

Touchscreen Deadbolt with Alarm

User's Guide





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NEED HELP?

Please call customer support before returning the product to the store.

Toll-Free Calling From: U.S.A.: (888) 805-9837

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Visit our web site for videos, FAQs and more: answers.schlage.com

REGISTER YOUR PRODUCT

Document your purchase and register your warranty at RegisterMySchlage.com, or use the included registration card.

WARRANTY AND FCC/IC STATEMENTS

Lifetime Limited Mechanical and Finish Warranty and 1-Year Limited Electronics Warranty

Subject to the terms and conditions of the warranty, Schlage extends a lifetime limited mechanical and finish warranty and a one-year limited electronics warranty to the original consumer user ("Original User") of our Schlage brand product ("Product") against defects in material and workmanship, as long as the Original User occupies the residential premises upon which the Product was originally installed. See answers.schlage.com for specific warranty details and limitations, or contact Schlage Customer Service at (888) 805-9837 in the U.S. and Canada or (800) 506-7866 in Mexico for assistance.

FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

LOCK SETUP

Follow these steps to get your lock set up and ready to use.

1 Decide if you want to use the Nexia Home Intelligence System.

If you want to use the Nexia Home Intelligence System, see **Nexia™ Home Intelligence Functions on page 12**. You can control all of the lock functions from the portal after you've enrolled your lock.

2 Decide what length you want the User Codes for the lock to be.

You can set User Codes to be from 4 - 8 digits in length. The default length is 4 digits. All User Codes must be the same length. Any time you change the User Code length, all current User Codes will be deleted from the lock.

· See Change User Code Length on page 7.

3 Add/Delete User Codes.

The lock comes preset with two unique User Codes. You can either use these codes or remove them and program your own codes.

• See Add User Code and Delete User Code on page 7.

4 Decide if you want to use the Auto-Lock feature or not.

When the Auto-Lock feature is enabled, the lock will automatically relock itself 30 seconds after being unlocked.

See Enable/Disable Auto-Lock on page 7.

5 Turn on the alarm and decide which mode you want to use.

The alarm is turned off by default. If you want to use the alarm, you'll need to turn it on and decide on a mode.

See Programming the Alarm on page 8.

A PLEASE KEEP THIS GUIDE A

This guide contains important information about your lock!

- Default User Codes and Programming Code are located on the sticker on the back of this guide! You will need these if you ever need to reset your lock back to factory default settings!
- The sticker also contains your serial number, which may be needed for warranty and customer service support.
- Instructions for adding and deleting User Codes, changing the lock behavior, troubleshooting, customer service and more are explained in this guide!
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

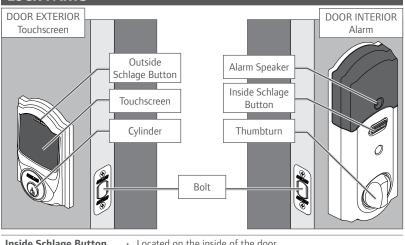
RF Exposure

To comply with FCC/IC RF exposure requirements for mobile transmitting devices, this transmitter should only be used or installed at locations where there is at least 20 cm separation distance between the antenna and all persons.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

This Device complies with Industry Canada License-exempt RSS standard(s). Operation is subject to the following two conditions: 1) this device may not cause interference, and 2) this device must accept any interference, including interference that may cause undesired operation of the device.

LOCK PARTS



Inside Schlage Button	 Located on the inside of the door. 		
	Has three distinct lights.		
	 Used to set and program the alarm. See Programming the 		
	Alarm on page 8.		
	This button does not lock or unlock the door.		
Thumbturn	• Used to lock and unlock the door manually from the inside.		
Outside Schlage Button	· Located on the outside of the door.		
	• The first button you will press when entering a User Code and		
	in the programming process.		
	 Can also be pressed to exit programming immediately. 		
Touchscreen	Remains unlit until the Outside Schlage Button is pressed.		
	 Located on the outside of the door. 		
	 Used to enter codes for programming and unlocking. 		
Cylinder	Used only in emergency situations to unlock the lock. See		
	Emergency Key Override on page 15.		
Alarm Speaker	Sounds alarms based on the chosen settings. See		
	Programming the Alarm on page 8.		
Bolt	Automatically extends and retracts when the touchscreen is		
	used.		
	• Manually extends and retracts when the thumbturn is rotated.		

