Questions, problems, missing parts? Before returning to your retailer, call our customer service department at 1-800-288-4002, 9 a.m. - 8 p.m., EST, Monday - Friday.

## ATTACH YOUR RECEIPT HERE

Serial Number $\qquad$
Purchase Date $\qquad$


## SAFETY INFORMATION

Please read and understand this entire manual before attempting to assemble, operate, or install the product.

## WARNING:

- Follow the installation instructions carefully. Proper installation is the installer's responsibility.
- Failure to follow correct installation procedures can result in the faucet being loose, which can result in serious injury.


## CAUTION:

- Check local building codes before beginning installation to ensure compliance.


## PREPARATION

Before beginning the assembly of this product, make sure all parts are present. Compare parts with the package contents and hardware contents list. If any part is missing or damaged, do not attempt to assemble the product.

Estimated Assembly Time: 90 minutes (including removal of old faucet)

Tools Required for Assembly (not included): Adjustable Wrench, Silicone Sealant, Phillips Screwdriver, Pencil, Electric Drill


Drill a hole $\min 21 / 4$ in. diameter-max 2 9/16 in. diameter in the floor with an electric drill (1). Mark the locations for the screws with a pencil (2). Then drill three holes $1 / 4 \mathrm{in}$. diameter for the screws in the floor with an electric drill (1).


Attach the mixer (1) to the standpipe (2), make sure the prongs (3) on the standpipe (2) insert into the hole (4) of the mixer (1). Install the set screw (5) and tighten into the standpipe (2) with hex wrench. Note: Do not to reverse the cold and hot supply lines.


Loosen the set screw (1) pre-assembled to the spout (2), rotate the spout (2) about $90^{\circ}$ to align handle (3), then tighten the screw.


Place the assembly with the flexible supply lines (1) through the prepared hole and then holding the escutcheon (2), secure the standpipe (3).
Note: If mounting into wooden floor, secure the standpipe (3) using screws (4) only (wall plugs are not needed). If mounting into solid floor, mark the position of holes first and then secure the standpipe (3) using anchors (5) and screws (4). Where requried ensure correct anchors for your floor type are used.


Place the escutcheon (1) over the standpipe (2) and then push it to the base.


Connect one end of the shower hose (1) to the mixer (2) and the other end to the hand shower (3). Ensure the washer (4) is in each end for seal.


Connect the flexible supply lines (1) to the water supplies (2).


Flushing and checking for leaks Important: After installation is completed, turn on the hot and cold water supplies. Check for leaks. Flush the water lines for one minute. Press the pin (1) to the bottom position, and flush water lines for one minute. This flushes away any debris that could cause damage to internal parts. Check for leaks. After flushing, turn the handles all the way off to shut off the water. The pin (1) should now be in its normal position. Re-tighten any connections if necessary, but do not overtighten.

## CARE AND MAINTENANCE

- Clean periodically with a soft cloth. Avoid abrasive cleaners, steel wool, and harsh chemicals as these will dull the finish and void your warranty.


## TROUBLESHOOTING

PROBLEM

## POSSIBLE CAUSE

## CORRECTIVE ACTION

| There is a leak from under the handle <br> or there is a leak from aerator when <br> the faucet is off. | The cartridge is damaged. | Remove the handle and replace the <br> cartridge. |
| :--- | :--- | :--- |
| Hand shower leaks or has a low flow <br> pattern. | Hand shower is dirty or damaged. | Remove the hand shower and check <br> for any debris clogged at the shower <br> connection, check the hand shower's <br> spray nozzle for any build up or debris. |

## WARRANTY

The manufacturer warrants this faucet to be free from defects in workmanship and material present at time of shipment from the factory for a 90 days from the date of purchase. This warranty applies only to the original purchaser. The manufacturer agrees to correct such defects at no charge or, at our option, replace the faucet with a comparable or superior model. To obtain warranty service, call our customer service department at 1-800-288-4002 for return authorization and shipping instructions. You may be required to present a copy of your sales receipt as proof of purchase. All cost of removal and reinstallation are the expressed responsibility of the purchaser. Any damage to the faucet by accident, misuse or improper installation, or by affixing accessories not produced by the manufacturer, are the purchaser's responsibility. The manufacturer assumes no responsibility whatsoever for faucet installation during the warranty period. There is no further expressed warranty. The manufacturer disclaims any and all implied warranties. The manufacturer shall not be liable for incidental, consequential or special damages arising at or in connection with product use or performance except as may otherwise be accorded by law. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This warranty supersedes all prior warranties.

For replacement parts, call our customer service department at 1-800-288-4002, 9 a.m. - 8 p.m., EST, Monday - Friday.

| PART |  | DESCRIPTION |
| :---: | :--- | :--- |
| 1 | Hand Shower | RP38132* |
| 2 | Washer | RP64219 |
| 3 | Shower Hose | RP38236 |
| 4 | Spout assembly | RP80499* |
| 5 | O-Ring | RP60107 |
| 6 | Set Screw | RP50002 |
| 7 | Cartridge | RP20063 |
| 8 | Bonnet | RP70015 |
| 9 | Cap | RP80008* |
| 10 | Screw | RP50049 |
| 11 | Handle | RP13422* |
| 12 | Index | RP80390* |
| 13 | Escutcheon | RP80500* |
| 14 | Screw | RP50037 |
| 15 | Anchor | RP50036 |

Printed in China


