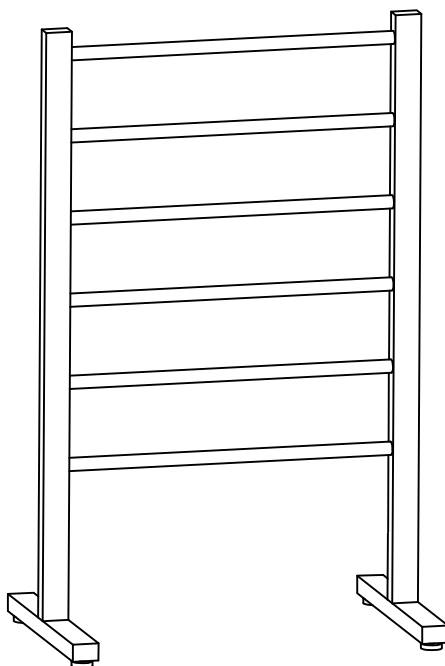




ITEM:TW-AZ102CH
ANZZI ELECTRIC TOWEL WARMER
INSTALLATION & OPERATION MANUAL
V2.0
05/31/2025



DON'T WAIT! REGISTER NOW!

Register your product within 90 days to ensure your product is recognized as an official purchase and is eligible for warranty coverage.

Mail in the completed registry card (Pg. 2) or register online at <https://register.anzzihome.com/register/>.



PRODUCT REGISTRATION*

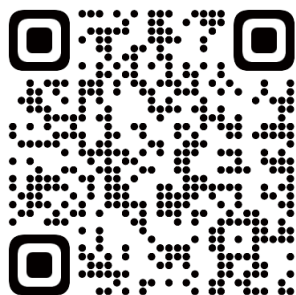
IMPORTANT: Warranty will not be recognized unless product is registered.

Register online at <https://anzzi.com/pages/register> or Scan the QR code below.

Registering your product maximizes your warranty benefits and ensures prompt service and support.

1

SCAN QR CODE



2

FILL IN THE
REGISTRATION FORM

Thank you for your purchase!

Registering your products ensures you maximize your warranty benefits and receive prompt service and support.

Name*

Email*

City*

Order #*

Installer Name

Model Purchased*

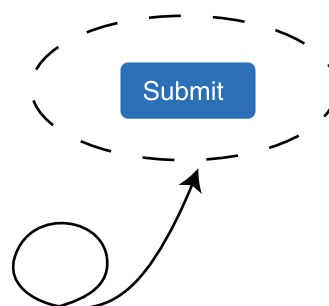
Installer Phone Number

Customer Age Range

Submit

3

CLICK SUBMIT TO FINISH
PRODUCT REGISTRATION



Need help? For technical support call **305-614-4070** or visit us at **www.ANZZI.com**

INSTRUCTION

Before using this product. Please read the following instructions carefully and keep this pamphlet for future reference.

About the product:

This product is designed for drying or warming towels and for indoor use only. It is manufactured according to UL standard and used under the voltage of 120V AC.

Safety Precautions:

1. The supplied power system which is connected to the towel warmer must be used with a over-current protection device.
2. This product is supplied with the relevant, fitted three pin socket and three-wire cable, to avoid any risks or danger it must be properly grounded.
3. Any change of the repair to the damaged internal wires must be done by a qualified technician who is deemed qualified by the industry standard. When any external wire fittings are required, the power must be cut off completely.
4. Any hard scrubbing or scratching on the product surface is strictly prohibited.

Warning:

1. This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This product is equipped with a electric cord having an equipment-grounding conductor and grounding plug. The plug must be inserted into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

NOTICE:

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service person if you are in doubt as to whether the outlet is properly grounded. Do not modify the plug provided with the product -- if it will not fit the outlet, have a proper outlet installed by a qualified electrician.

2. If the product is supplied from an extension cord set or electric portable outlet device, then the extension cord set or electric portable outlet device should be positioned so that it is not subject to splashing or excessive moisture.
3. This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.
4. Children should be supervised to ensure that they do not play with the product.
5. The towel rail is to be installed so that switches and other controls cannot be touched by a person in the bath or shower.



