



LIMITED LIFETIME WARRANTY

TANKLESS WATER HEATER MUST BE REGISTERED WITHIN 90 DAYS OF DELIVERY DATE TO ACTIVATE WARRANTY. VISIT WWW.SWCORP.COM/REGISTER.

ENVO by ANZZI Tankless Water Heaters Limited Lifetime Warranty

ANZZI warrants that every ENVO by ANZZI tankless water heater will be free from defects in materials and workmanship for its lifetime. ANZZI will repair or replace (at its option) a tankless water heater which fails to conform to this warranty. Scratches and other finish/surface defects must be reported within 5 days of delivery date. Failure to do so will result in assuming such damages were a result of negligence, misuse, or improper installation.

Note: If in the judgment of ANZZI the defect is not covered by this warranty, the costs of any in-home service as well as the costs of repair or replacement together with all freight charges will be the responsibility of the claimant.

Terms & Conditions

This warranty does not apply to product that is or has been: Used in any non-residential setting. Damaged by lightning, electrical storms or electrical surges or spikes. Damaged by reason of local water conditions. Damage to unit or residence caused by exposure to freezing temperatures. Installed or operated other than in accordance with the ANZZI supplied installation, operation and maintenance manual. ANZZI warrants that its tankless water heaters, installed in the United States or Canada are free from defects in materials and workmanship for life from the date of purchase by the original consumer purchaser. ANZZI will repair or replace (with equivalent unit) tankless water heaters if they fail to conform to this limited lifetime warranty. All warranty work will be performed without charge when the ANZZI tankless water heater is returned to the location designated by ANZZI. To obtain warranty service, call 305-614-4070.

This warranty will be considered null and void by ANZZI for the following reasons: Improper installations or use of tankless water heater; service to equipment by unauthorized personnel; installation that restricts access for service; condition of local water supply; using a residential unit in a non-residential or commercial capacity; installed or operated other than in accordance with the applicable ANZZI supplied installation manual; non-payment of repairs not covered under warranty; installation not following National/Local Plumbing and/or Electrical codes and standards; installation or repair performed by an unlicensed and/or uninsured contractor; installation not including inlet water filtration; regular changing of filter (every 6 months); modification to any part of the unit and/or accessories; use of non-ANZZI repair parts. This warranty applies only to tankless water heaters purchased on or after March 2022.

ANZZI does not guarantee that a local service person will be available for in-home service. Unit may have to be removed and reinstalled at the owner's expense. An EVA (Evaluation Number) must be obtained from the factory and used on any correspondence or packages sent to the factory.

DO NOT RETURN TO STORE!

When requesting a warranty claim contact ANZZI directly. Do not contact the seller or return the unit. Doing so will result in a denial of the warranty claim.

Please be advised failure to comply with any of the following will VOID the warranty.

1. The User must register product within 90 days of delivery. See www.swcorp.com/register.
2. Installation must be performed by a licensed professional.
3. An in-line water filter must be installed to prevent mineral deposit and build up.
4. Filter cartridge must be replaced no later than every 6 months.

Legal Exclusion - Warranty Valid in USA & Canada

ANZZI will not be liable in any way for any contingent liability or incidental or consequential damages resulting from the sale, installation or use of its products. Users are responsible for suitability of the products for their application. Damage resulting from improper specification or application or other operating conditions beyond ANZZI's control is not under warranty. ANZZI will exercise reasonable efforts in rendering service under this warranty but shall not be liable for any damage arising out of delays; this warranty only covers the repair and/or replacement of ANZZI product as specified by the warranty.

This warranty gives you specific legal rights and you may also have other rights, which may vary, from state to state. We agree that all disputes concerning our obligations hereunder shall be resolved by the state of New York in the county of Kings and we consent the exclusive jurisdiction of the state and federal courts sitting in Kings County in the state of New York.

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Rev.1-202203. This warranty is in effect as of March, 2022. This warranty supersedes all previous warranties and/or claims both stated and implied. This warranty is subject to change without notice.