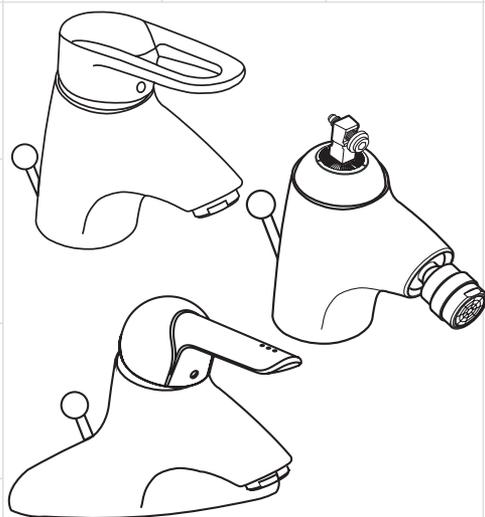


# Installation Instructions / Warranty



**Interaktiv and Proaktiv**  
Single Control Lavatory Faucets  
Single Control Bidet Faucets

**hansgrohe**

# 4" Centerset Single Control Lavatory Faucets

If you have a single hole lavatory or bidet faucet, please turn to page 4.

These instructions cover the following models:

Solaris	06632XX0
Stratos	06576XX0
Metro	06652XX0
Interaktiv S	06873XX0
Proaktiv*	06865XX0

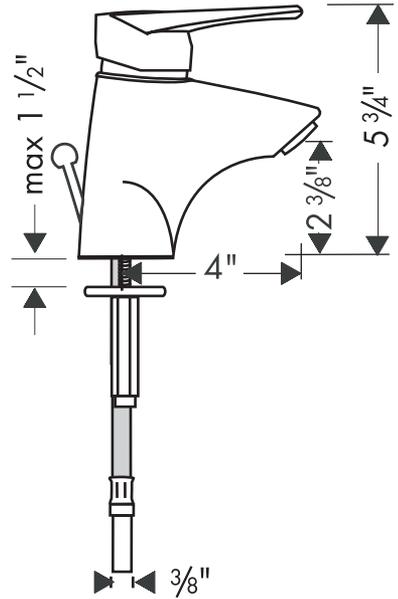
## Technical Information

Recommended water pressure	22 - 72 PSI
Recommended hot water temp.	120° - 140°F*
Max. mounting surface thickness	1 1/2"
Max. flow rate	2.2 gpm

\*Know and follow all applicable local plumbing codes when setting the temperature on the water heater. In Massachusetts, the water heater may be set no higher than 112°F

## Installation Considerations

- This faucet is intended for use on a lavatory or countertop that is pre-drilled for a 4" centerset faucet. It may not be suitable for use in other installations.
- The flexible supply hoses require supply stops with 3/8" compression fittings - not included.
- This faucet ships from the factory with the high temperature limit stop pre-set to the maximum position. It may be reset if desired.
- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.

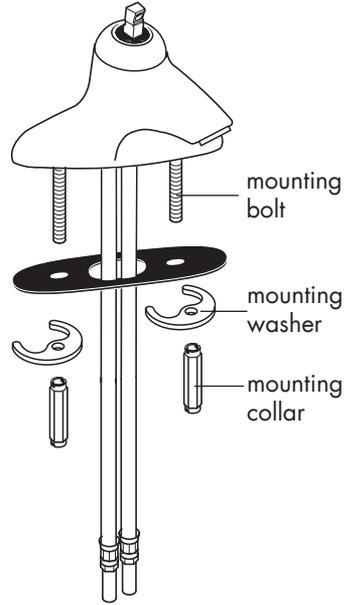


## Installation

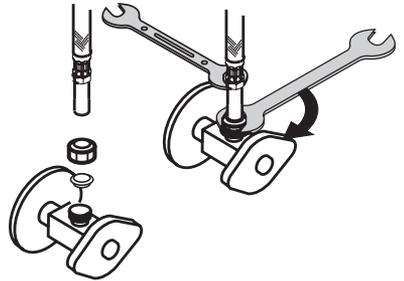
Place the faucet and sealing gasket on the mounting surface.

From beneath, slide the mounting washers over the mounting bolts. Thread on the mounting collars.

Tighten the mounting collars with a flat head screwdriver.



Secure the supply hoses to the stops with 3/8" compression fittings (not included). Use two wrenches, as shown, to keep the hose from twisting.



Install the handle, if necessary – see page 6.

