When used with a separate storage tank, the circulation may be either by gravity or by means of circulating pump. Adjust flow by throttling a full port ball valve installed in the circulating line on the outlet side of the pump. Never throttle flow on the suction side of a pump. See the Water Piping Diagrams beginning on page 35.

**NOTE:** In addition to the factory installed Temperature-Pressure Relief Valve (T&P valve) on the water heater, each remote storage tank that may be installed and piped to a water heating appliance must also have its own properly sized, rated and approved Temperature-Pressure Relief Valve installed.

Call the toll free technical support phone number listed on the back cover of this manual for further assistance in sizing a T&P valve for remote storage tanks.

## T&P VALVE DISCHARGE PIPE

	<b>! WARNING</b>
	<b>Explosion Hazard</b>
	<ul style="list-style-type: none"><li>• Temperature-Pressure Relief Valve must comply with ANSI Z21.22- CSA 4.4 and ASME code.</li><li>• Properly sized temperature-pressure relief valve must be installed in opening provided.</li><li>• Can result in overheating and excessive tank pressure.</li><li>• Can cause serious injury or death.</li></ul>

This water heater is provided with a properly rated/sized and certified combination temperature - pressure (T&P) relief valve by the manufacturer. See Temperature-Pressure Relief Valve on pages 13-14 for information on replacement and other requirements.

<b>CAUTION</b>
<b>Water Damage Hazard</b>
<ul style="list-style-type: none"><li>• Temperature-Pressure Relief Valve discharge pipe must terminate at adequate drain.</li></ul>

Install a discharge pipe between the T&P valve discharge opening and a suitable floor drain. Do not connect discharge piping directly to the drain unless a 6" (15.2 cm) air gap is provided. To prevent bodily injury, hazard to life, or property damage, the relief valve must be allowed to discharge water in adequate quantities should circumstances demand. If the discharge pipe is not connected to a drain or other suitable means, the water flow may cause property damage.

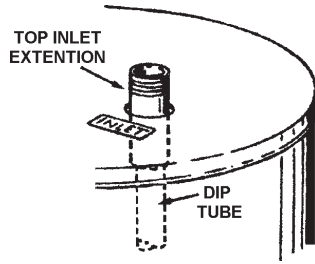
### T&P Valve Discharge Pipe Requirements:

- Shall not be smaller in size than the outlet pipe size of the valve, or have any reducing couplings or other restrictions.
- Shall not be plugged or blocked.
- Shall not be exposed to freezing temperatures.
- Shall be of material listed for hot water distribution.
- Shall be installed so as to allow complete drainage of both the Temperature-Pressure Relief Valve and the discharge pipe.
- Must terminate a maximum of six inches above a floor drain or external to the building. In cold climates, it is recommended that the discharge pipe be terminated at an adequate drain inside the building.
- Shall not have any valve or other obstruction between the relief valve and the drain.

## **INSTALLATION DIAGRAMS - TOP INLET/OUTLET USAGE**

Use of the top inlet water connection requires an inlet dip tube (refer to figure 19). The tube is supplied in the heater. Follow caution labels if applying heat to this fitting. Do not allow pipe dope to contact the plastic tube during installation.

### **TUBE INLET INSTALLATION**



**FIGURE 19.**

# HEATER WIRING

## ELECTRICAL WIRING

All electrical work must be installed in accordance with the National Electrical Code, ANSI/NFPA 70 or the Canadian Electrical Code, CSA C22.1 and local requirements. When installed, the water heater must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70 or the Canadian Electrical Code, CSA C22.1. If any of the original wire as supplied with the water heater must be replaced, it must be replaced with 105°C rated wiring or its equivalent, except in the burner housing. In this case 200°C rated wire must be used.

The controls of this water heater are polarity sensitive. Be certain to properly wire the hot and neutral connections.

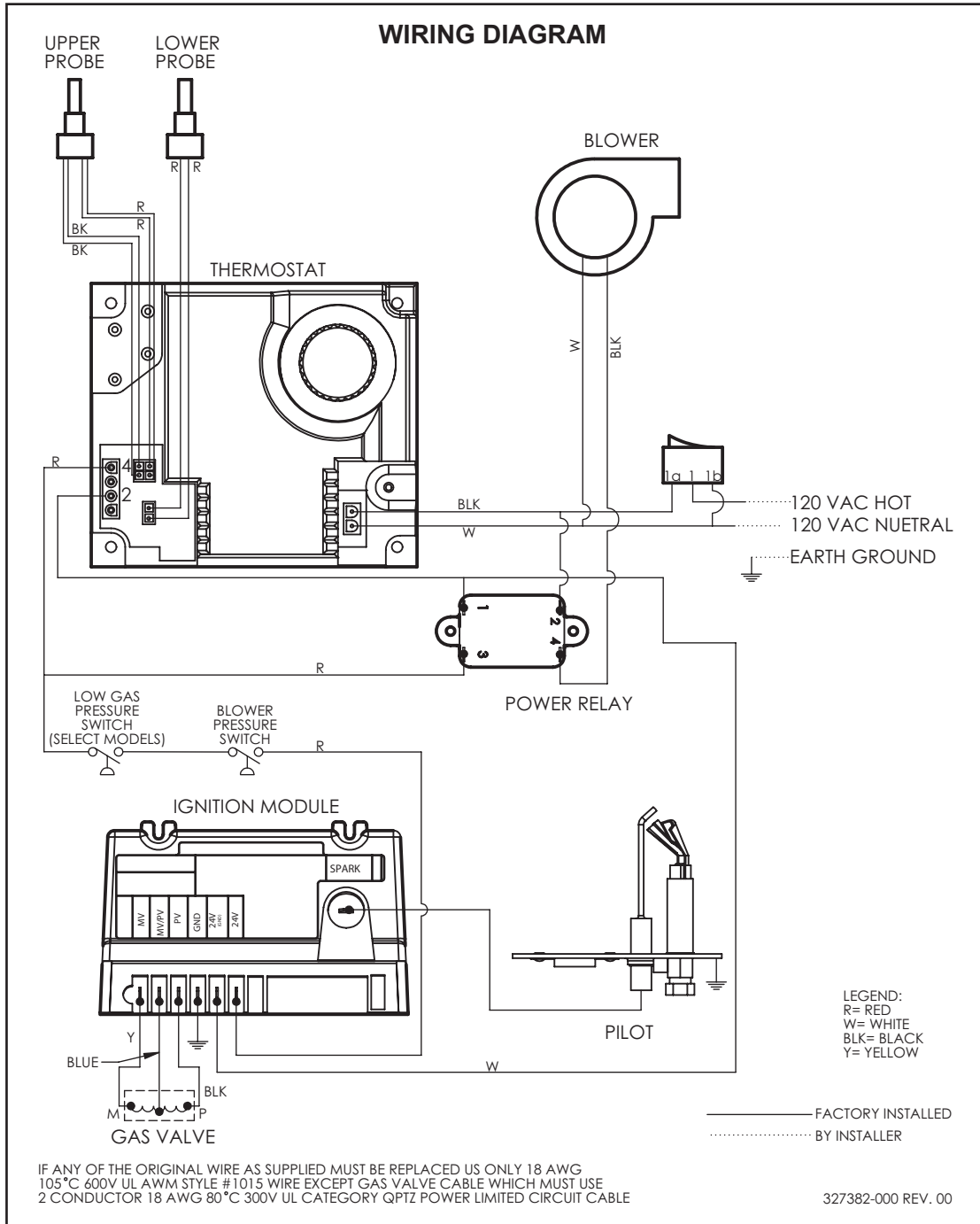


FIGURE 20.



## GAS PIPING

Contact your local gas service company to ensure that adequate gas service is available and to review applicable installation codes for your area.

Size the main gas line in accordance with Table 7. The figures shown are for straight lengths of pipe at 0.5 in. W.C. pressure drop, which is considered normal for low pressure systems. Note: Fittings such as elbows, tees and line regulators will add to the pipe pressure drop. Also refer to the current edition of the National Fuel Gas Code.

Schedule 40 Steel or Wrought Iron Pipe is the preferred material for the gas line of this water heater. It is imperative to follow the sizing recommendations in the current edition of the National Fuel Gas Code if Corrugated Stainless Steel Tubing (CSST) is used as the gas line for this water heater.

The heater is not intended for operation at higher than 14.0" W.C.-natural gas, (1/2 pound per square inch gage) supply gas pressure. Exposure to higher supply pressure may cause damage to the gas control valve which could result in fire or explosion. If overpressure has occurred such as through improper testing of gas lines or emergency malfunction of the supply system, the gas control valve must be checked for safe operation. Make sure that the outside vents on the supply regulators and the safety vent valves are protected against blockage. These are parts of the gas supply system, not the heater. Vent blockage may occur during ice storms.

**TABLE 7 - GAS SUPPLY PIPE LENGTHS (IN FEET)**  
Maximum Equivalent Pipe Length - Natural Gas Only

Input rate (BTU/HR)	Schedule 40 Steel or Wrought Iron Pipe				
	1/2"	3/4"	1"	1 1/4"	1 1/2"
120,000	20	70	200	200	200
154,000	10	40	150	200	200
180,000	-	30	100	200	200
199,000	-	30	90	200	200
250,000	-	20	60	200	200
275,000	-	10	50	200	200
310,000	-	10	40	150	200
366,000	-	-	30	100	200
390,000	-	-	20	100	200
Fitting Type*	Equivalent length in feet				
45°Eil	0.7	1.0	1.2	1.6	1.9
90°Eil	1.6	2.1	2.6	3.5	4.0
Tee	3.1	4.1	5.2	6.9	8.0

Natural Gas 0.60 Specific Gravity, 0.50" W.C. Pressure Drop

\*Screwed Fittings

It is important to guard against gas control valve fouling from contaminants in the gas ways. Such fouling may cause improper operation, fire or explosion.

If copper supply lines are used they must be internally tinned and certified for gas service. Before attaching the gas line, be sure that all gas pipe is clean on the inside.

To trap any dirt or foreign material in the gas supply line, a sediment trap must be incorporated in the piping (see Figure 21). The sediment trap must be readily accessible and not subject to freezing conditions. Install in accordance with recommendations of serving gas suppliers. Refer to the current edition of the National Fuel Gas Code.

To prevent damage, care must be taken not to apply too much torque when attaching gas supply pipe to gas control valve inlet.

Apply joint compounds (pipe dope) sparingly and only to the male threads of pipe joints. Do not apply compounds to the first two threads. Use compounds resistant to the action of liquefied petroleum gases.

## Gas Meter Size – Natural Gases Only

Be sure the gas meter has sufficient capacity to supply the full rated gas input of the water heater as well as the requirements of all other gas fired equipment supplied by the meter. If gas meter is too small, ask the gas company to install a larger meter having adequate capacity.

### GAS PIPING AND SEDIMENT TRAP INSTALLATION

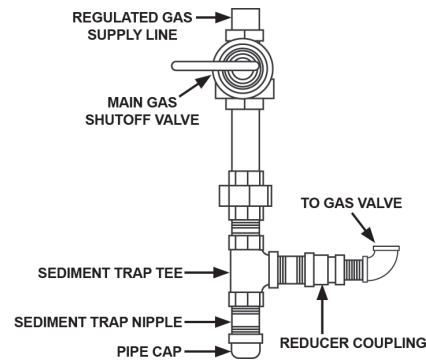


FIGURE 21.

## GAS LINE LEAK TESTING

! WARNING

Fire and Explosion Hazard

- Use joint compound or Teflon tape compatible with propane gas.
- Leak test before placing the water heater in operation.
- Disconnect gas piping and main gas shutoff valve before leak testing.
- Install sediment trap in accordance with NFPA 54.

Any time work is done on the gas supply system perform a leak test to avoid the possibility of fire or explosion.

- For test pressures exceeding 1/2 psi (3.45 kPa) disconnect the water heater and its Main Gas Shutoff Valve from the gas supply piping system during testing, see Figure 21. The gas supply line must be capped when disconnected from the water heater.
- For test pressures of 1/2 psi (3.45 kPa) or less, the water heater need not be disconnected, but must be isolated from the supply gas line by closing the Main Gas Shutoff Valve during testing.
- Coat all supply gas line joints and connections upstream of the water heater with a non-corrosive soap and water solution to test for leaks. Bubbles indicate a gas leak. Do not use matches, candles, flame or other sources of ignition for this purpose.
- Repair any leaks before placing the water heater in operation.

## PURGING

Gas line purging is required with new piping or systems in which air has entered.

Purging should be performed per the current edition of NFPA 54 the National Fuel Gas Code.

# START UP

## PRIOR TO START UP

Installation and start up of this water heater requires abilities and skills equivalent to that of a licensed tradesman in the field involved, see Qualifications on page 6.

Do not place the water heater in operation if any part has been under water. Immediately call a qualified service technician to inspect the water heater and to replace any part of the control system and any gas control which has been under water.

Light the water heater in accordance with the Lighting and Operation Instruction label on the water heater and in this manual on page 27.