LOCKING AND UNLOCKING

① If you make a mistake while entering a User Code, press the Outside Schlage Button and start again.

Locking from the Outside

Press the Outside Schlage Button. The lock will lock.

① If the Lock & Leave feature is disabled, a valid User Code must be entered to lock the door.



See **Enable/Disable Lock & Leave** on page 7.

Locking from the Inside

Rotate the Inside Thumbturn.

① The Inside Schlage Button will not lock the deadbolt.



Unlocking from the Outside

Press the Outside Schlage Button and then enter a valid User Code. The green success check mark will light and the deadbolt will unlock.



If the red error X lights, the User Code was not valid.

Unlocking from the Inside

Rotate the Inside Thumbturn.

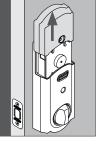
① The Inside Schlage Button will not unlock the deadbolt.



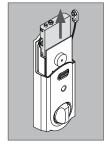
REPLACING THE BATTERIES

- 1 Replace the batteries in your lock at the same time each year that you test and replace the batteries in your smoke alarms. This will ensure continued reliable operation.
- ① Use four high-quality alkaline AA batteries for replacement. Lithium batteries may cause undesirable operation.

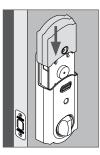




1. Remove the inside cover.



2. Unsnap the battery connector, remove the battery tray and replace the batteries.



Replace the battery tray with the batteries facing the door. Snap the battery connector to the tray and replace the cover.

PROGRAMMING THE TOUCHSCREEN

Tips for Successful Programming

- ① Want to see a video of programming before you begin? Browse to answers.schlage.com.
- ① The lock comes preset with a unique default Programming Code and two unique Default User Codes. You can either use these codes to operate your lock or change them using the instructions in this guide.
- ① Default Codes are located on the back of the Alarm Assembly, and on the back of this guide.
- ① User Codes can also be programmed using the Nexia Home Intelligence System. Browse to
 - **www.nexiahome.com** for more information.

Outside Schlage Button

- The first button you will press in the programming process.
- Can also be pressed to exit programming immediately.

Green Check Mark

· Blinks when a number

function is complete.

key is pressed and when a



Touchscreen

• Use the numbers on the Touchscreen to enter codes and for programming.

Red X

 If there is a problem during programming, you will see the red error X.

Programming Indicator

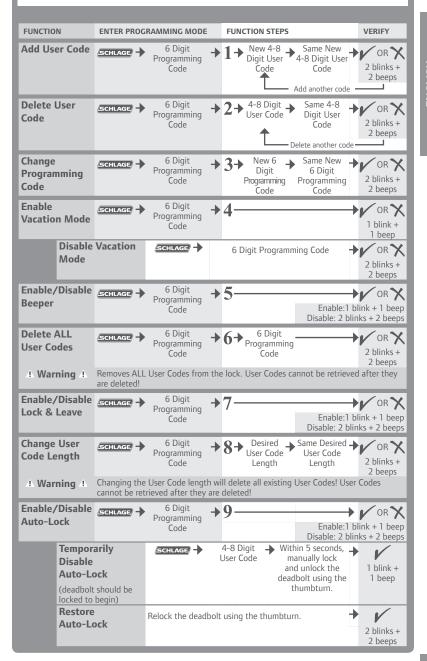
- Blinks when Programming Mode is entered
- Solid while a programming function is being performed.