Install the pop-up drain – see page 7.

Reset the high temperature limit stop (optional) – see page 8.

# Single Control, Single Hole Lavatory and Bidet Faucets

These instructions cover the following models:

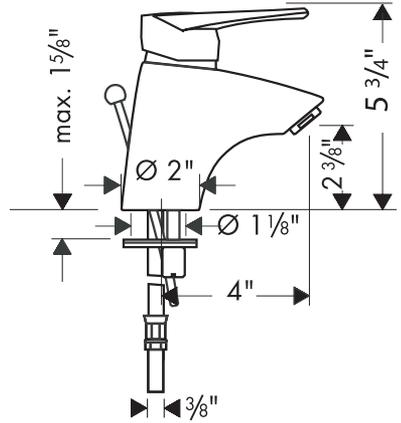
## Lavatory faucets

Solaris	06631XX0
Stratos	06575XX0
Metro	06571XX0
Interaktiv S	06872XX0
Proaktiv*	06863XX0

## Bidet faucet

Proaktiv*	06339XX0
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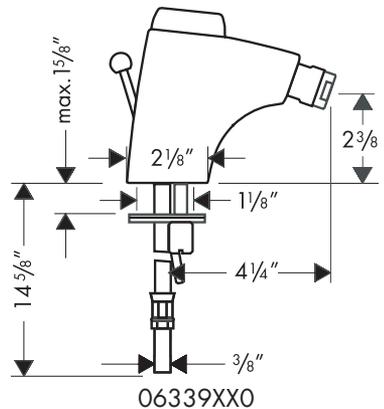
\*handle not included – order separately



## Technical Information

Recommended water pressure	22 - 72 PSI
Recommended hot water temp.	120° - 140°F*
Hole size in mounting surface	1 1/4"
Max mounting surface thickness	1 5/8"
Flow rate	2.2 gpm max.

\*Know and follow all applicable local plumbing codes when setting the temperature on the water heater. In Massachusetts, the water heater may be set no higher than 112°F.



## Installation Considerations:

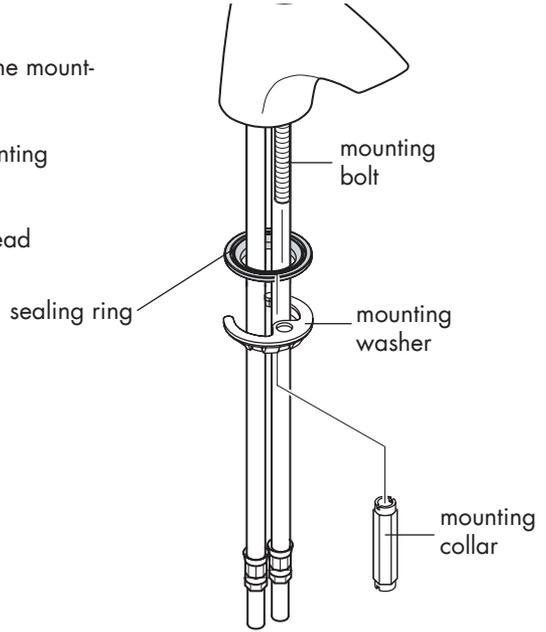
- The flexible supply hoses require supply stops with 3/8" compression fittings - not included.
- For best results, Hansgrohe recommends that this unit be installed by a licensed, professional plumber.
- This faucet ships from the factory with the high temperature limit stop pre-set to the maximum position. It may be reset if desired.

## Installation

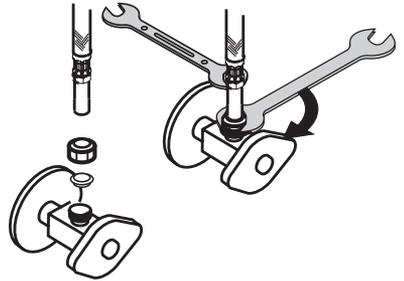
Place the faucet and sealing gasket on the mounting surface.

Slide the mounting washer over the mounting bolt. Thread on the mounting collar.

Tighten the mounting collar with a flat head screwdriver.



Secure the supply hoses to the stops with 3/8" compression fittings (not included). Use two wrenches, as shown, to keep the hoses from twisting.



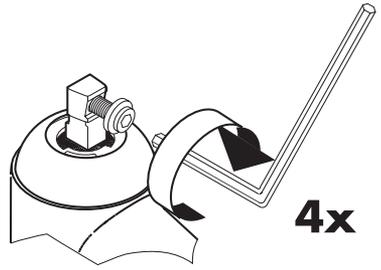
Install the handle, if necessary – see page 6.