The water heaters covered by this manual are equipped with an electronic control system that automatically sequences the Blower, the Igniter, the 24 VAC Gas Valve, Burner ignition, and flame sensing. The control system will lock out after three unsuccessful ignition attempts.

Before attempting start up, thoroughly study and familiarize yourself with the exact Sequence Of Operation, see the written Sequence Of Operation on page 27 and the Sequence Of Operation Flow Chart on page 28.

Be certain that the water heater is full of water, that air is purged from the gas and water lines and that there are no leaks in the gas and water lines. Ensure all inlet water valves are open.

### Filling The Water Heater

Follow these steps to fill the water heater prior to start up.


1. Close the heater drain valve.
2. Open a nearby hot water faucet to permit the air in the system to escape.
3. Fully open the cold water inlet valve allowing the piping and water heater to fill with water.
4. Close the hot water faucet opened in Step 2 as water starts to flow.

### Supply Gas Line Purging


**⚠ WARNING**

**Fire or Explosion Hazard**

- Gas line purging is required with new piping or systems in which air has entered.
- To avoid risk of fire or explosion purge discharge must not enter into confined areas or spaces where ignition can occur.
- The area must be well ventilated and all sources of ignition must be deactivated or removed.
- Use only the gas shown on the water heater rating label.
- Keep ignition sources away from faucets after extended periods of non-use.



Read instruction manual before installing, using or servicing water heater.



1. Close the Main Gas Shutoff Valve, see Figure 21 on page 24.
2. Purge all air from the supply gas line up to the water heater's Main Gas Shutoff Valve.
3. When all air has been purged from the supply gas line, tighten all supply gas line connections.
4. Check for gas leaks, see Gas Line Leak Testing on page 24 and repair any leaks found.

## INITIAL START UP

### Required Test Equipment

U-tube manometer, pressure gauge, or digital manometer. Recommended range: 20" W.C. (5 kPa).

**NOTE:** All test equipment must be acclimated to ambient temperature before calibration and use.

### Preparation

1. Adjust the thermostat to the lowest temperature setting.
2. Turn the water heater's on/off switch to the "off" position.
3. Close the Main Gas Shut Off Valve, see Figure 21 on page 24.
4. Wait five (5) minutes for any residual gas to clear.
5. Open the Supply Gas Pressure Port on the gas control valve by turning the center screw counter-clockwise. Connect the manometer to the supply gas pressure test port, see Figure 22.
6. Open the Main Gas Shutoff Valve.
7. Measure and record the supply gas pressure, this is a "static" supply gas pressure reading; while the water heater is not firing.

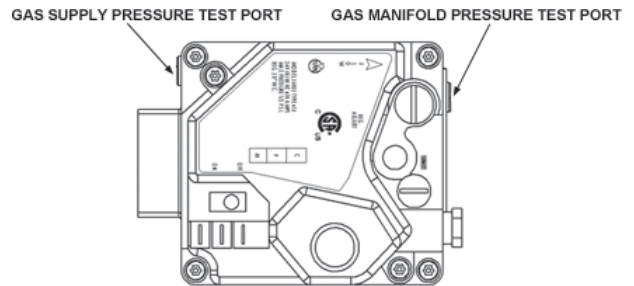


FIGURE 22. – TOP VIEW

### Lighting The Water Heater


1. Turn the water heater's on/off switch to the "on" position.
2. Adjust the thermostat to the desired water temperature.
3. Record the supply gas pressure when the 24 VAC Gas Valve is energized and the Burner is operating. This is a "dynamic" gas pressure reading; while the water heater is firing.
4. Compare the actual supply gas pressure reading recorded above to the required minimum/maximum values given in Table 3 on page 8. Adjust supply gas pressure as necessary, see the instructions that follow.
5. After the supply gas pressure adjustments are complete, turn off the water heater and close the Main Gas Supply Shut Off Valve. Disconnect the manometer from the Supply Gas Pressure Port and turn the center screw clockwise until the port is closed.

### Supply Gas Pressure Adjustment

**⚠ WARNING**

**Fire and Explosion Hazard**

- Do not use water heater with any gas other than the gas shown on the rating label.
- Excessive gas pressure to gas valve can cause serious injury or death.
- Turn off gas lines during installation.
- Contact a qualified installer or service technician for installation and service.



Supply gas pressure shall be measured while the water heater is not firing (static pressure) and while the water heater is firing at full capacity (dynamic pressure).

If the supply gas pressure to the water heater is not between the required minimum and maximum values given in Table 3 on page 8 adjust the supply gas regulator as necessary. Adjust the supply gas regulator(s) per the regulator manufacturer's instructions to achieve the required "static" and "dynamic" supply gas pressure.

### Multiple Water Heater Installations:

In multiple water heater installations or in installations where the installed water heater(s) share a common gas supply main with other gas fired appliances; the supply gas pressures shall be measured at each water heater with all gas fired appliances connected to a common main firing at full capacity.

On multiple water heater installations the supply gas line regulators shall be adjusted to provide gas pressure to each water heater within the minimum and maximum supply pressure requirements listed in Table 3 on page 8 with all gas fired appliances connected to a common gas main firing at full capacity.

**NOTE:** A pressure drop of more than 1.5" W. C. (0.37 kPa) when the Main Burner ignites is an indication of an inadequate supply of gas and can lead to ignition failure, rough starts and/or rough operation. If a drop of more than 1.5" W. C. (0.37 kPa) in supply gas pressure occurs when the Main Burner ignites, ensure the supply gas lines and regulator(s) are properly sized and installed. See the requirements for Supply Gas Regulator on page 12 and Gas Piping on page 24. Ensure all requirements and installation instructions are maintained.

## CHECKING VENTING

The following steps shall be followed with each appliance connected to the venting system placed in operation, while any other appliances connected to the venting system are not in operation.

1. Seal any unused openings in the venting system.
2. Inspect the venting system for proper size and horizontal pitch, as required in the National Fuel Gas Code, ANSI Z223.1 or the CAN/CGA B149 Installation Codes and these instructions. Determine that there is no blockage or restriction, leakage, corrosion and other deficiencies which could cause an unsafe condition.
3. So far as is practical, close all building doors and windows and all doors between the space in which the water heater(s) connected to the venting system are located and other spaces of the building. Turn on all appliances not connected to the venting system. Turn on all exhaust fans, such as range hoods and bathroom exhausts, so they shall operate at maximum speed. Close fireplace dampers.
4. Follow the lighting instruction. Place the water heater being inspected in operation. Adjust thermostat so water heater shall operate continuously.
5. Inspect vent system for leakage after 5 minutes of main burner operation.
6. After it has been determined that each appliance connected to the venting system properly vents when tested as outlined above, return doors, windows, exhaust fans, fireplace dampers and any other gas burning appliance to their previous conditions of use.

7. If improper venting is observed during any of the above tests, the venting system must be corrected.

**FAILURE TO CORRECT BACK DRAFTS MAY CAUSE AIR CONTAMINATION AND UNSAFE CONDITIONS.**

- If the back draft cannot be corrected by the normal method or if a suitable draft cannot be obtained, a blower type flue gas exhauster must be employed to assure proper venting and correct combustion.

## CHECKING THE INPUT

Follow these instructions to determine the firing rate of the water heater.

1. Follow the procedure described in the "Initial Start Up" section on page 25 to measure the static and dynamic supply gas pressures. Verify that the static and dynamic supply gas pressures conform to the values listed in Table 3 on page 8.
2. Use this formula to "clock" the meter. Be sure that other gas consuming appliances are not operating during this interval.

$$(3600/T) \times H = \text{Btuh}$$

T = Time in seconds to burn one cubic foot of gas.

H = Btu's per cubic foot of gas.

Btuh = Actual heater input.

Example: (BTL-199)

T = 18.1 seconds

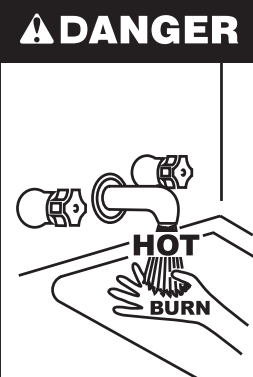
H = 1000 BTU/Cu.Ft.

Btuh =  $(3,600/18.1) \times 1,000 = 199,000$

(Compare with BTL-199 model and rating.)

**UNDER NO CIRCUMSTANCES SHOULD THE GAS INPUT EXCEED THE INPUT SHOWN ON THE HEATER'S RATING PLATE.**

## WATER TEMPERATURE ADJUSTMENT

	<p>Water temperature over 125°F (52°C) can cause severe burns instantly resulting in severe injury or death.</p>
	<p>Children, the elderly and the physically or mentally disabled are at highest risk for scald injury.</p> <p>Feel water before bathing or showering.</p> <p>Temperature limiting devices such as mixing valves must be installed when required by codes and to ensure safe temperatures at fixtures.</p>

The water temperature is controlled by a thermostat, Fig. 3, which has two sensing elements. One sensor is located near the top of the tank and the other is near the center. The thermostat is set in the lowest position before the heater leaves the factory.

The thermostat temperature dial, Fig. 3, is accessible by removing the control cover. The dial is adjustable and may be set for 120°F (49°C) to 180°F (82°C) water temperature, but 120°F (49°C) is the recommended starting point. It is suggested the dial be placed on the lowest setting which produces an acceptable hot water supply. This will always give the most energy efficient operation. The temperature control has a 4°F fixed differential.

# SEQUENCE OF OPERATION

The following information will describe the Sequence of Operation for this water heater.

1. Switch power on to unit.
2. Thermostat calls for heat.
3. Blower power relay is energized to start the blower.
4. The blower pressure switch is closed, 24VAC power is applied to the Ignition Control Module.
5. The Ignition Control performs diagnostic self check on system components.
6. After 30 seconds delay, the Ignition Control begins the trial for ignition by turning on the Spark Igniter and the Pilot Gas Valve.
7. The Ignition Control monitors the Flame Sensor during the ignition trial period.
8. If the Ignition Control does not sense the pilot flame during the ignition trial period, the Ignition Control shuts the Pilot Gas Valve and turns off the Spark Igniter. After 5 minute delay, a new trial for ignition is initiated. This sequence continues until the unit lights or "Call for Heat" is removed.
9. If the pilot flame is proved during the ignition trial period, the Ignition Control will energize the main gas control valve to start the heating cycle. If the flame signal is lost during the heating cycle, the Ignition Control closes the gas control valve and re-starts the ignition process at step 5.
10. Once the unit is satisfied, the Thermostat will turn off the 24vac power to the blower relay and the Ignition Control, and the unit will be in standby mode until another call for heat is initiated by the thermostat.

See the flow chart on page 28 for more detailed information.

## LIGHTING & OPERATING LABEL





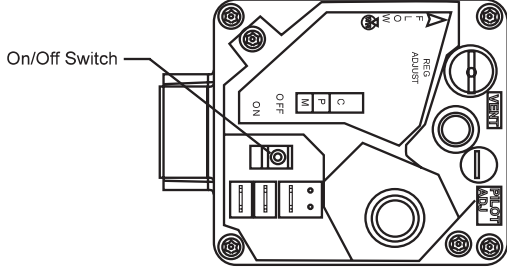
<b>FOR YOUR SAFETY READ BEFORE OPERATING</b>		
	<p><b>WARNING</b> If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury, or loss of life.</p>	
<p>A. This appliance is equipped with an ignition device which automatically lights the pilot. Do <u>not</u> try to light the pilot by hand.</p> <p>B. BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.</p> <p style="text-align: center;"><b>"WHAT TO DO IF YOU SMELL GAS"</b></p> <ul style="list-style-type: none"> <li>● Do not try to light any appliance.</li> <li>● Do not touch any electric switch; do not use any telephone in your building.</li> <li>● Immediately call your gas supplier from a neighbor's telephone. Follow the gas suppliers instructions.</li> </ul>	<ul style="list-style-type: none"> <li>● If you cannot reach your gas supplier, call the fire department.</li> </ul> <p>C. Use only your hand to switch the gas valve on or off. Never use tools. If the on/off switch will not move, don't try to repair it. Call a qualified service technician. Force or attempted repair may result in a fire or explosion.</p> <p>D. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.</p>	
<b>OPERATING INSTRUCTIONS</b>		
<ol style="list-style-type: none"> <li>1.  STOP! Read the safety information above on this label.</li> <li>2. Set thermostat to lowest setting.</li> <li>3. Turn off all electric power to the appliance.</li> <li>4. This appliance is equipped with an ignition device which automatically lights the burner. Do <u>not</u> try to light the burner by hand.</li> <li>5. Move "Off/On" switch to the "Off" position. Wait five(5) minutes to clear out any gas. If you then smell gas,  STOP!. Follow "B" in the safety information above on this label. If you don't smell gas, go on to next step.</li> <li>6. Move "Off/On" switch to the "On" position.</li> </ol>	<ol style="list-style-type: none"> <li>7. Turn on all electric power to the appliance.</li> <li>8. Set thermostat to desired setting.</li> <li>9. If the appliance will not operate, follow the instructions "To Turn Off Gas To Appliance" and call your service technician or gas supplier.</li> </ol>	
<b>TO TURN OFF GAS TO APPLIANCE</b>		
<ol style="list-style-type: none"> <li>1. Set the thermostat to lowest setting.</li> <li>2. Turn off all electric power to appliance if service is to be performed.</li> </ol>	<ol style="list-style-type: none"> <li>3. Move "Off/On" switch to the "Off" position, do not force.</li> </ol>	

FIGURE 23.