Programming Descriptions

Add User Code	Adds one User Code. User Codes are used for unlocking the lock.			
Add Oser Code	Codes can be 4 - 8 digits long. All codes must be the same length.			
	3 3			
	See Change User Code Length on page 7.			
Delete User Code	Removes one User Code at a time.			
Change	The Programming Code is used to put the lock into Programming			
Programming Code	Mode. It is 6 digits long.			
Enable	When Vacation Mode is enabled, no User Codes can be entered into			
Vacation Mode	the Touchscreen. This provides extra security while you are away			
	from your home for an extended period of time.			
Disable	Returns lock to normal operation.			
Vacation Mode	recums to the mean operation.			
Enable/Disable	The beeper can be turned off if desired. Beeps will still sound			
Beeper	during programming.			
Delete ALL	Removes ALL User Codes from the lock.			
User Codes				
Enable/Disable	When Lock & Leave Mode is enabled, the lock can be locked from			
Lock & Leave	the outside by simply pressing the Outside Schlage Button. When			
	disabled, a User Code must be entered to lock from the outside.			
	This feature is enabled by default.			
Change	You can change the length of the User Codes in your lock. User			
User Code Length	Codes can be 4 - 8 digits in length. Default is 4 digits. Changing			
,	the User Code length will delete all existing User Codes!			
Enable/Disable	When Auto-Lock is enabled, the lock will automatically relock itself			
Auto-Lock	30 seconds after being unlocked. This feature is disabled by default			
Temporarily	Auto-Lock must already be enabled. While the deadbolt is locked,			
Disable	press the Outside Schlage Button and then enter a 4-8 digit User			
Auto-Lock	Code to unlock the deadbolt. Within 5 seconds, manually lock and			
- 1000	unlock the deadbolt using the thumbturn.			
Restore	To restore Auto-Lock, simply lock the deadbolt using the			
Auto-Lock	thumbturn.			

Programming Procedures

- ① Extend the deadbolt before beginning.
- ① Determine how long you want your User Codes to be BEFORE adding any User Codes. If you change the User Code length after adding User Codes, all existing User Codes will be deleted!
- ① If you make a mistake, press the Outside Schlage Button to leave Programming Mode, and then start over. Programming Mode will automatically time out after 30 seconds of inactivity.

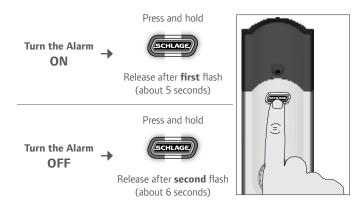


PROGRAMMING THE ALARM

Powering the Alarm

The alarm is turned off by default. After installation, you'll need to turn on your alarm.

- ① Program the alarm using the Inside Schlage Button, shown below.
- ① Not sure your alarm is turned on? Simply press and release the Inside Schlage Button once. It will beep and light up to confirm it is activated. If it does not, try turning the alarm on again, and check the batteries.
- ① For videos and more, browse to **answers.schlage.com**.



- ① If you want to silence an alarm early, press and hold the Inside Schlage Button until the alarm sound stops.
- ① Want to hear what the alarm sounds like in Activity or Forced Entry mode? Enter an incorrect code four times and the alarm will sound.

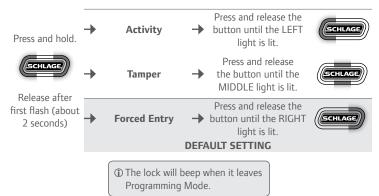
Alarm Setting Descriptions

MODE	DESCRIPTION	LIGHTS	SOUNDS
Activity Alarms when the door opens or closes.	Perfect for monitoring doors while you're at home. • After the alarm is triggered, there is a built-in 3-second delay for it to reset.	Middle LED light flashes	Two short beeps
Tamper Alarms when the lock is disturbed, while locked.	Senses subtle activity at the lock.	Left and right LED lights flash alternately	15 second Alarm (90 dB=similar to the volume of your smoke alarm)
Forced Entry Alarms when significant force pushes against the door, while locked.	Perfect for nighttime or when you're away from home. Least sensitive mode many choose to use this alert setting all the time.	All lights flash	Three-minute shrill, steady alarm (90 dB=similar to the volume of your smoke alarm)

Changing the Alarm Mode

After you power on the alarm, it will be preset to the Forced Entry mode, by default. If you want to change the mode, follow these simple steps:

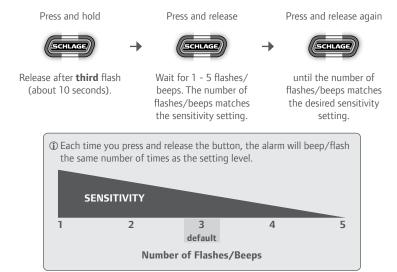
① The alarm must first be powered on before changing the alert setting!