Install the pop-up drain – see page 7.

Reset the high temperature limit stop (optional) – see page 8.

## Install the handle

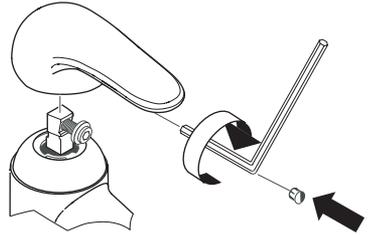
Install the handle screw on the cartridge stem.  
Tighten it only 4 turns.



Push the handle into place over the screw and the stem.

Use a 4 mm Allen wrench to finish tightening the screw.

Install the screw cover.



## Install the pop-up drain

Remove the plunger assembly.

Unscrew the drain outlet flange from the tee.

Unscrew the tailpiece from the tee. Wrap the threads with Teflon tape and replace.

Install the flexible sealing gasket to the flange. Sit it in the sink outlet.

From under the sink, install the black mack gasket, white friction ring, and retainer nut to the flange. Do not tighten the nut against the bottom of the sink at this time.

Thread the tee and tailpiece to the flange. The pivot must face the faucet. If necessary, turn the drain assembly.

Tighten the retainer nut.

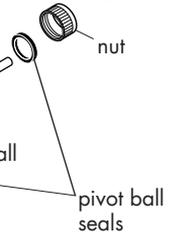
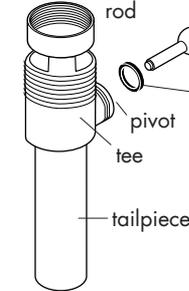
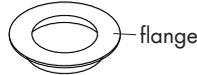
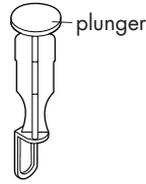
Sit the plunger assembly in the drain.

Install the horizontal rod through the pivot ball seals and into the tee so that the end goes through the loop in the bottom of the height adjuster. The two pivot ball seals should surround the pivot ball.

Slide the link over end of pull rod. Tighten screw.

Slide one end of spring clip over end of horizontal rod. Slide link over end of horizontal rod. Test motion of drain plunger. Reposition link as necessary. There are multiple holes in the link – the horizontal rod may go through any of the holes.

When satisfied with the action of the drain, slide the other end of the spring clip over the end of the horizontal rod.

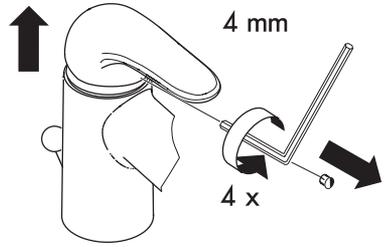


## Reset the High Temperature Limit Stop (optional)

Close the drain OR cover it with a wash cloth.

Use a 4 mm Allen wrench to push the screw cover into the handle. (Retrieve the screw cover when the handle is removed.)

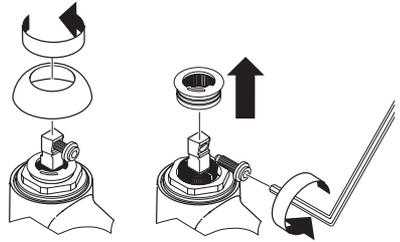
Use the 4mm Allen wrench to loosen the handle screw 4 complete revolutions. Remove the handle.



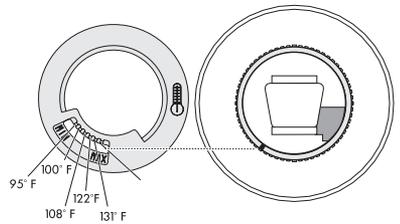
Remove the nut cover.

Remove the handle screw from the stem of the cartridge.

Remove the high temperature limit stop.