## SEQUENCE OF OPERATION FLOW CHART

Description of this flow chart can be found in the "SEQUENCE OF OPERATION" section found on page 27.

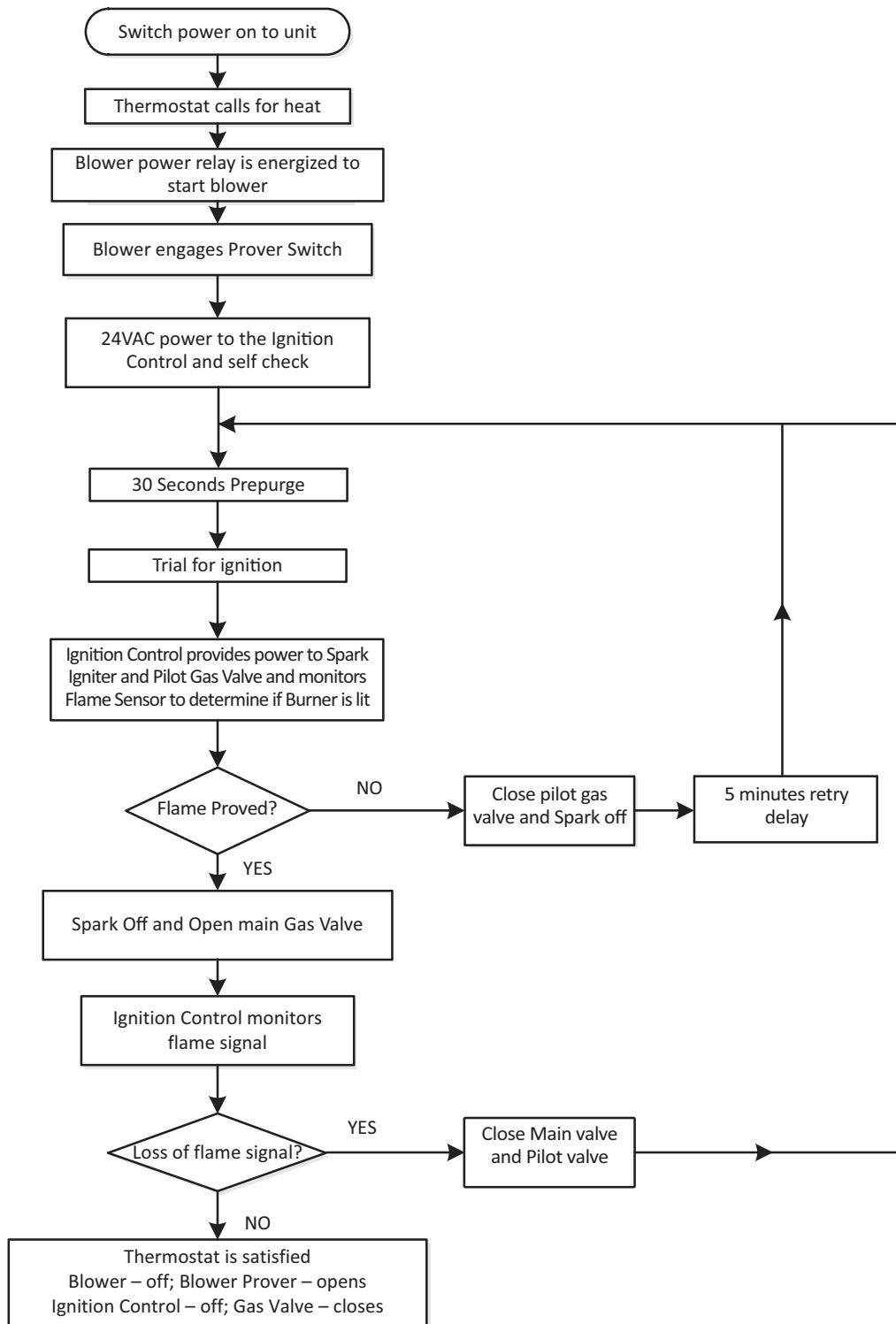


FIGURE 24.

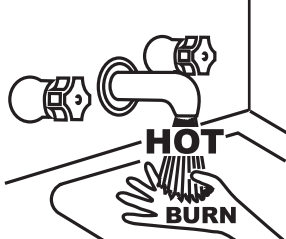


connections for leakage and repair or reseal as necessary. Remove all soot or other obstructions from chimney which will retard free draft.

### INTAKE AIR SCREEN

The intake air screen is attached to the inlet end of the combustion blower. Inspect the intake air screen every six months. The intake air screen should be cleaned of any buildup of debris or foreign material.

### TEMPERATURE-PRESSURE RELIEF VALVE TEST

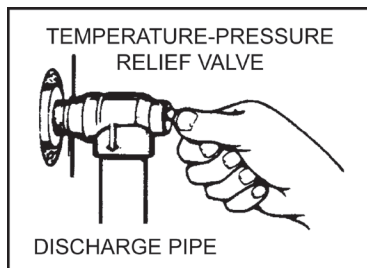
<b>⚠ DANGER</b>	<ul style="list-style-type: none"> <li>• Burn hazard.</li> <li>• Hot water discharge.</li> <li>• Keep clear of Temperature-Pressure Relief Valve discharge outlet.</li> </ul>
	

It is recommended that the Temperature-Pressure Relief Valve should be checked to ensure that it is in operating condition every 6 months.

When checking the Temperature-Pressure Relief Valve operation, make sure that (1) no one is in front of or around the outlet of the Temperature-Pressure Relief Valve discharge line, and (2) that the water discharge will not cause any property damage, as the water may be extremely hot. Use care when operating valve as the valve may be hot.

To check the relief valve, lift the lever at the end of the valve several times, see Figure 25. The valve should seat properly and operate freely.

If after manually operating the valve, it fails to completely reset and continues to release water, immediately close the cold water inlet to the water heater and drain the water heater, see Draining and Flushing on page 30. Replace the Temperature-Pressure Relief Valve with a properly rated/sized new one, see Temperature-Pressure Relief Valve on pages 13-14 for instructions on replacement.



**FIGURE 25.**

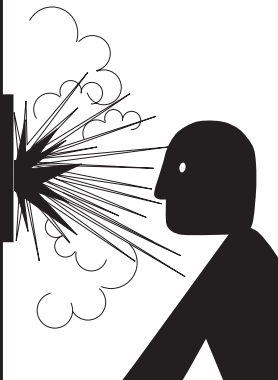
If the Temperature-Pressure Relief Valve on the water heater weeps or discharges periodically, this may be due to thermal expansion.

**NOTE:** Excessive water pressure is the most common cause of Temperature-Pressure Relief Valve leakage. Excessive water system pressure is most often caused by "thermal expansion" in a "closed system." See Closed Water Systems and Thermal Expansion on page 13. The Temperature-Pressure Relief Valve is not intended for the constant relief of thermal expansion.

Temperature-Pressure Relief Valve leakage due to pressure build

up in a closed system that does not have a thermal expansion tank installed is not covered under the limited warranty. Thermal expansion tanks must be installed on all closed water systems.

**DO NOT PLUG THE TEMPERATURE-PRESSURE RELIEF VALVE OPENING. THIS CAN CAUSE PROPERTY DAMAGE, SERIOUS INJURY OR DEATH.**

	<b>⚠ WARNING</b>
	<b>Explosion Hazard</b>
	<ul style="list-style-type: none"> <li>• Temperature-Pressure Relief Valve must comply with ANSI Z21.22- CSA 4.4 and ASME code.</li> <li>• Properly sized temperature-pressure relief valve must be installed in opening provided.</li> <li>• Can result in overheating and excessive tank pressure.</li> <li>• Can cause serious injury or death.</li> </ul>

### ANODE ROD INSPECTION

<b>CAUTION</b>
<b>Property Damage Hazard</b>
<ul style="list-style-type: none"> <li>• Avoid water heater damage.</li> <li>• Inspection and replacement of anode rod required.</li> </ul>

The anode rod is used to protect the tank from corrosion. Most hot water tanks are equipped with an anode rod. The submerged rod sacrifices itself to protect the tank. Instead of corroding tank, water ions attack and eat away the anode rod. This does not affect water's taste or color. The rod must be maintained to keep tank in operating condition.

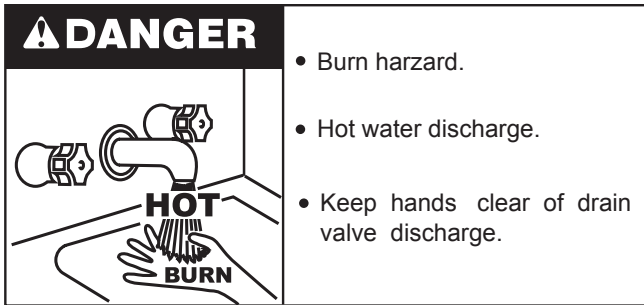
Anode deterioration depends on water conductivity, not necessarily water condition. A corroded or pitted anode rod indicates high water conductivity and should be checked and/or replaced more often than an anode rod that appears to be intact. Replacement of a depleted anode rod can extend the life of your water heater. Inspection should be conducted by a qualified technician, and at a minimum should be checked annually after the warranty period.

Artificially softened water is exceedingly corrosive because the process substitutes sodium ions for magnesium and calcium ions. The use of a water softener may decrease the life of the water heater tank.

The anode rod should be inspected after a maximum of three years and annually thereafter until the condition of the anode rod dictates its replacement. Anode rod replacement is not covered by warranty.

**NOTE:** Artificially softened water requires the anode rod to be inspected annually.

### DRAINING AND FLUSHING



It is recommended that the water heater storage tank be drained and flushed every 6 months to reduce sediment buildup. The water heater should be drained if being shut down during freezing temperatures.

**To Drain the Water Heater Storage Tank:**

1. Turn off the electrical supply to the water heater.
2. Turn off the gas supply at the Main Gas Shutoff Valve if the water heater is going to be shut down for an extended period.
3. Ensure the cold water inlet valve is open.
4. Open a nearby hot water faucet and let the water run until the water is no longer hot.
5. Close the cold water inlet valve to the water heater.
6. Connect a hose to the water heater drain valve and terminate it to an adequate drain.
7. Open the water heater drain valve and allow all the water to drain from the storage tank.
8. Close the water heater drain valve when all water in the storage tank has drained.
9. Close the hot water faucet opened in Step 4.
10. If the water heater is going to be shut down for an extended period, the drain valve should be left open.

**To Flush the Water Heater Storage Tank:**

1. Turn off the electrical supply to the water heater.
2. Ensure the cold water inlet valve is open.
3. Open a nearby hot water faucet and let the water run until the water is no longer hot. Then close the hot water faucet.
4. Connect a hose to the drain valve and terminate it to an adequate drain.
5. Ensure the drain hose is secured before and during the entire flushing procedure. Flushing is performed with system water pressure applied to the water heater.
6. Open the water heater drain valve to flush the storage tank.
7. Flush the water heater storage tank to remove sediment and allow the water to flow until it runs clean.
8. Close the water heater drain valve when flushing is completed.
9. Remove the drain hose.
10. Fill the water heater - see Filling The Water Heater in this manual.
11. Turn on the electrical supply to place the water heater back in operation.
12. Turn on the gas supply to the water heater at the Main Gas Shutoff Valve.
13. Allow the water heater to complete several heating cycles to ensure it is operating properly.

**PERIODIC REMOVAL OF LIME DEPOSITS FROM**

**TANK TYPE COMMERCIAL WATER HEATERS**

The amount of calcium carbonate (lime) released from water is in direct proportion to water temperature and usage, see chart. The higher the water temperature or water usage, the more lime deposits are dropped out of the water. This is the lime scale which forms in pipes, heaters and on cooking utensils.

Lime accumulation may affect the life of equipment, the efficiency of the heater, and fuel consumption characteristics. The usage of water softening equipment greatly reduces the hardness of the water. However, this equipment does not always remove all of the hardness (lime). For this reason it is recommended that a regular schedule for deliming be maintained.

The time between cleaning will vary from weeks to years depending upon water conditions and usage.