Adjusting the Sensitivity Level

Each alarm mode is preset to a sensitivity level of three. If your alarm is sounding too frequently, or not frequently enough, try changing this setting.

- ① You do not need to adjust this setting unless the alarm is sounding too frequently or not frequently enough.
- ① If you change the alarm mode, the sensitivity will revert back to the default setting.



MY CODES

Use these tables to record Programming and User Codes that you program into the lock.

- The Programming Code can be any combination of six numbers entered into the keypad to put the lock in Programming Mode.
- The first 4 6 numbers (depending on User Code Length) must be different from all of the User Codes currently in the lock.
- One Programming Code is programmed into the lock by default. This code can be found on the stickers, one on the back of the Alarm Assembly and one on the back of this quide.

① Use a pencil to enter the codes in the boxes so you can easily change them later.

User Codes

- A User Code can be any combination of 4 8 digits entered into the keypad to unlock the lock.
- The first 4-6 digits must be different from the first 4-6 digits of the Programming Code.
- Two User Codes are programmed into the lock by default.
 These two codes can be found on the stickers, one on the back of the Inside Alarm Assembly and one on the back of this guide.

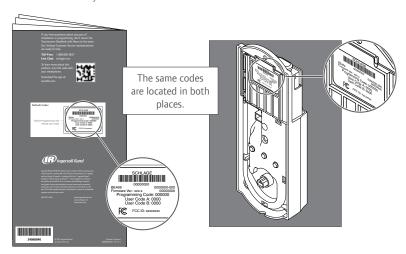
① Up to 30 User Codes can be stored in the lock at one time.

Best Practices

- · Give each person their own unique User Code.
- · Change User and Programming Codes periodically to ensure security.

Default Codes Locations

Codes are located on the sticker on the back of this guide. They are also located on the back of the Alarm Assembly.



① DO NOT remove the sticker from the back of the Alarm Assembly! If you lose your Programming Code, you can reset your lock back to these default codes.

DATE	PROGRAMMING CODE					

USER NAME	USER CODE
Example: John Smith	1234
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	
11.	
12.	
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28.	
29.	
30.	

FACTORY DEFAULT RESET

When should you perform a Factory Default Reset?

- · When you want to move the lock to a different door.
- If you have forgotten your Programming Code, you can restore the default codes.

A WARNING A

Locate the default Programming and User Codes on the back of this guide or the back of the Alarm Assembly before beginning! Default Programming and User Codes will be restored. All existing User Codes and current Programming Code will be erased.

CUSTOMER SERVICE CANNOT RETRIEVE LOST DEFAULT CODES! DO NOT RESTORE FACTORY SETTINGS UNLESS YOU CAN LOCATE THE DEFAULT CODES.

- 1. Disconnect the batteries. See Replacing the Batteries on page 5.
- 2. Press and hold the Outside Schlage Button.
- 3. While holding the Outside Schlage Button, reconnect the batteries.
- 4. Release the Outside Schlage Button.
- To check that the lock was reset, press the Outside Schlage Button and enter one of the Default User Codes. If the reset was successful, the Default User Codes will unlock the deadbolt.

NEXIA™ HOME INTELLIGENCE FUNCTIONS

This lock is equipped with a Z-Wave® radio, which allows it to integrate seamlessly with the Nexia Home Intelligence System. **Enrolling** is the process of adding the lock to your Nexia Home Intelligence account.

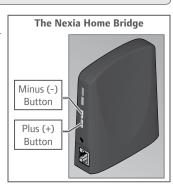
To use the Nexia Home Intelligence System, you must first have a Nexia Home Bridge and Nexia Home Intelligence account.