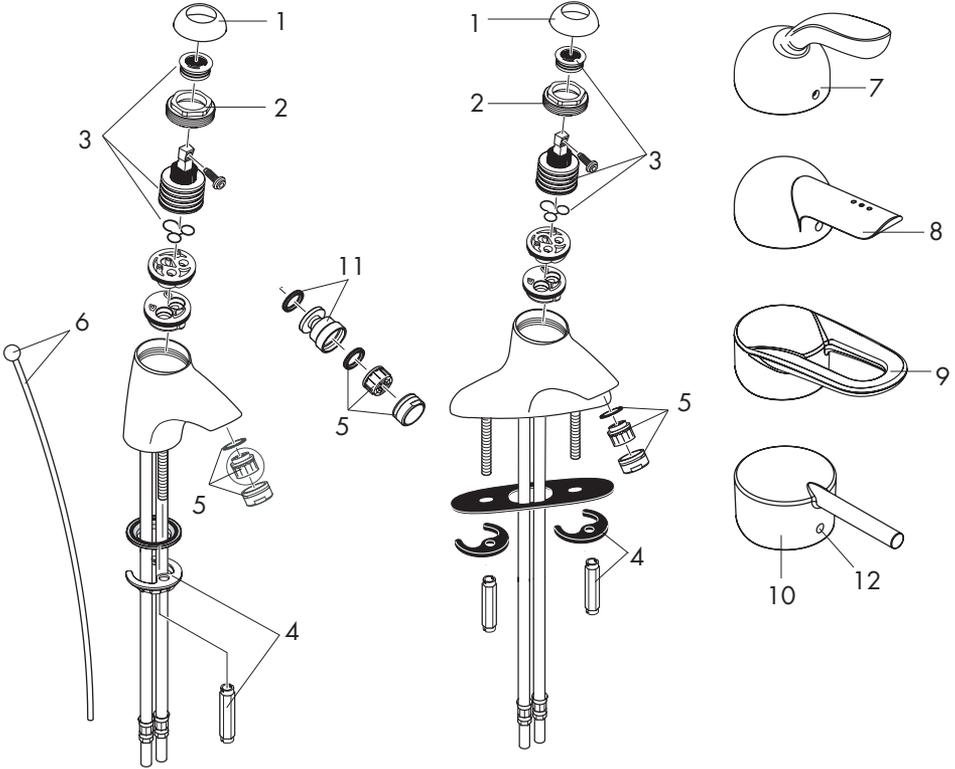
Replace the high temperature limit stop so that the pin on the cartridge is in the desired slot on the limit stop. Note: the temperatures given in the diagram assume a water heater temperature of 140° F, a cold water temperature of 50° F and a water pressure of 45 PSI.



Replace the nut cover. Replace the handle screw. Use the Allen wrench to turn the screw 4 revolutions.

Replace the handle. Finish tightening the handle screw. Turn on the water and test the faucet.

# Replacement Parts



- 1 nut cover 94192XXX
- 2 nut 94194000
- 3 cartridge 92730000
- 4 mounting kit 96016000
- 5 aerator 13085XXX
- 6 pull rod and knob 88541XXX
- 7 Solaris handle 06840XXX
- 8 Stratos handle 06868XXX
- 9 Metro handle 06869XXX

- 10 Interaktiv S handle 06958XXX
- 11 bidet pivot ball 92036XXX
- 12 screw cover 88655000
- drain 88509XXX

XXX = color  
 000 = chrome  
 820 = brushed nickel  
 830 = polished nickel  
 930 = polished brass

# Cleaning Recommendation for Hansgrohe Products

Modern sanitary faucetry and shower fixtures consist of very different materials to comply with the needs of the market with regard to design and functionality.

To avoid damage and returns, it is necessary to consider certain points when cleaning:

## Cleaning materials for faucets and shower products:

Acids are necessary ingredients of cleaning materials for removing lime. However, please pay attention to the following points when cleaning faucets and shower products:

- Use only cleaning materials intended for the application.
- Never use cleaning materials which contain hydrochloric, formic, or phosphoric, or acetic acid, as these can cause considerable damage.
- Do not mix one cleaning material with another.
- Do not use abrasives, such as cleaning powders, sponge pads, or microfiber cloths.

## Cleaning Instructions for Faucets and Shower Products:

Please follow the cleaning material manufacturer's instructions. In addition, please note the following:

- Clean your faucets and shower products as and when required.
- Follow the label instructions. Do not allow any cleaner to remain on the product for longer than necessary.
- Regular cleaning will prevent scale buildup and water spotting.
- When using spray cleaners, spray first onto a sponge or cloth. Do not spray directly onto the faucet or shower product as drops could enter openings or gaps and cause damage.
- After cleaning, rinse thoroughly with clear water to remove any cleaner residue.

## Important

Residues of liquid soaps, shampoos, and shower foams can also cause damage, so rinse with clean water after using.