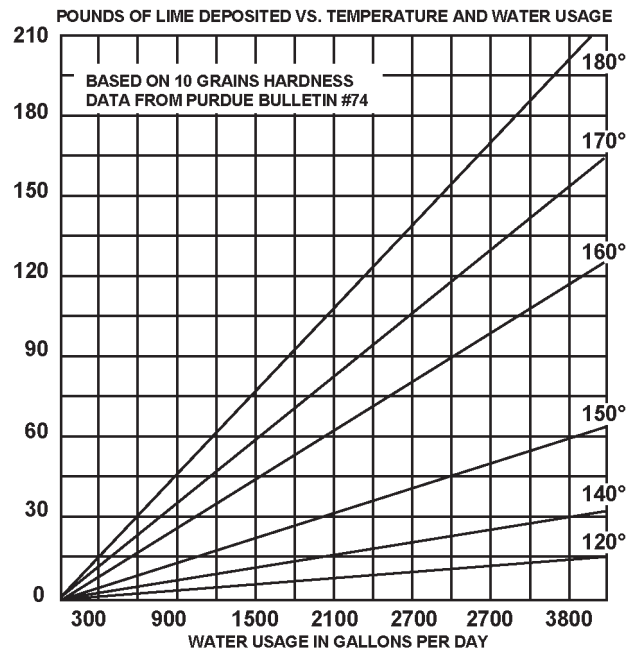
The depth of lime buildup should be measured periodically. Heaters equipped with cleanouts will have about 2" of lime buildup when the level of lime has reached the bottom of the cleanout opening. A schedule for deliming should then be set up based on the amount of time it would take for a 1" buildup of lime. It is recommended that the water heater initially be inspected after 6 months.

**Example 1:**

Initial inspection after 6 months shows 1/2" of lime accumulation. Therefore, the heater should be delimed once a year.

**Example 2:**

Initial inspection after 6 months shows 2" of lime accumulation. Therefore, the heater should be delimed every 3 months.



**FIGURE 26.**

**DELIMING SOLVENTS**

UN•LIME is recommended for deliming. UN•LIME is a patented food grade acid which is safe to handle and does not create the harmful fumes which are associated with other products.

UN•LIME may be obtained from your dealer, distributor or water heater manufacturer. Order Part Number 9005416105, 1 gallon, packed 4 gallons per case or Part Number 9005417105, 5 gallon container.

NOTE: Un•Lime is not available for use in Canada.

Hydrochloric base acids are not recommended for use on glass lined tanks.

Observe handling instructions on label of product being used.

### TANK CLEANOUT PROCEDURE

The following practices will ensure longer life and enable the unit to operate at its designed efficiency:

1. Once a month the heater should be flushed. Open the drain valve and allow two gallons of water to drain from the heater. Inlet water valve should remain open to maintain pressure in tank.
2. A cleanout opening is provided for periodic cleaning of the tank. Gas must be shut off and heater drained before opening cleanout.

To clean heater through cleanout opening, proceed as follows:

3. Drain heater.
4. Remove outer cover plate from lower side of heater jacket.
5. Remove six (6) hex head screws securing tank cleanout plate and remove plate.
6. Remove lime, scale, or sediment using care not to damage the glass lining.
7. Inspect cleanout plate gasket, if new gasket is required, replace with part no. 9004099215.
8. Install cleanout plate. Be sure to draw plate up tight by tightening screws securely.
9. Replace outer jacket cover plate.

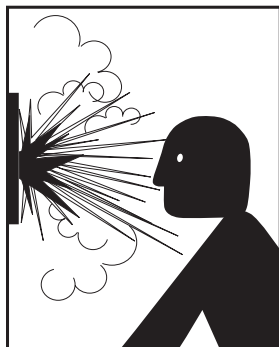
In some water areas the sediment might not be removed by this method and may result in the water heater making rumbling or boiling noises. To dissolve and remove these more stubborn mineral deposits, UN•LIME Professional Delimer should be used.

### DELIMING USING FLO-JUG METHOD

UN•LIME in the 5 gallon size is recommended for delimiting of all models. Contact your local dealer, distributor or water heater manufacturer.

#### Prepare the Water Heater

To delime the water heater using the Flo-Jug method, first prepare the heater for delimiting.

	<b>! WARNING</b>
	<b>Explosion Hazard</b> <ul style="list-style-type: none"><li>• Flammable hydrogen gases may be present.</li><li>• Keep all ignition sources away from faucet when turning on hot water.</li></ul>

Do not smoke or have open flame or sparks in vicinity of heater. Do not mix UN•LIME with other chemicals. Do not allow contact with magnesium, aluminum or galvanized metals.

<b>! CAUTION</b>	
<b>Chemical Hazard</b>	
	<ul style="list-style-type: none"><li>• Product contains phosphoric acid.</li><li>• Keep out of reach of children.</li><li>• Use rubber or neoprene gloves.</li></ul>

UN•LIME contains phosphoric acid. In case of external contact, flush with cool water. If irritation persists, get medical attention. If swallowed, give 1 or 2 glasses of water or milk and call physician.

Get immediate medical attention for eyes. Keep out of reach of children.

**NOTE: THE USE OF RUBBER OR NEOPRENE GLOVES IS RECOMMENDED, ESPECIALLY IF YOU HAVE ANY OPEN SORES OR CUTS TO AVOID UNNECESSARY IRRITATION OR DISCOMFORT.**

1. Turn off fuel and/or power supply to heater. Also, turn off power to any electrical device or equipment, which is attached, or part of the system.
2. Open hot water side of faucet closest to heater and allow water to run until it is cool enough to handle safely.
3. Close cold water inlet valve to heater.
4. Connect hose to drain valve at bottom of heater and start draining heater into suitable floor drain area.
5. Remove relief valve while heater is draining. NOTE: Do not replace relief valve until delimiting is completed. Relief valve opening will also act as a vent in case of possible contact between the delimer and the anode rod(s), which may produce flammable hydrogen-air mixtures.
6. If relief valve appears to be limed-up, place it in a clean glass or plastic container adequate in size so that you can pour enough UN•LIME® into the container to cover the valve and allow space for foaming. When foaming stops, run fresh cool water into the container and rinse the relief valve for a few minutes.
7. If heater does not drain completely after a reasonable length of time, turn off the main water supply valve to stop water from entering the tank due to a by-pass problem or defective cold water inlet valve. Also, check for clogged drain valve opening. Heater must be completely drained before introducing UN•LIME.
8. Remove the cleanout cover and place a clean plastic bucket next to the cleanout opening.

Partially open the cold water inlet valve to allow time to accomplish the following and then close the valve.

While the water is being run through the tank, insert a stiff wire, copper tube flattened at one end or an opened wire coat hanger through the cleanout opening and scrape out any loose deposits of scale or sediment. This is an economical way to avoid unnecessary usage of the delimiting solution.

Repeat the opening and closing of the cold water inlet valve as necessary but be sure the heater is completely drained when ready to introduce the UN•LIME.

Upon completion, reinstall the cleanout cover and use a new cleanout cover gasket (part number 9004099215).

Remove the drain valve.

- Install the long plastic male adapter insert fitting into the drain valve opening of heater after applying Teflon tape or paste to threads. Tighten firmly by hand and use wrench or adjustable pliers to check for secure connection. Do not over tighten to avoid damage to threads and fittings.

#### Prepare the Up-N-Down Transfer Kit

The next step is the preparation on the Up-N-Down Transfer Kit, if you have not already done so:

- With the 5 gallon Up-N-Down container in the vertical position, unscrew the plastic vent cap in the handle and pierce the plastic membrane over the vent boss under the cap to allow the container to vent.

**Note:** If your container does not have the vent cap and vent boss, drill a 3/16" hole in the handle. When you have finished delimiting you will be able to plug this drilled vent with the stainless steel screw that is supplied with the kit.

- Remove the container's cap and cut the plastic membrane located in the 3/4" IPT opening in the cap. Take care to not damage the threads.
- Find the 3/4" male adapter, apply teflon tape to the threaded end and screw it into the 3/4" IPT opening in the cap.
- Put cap with male adapter back on the container and slide 3/4" hose over end of male adapter and fasten in place using hose clamp provided.

#### Delime using Flo-Jug Method

- Slide the hose clamp over end of hose and slide hose over the male adapter in the water heater drain opening and secure in place using hose clamp.
- Lift container to the "Pour" Position, see Figure 27, being careful to keep the vent in the handle above the liquid level

and pour the UN•LIME into the heater.

- Lower container, you may have to place the container on its empty carton to prevent the UN•LIME from flowing back into the container.
- Let UN•LIME remain in the heater for 5 minutes and then lower the container to the "Drain" Position, see Figure 27.
- Delimiting activity is indicated by foaming on the surface of the UN•LIME. If there is delimiting activity, repeat steps 6 thru 8.

Normally, lime removal will be completed within one hour. Severe build-up of lime may take longer than an hour to complete descaling.

**Note:** To check UN•LIME for continued use, place some scale or white chalk in a glass with a small amount of UN•LIME. If the material is vigorously dissolved by the UN•LIME, it can be reused; if not, the UN•LIME should be replaced.

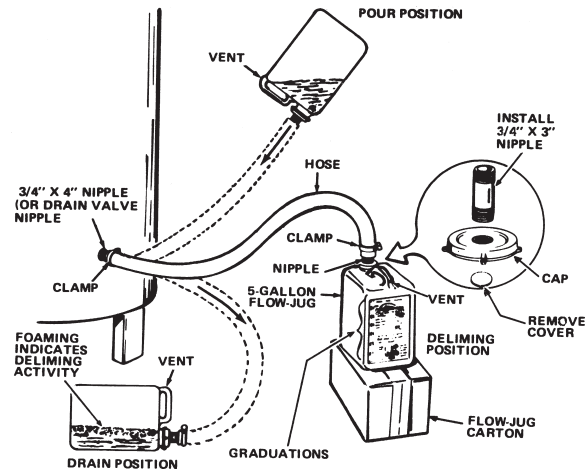


FIGURE 27.

## SERVICE

The installer may be able to observe and correct certain problems which may arise when the unit is put into operation. HOWEVER, it is recommended that only a qualified service agency, using appropriate test equipment, be allowed to service the heater.

As preliminary step, check wiring against diagram, check for grounded, broken or loose wires. Check all wire ends to be sure that they are making good contact.

#### IGNITION CONTROL SYSTEM

Before calling your qualified service agency, the following checklist should be examined to eliminate obvious problems from those requiring replacement or servicing.

- Check that "main gas shutoff valve" is fully open and that gas service has not been interrupted.
- Check electrical supply to the water heater for possible blown (or tripped) fusing or power interruption. Also check the 3 amp fuse on the front of the digital thermostat (Fig. 2).
- Is the water temperature in tank below the thermostat dial setting on the water heater thermostat (calling for heat)?
- It is possible that the high limit (E.C.O.) has functioned to shut off the water heater. See page 7 - High Limit Switch for reset procedure. Contact your service agent if limit continues to function to shut off water heater.

#### SYSTEM DIAGNOSTICS

Your water heater is equipped with an ignition control that incorporates a diagnostic system to assist in troubleshooting the water heater. The green LED codes on the ignition module are as follows:

TABLE 9.

2 FLASHES	5 Minutes Retry Delay
3 FLASHES	Recycle - flame failed during run
4 FLASHES	Flame sensed out of sequence
6 FLASHES	Control Internal Error
7 FLASHES	Flame rod shorted to ground
8 FLASHES	Low secondary voltage supply

If an internal control failure is indicated, replace the ignition control.

Use this diagnostics system in conjunction with "TROUBLESHOOTING" and the "SEQUENCE OF OPERATION" to troubleshoot the water heater.

#### ELECTRICAL SERVICING

Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

Verify proper operation after servicing.



# FOR YOUR INFORMATION

## START UP CONDITIONS

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### Smoke/Odor

It is not uncommon to experience a small amount of smoke and odor during the initial start-up. This is due to burning off of oil from metal parts, and will disappear in a short while.

### Strange Sounds

Possible noises due to expansion and contraction of some metal parts during periods of heat-up and cool-down do not necessarily represent harmful or dangerous conditions.

Condensation causes sizzling and popping within the burner area during heating and cooling periods and should be considered normal.

## OPERATIONAL CONDITIONS

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### Hot Water Odor

In each water heater there is installed at least one anode rod for corrosion protection of the tank. Certain water conditions will cause a reaction between this rod and the water. The most common complaint associated with the anode rod is one of a "rotten egg smell" in the hot water. The smell is a result of four factors which must all be present for the odor to develop:

- a. A concentration of sulfate in the supply water.
- b. Little or no dissolved oxygen in the water.
- c. A sulfate reducing bacteria which has accumulated within the water heater (this harmless bacteria is nontoxic to humans).
- d. An excess of active hydrogen in the tank. This is caused by the corrosion protective action of the anode.

Hot water odor may be eliminated or reduced in some water heater models by replacing the anode(s) with one of less active material, and then chlorinating the water heater tank and all water lines.

Contact the local water heater supplier or service agency for further information concerning an Anode Replacement Kit and this chlorination treatment.

If hot water odor persists after anode replacement and chlorination treatment, we can only suggest that chlorination or aeration of the water supply be considered to eliminate the water problem.

Do not remove the anode rod leaving the tank unprotected. By doing so, all warranty on the water heater tank is voided.