- ① For more information about Nexia Home Intelligence, please browse to www.nexiahome.com.
- ① The Z-Wave radio is disabled by default to conserve battery life. When the lock is enrolled for the first time, the radio is automatically enabled.
- ① If you no longer wish to use the Nexia Home Intelligence System, make sure to unenroll the lock to conserve battery life.

About Z-Wave

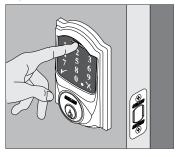
This lock is a Security Enabled Z-Wave Product.

- Inclusion (Enrollment) is detailed in this guide under "Enroll/Unenroll the Lock".
- Exclusion (Unenrollment) is detailed in this guide under "Enroll/Unenroll the Lock".
- This lock may be included into any Z-Wave network, from any manufacturer.
- Listening nodes from any manufacturer can act as repeaters to extend network range.
- The lock will have limited functionality if included with a non-secure controller.
- Configuration parameters and association group information can be found at answers.schlage.com.
- Replication is the process of copying the network data from a primary controller to a secondary controller on the network. For more information, please see your controller's documentation.
- This device supports Anti-Theft. Enabling Anti-Theft protection requires an Anti-Theft enabled controller. For more information, please see your controller's documentation.



The lock must be set up again after the reset is complete:

- 1. Open the door if it is not already open.
- 2. Press the Outside Schlage Button.
- Enter one of the Default User Codes into the lock.See **Default Codes Locations** on page 10.
- 4. The lock will perform a setup routine. Wait until the bolt stops moving before continuing.



Z-Wave Function Descriptions

Enroll the Lock	Turns the Z-Wave radio on and enrolls the lock.
Verify Lock Enrollment	Verifies that the lock is enrolled in a Z-Wave network.
Unenroll the Lock	Unenrolls the lock and turns the Z-Wave radio off.



To Enroll/Unenroll the lock, you must first put your Nexia Home Bridge into enrollment mode:

- 1. Install a fresh, high-quality 9V battery into the Bridge.
- 2. Hold the Bridge within 6 feet (1.8 meters) of the lock throughout the entire Enrollment process.
- 3. Press and release the **plus (+)** button (to Enroll) or the **minus (-)** button (to Unenroll) on the Bridge. Complete step 4 within 30 seconds.
 - ① This procedure will vary with controllers from other manufacturers.
- 4. Extend the bolt on the lock and then perform the following:

Enroll/Unenroll the Lock	SCHLAGE -	6 Digit Programming Code	→	0 →	V	OR	×
					The lock was Enrolled/		The lock was not Enrolled/
					Unenrolled		Unenrolled

To verify Enrollment:

- 1. Remove the battery cover. See **Replacing the Batteries** on page 5.
- 2. Disconnect the battery connector.
- 3. While watching the Inside Schlage Button, reconnect the battery connector.
- 4. The Inside Schlage button will blink if the lock is Enrolled.

