WARRANTY & RETURN POLICY



Thompson Traders, Inc. warrants to the original purchaser that Thompson Traders, Inc. will, at its option, replace, without charge, such product if it fails due to manufacturing defects for a lifetime of normal residential use. Product replacement does not include transportation cost or labor installation cost. This warranty covers under mount, drop-in, vessel mount, and partial drop-in, only if installed in a conventional countertop in residential applications. Thompson Traders, Inc. reserves the right to examine the product in question and its installation prior to replacement.

This warranty applies only to sinks:

- 1) Used only in residential applications
- 2) Which fail due to manufacturing defect
- 3) Which have not been moved from original installation location

This warranty does not apply to defect or damage caused by:

- 1) Failure to follow the recommended procedures for installation, care and maintenance
- 2) Tarnish and discoloration
- 3) Dents or scratches

Other Warranty Conditions:

Our warranty does not cover product failure or damage caused by abusive treatment, misuse, environmental factors, improper care and cleaning, damage due to handling or faulty installations or claims of defect related to patina and discoloration. This warranty is extended only to the original consumer purchaser of the product. This warranty does not cover shipping costs, labor costs, or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part or any other expense or loss.

All incidentals or consequential damages are specifically excluded. No additional warranties, express or implied are given. Any implied warranty, including one of merchantability or fitness for a particular purpose, is limited to the duration of the written warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.