### "AIR" IN HOT WATER FAUCETS

**HYDROGEN GAS:** Hydrogen gas can be produced in a hot water system that has not been used for a long period of time (generally two weeks or more). Hydrogen gas is extremely flammable and explosive. To prevent the possibility of injury under these conditions, we recommend that the hot water faucet located farthest away from the water heater be opened for several minutes before any electrical appliances which are connected to the hot water system are used (such as a dishwasher or washing machine). If hydrogen gas is present, there will probably be an unusual sound similar to air escaping through the pipe as the hot water faucet is opened. There must be no smoking or open flame near the faucet at the time it is open.

### HIGH WATER TEMPERATURE SHUT OFF SYSTEM

This water heater is equipped with a manual reset type high limit (Energy Cutout) switch. The high limit switch interrupts the main burner gas flow should water temperature reach 203°F (95°C).

In the event of high limit switch operation, the water heater cannot be restarted unless the water temperature is reduced to approximately 120°F (49°C). The high limit reset button on the front of the thermostat then needs to be depressed. See Figure 2 for the location of the reset button.














# TROUBLESHOOTING

COMPLAINT	CAUSE	REMEDY	
		USER	QUALIFIED SERVICE AGENCY
*Water not hot enough	Thermostat set too low.	Set thermostat dial to a higher temperature	
	Upper and/or lower temperature probe out of calibration.	Call qualified service agency	Check continuity and resistance (Ohms) of upper and lower temperature probes. Replace probes if out of specification.
*Insufficient hot water *See WATER TEMPERATURE CONTROL WARNING (on page 12).	Thermostat set too low.	Set thermostat dial to a higher temperature	
	Upper and/or lower temperature probe out of calibration.	Call qualified service agency	Check continuity and resistance (Ohms) of upper and lower temperature probes. Replace probes if out of specification.
	Main manual gas shutoff valve partially closed.	Open main manual gas shutoff valve to fullest extent.	
	Heater too small for demand.	Space usage to give heater time to restore water temperature.	
	Heater recovery is slower.	Call qualified service agency	Check gas input. If incorrect, check for inlet air blockage and/or flue gas exhaust blockage.
Water temperature too hot.	Thermostat set too high.	Set thermostat to a lower setting.	
Rumbling.	Sediment accumulation on bottom of tank.	Drain a quantity of water through drain valve. If rumbling persists, call a qualified service agency.	Delime heater.
Ticking or metallic sounds.	Expansion and contraction - normal.		
Pounding or water hammer.	Air chambers in piping have become waterlogged. Thermal expansion tank damaged, improperly charged, or improperly sized.	Drain piping system and refill. Heater must be off while this is being done. Check thermal expansion tank charge pressure when the water system pressure is zero.	Follow the manufacturer's instructions for proper charging of the thermal expansion tank.
Water leaks.	Drain valve not closed tightly.	If drain valve cannot be closed tightly, replace.	
	If leakage source cannot be corrected or identified, call qualified service agency.	Shut off gas supply to heater and close cold water inlet valve to heater.	Repair or in case of suspected tank leakage, be certain to confirm before replacing heater.
Gas odors.	Possible gas leaks.	Shut off gas supply to heater and call gas company at once	



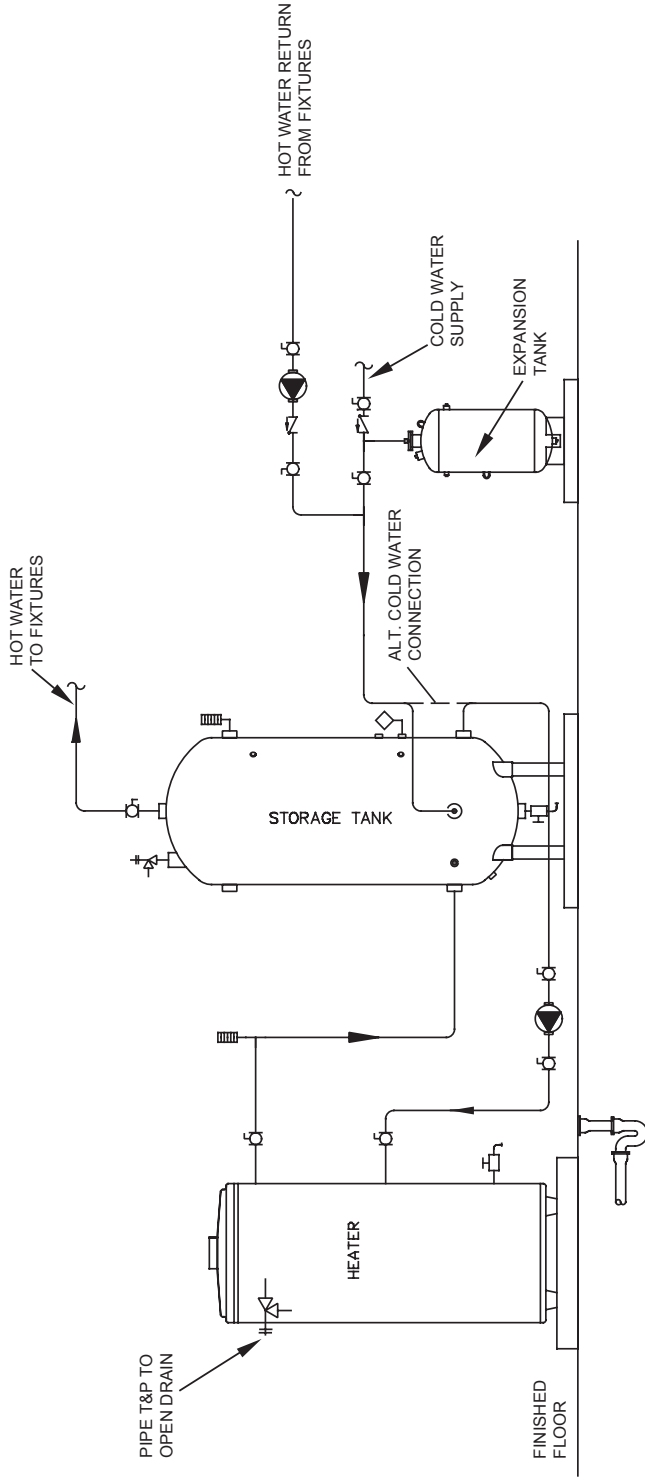
# WATER PIPING DIAGRAMS

## LEGEND

**MULTI FLUE - (1 UNIT) WITH VERTICAL STORAGE TANK**










**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**



**NOTES:**

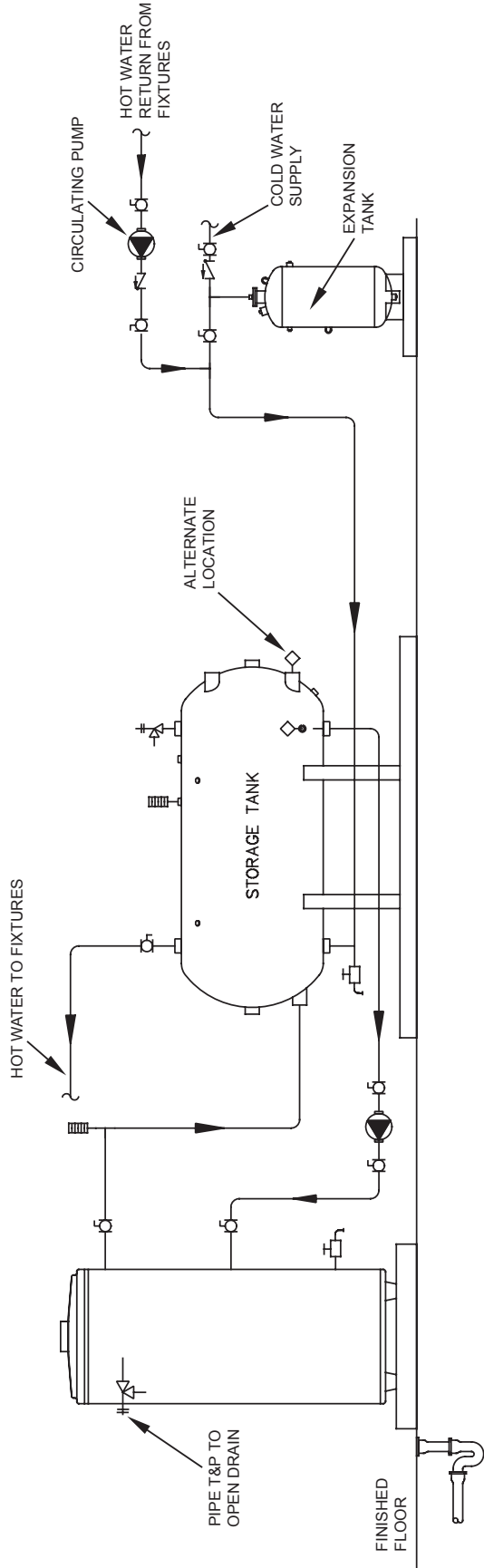
1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.

# LEGEND

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		

## MULTI FLUE - (1 UNIT) WITH HORIZONTAL STORAGE TANK

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**











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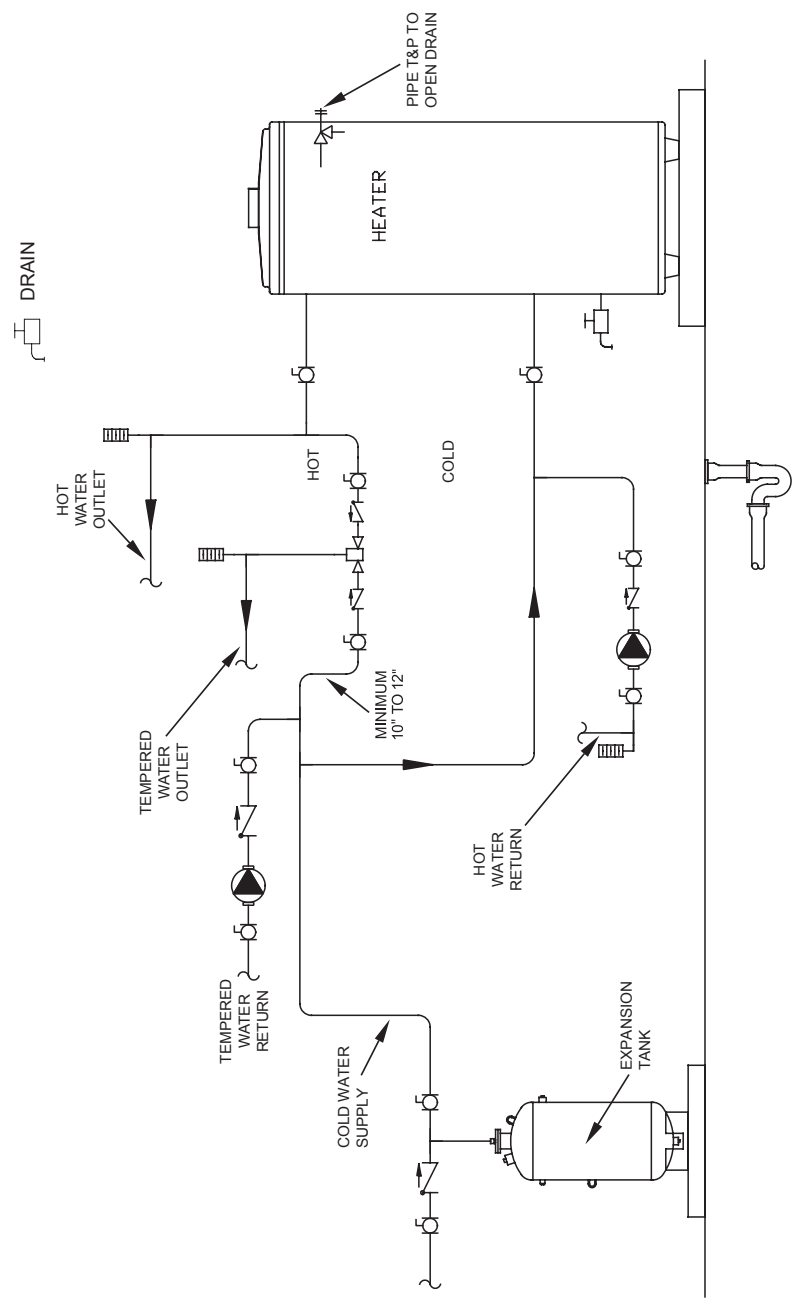
1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.