This product can be floor-standing, please pay attention to the following:

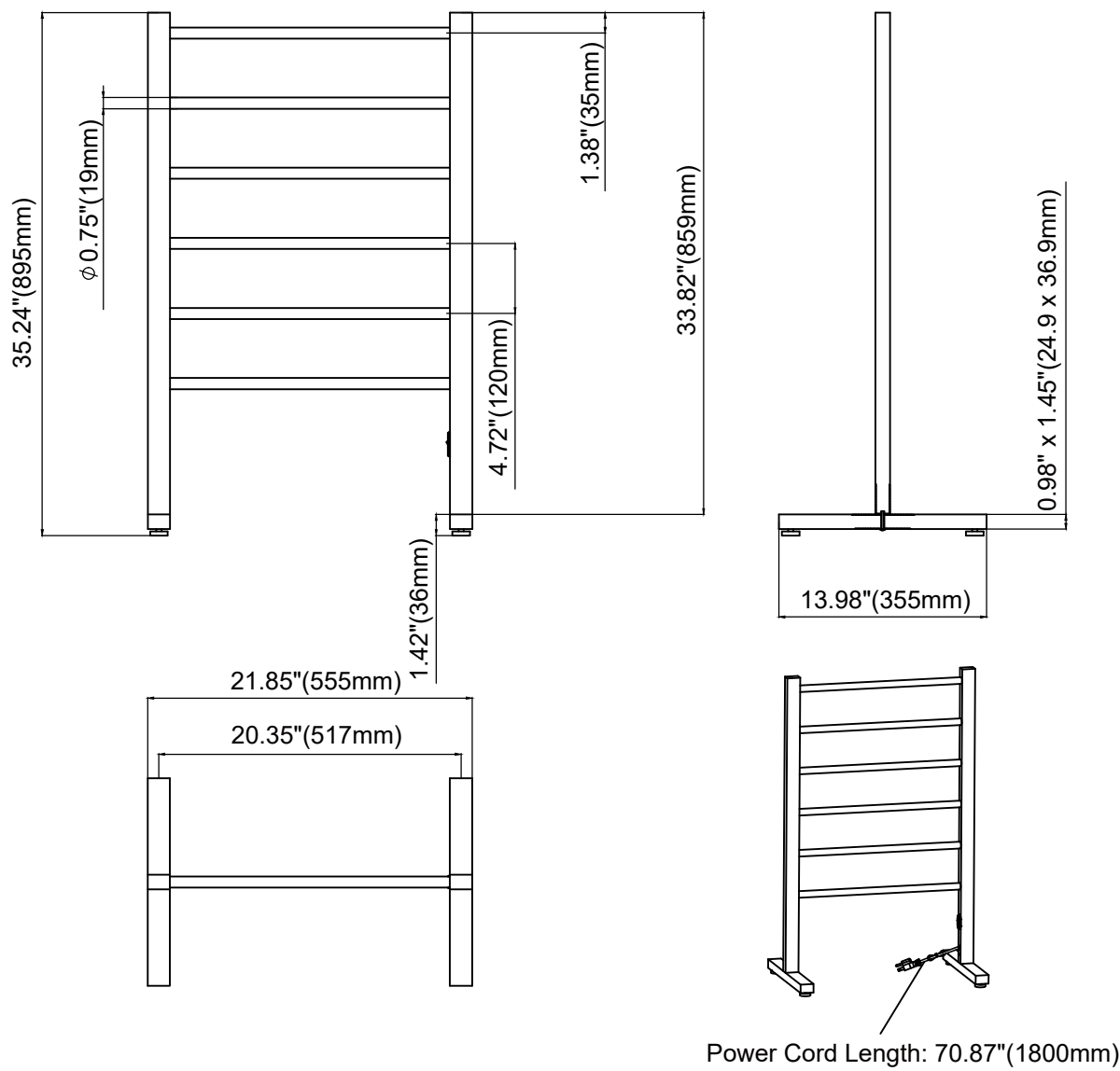
This product can be placed on the ground for use, please avoid moving the product during use to prevent the product from tipping.

SPECIFICATIONS

NOTE: Please use the towel warmer under 120 Voltage only.

- Power supply specification: 120V AC / 60HZ
- Power output: 65W
- Max temperature limit: 122°F (50 °C)

PRODUCT SIZE CHART



TOOLS

1. 

1. “+” screwdriver

ACCESSORIES

1. 

