



## WARRANTY

### INDOOR LIGHTING FIXTURES

#### Period Length

Five (5) years from date of original, non-dealer purchase for integrated LED Lighting Fixtures and One (1) year from date of original, non-dealer purchase for Socket-Based Lighting Fixtures.

#### Included in Warranty

Alora Lighting (including Alora and Alora Mood brands) warrants to the first non-dealer purchaser of any of its products that they are to be free from defects in material and workmanship.

**For our non-Stainless Steel fixtures**, although Alora uses appropriate grades of Aluminum Alloy selected and engineered for endurance, some fading or chalking is considered normal.

**Stainless steel finishes** are warranted for lifetime, under normal use to the first non-dealer purchaser.

#### Indoor and outdoor fixtures utilizing LED arrays

(multiple discrete LEDs mounted upon a single LED circuit board) are not considered to be defective until more than one (1) in ten (10) of the total quantity of LEDs fails to illuminate.

#### Not Included in Warranty

Excluded from warranty are all halogen, xenon, fluorescent and incandescent bulbs and any 3rd party component that carries its own manufacturer's warranty. This warranty shall not apply to products that have been altered, improperly installed, mishandled, or misused. Notice of a defect in writing must be received by Alora within five (5) years from the date of purchase (or period outlined by sales material).

#### Details

Alora's product warranty applies only to purchases from Alora's authorized distributors. All warranty claims must be filed through the distributor from which the item or items were originally purchased.

If a product is defective all efforts will be made to correct the problem at the first non-dealer purchaser's location. If the problem cannot be resolved on-site an RMA number will be issued.

Alora's obligation is expressly limited to repair or replacement, without charge, at Alora's chosen location after prior written return authorization has been granted. Alora's obligation under this warranty shall not extend beyond the distributor's initial purchase price of the product and accordingly any consequential damages or labor costs arising out of a defect are expressly excluded.

**THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE.**

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