**MULTI FLUE - (1 UNIT) WITH MIXING VALVE TWO TEMPERATURE**

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**

**LEGEND**

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH












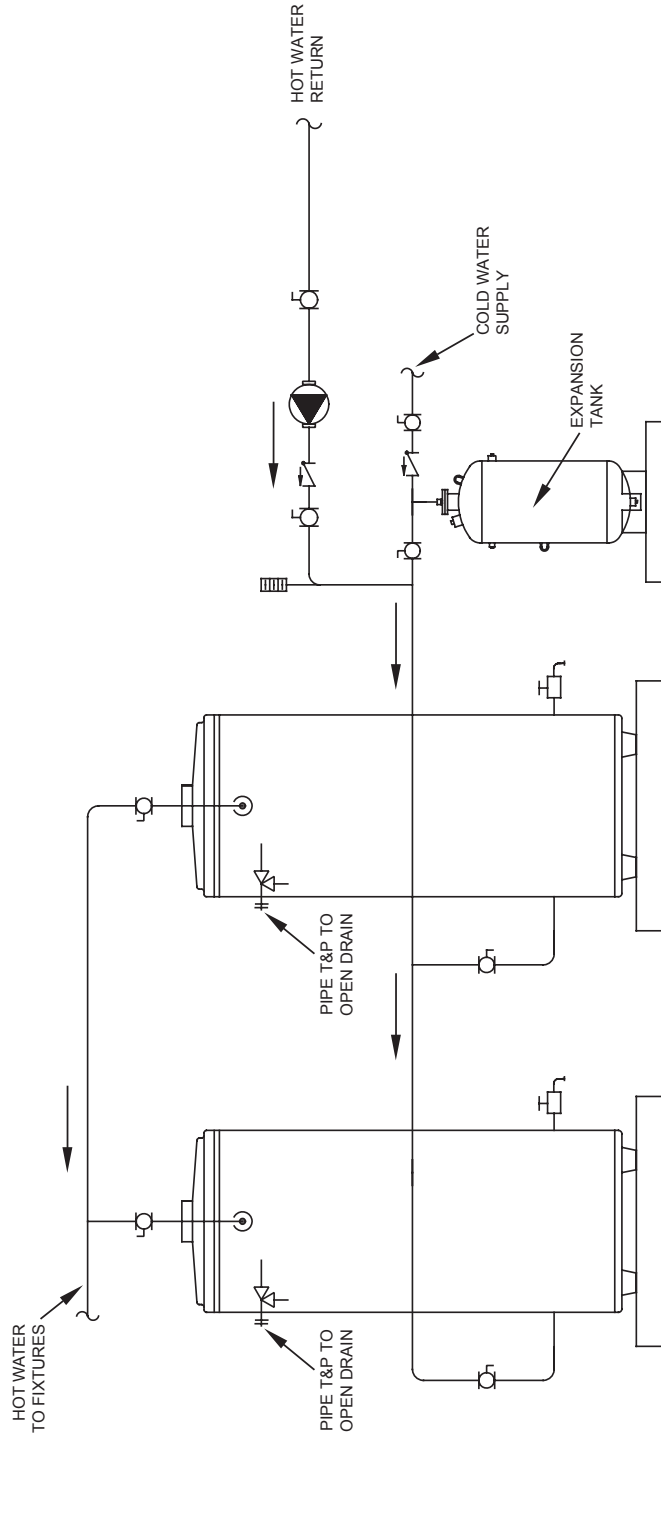
- NOTES:**
1. Preferred piping diagram.
  2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
  3. Service valves are shown for servicing unit. However, local codes shall govern their usage.

**MULTI FLUE - (2 UNITS)**

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**

**LEGEND**

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		



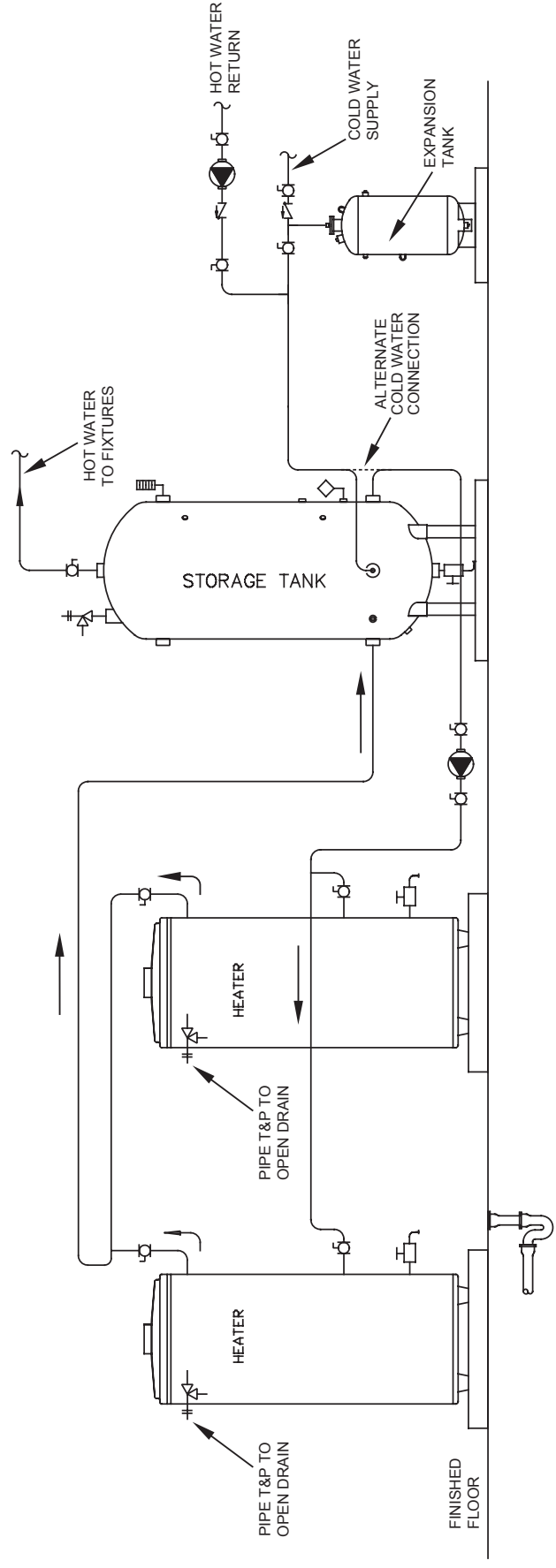
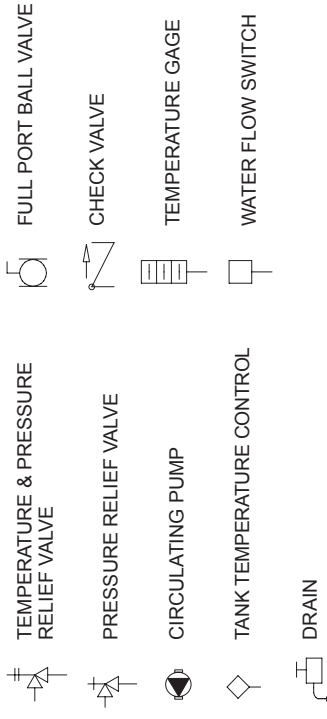
**NOTES:**

1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.

**MULTI FLUE - (2 UNITS) WITH VERTICAL STORAGE TANK**

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**

**LEGEND**



**NOTES:**










1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.

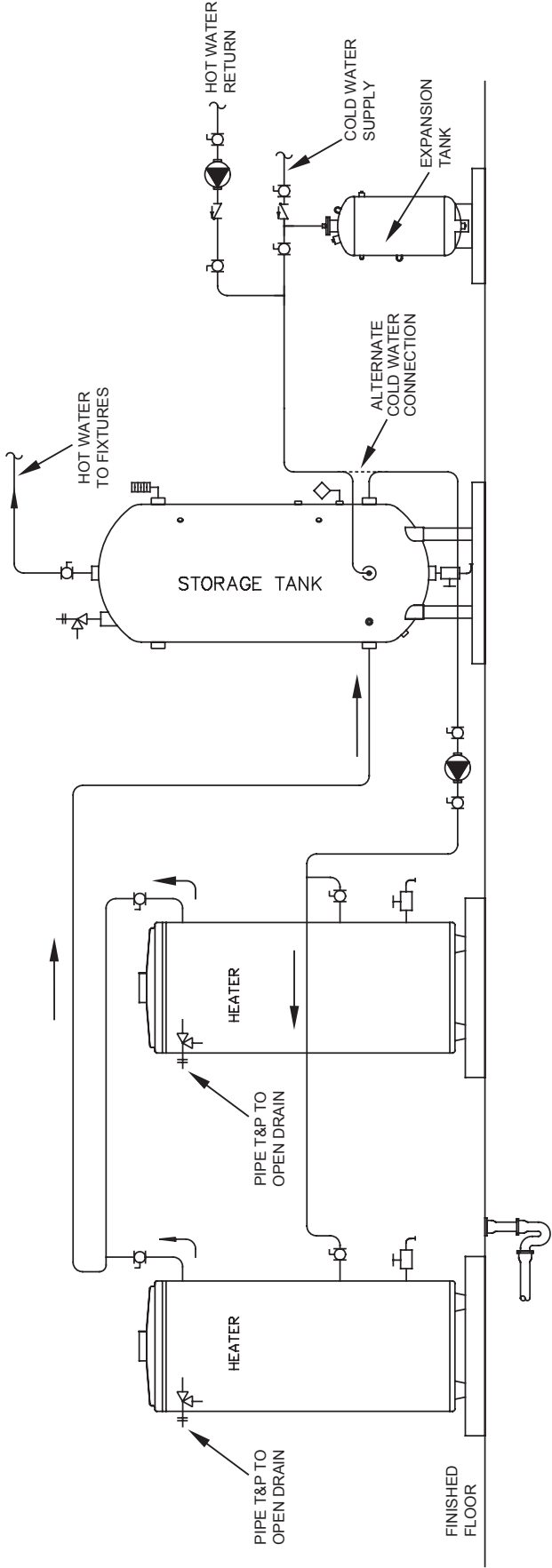


**MULTI FLUE - (2 UNITS) WITH VERTICAL STORAGE TANK**

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**

**LEGEND**

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		












**NOTES:**

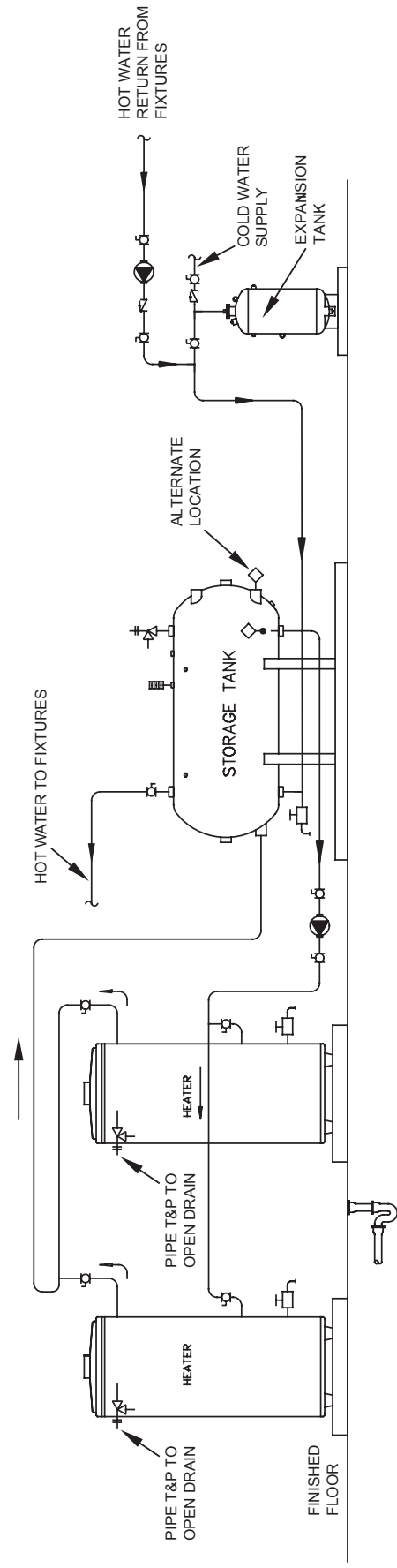
1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.