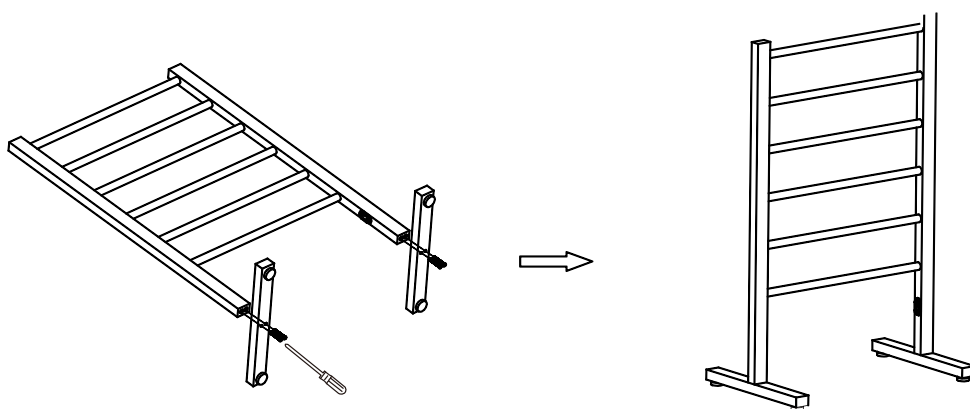
1. long screw M5X40 X4pc

2. 

2. freestanding leg x2pc

INSTALLATION

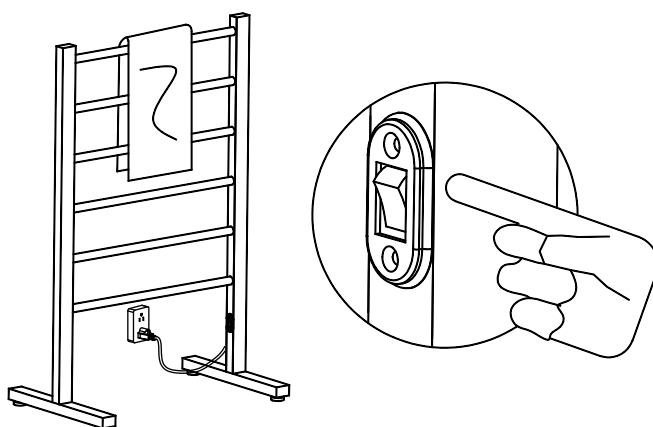
01



STEP 1:

Use screwdriver fasten screw and freestanding leg to the product as shown.

02



STEP 2:

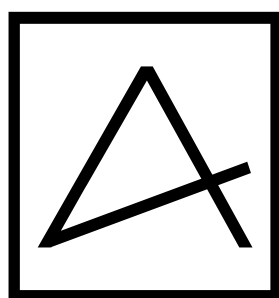
Plug the electrical cord into a GFCI protected outlet. Then turn on the power of tower warmer.

CLEANING & MAINTENANCE

- Towel warmers are designed for heating towels and bathrobes and should not be used for other purposes. The manufacturer or reseller assumes no liability if the device is used in combination with equipment or accessories not sold by the manufacturer.
- This towel warmer is to be only used with fabrics that are water washable. Towels which contain soap or detergent residue may appear to have scorch marks; however, this is simply discoloration of the residue in.
- Never stand, sit or climb on the unit.
- This towel warmer operates at high temperatures that can cause burns. Do not touch surfaces of the towel warmer while the warmer is in operation. The unit is designed to warm up towel and may become very hot.
- Do not allow unsupervised children in the vicinity of the towel warmer; and warn children of hot surfaces. An adult must supervise when the device is used by or near children.
- Unplug the unit with a dry hand and ensure that the electrical circuit breaker is off the main panel before wiring, carrying out a repair or servicing your heated towel warmer.
- Do not place your towel warmer inside a shower, sauna or plunge into the water.
- To ensure continued protection against risk of electric shock, plug the electrical cord into a properly grounded outlet.
- Approved for domestic use only. Do not use outdoors.
- In order to better maintain this product, please wipe it with a wet towel (or sponge).
- It is forbidden to use decontamination powder, abrasive powder and oil, acid and alkaline cleaners, which are harmful to the surface of the product.
- When maintaining or repairing this machine, please turn off the power or unplug it first to ensure safety.

TROUBLESHOOTING

SYMPTOM	RECOMMENDED ACTIONS
Thermostat failure / broken	Power off for first step and restart. Please contact the after-sales service if the problem still cannot be sloved.
The electrical cord is plugged in and tripped	Ask a professional to check the socket-related lines to troubleshoot. Please contact the after-sales service if the problem still cannot be sloved.
Not be heated up after 1 hour	Please contact the after-sales service directly when the above problems occured.
Electric shock on product	Please contact the after-sales service directly when the above problems occured.



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