TROUBLESHOOTING

PROBLEM	SOUNDS	LIGHTS	SOLUTION
I forgot my Programming Code.	_	_	Check the back of this guide or the back of the Alarm Assembly for default Programming Code.
			If needed, restore lock to factory settings. See Factory Default Reset on page 12.
I need to delete a User Code that I don't remember.	_	_	Delete all User Codes. Then add all needed User Codes back into the lock. See Programming the Touchscreen on page 7.
Cannot add a new User Code.	_	Yellow dot flashing	1 was not pressed after entering Programming Mode.
			30 User Codes already exist. Delete a User Code before adding a new one. See Delete User Code on page 7.
	2 beeps	2 Red X	Second User Code entry did not match first User Code entry.
			The new User Code matches the first 4 - 6 digits of the existing Programming Code.
Cannot delete a User Code.	_	Yellow dot flashing	2 was not pressed after entering Programming Mode.
	2 beeps	2 Red X	First User Code entered did not match any current User Code.
	2 beeps	Z Neu X	Second User Code entered did not match first User Code entered.
Cannot change Programming Code.	_	Yellow dot flashing	3 was not pressed after entering Programming Mode.
	2 beeps	2 Red 🗙	Second Programming Code entered did not match first Programming Code entered.
			First 4 - 6 digits of new Programming Code match an existing User Code.
Cannot delete all User Codes.	_	Yellow dot flashing	6 was not pressed after entering Programming Mode.
			The 2nd Programming Code entered was not valid.
User Code does not unlock lock.	1 beep	1 Red 🗙	User Code entered is not a valid User Code.
User Code cannot be entered after Outside Schlage button is	1 beep	Green ✓ then Red 🗙	Vacation Mode is enabled. Disable Vacation Mode. See Disable Vacation Mode on page 7.
pressed.	1 beep	1 Red 🗙	Too many incorrect User Codes have been entered. Wait 30 seconds and try again.
Backlighting does not come on when Outside Schlage button is	_	_	Batteries are completely dead and no electronic operations are possible. See Replacing the Batteries on page 5.
pressed and User Code cannot be entered.			The battery tray is not connected.
cannot be entered.			The cable that runs through the door is not connected. Remove the Alarm Assembly and check the connection. See Step 7 of the Touchscreen Deadbolt with Alarm Installation Instructions for help.

PROBLEM	SOUNDS	LIGHTS	SOLUTION
After entering a User Code to unlock the lock, the yellow dot is flashing and there is a delay before unlock.	Several beeps	Outside yellow dot flashing	Battery is low and should be replaced. See Replacing the Batteries on page 5.
Inside Schlage Button is flashing but no alarm is sounding.	_	Inside Schlage Button flashes every 5 seconds	
3 Red 🛪 when Outside Schlage Button is pressed.	_	3 Red ✗	Battery is critical and must be replaced. See Replacing the Batteries on page 5.
Pressing Outside Schlage button when deadbolt is unlocked	_	_	The Lock & Leave feature is not enabled. See Enable/Disable Lock & Leave on page 7.
does not cause deadbolt to relock.			If you do not want to enable Lock & Leave, then enter a valid User Code to lock the door.
Deadbolt will not extend or retract as expected.	1 long beep	1 Red 🗙	Adjust bolt/frame alignment. Browse to answers.schlage.com for help.
Deadbolt requires two attempts to lock or unlock.	_	Green 🗸	Deadbolt/frame alignment is marginal. Adjust door/frame for best operation. Browse to answers.schlage.com for help.
Alarm will not sound.	_	_	Turn on Alarm.
Alarm sounds too frequently/ false alarm, or not frequently enough.	Alarm	_	Sensitivity level is too high (at 1 or 2) or too low (at 4 or 5) and should be adjusted. See Adjusting the Sensitivity Level on page 9.
The tamper alert is not sounding.	_	_	There is a 60-second delay before device alarms to allow you to exit and lock the door. See Alarm Setting Descriptions on page 8.
NEXIA services are not available.	_	_	The lock has not been properly enrolled into a bridge. See Nexia™ Home Intelligence Functions on page 12.

EMERGENCY KEY OVERRIDE

Emergency Key Override can be used when the battery is completely dead, or when no valid User Code is known.

Insert key and rotate to unlock, just like any lock. See **Replacing the Batteries** on page 5.

This lock may be rekeyed to match other locks in a residence. Contact a locksmith for assistance.



If you have questions about any part of installation or programming, don't return the Touchscreen Deadbolt with Alarm to the store. Our Schlage Customer Service representatives are ready to help.

Toll-Free: 1.888.805.9837 **Live Chat:** schlage.com

To learn more about this

your smartphone.

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product, scan the code with

Si tiene dudas acerca de cualquier parte de la instalación o programación, no devuelva el cerrojo de pantalla táctil con alarma a la tienda. Nuestros representantes del Departamento de Servicio de Asistencia al Cliente de Schlage están listos para ayudarlo.

Línea gratuita:

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Chat en vivo: schlage.com

Si vous avez des questions concernant l'installation ou programmation, ne ramenez pas le pêne dormant avec écran tactile muni d'une alarme au magasin. Les représentants du service à la clientèle de Schlage sont à votre service

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