



WARRANTY TO COMMERCIAL CUSTOMERS

RAC WINDOW TYPE H & C (AE, AH, PBC, PBE, PBE, PBH)

This warranty is extended to commercial customers only. A distinct warranty is extended to purchasers for personal, family or household use.

Amana® brand RAC window-type heating or air conditioning units identified as AE, AH, PBC, PBE and PBH units are warranted by Goodman Company, L.P. to commercial customers against defects in materials and workmanship under normal use and maintenance, as provided below.

FIRST-YEAR COVERAGE (ENTIRE UNIT): We will repair or replace, free of charge (to include labor), any part of a unit that proves to be defective due to workmanship or materials within the first year after the date of purchase.

SECOND THROUGH FIFTH YEARS SEALED SYSTEM COVERAGE: During the 2nd through 5th years after the date of purchase, we will repair (to include labor) any refrigerant leaks caused by defects in workmanship or material of a unit, and will repair or replace (to include labor) any portion of the evaporator coil, condenser coil, compressor, reversing valves or connecting tubing that proves to be defective, in workmanship or materials.

If the date of purchase cannot be verified, the warranty period begins three months after the month of manufacture (indicated by the first four digits of the unit's serial number (yyymm)).

Any part replaced or leak repaired under this warranty is warranted only for the unexpired portion of the original warranty term.

The above remedies are our only responsibilities, and the customer's only remedies, under this warranty. For warranty credit, any defective part must be returned to an Amana® brand heating and air conditioning products distributor by an authorized Amana® brand servicer; and all warranty service must be performed by an authorized Amana® brand servicer. To locate an authorized Amana® brand servicer, contact Goodman Company Consumer Affairs at the number or address found at the bottom of this certificate.

Model # & Serial # _____

Date of Purchase _____



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For service, contact an Authorized Amana® Brand Servicer.

For answers to questions regarding the above or to locate an authorized servicer, contact

Goodman Consumer Affairs • 7401 Security Way • Houston, Texas 77040

Part No. PW-343
5/2010

1-877-254-4729 inside U.S.A. • 1-713-861-2500 outside U.S.A.

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Goodman will not pay for electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat. This warranty does not cover lodging.

WARRANTY LIMITATIONS: WE ARE NOT RESPONSIBLE FOR:

- Damage or repairs required as a result of faulty installation or application
- Damage or repairs required as a result of floods, fires, wind, lightning, accidents, corrosive atmosphere or other conditions beyond our reasonable control
- Damage or repairs required as a result of the use of components or accessories not compatible with the unit
- Units installed outside of the United States and Canada
- Normal maintenance, as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, or damage caused by failure to perform such maintenance
- Parts or accessories not supplied or designated for use by us
- Damage or repairs required as a result of any improper use, maintenance, operation or servicing
- Damage or failure to start due to interrupted and/or inadequate electrical service
- Changes in the appearance of the unit that do not affect its performance
- Replacement of fuses and replacement or resetting of circuit breakers

THIS WARRANTY IS PROVIDED IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, IN NO EVENT SHALL WE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT OR OTHERWISE.

