

MAINTENANCE

All of our products are hand-finished and in many cases hand-worked to create our very special designs. This means that no two pieces are exactly alike. Modest variations are the unmistakable mark of Hand Craftsmanship and should not be considered a defect.

All decorative plumbing fixtures are exposed to harsh environmental elements; manual or mechanical abrasion; local atmosphere conditions; harsh chemical cleaners, and even the amount of exposure to ultra-violet rays from the sun. For these reasons, it is important that you refer to the following maintenance instructions on the care and maintenance of your fixtures.

SCULPTED METALS SINK MAINTENANCE INSTRUCTIONS

Important: Please inspect all parts carefully after you purchase and before installation. Alno, Inc. does not warranty the finish of its Bates & Bates products after installation.

ANTIQUE BRASS, ANTIQUE PEWTER, ANTIQUE COPPER, OILED RUBBED BRONZE, SATIN BRASS, AND SATIN COPPER BASINS:

1. Clean the basin after installation and before first use. Use a liquid non-ammoniated pure soap.
2. Do not allow water spots to dry on the fixture. Dry them with a clean soft cloth.
3. After, drying apply paste wax or a product such as Flitz Fixture Wax. This will add another temporary protective coat. Weekly applications give the best results.
4. Never use cleaners with abrasives, soft scrub, Clorox, or Drano-type products on these finishes.

Product Awareness

These Finishes have a protective coating. If the protective coating is damaged in any way, the base metal will oxidize. These finishes are considered fragile decorative finishes. They are recommended for low-traffic areas. These finishes are not warranted after installation.

POLISHED BRASS (IS UNLACQUERED), POLISHED COPPER, NICKEL SILVER (POLISHED NICKEL), AND SATIN NICKEL BASINS:

1. Clean the basin after installation and before first use. Use a liquid non-ammoniated pure soap.
2. Do not allow water spots to dry on the fixture. Dry them with a clean soft cloth.
3. Clean stubborn spots with a non-abrasive liquid or paste polish. We recommend Flitz polish.
4. After, drying apply paste wax or a product such as Flitz Fixture Wax or Pledge furniture polish. This will add another temporary protective coat. Weekly applications give the best results.
5. Never use cleaners with abrasives, soft scrub, Clorox, or Drano-type products on these finishes.

Product Awareness

Polished finishes have NO protective coatings. They will oxidize and discolor without proper care. They may darken and spot without proper care. Plated finishes Nickel Silver and Satin Nickel can wear away with time. These finishes are not warranted after installation.

WEATHERED COPPER, WEATHERED BRASS, OLD COPPER, OLD BRASS, AND OLD NICKEL BASINS:

1. Wipe basin after installation and before first use.
2. Do not allow water spots to dry on the fixture. Dry them with a clean soft cloth.
3. After, drying apply paste wax or a product such as Flitz Fixture Wax or Pledge furniture polish. This will add a temporary protective coat. Weekly applications give the best results.
4. Never use cleaners with abrasives, soft scrub, Clorox, or Drano-type products on these finishes.

Product Awareness

These finishes have NO protective coatings. These finishes will change with wear, tear, and time. In time, the color can darken and the metal color can turn green in areas. Regular use of wax will help protect the finish. They may darken and spot without proper care. These finishes are not warranted after installation.