## Please note:

- If the surface is already damaged, the effect of cleaning materials will cause further damage.
- Components with damaged surfaces must be replaced, otherwise, this could cause injury.
- Damage caused by improper treatment will not be covered by our warranty.

# Limited Lifetime Consumer Warranty

This product has been manufactured and tested to the highest quality standards by Hansgrohe, Inc. ("Hansgrohe"). This warranty is limited to Hansgrohe products which are purchased by a consumer in the United States after March 1, 1996, and installed in either the United States or Canada.

## WHO IS COVERED BY THE WARRANTY

This warranty extends to the original consumer purchaser only.

## WHAT IS COVERED BY THE WARRANTY

This warranty covers only your Hansgrohe manufactured product. Hansgrohe warrants this product against defects in material or workmanship as follows: Hansgrohe will repair at no charge for parts only or, at its option, replace any product or part of the product which proves defective because of improper workmanship and/or material, under normal installation, use, service and maintenance. If Hansgrohe is unable to provide a replacement and repair is not practical or cannot be timely made, Hansgrohe may elect to refund the purchase price in exchange for the return of the product.

## LENGTH OF WARRANTY

Replacement or repaired parts of products will be covered for the term of this warranty as stated in the following two sentences. If you are a consumer who purchased the product for use primarily for personal, family, or household purposes, this warranty extends for as long as you own the product and the home in which the product is installed. If you purchased the product for use primarily for any other purpose, including, without limitation, a commercial purpose, this warranty extends only (i) for 1 year, with respect to Interaktiv and Retroaktiv products, and (ii) for 5 years, with respect to AXOR, ShowerPower and Pharo products.

**THIS WARRANTY DOES NOT COVER, AND HANSGROHE WILL NOT PAY FOR:**

- A. Conditions, malfunctions or damage not resulting from defects in material or workmanship.
- B. Conditions, malfunctions or damage resulting from (1) improper installation, improper maintenance, misuse, abuse, negligence, accident or alteration, or (2) the use of abrasive or caustic cleaning agents or “no rinse” cleaning products, or the use of the product in any manner contrary to the product instructions.
- C. Labor or other expenses for the disconnection or return of the product for warranty service, or for installation or reinstallation of the product.
- D. Accessories or related products not manufactured by Hansgrohe.

**TO OBTAIN WARRANTY SERVICE**

Contact your Hansgrohe retailer, or write to Technical Service at:

Hansgrohe Inc.  
1492 Bluegrass Lakes Parkway  
Alpharetta GA 30004

Or, call Hansgrohe toll-free at (800) 334-0455.

In requesting warranty service, you will need to provide

- 1. The sales receipt or other evidence of the date and place of purchase.
- 2. A description of the problem.
- 3. Delivery of the product or the defective part, postage prepaid and carefully packed and insured, to Hansgrohe Inc. 1492 Bluegrass Lakes Parkway, Alpharetta, Georgia 30004, Attention: Technical Service, if required by Hansgrohe.

When warranty service is completed, any repaired or replacement product or part will be returned to you postage prepaid.

**EXCLUSIONS AND LIMITATIONS**

REPAIR OR REPLACEMENT (OR, IN LIMITED CIRCUMSTANCES, REFUND OF THE PURCHASE PRICE) AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. HANSGROHE NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO CREATE FOR IT ANY OBLIGATION OR LIABILITY IN CONNECTION WITH THIS PRODUCT.

HANSGROHE SHALL NOT BE LIABLE TO PURCHASER OR ANY PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, ARISING OUT OF BREACH OF THIS WARRANTY OR ANY IMPLIED WARRANTY (INCLUDING MERCHANTABILITY).

Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may have other rights which vary from State to State.

You may be required by law to give us a reasonable opportunity to correct or cure any failure to comply before you can bring any action in court against us under the Magnuson-Moss Warranty Act.

**PRODUCT INSTRUCTIONS AND QUESTIONS**

Upon purchase or prior to installation, please carefully inspect your Hansgrohe product for any damage or visible defect. Prior to installing, always carefully study the enclosed instructions on the proper installation and the care and maintenance of the product. If you have questions at any time about the use, installation, or performance of your Hansgrohe product, or this warranty, please call or write to us at the toll-free number and address printed above.

**hansgrohe**

Hansgrohe, Inc. • 1490 Bluegrass Lakes Parkway • Alpharetta, GA 30004  
Tel. 770 360-9880 • Fax 770 360 9887

**[www.hansgrohe-USA.com](http://www.hansgrohe-USA.com)**