**MULTI FLUE - (2 UNITS) WITH HORIZONTAL STORAGE TANK**

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**

**LEGEND**

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		



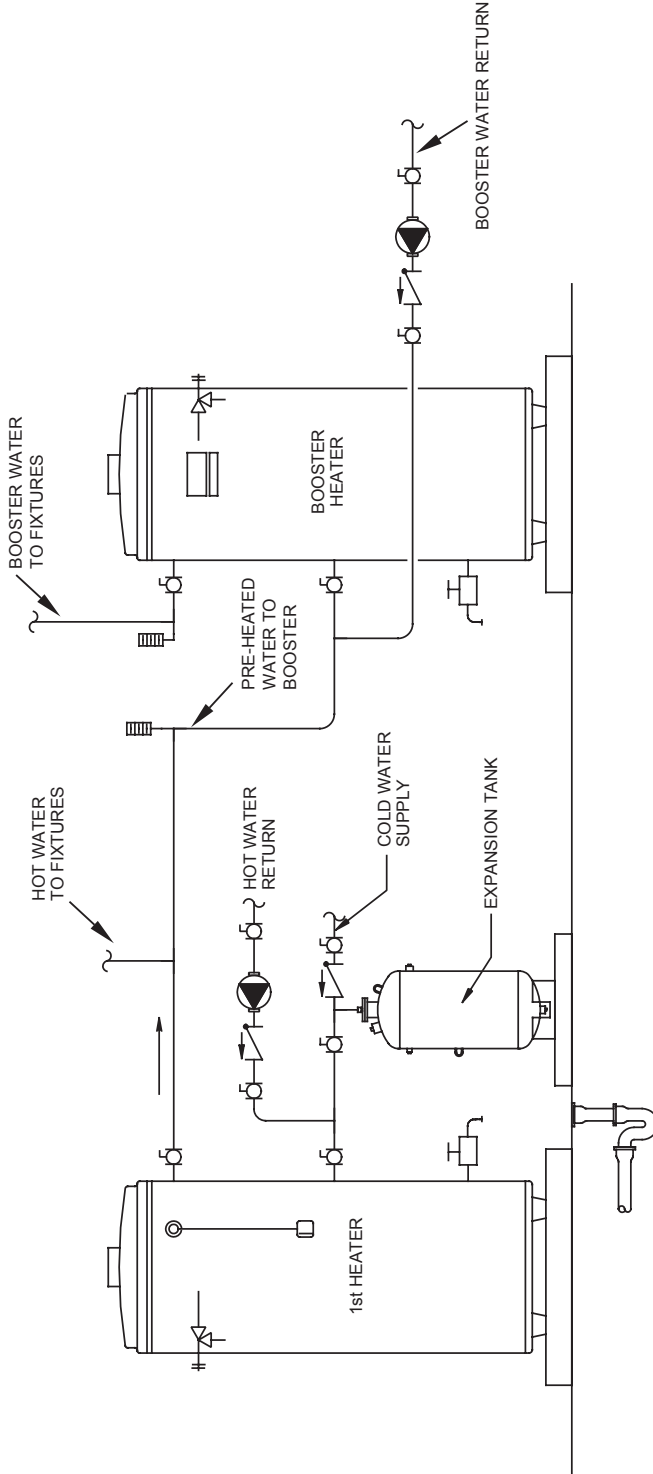
- NOTES:**
1. Preferred piping diagram.
  2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
  3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
  4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
  5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.

**MULTI FLUE (2 UNITS) TWO TEMPERATURE**

**WARNING:** THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.

**LEGEND**

- TEMPERATURE & PRESSURE RELIEF VALVE
- PRESSURE RELIEF VALVE
- CIRCULATING PUMP
- TANK TEMPERATURE CONTROL
- DRAIN
- FULL PORT BALL VALVE
- CHECK VALVE
- TEMPERATURE GAGE
- WATER FLOW SWITCH

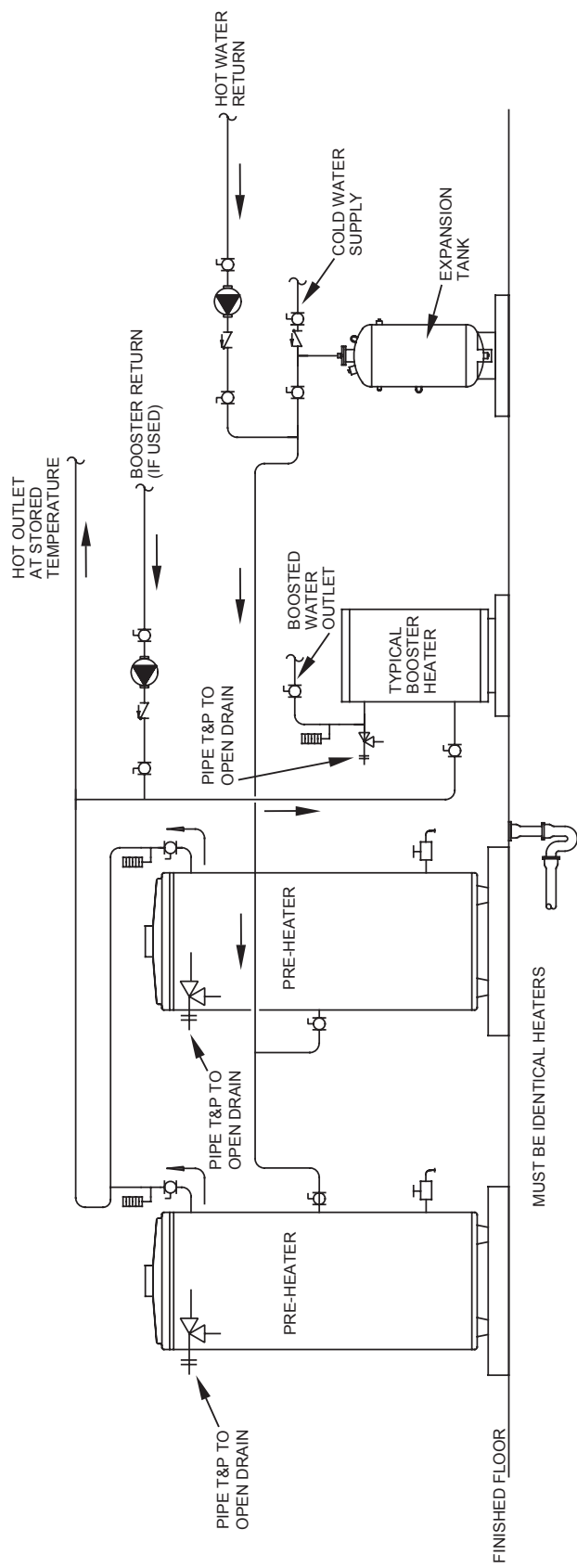
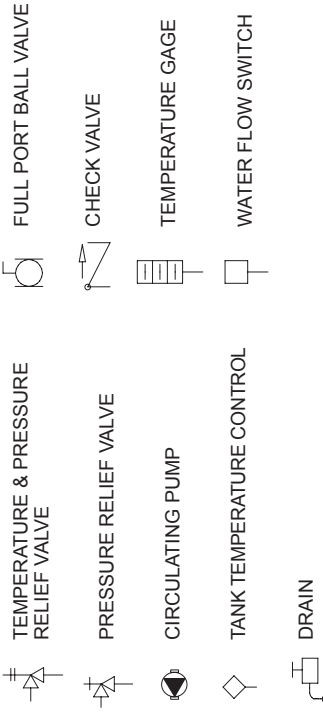


- NOTES:**
1. Preferred piping diagram.
  2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
  3. Service valves are shown for servicing unit. However, local codes shall govern their usage.

**MULTI FLUJE (2 UNITS) WITH BOOSTER TWO TEMPERATURE**

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**

**LEGEND**












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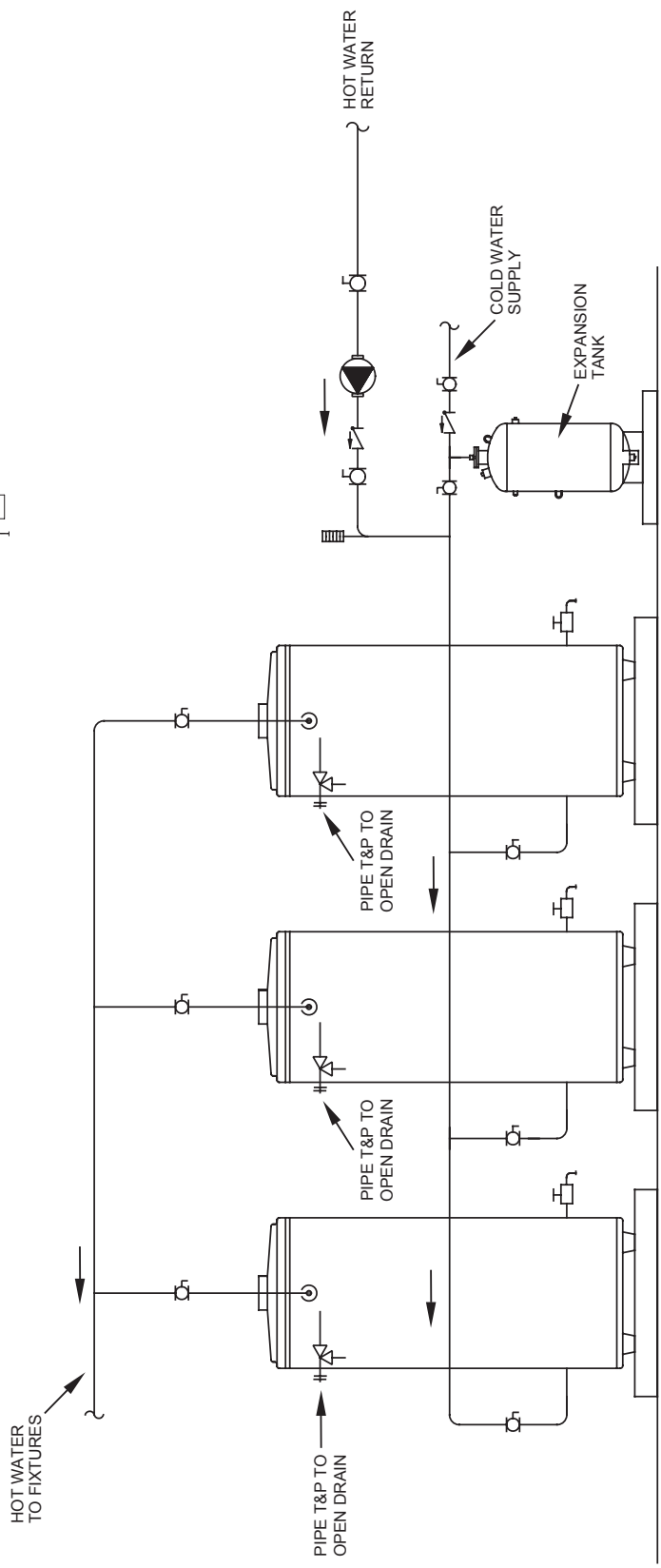
1. Preferred piping diagram.
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3. Service valves are shown for servicing unit. However, local codes shall govern their usage.

**MULTI-FLUE (3 UNITS)**

**WARNING:** THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.

**LEGEND**

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		












**NOTES:**

1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.

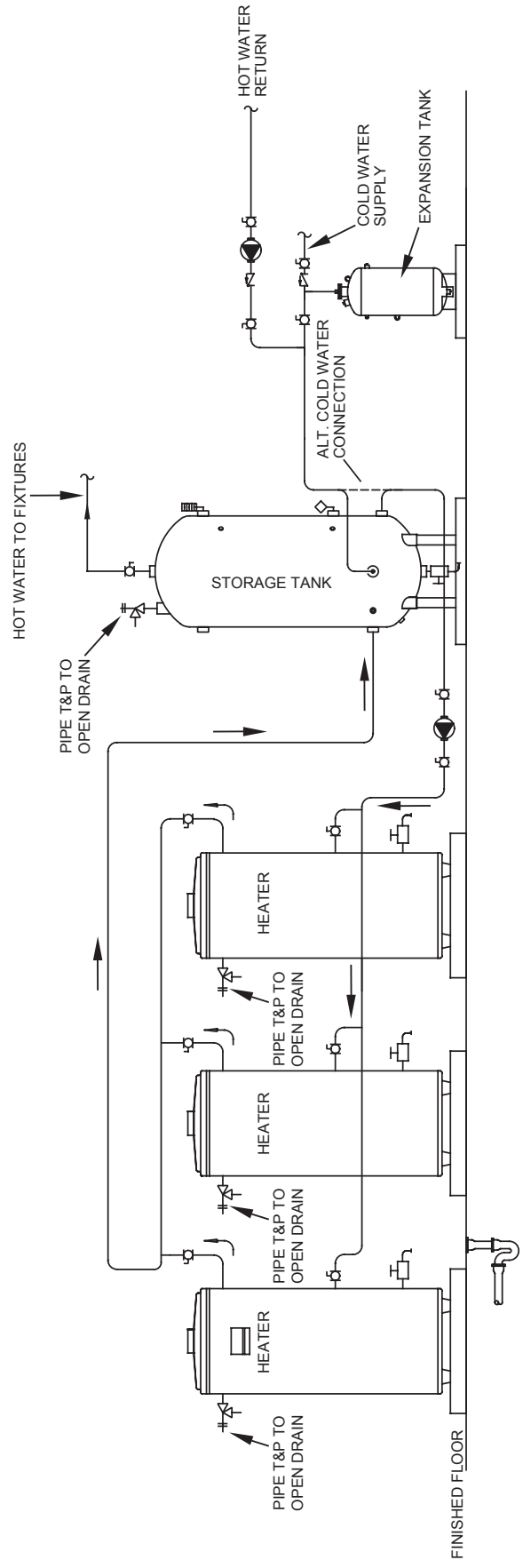


# LEGEND

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		

## MULTI-FLUE (3 UNITS) WITH VERTICAL STORAGE TANK

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**












### NOTES:

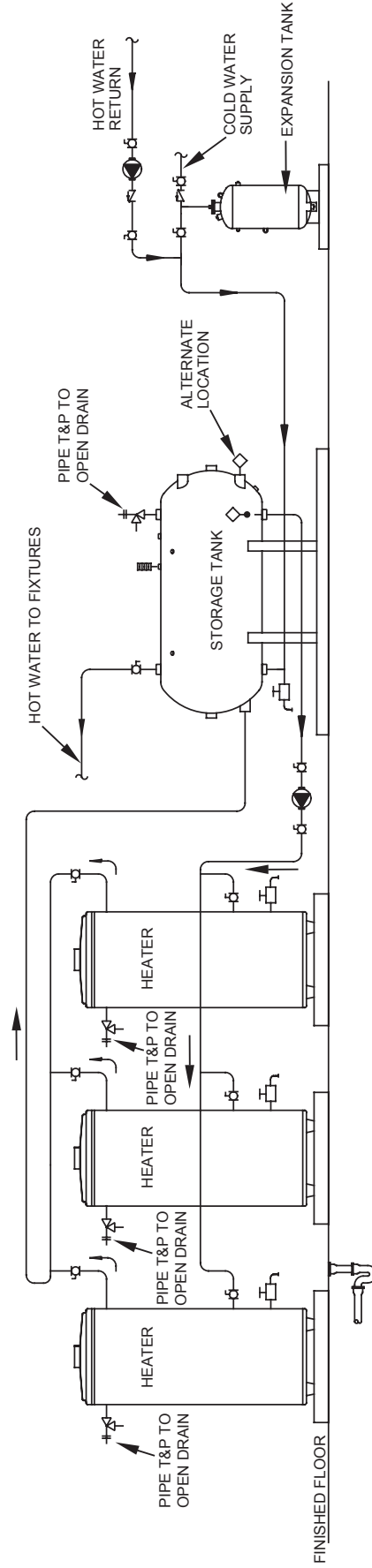
1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.

**MULTI-FLUE (3 UNITS) WITH HORIZONTAL STORAGE TANK**

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**

**LEGEND**

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		












**NOTES:**

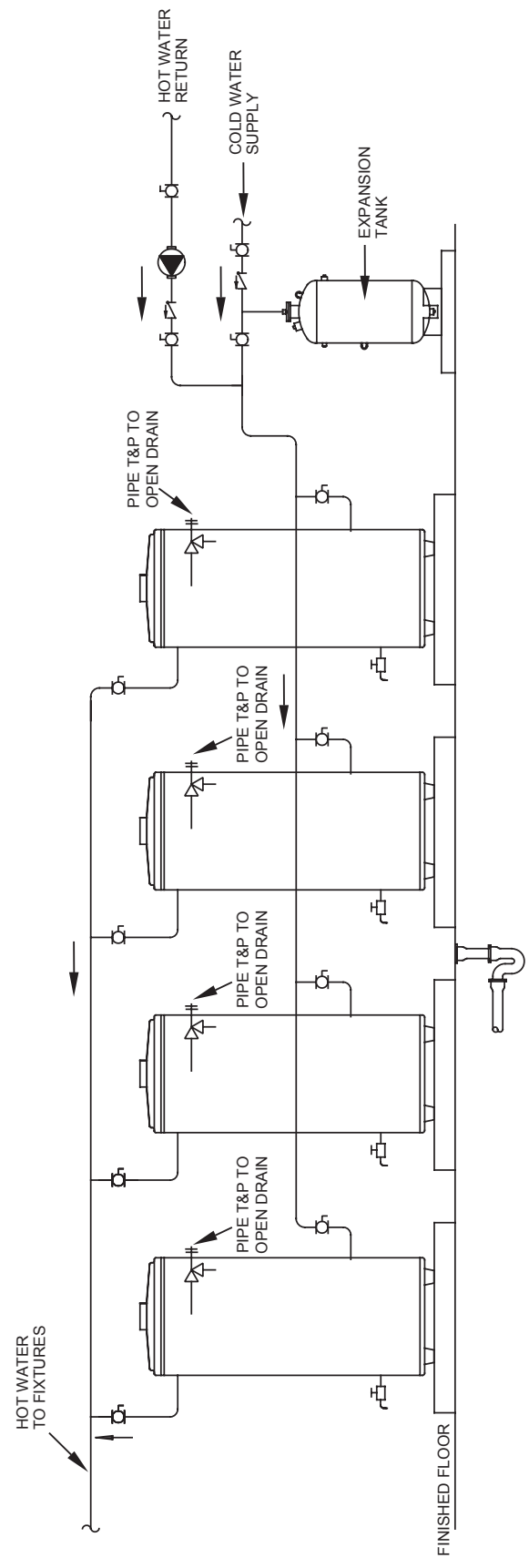
1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.

**MULTI FLUE FLUE (4 UNITS)**

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**










**LEGEND**

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		



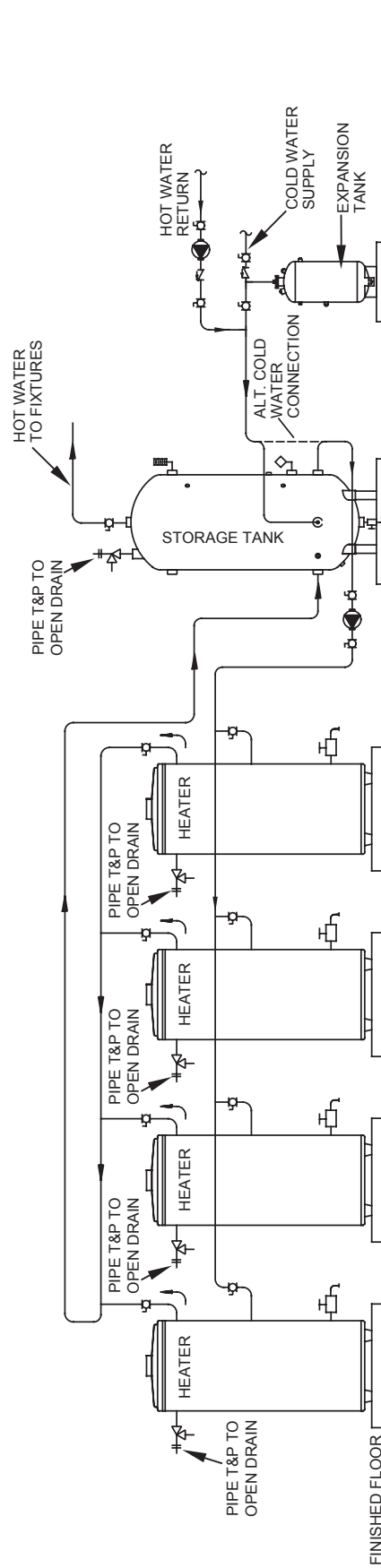
- NOTES:**
1. Preferred piping diagram.
  2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
  3. Service valves are shown for servicing unit. However, local codes shall govern their usage.

# LEGEND

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		

## MULTI-FLUE (4 UNITS) WITH VERTICAL STORAGE TANK

**WARNING: THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.**












### NOTES:

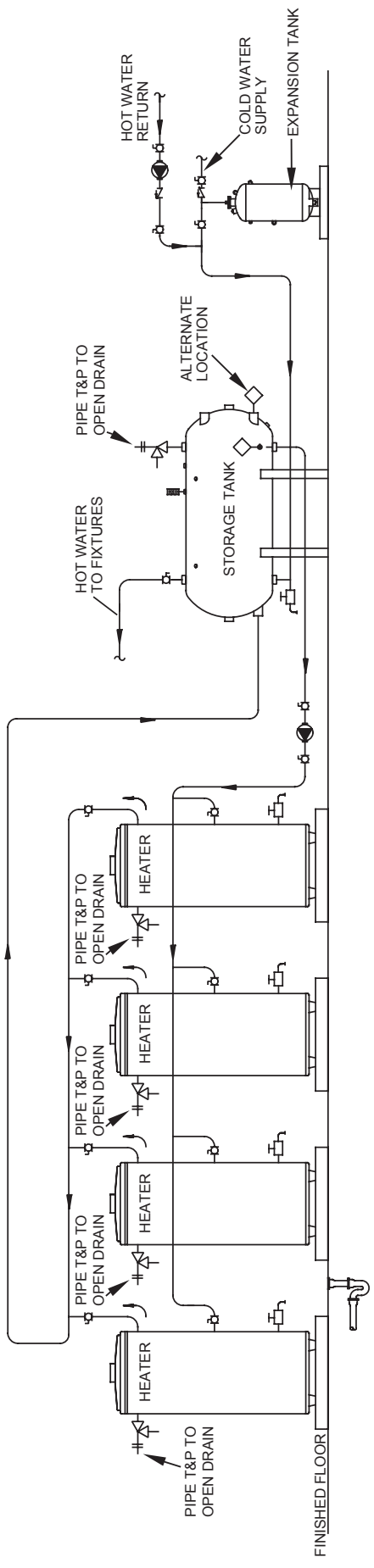
1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.

**MULTI-FLUE (4 UNITS) WITH HORIZONTAL STORAGE TANK**

**WARNING:** THIS DRAWING SHOWS SUGGESTED PIPING CONFIGURATION AND OTHER DEVICES; CHECK WITH LOCAL CODES AND ORDINANCES FOR ADDITIONAL REQUIREMENTS.

**LEGEND**

	TEMPERATURE & PRESSURE RELIEF VALVE		FULL PORT BALL VALVE
	PRESSURE RELIEF VALVE		CHECK VALVE
	CIRCULATING PUMP		TEMPERATURE GAGE
	TANK TEMPERATURE CONTROL		WATER FLOW SWITCH
	DRAIN		



**NOTES:**

1. Preferred piping diagram.
2. The temperature and pressure relief valve setting shall not exceed pressure rating of any component in the system.
3. Service valves are shown for servicing unit. However, local codes shall govern their usage.
4. The Tank Temperature Control should be wired to and control the pump between the water heater(s) and the storage tank(s).
5. The water heater's operating thermostat should be set 5 degrees F higher than the Tank Temperature Control.



# NOTES

# COMMERCIAL WATER HEATER LIMITED WARRANTY



## EFFECTIVE

For 3 Years, in the event of a tank leak, we will repair or, at our discretion, replace the defective water heater.

For 1 Year, in the event of part failure, we will repair or, at our discretion, replace the defective part.

We warrant this product against defects in materials or workmanship as described in this document if installed within the United States or Canada and provided the product remains at its original place of installation.

Warranty coverage begins the date of installation OR the date of manufacture if installation cannot be verified.

## WHAT'S COVERED

Subject to these terms, in the event of defect in materials and/or workmanship resulting in a **tank leak** during the **first three years**, we will:

- Replace the water heater should the tank leak.

Subject to these terms, in the event of a defect in materials and/or workmanship appearing during the **first year**, we will:

- Repair or, at our discretion, replace any part of the water heater covered under this limited warranty excluding parts subject to normal maintenance (Example: non-electronic anode rod, filter, etc)

**Service/labor, shipping, delivery, installation, handling or any other costs are not covered at any time under this warranty.**

Any replacement part or product will be warranted only for the unexpired portion of the original water heater's limited warranty period.

If an identical model is no longer available due to a change in law, regulation, or standard, we will replace the product with one having comparable capacity and input. In these instances, the owner will have the option of paying the difference between what was paid for the original model and the new model with the additional features, or receiving a refund of the portion of the purchase price, on a pro-rata basis allocable to the unexpired portion of the warranty.

## WHAT'S NOT COVERED

- Problems caused by improper: gas supply line sizing, gas type, venting, connections, combustion air, voltage, wiring, or fusing
- Failure to follow applicable codes
- Failure to follow printed instructions
- Abuse, misuse, accident, fire, flood, Acts of God
- Improper installation, sizing, delivery, or maintenance
- Claims related to rust, noise, smell, or taste of water
- Failure to conduct authorized factory start up if required
- Alterations to the water heater
- Non-outdoor heaters installed outdoors
- Damages due to a failure to allow for thermal expansion
- Heat exchanger failure due to lack of adequate / proper supply of water
- Heaters moved from their original location
- Service trips to explain proper installation, use, or maintenance of the product/unit or to describe compliance requirements under applicable codes and regulations
- Charges related to accessing your heater including but not limited to door/wall removal, equipment rental, etc.
- Replacement parts after expiration of this warranty

## LIMITATIONS

NOTWITHSTANDING ANYTHING ELSE TO THE CONTRARY, THIS IS YOUR SOLE AND EXCLUSIVE WARRANTY. ALL OTHER WARRANTIES INCLUDING A WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED. SELLER SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE OR OTHER INDIRECT DAMAGES. TOTAL LIABILITY ARISING AT ANY TIME SHALL NOT EXCEED THE PURCHASE PRICE PAID WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY.

## SERVICE INQUIRIES:

**For service inquiries call the telephone number listed below.** Be prepared to provide the following information: name, address, and telephone number; the model and serial number of the water heater; proof of installation; and a clear description of the problem.

For your records, fill in the product:

Serial: \_\_\_\_\_

Model: \_\_\_\_\_

U.S. Customers:

**A. O. Smith Corporation**  
500 Tennessee Waltz Parkway  
Ashland City, Tennessee 37015  
800-527-1953  
[www.hotwater.com](http://www.hotwater.com)

Canadian Customers:

**P. O. Box 310 – 768 Erie Street**  
Stratford (Ontario) N5A 6T3  
800-265-8520



500 Tennessee Waltz Parkway, Ashland City, TN 37015  
Tech Support: 800-527-1953  
Parts: 800-433-2545  
[www.hotwater.com](http://www.hotwater.com)

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